

# A message to current and former American Express® Cardmembers

## American Express® International (NZ), Inc. Currency Conversion Fee Settlement

American Express has reached a settlement with the Commerce Commission relating to the disclosure of currency conversion fees for American Express Cardmembers. These fees were charged for foreign currency transactions when using your American Express Credit or Charge Card(s) overseas or via the Internet, mail or phone or when withdrawing cash from an ATM outside New Zealand in the period 1 June 2002 to 23 August 2004.

As part of the settlement, American Express agreed to compensate all current and former Cardmembers who paid currency conversion fees during this period.

The Commerce Commission and American Express have agreed that the calculation of the compensation amount to be paid to each current and former Cardmembers will be a pro rata portion of the amount of currency conversion fees charged during the period 1 June 2002 and 23 August 2004.

American Express has written to eligible current and former Cardmembers and proposes to pay compensations as follows:

- Current Cardmembers will have the compensation credited automatically to their Card Account(s).
- Former Cardmembers will be sent a letter to their last known address. This letter will contain a Compensation Form for payment instructions by 19 June 2008.

Any compensation unclaimed by 19 June 2008 will be donated to a registered charity to be nominated by the Commerce Commission.

**If you have not received a letter and believe you are entitled to compensation please contact us on 0800 154 154 or complete the Compensation Form – [click here to download Form](#).**

**American Express apologises to its Cardmembers for any inconvenience that may have arisen over this issue. Currency conversion fees are extensively disclosed on Statements and in our Terms and Conditions.**



[www.americanexpress.co.nz](http://www.americanexpress.co.nz)

American Express International (NZ), Inc. Incorporated in Delaware, USA.  
Principal place of business in New Zealand, 600 Great South Road, Ellerslie, Auckland 1051.

\*Registered trademark of American Express Company.

# Foreign Currency Compensation Form

American Express® International (NZ), Inc., PO Box 1201, Shortland Street, Auckland 1140.

This form is to be completed by eligible former American Express® Cardmembers who paid currency conversion charges during 1 June 2002 to 23 August 2004.

Please complete all sections of this form and return by **19 June 2008** to American Express International (NZ), Inc., PO Box 1201, Shortland Street, Auckland 1140. Make sure your bank account details are correct, and that a pre-coded deposit slip is supplied, or a copy of your Bank Statement.

If you need assistance while completing this form, or if you have any queries about the process, please call 0800 154 154.

## 1 Customer Details

Customer name	<input type="text"/>				
Address	<input type="text"/>				
	<input type="text"/>				
City/town	<input type="text"/>	Postcode	<input type="text"/>		
Phone Number	( <input type="text"/> ) <input type="text"/>	American Express Reference Number	<input type="text"/>	<input type="text"/>	<input type="text"/>

## 2 Payment Details

How would you like your compensation to be paid? (please tick)

- To a registered charity that will be nominated by the Commerce Commission
- Into a New Zealand bank account (please supply a pre-coded deposit form if possible and list details below)

Account Name	<input type="text"/>												
Account Number	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	Bank	Branch	Account Number						Suffix				

If you do not have a New Zealand Bank Account:

- By cheque (please specify where you'd like your cheque posted if the mailing address is different from address in Customer details)

Address	<input type="text"/>				
City/town	<input type="text"/>	Postcode	<input type="text"/>		

## 3 Declaration

I confirm that the above details are correct and that I am the person identified in the personal details section set out above. I understand and agree that the information provided by me will be used to facilitate payment of the compensation by American Express.

Signature	<input type="text"/>	Date	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
			Day	Month	Year		

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