

Travel Credit Terms and Conditions

Effective 1 February 2019



The American Express® Platinum Card

1. As a primary American Express Platinum Card Member, you are eligible for one travel credit (Travel Credit) each anniversary year. Additional or Supplementary Card Members do not receive a Travel Credit. Credit and Platinum Business Cards are not eligible for this benefit.
2. You may only use the Travel Credit for one travel booking each anniversary year on Eligible Bookings.
3. Eligible Bookings are only selected flight, hotel, experience and car hire bookings for yourself or anyone you choose made online at [americanexpress.com.au/travel](https://www.americanexpress.com.au/travel). All other bookings, such as Fine Hotels and Resorts and Hotel Collection bookings are excluded. Payment of any fees and charges associated with any travel booking, such as change or cancellation fees (whether charged by us or any travel supplier) are also excluded.
4. Your Travel Credit will expire if you do not use it during the relevant anniversary year, and any unused portion of the Travel Credit is non-redeemable and non-refundable.
5. You may only use one Travel Credit per booking, even if you hold multiple American Express® Cards with a travel credit benefit.
6. If your account is enrolled in the Care program, please call Priority Service on 1800 673 760 for any queries about the Travel Credit.
7. You will not be able to use your Travel Credit if your account is overdue or if you have not paid your annual fee.
8. Travel Credit bookings are subject to the relevant travel supplier terms and conditions, and may incur change or cancellation fees from the travel supplier and American Express.
9. If you cancel your booking, the Travel Credit portion is not refundable and will be forfeited in the relevant anniversary year.
10. The Travel Credit portion of your booking will not earn Membership Rewards points.
11. The Travel Credit must be used in good faith and cannot be sold or otherwise transferred for value. The Travel Credit may be forfeited if we reasonably determine that you are seeking payment, compensation or other value for your Travel Credit.

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All information correct at 1 February 2019



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