

Guidelines for filling up the Travel Log Form:

- 1 All spends on purchase of Air India tickets (unless specified otherwise by Air India) on the Air India American Express Gold Card for self, spouse and dependent children below 18 years of age and Supplementary Cardmember can be included in the Travel Log Form.
- 2 The spend accrual period is 12 months from the first date of travel mentioned on the Travel Log Form. The Travel Log Form needs to be submitted within 30 days of the completion of the 12 months period for redemption.
- 3 Please use one Travel Log Form per claim.
- 4 Please fill in the Travel Log Form in BLOCK Letters.
- 5 Please mention your/spouse/dependants / Supplementary Cardmember s name as printed on the ticket.
- 6 Please attach the following supporting documents:
 - (a) Frequent Flyer Statement of Air India that includes all the sectors against which you wish to claim your free ticket (*You could either send us a copy of the statement sent to you by Air India or download a copy of the same from Air India s website and attach it with your Travel Log Form*).
 - (b) Boarding passes (original or photocopy) for all the other sectors traveled on Air India by you, your spouse, dependent children and supplementary Cardmembers, where Frequent Flyer details are not updated.
- 7 For additional information, please call the toll free Air India American Express Gold Card Helpline at 1800-419-1266, 1800-180-1666.

*Please submit the request for issuance of ticket voucher(s) along with the travel log.

#The ticket voucher is valid for 3 months from the date of issuance.

Terms & Conditions - Air India American Express[®] Gold Card

- 1 This offer is open to all Air India American Express Gold Cardmembers (Cardmembers) whose accounts are valid and ingood standing.
- 2 This offer is being made on a best effort basis and any participation by Cardmembers shall be purely voluntary.
- 3 Only spends on purchase of Air India tickets in a 12 months period by Cardmember for self, spouse, children below the age of 18 and Supplementary Cardmembers would qualify towards accruing spends for the Complimentary tickets. For the purpose of this offer, the 12-month period would be construed as beginning from the 1st travel date and the last date of travel as mentioned in the Travel Log Form.
- 4 Complimentary tickets shall be issued subject to complete documents being received and after validation from Air India. Once issued, American Express shall not entertain any request for change of sectors, date of travel or reissuance of the Complimentary tickets in case of loss. The Complimentary tickets are non transferable and non refundable*.
- 5 Cardmembers shall not be entitled to any Frequent Flier Miles on the Complimentary tickets#.
- 6 The offers are subject to all rules and regulations, exclusions and restrictions of Air India and any other regulations governing the operations of Air India.
- 7 Offers under this Program cannot be exchanged for cash or used in conjunction with any other promotional programs or offers.
- 8 These terms and conditions are in addition to the Cardmember terms and conditions, which govern the usage of the Card, and have to be read in conjunction with the same.
- 9 The terms and conditions under this program are subject to change without prior notice.
- 10 American Express is neither responsible for nor guarantees the quality of goods or services, and is not liable for any defect or deficiency of goods or services so obtained/availed by the Cardmembers from Air India.
- 11 All disputes arising out of this program shall be subject to the laws of India and the parties hereby unconditionally submit to the exclusive jurisdiction of the Courts in the State of Delhi.
- 12 The Complimentary tickets are valid for all Air India flights. The Cardmembers are required to request for the complimentary ticket vouchers at the time of submission of Travel Log Form. The validity of the tickets is 3 months.
- 13 User Development Fee (UDF), Passenger Service Fee (PSF) and any other govt taxes applicable for all domestic complimentary tickets.
- 14 Fuel Surcharge, User Development Fee (UDF), Passenger Service Fee (PSF) and any other govt taxes applicable for all international complimentary tickets. Any two offers/schemes cannot be clubbed together.
- 15 Complimentary tickets for domestic sectors are only applicable for AI / IC coded flights.
- 16 The port of origin for all complimentary tickets must be India.
- 17 Online Point includes all flights which are on Air India destination network (domestic and international). If the flight number from 'A' destination to 'B' destination remains unchanged inspite of number of halts , A to B is considered an online point. It does not include: 1) code share partner flights vis. connecting flights on other airlines. 2) If the flight number changes within Air India network flights from point 'A' to 'B' because of halts , then 'A' to 'halt destination' will be considered as one flight and 'Halt destination' to B will be considered as the second flight .
- 18 The Travel Log Process validation process takes 4-6 weeks from the date of submission of Travel Log to American Express.



Travel Log Form



