

Recurring Credit Card Payment Authority



genesis
ENERGY

Residential Customer Care Centre 0800 300 400
Business Customer Care Centre 0800 600 900
Private Bag 3131 info@genesisenergy.co.nz
Hamilton www.genesisenergy.co.nz

Why pay by Recurring Credit Card Payment?

Using your credit card is an easy way to pay your monthly bill.

How does it work?

Simply complete this form and post it to us at the address above and we'll do the rest. Please note that you must continue to pay your energy bill using your usual method until your recurring credit card payment set up is completed.

How can I start paying?

We require 14 working days to set up a recurring credit card payment Authority ("Authority"). Notification that your Authority has been set up will appear on your first bill payable by this method.

Your Genesis Energy Account Details

Name of Genesis Energy Account Holder ("Customer")

Genesis Energy Consumer Number(s) (account number(s)) to be paid by this Authority

This can be found on your Genesis Energy bill. Please include all additional Genesis Energy accounts to be paid by this Authority in the spaces below.

1.	2.	3.
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4.	5.	6.
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Address

Phone Numbers

Residential ()	Work ()
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Email

Yes, I'd like to pay my monthly energy bill by recurring credit card payment from my nominated credit card and authorise Genesis Energy to do this until further notice.

Yes, please pay my outstanding balance by Credit Card.
We are unable to process this Authority until all outstanding balances are clear.

Credit Card Details

 Name on card (PLEASE PRINT)

Card Number

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Expiry Date

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Card Type (please tick)

MasterCard Visa American Express Diners Club

I confirm I am an authorised signatory on this credit card

Card Holders Signature

Bank Details

Yes, I accept that any refunds will be made to my nominated bank account:

Account Holder Name

Enter your bank account number here:

Bank Account Number

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Bank

Branch Number

Account Number

Suffix

Effective Date

Next bill date or other (please state)

/	/	
Day	Month	Year

New Authority Or Change To Existing Authority

IMPORTANT please select **ONE**

This is a new recurring credit card payment Authority for the above energy account(s) **OR**

This recurring credit card payment Authority replaces all existing Authorities for the above energy account(s)

Date of application

/	/	
Day	Month	Year

For Office Use Only:

Authorisation Code

CCF:

CCV:

Terms and Conditions

1. These Terms and Conditions are to be read in conjunction with Genesis Energy's Standard Terms and Conditions for energy supply. Genesis Energy may be referred to in these Terms and Conditions as "we" or "us". By registering an Authority with us you acknowledge that you have understood these Terms and Conditions and agree to be bound by them.
2. We accept all major credit cards.
3. Credit card payment may not be available on all pricing plans.
4. We reserve the right to terminate any Authority and require you to pay your energy bill by an alternative method.
5. You may set up an Authority for a credit card which is not in the Genesis Energy account holder's name, but the card holder must sign the Authority.
6. We may ask the credit card issuer to verify the signature provided on the Authority.
7. Your account must be current for this Authority to proceed. We can add payment of any overdue portion of your account to your first credit card payment, if you select that option on the Authority.
8. Payments will continue to be made in accordance with the Authority until you advise us otherwise. We will endeavour to cancel the Authority with immediate effect but there may be circumstances where we are unable to cancel the next payment scheduled.
9. Should your payment be dishonoured by your credit card issuer, we may charge you a dishonour fee.
10. We reserve the right to request a manual authorisation from your credit card issuer at any time.
11. You are responsible for updating your Authority details with us when your credit card expires. We will endeavour to send you a reminder 30 days in advance of the expiry date.
12. You are responsible for updating your details when you change credit card issuers or receive a replacement credit card with a new card number. If you are a residential customer please contact us on 0800 300 400 to update your details. If you are a business customer please contact us on 0800 600 900 to update your details.
13. We will make any refunds to the bank account nominated on your Authority, not to your credit card.
14. We do not store credit card details in our billing system. We use a security company to validate all credit card transactions.