

Travel Credit Terms and Conditions

Effective as of 1st May 2023



The American Express® Platinum Card

1. As a Primary American Express Platinum Card Member, you are eligible for one travel credit (Travel Credit) each anniversary year. Additional or Supplementary Card Members do not receive a Travel Credit. Credit and Platinum Business Cards are not eligible for this benefit.
2. You may only use the Travel Credit for one travel booking each anniversary year on Eligible Bookings.
3. Eligible Bookings are a single travel booking of \$450 or more on your eligible Primary Card, for selected flight, hotel or car hire when you prepay in advance, made online at **americanexpress.com.au/travel** and where the Travel Credit is selected at checkout. Payment of any fees and charges associated with changes or cancellation (whether charged by us or any travel supplier) are excluded.
4. The Travel Credit can be used for 365 days from the benefit anniversary date and cannot be used past the expiration date.
5. You may only use one Travel Credit per booking, even if you hold multiple American Express® Cards with a Travel Credit benefit.
6. You must be able to pay for the booking in full on your eligible Card to access the Travel Credit benefit. Your Account must be in good standing and you must have paid the Annual Fee and minimum payment by the due date. If you cancel your Card, change your rewards program or Card type, you will no longer be eligible for the Travel Credit.
7. If your Account is enrolled in the Care or Financial Relief Program and your Card has been temporarily deactivated, you will not be able to use the Travel Credit until you exit the relief program and re-activate your Card.
8. Travel Credit bookings are subject to the relevant travel supplier terms and conditions, and may incur change or cancellation fees from the travel supplier and American Express.
9. If your booking is cancelled, and your Travel Credit has already been used and associated statement credit applied to your account, you will forfeit your annual Travel Credit benefit and American Express may reverse the statement credits issued in the relevant anniversary year.
10. Your booking will be charged in full to your American Express Platinum Card and American Express will then credit \$450 to your Account within 3 business days but may take up to 30 days.
11. The Travel Credit must be used in good faith and cannot be sold or otherwise transferred for value. Credit is not redeemable for cash or other payment form. The Travel Credit may be forfeited if we reasonably determine that you are seeking payment, compensation or other value for your Travel Credit.

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