



Online Statement Terms and Conditions

1. Upon successful enrolment in the American Express Online Statements service ("the Service"), your statement information for the Card Account(s) you have registered will be available to you through online access only, using your User ID and password (your "Security Information").
2. You agree that upon enrolment in the Service, we will automatically discontinue sending you printed statements through the post for the Card Account(s) you have registered.
3. You are responsible for obtaining and maintaining your own compatible computer system, software, and communications lines required by you to properly access the Service. We have no responsibility or liability in respect of your equipment.
4. You are responsible for all telecommunications and similar charges incurred by you in gaining access to and using the Service.
5. We may alter the facilities available under the Service at any time. We will inform you of these changes.
6. We are not responsible for any misuse of the Service by you or anyone else nor for any disclosure of confidential information where you have failed to take reasonable precautions to maintain your Security Information.
7. You can deactivate the Service at any time by changing the statement delivery options by logging onto Online Services. In this case we will revert to sending you printed Card Account statements through the post from the date of your next statement after the Service has been deactivated.
8. We may terminate, withdraw, or suspend the use of the Service at any time without prior notice where security requires it, or in circumstances beyond our control, or in the event of fraud, or your breach of these terms and conditions.
9. The Service will not be activated in the event that the email address you have supplied is incorrect, invalid, or cannot be registered or validated through the American Express systems.
10. In addition, if American Express detects that the email address you have provided is invalid, the emails that are sent to your email address are returned, or are not received by you, we will remove you from the Service and revert to sending you printed Card Account statements through the post.
11. We will send you a monthly notification to the email address you have provided to us, to advise you that your Card Account Statement is ready to view online.
12. You are responsible for telling us if your name, address, telephone, email, or any other details change. If you do not do this, we may charge you for any expense we incur in locating you, in order to provide and update you your balances in your statement of account.



13. We will not be responsible in the case the email alert is not received by you due to your email address having changed or being invalid or due to systems failure, interruptions in the communications systems or other reasons outside our control. In these cases, you are required to access your account balance either by logging onto Online Services, or calling the number on the back of your Card.
14. The fact that you have not received our email notification(s), or you have not been able to access your statement online does not constitute an exception to your obligation to pay your Card Account balance on time. Your Card agreement terms and conditions remain in full force and effect.
15. In case of any enquiry related to the Service, please call the 24-hour enquiry hotline shown on the back of your Card, or our customer service hotline at 2277 1010.
16. In case of inconsistency between the English and Chinese versions, the English version will prevail.

電子月結單條款及細則

1. 在成功登記美國運通網上月結單服務（「服務」）後，閣下可使用用戶名稱及密碼（閣下的「保安資料」），在網上閱覽閣下所登記的一個或多個運通卡賬戶的月結單資料。
2. 閣下同意在登記服務後，美國運通將自動停止就閣下已登記的運通卡賬戶向閣下郵寄列印月結單。
3. 閣下須負責獲取及維護用作登入服務的電腦系統、軟件及通訊網路的兼容性。美國運通並不對閣下的設備承擔任何責任或義務。
4. 閣下須負責支付閣下因登入及使用服務所引致的一切電訊和類同費用。
5. 美國運通可隨時更改所提供的服務範圍，並將通知閣下有有關變動。
6. 美國運通並不對閣下或任何其他人士誤用服務，或因閣下並無採取合理預防措施保障閣下的保安資料而導致任何保密資料泄露而負上任何責任。
7. 閣下可隨時登入美國運通的網上服務更改月結單送遞方式以終止服務。在該情況下，美國運通將於服務被終止後的下一期月結單日期起恢復向閣下郵寄運通卡賬戶的列印月結單。
8. 美國運通可因保安理由、在美國運通控制以外的情況、發生欺詐事件、或閣下違反服務條款及細則的情況下隨時終止、撤銷或暫停服務的使用，而毋須發出任何事先通知。
9. 倘若閣下所提供的電郵地址不正確、失效或無法登記或無法透過美國運通的系統核實，則服務將不會啟動。
10. 此外，若美國運通發現閣下所提供的電郵地址失效、向閣下的地址寄出的電郵被退回，或閣下無法收取有關電郵，則美國運通會將閣下從服務中剔除，並恢復向閣下郵寄運通卡賬戶列印月結單。
11. 美國運通每月將以電郵方式，通知閣下可於網上瀏覽最新的運通卡賬戶月結單。
12. 倘若閣下的姓名、地址、電話、電郵或任何其他資料有所改變，閣下須負責向美國運通發出更改通知。倘若閣下並無採取有關行動，美國運通將向閣下收取因尋找閣下以便提供及更新賬戶月結單結餘所引致的任何費用。
13. 倘若因閣下的電郵地址有變或失效或因通訊系統的系統故障或中斷或美國運通控制以外的其他原因而導致閣下無法收取電郵提示，美國運通將不會負上任何責任。在該等情況下，閣下須透過登入美國運通的網上服務，或致電閣下運通卡背面的會員熱線，以索取閣下的賬戶結餘資料。
14. 閣下並無接獲美國運通發出的電郵通知或無法登入閣下的網上月結單，並不代表閣下毋須準時繳付閣下的運通卡賬戶結餘。閣下的運通卡協議的條款及細則將仍然有效及具約束力。
15. 如閣下對此服務有任何疑問，請致電運通卡背面的 24 小時會員熱線或客戶服務熱線 2277 1010 查詢。
16. 本條款及細則的中英文版如有任何差異，概以英文版為準。