Enjoy a premium suite of service and travel benefits with your American Express® Corporate Platinum Card.



**Minimise out of pocket expenses** for approved business transactions when you use your Corporate Card.<sup>1</sup>



**Automate expense claims** with transactions uploaded directly to your expense profile, giving you more time to focus on your business.<sup>2</sup>



Monitor Card activity on the go with the <u>Amex</u> <u>Mobile App.</u><sup>3</sup> Download the <u>Amex App</u><sup>3</sup> and keep track of your Account in real time so you can work smarter, not harder, and stay in control.



**Tap and Pay with your Mobile Wallet.** Make fast and secure mobile payments using Apple Pay, Samsung Pay and Google Pay.<sup>4</sup>



**Gain insightful business news** through a complimentary digital subscription to *The Australian* Premium<sup>5</sup> each year, with access to *The Australian* and The Wall Street Journal across all devices.



Travel with peace of mind with our complimentary 24/7 Global Assist<sup>6</sup> hotline which allows you access to medical and travel assistance services more than 200km from home, for up to 90 days. And, be covered with Travel Insurance<sup>7</sup> when you book a return trip using your Card.



**Enjoy exclusive travel benefits** including access to the American Express Global Lounge Collection®, unlocking more than 1,300 airport lounges8 across 140 countries so you can stay comfortable when you're on the go.



Other travel privileges include access to car rental savings and upgrades internationally with Hertz<sup>9</sup> and Avis<sup>10</sup>, VIP benefits at 6,500+ Marriott Bonvoy hotels worldwide with instant Gold Elite status<sup>11</sup> and save on luxury accommodation with Fine Hotels + Resorts and the Hotel Collection.<sup>12</sup>



**Take advantage of our complimentary 24/7 Concierge Service** which is designed to make your life easier with a team of lifestyle managers who are there to help with your business or personal arrangements such as dining, travel or entertainment.<sup>13</sup>



American Express @ Work® Ready Response provides your Company with the ability to fulfil its duty of care in emergencies by identifying the last location you used your Corporate Card with real time transaction information.<sup>14</sup>



**Need help? We're here.** For quick and easy, 24/7 support, contact us by telephone, live chat or via the Amex App<sup>4</sup> Please click here to find the appropriate number for your enquiry.

To explore the full list of perks that come with your Card, visit <u>americanexpress.com/au/corporateplatinumcard</u> or download the <u>Amex App.</u>





## **Terms and Conditions**

- 1. Approved business transactions on your Corporate Card will be paid by your Company to American Express directly or reimbursed directly to you to pay American Express. Please refer to your expense policy for details on approved business expenses and your Company's expense payment policy.
- 2. Available to American Express clients that are enrolled in Concur Expense® and Expenselt, fees and charges may apply.
- 3. To use the App, you must be registered for Online Services. Apple, the Apple logo, Touch ID and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries. Android and Google Play are trademarks of Google Inc. The Android robot is reproduced or modified from work created and shared by Google and used according to terms described in the Creative Commons 3.0 Attribution License.
- **4.** Mobile Wallets: Apple, the Apple logo, iPhone and iPad are trademarks of Apple Inc., registered in the US and other countries. Apple Pay and Touch ID are trademarks of Apple Inc. Samsung Pay, Galaxy S (and other device names) and Samsung Knox are trademarks or registered trademarks of Samsung Electronics Co., Ltd. Samsung Pay is available on select Samsung devices. Google Pay and the Google Logo are trademarks of Google LLC.
- 5. The Benefit will provide eligible Card Members with; (a) a 12 month digital access to *The Australian* which provides premium content at theaustralian.com.au and via *The Australian* app; (b) eligibility to activate a digital subscription to the Wall Street Journal which will run concurrently with the subscription in (a) above; (c) a bespoke *The Australian* Premium e-newsletter sent every week and exclusive to subscribers of *The Australian* Premium subscription; and (d) access to *The Australian* Insiders' Briefing virtual event held twice per calendar year. Eligible Card Members must activate the Benefit described in (a) above in order to be provided with the opportunity to activate or enjoy the other parts of the Benefit.

Card Members are not required to pay for the Benefit. Subscriptions provided under the Benefit will be automatically renewed every 12 months provided American Express and News Corp continue their arrangements in relation to this Benefit. Under the Benefit, you are limited to one digital subscription per eligible Card Member; not to be used in conjunction with any other offer; subscription is for digital content only; physical newspapers are not included. In addition to these terms and conditions, your use of the Benefit is subject to News Corp's full digital subscription terms and conditions available here. For avoidance of doubt, terms and conditions contained here will take precedent in the event of inconsistency. Eligible Card Members will be required to agree to News Corp's terms and conditions and privacy policy to activate the Benefit.

News Corp may cancel any digital subscription provided under the Benefit at any time if the Card Member subscriber is in breach of these terms and conditions or the News Corp terms and conditions for any part of the Benefit, if notified by American Express that a Card Member is no longer eligible for this subscription or if American Express and News Corp cease to have an agreement relating to the continued provision of the Benefit. The value of the Benefit is not redeemable for cash or any other payment form. American Express may end this Benefit at any time.

- **6.** Emergency Global Assist: You must arrange all medical and visitor transportation. As the Global Assist Hotline is an assistance service, we cannot reimburse you for expenses you incur on your own. Please refer to the Global Assist Summary of Coverage for additional details and restrictions. Only available when you travel more than 200km from your home, for up to 90 consecutive days.
- 7. Insurance: The American Express® Corporate Card insurance is subject to Terms, Conditions and exclusions (such as maximum age limits, pre-existing medical conditions and cover limits). See the full Terms and Conditions (hyperlink: https://www.americanexpress.com/au/business/customer-centre/corporate/?section=forms#insurance). You must use your American Express® Corporate Card to pay for your return trip in order to be eligible for the travel insurance. The insurance is underwritten by Chubb Insurance Australia Limited (ABN 23 001 642 020, AFSL No. 239687) under a group policy held by American Express Australia Limited (ABN 92 108 952 085, AFSL No. 291313). Card Members are not a party to the group policy, but may be able to claim under it as third party beneficiaries. This communication does not take into account your objectives or financial situation. You should read the full Terms and Conditions to decide if this insurance meets your needs.
- 8. The Centurion® Lounge. Corporate Platinum Card Members have unlimited complimentary access to all locations of The Centurion Lounge. Corporate Platinum Card Members may bring up to two (2) companions into The Centurion Lounge. Guest access policies may vary internationally by location and are subject to change. To access The Centurion Lounge, the Platinum Card Member must present The Centurion Lounge agent with the following upon each visit: his or her valid Card, a boarding pass showing a confirmed reservation for same-day travel on any carrier and a government-issued I.D. Failure to present this documentation may result in access being denied. Card Members will not be compensated for changes in locations, rates or policies. A Corporate Platinum Card Member must be at least 18 years of age to enter without a parent or legal guardian. For locations with a self-service bar, the Corporate Platinum Card Member must be of legal drinking age in the location's jurisdiction to enter without a parent or legal guardian. Must be of legal drinking age to consume alcoholic beverages. Please drink responsibly. American Express reserves the right to remove any person from the Lounge for inappropriate behaviour or failure to adhere to rules, including, but not limited to, conduct that is disruptive, abusive or violent. Soliciting other Card Members for access into our lounge is not permissible. Access is subject to space availability. Hours may vary by location and are subject to change. Amenities vary among The Centurion Lounge locations and are subject to change. Services and amenities in the Lounge are complimentary, however you are responsible for any purchases and/or servicing charges you authorise our Member Services Professionals to perform on your behalf. Some American Express Cards are not eligible for all services provided by Member Services Desk. American Express will not be liable for any articles lost or stolen or damages suffered by the purchaser or visitor inside The Centurion Lounge. If we in our sole discr

Delta SkyClub. The Corporate Platinum Card Member must present his or her valid American Express Card, government-issued I.D., and same-day corresponding airline ticket to club ambassador. Access to Delta Sky Club partner lounges is not permitted. Individuals must be at least 18 years of age to access Delta Sky Club, and 21 years of age to access locations with a self-service bar, unless accompanied by a responsible, supervising adult who has access to the lounge. Card Members must adhere to all House Rules of participating clubs. Participating airport clubs and locations subject to change without notice. Additional guest access and fees subject to terms and conditions of participating airport clubs.

For the most current Delta Sky Club access and pricing policy, please visit <u>Delta.com/skyclub</u>. All Delta Sky Club rules apply to Delta Sky Club membership and use. To review the rules, please visit <u>Delta.com/skyclub</u>.

Priority Pass: These Terms and Conditions govern American Express Platinum Card Members participation in and use of the Priority Pass™ program. Priority Pass is an independent airport lounge access program. Your Priority Pass benefit is limited to airport lounge access only. Non-lounge airport experiences in the form of credits for restaurants, cafes and bars are not available. Platinum Card Members are eligible for Priority Pass membership. At any visit to a Priority Pass lounge that admits guests, you will be charged the prevailing retail rate for each guest. Some lounges do not admit guests. By enrolling in Priority Pass, you agree that you will be responsible for any additional accompanying guest visits and that your Card will be automatically charged after you have signed for the additional guest visit and it has been reported to Priority Pass by the participating lounge. Additionally, you acknowledge and agree that American Express will verify your Card account number and provide updated Card account information to Priority Pass. Priority Pass will use this information to fulfill on the Priority Pass program and may use this information for marketing related to the program. Once enrolled, Platinum Card Members whose Card account is not cancelled may access participating Priority Pass lounges by presenting your Priority Pass card and airline boarding pass. In some lounges, Priority Pass member must be 21 years of age to enter without a parent or guardian. Priority Pass members must adhere to all house rules of participating lounges. Amenities may vary among airport lounge locations. Conference rooms, where available, may be reserved for a fee. Priority Pass lounge partners and locations are subject to change. All Priority Pass members must adhere to the Priority Pass Conditions of Use, which will be sent to you with your membership package, and can be viewed at <a href="https://www.prioritypass.com">www.prioritypass.com</a>. Upon receipt of your enrollment information, Priority Pass will send your Priorit

Plaza Premium Lounges. This benefit is available to Corporate Platinum Card Members. Card Members receive complimentary access to any global location of Plaza Premium Lounges. Card Member must present his or her valid Card, a confirmed boarding pass for same-day travel on any carrier and government-issued I.D. In some cases, Card Member must be 21 years of age to enter without a parent or guardian. Card Members may bring up to two companions into Plaza Premium Lounges as complimentary guests. Card Member must adhere to all house rules of participating lounges. Card Members and his or her guests will receive all of the complimentary





benefits and amenities afforded to the Plaza Premium Lounge customers, as well as access to purchase non-complimentary items. Some product features may be subject to additional charges. Plaza Premium Lounge locations are subject to change.

Additional Global Lounge Collection Partner Lounges. American Express offers access to additional lounges in the Global Lounge Collection where Corporate Platinum Card Members have unlimited complimentary access to participating locations. Card Members must present their valid Platinum Card, a government-issued I.D., and a boarding pass showing a confirmed reservation for same-day travel on any carrier. Guest access and associated fees are subject to the terms and conditions of the participating lounge provider. Participation, locations, rates, and policies of lounges are subject to change without notice, and Card Members and their guests will not be compensated for such changes. Access is subject to space availability, including capacity restrictions and limited hours that may be placed on the participating lounge. Amenities, services, and hours may vary by participating lounge and are subject to change without notice. American Express will not be liable for any articles lost or stolen, or damages suffered by the Card Member or guests inside the participating lounge. For participating lounges with a self-service bar, the Card Member may be required to be of legal drinking age in the participating lounge jurisdiction to enter without a parent or legal guardian. All Card Members and their guests must be of legal drinking age to consume alcoholic beverages. Please drink responsibly. Each participating lounge may have their own policy allowing for children under a certain age to enter for free with the Card Member who is a parent or legal guardian. Card Member must adhere to all house rules of participating lounges. Participating lounges reserve the right to remove any person from the premises for inappropriate behaviour or failure to adhere to rules, including, but not limited to, conduct that is disruptive, abusive, or violent. If American Express, in our sole discretion, determines that the Card Member or their guests have engaged in abuse, misuse, or gaming in connection with access to participating lounges in

- 9. Hertz Gold Plus Rewards®: Benefits vary by market and location of rental, and may be subject to availability. Hertz Gold Plus Rewards® enrolment is required to enjoy all benefits. Terms and Conditions apply. Visit the Hertz Gold Plus Rewards® website for full Terms and Conditions. American Express Terms and Conditions apply. American Express reserves the right to instruct Hertz to cancel your membership if you cease to be a Platinum Business Card Member or your Account is not in good standing. Available for the American Express Platinum Business Card Member. Payment must be made in full with an American Express Platinum Business Card in the Platinum Business Card Member must travel on itinerary booked to be eligible for benefits described.
- 10. Avis Preferred: Enrolment in the Avis Preferred program is required to receive benefits. Benefits are subject to change. All Avis Preferred Terms and Conditions apply. To view partner Terms and Conditions, visit <a href="www.avispreferred.eu">www.avispreferred.eu</a>. American Express Terms and Conditions apply. American Express reserves the right to instruct Avis to cancel your membership if you cease to be a Gold Card Member or if your Account is not in good standing.
- 11. As an American Express Platinum Corporate Card Member you are eligible to enrol in complimentary Marriott Bonvoy™ Gold Elite Status. Once you request enrolment within the Marriott Bonvoy at the Gold Elite Status level, American Express will share your enrolment information with The Marriott Bonvoy™ Program ("Marriott Bonvoy™"). Marriott Bonvoy may use this information in accordance with its privacy statement available at <a href="https://www.marriott.com/privacy">www.marriott.com/privacy</a>. You will maintain Gold Elite Status without meeting otherwise required Marriott Bonvoy criteria as long as you remain an eligible American Express Card Member or until American Express notifies you that the benefit is terminated. Marriott Bonvoy member benefits are subject to change, availability and certain eligibility requirements. Reservations booked through third parties and online booking sources are not eligible. For complete Marriott Bonvoy Program terms visit <a href="https://www.marriott.com/loyalty/terms/default.mi">www.marriott.com/loyalty/terms/default.mi</a>. Marriott Bonvoy program amenities may not be combined with the Fine Hotels & Resorts program. Upgrades are based upon availability and will vary by property.
- 12. Available for Platinum Charge Card Members and Centurion® Members only and excludes Platinum Credit Card Members who are not also Platinum Charge Card Members. Card Member must travel on itinerary booked to be eligible for benefits described. Noon check-in and room upgrade are based on availability and are provided at check-in. Breakfast amenity varies by property, but will be, at a minimum, a continental breakfast. Complimentary In-Room Wi-Fi is provided, with the exception of explora Patagonia where In-Room Wi-Fi is not available. In this instance, complimentary Wi-Fi will be provided in a common space on property. In the case where a Property includes cost of Wi-Fi in a mandatory resort fee, the Card Member will receive a daily credit from the Property in the standard amount that the Property charges for Wi-Fi. The credit will be issued on the Card Member's final statement upon check-out. Benefit restrictions vary by FINE HOTELS + RESORTS property and cannot be redeemed for cash and may not be combined with other offers unless indicated. Advance reservations are recommended for services such as spa, dining or golf in order to take advantage of the FINE HOTELS + RESORTS special amenity during your stay. Benefits are only applied at checkout and expire at checkout. Limit one benefit package per room, per stay. Three room limit per Card Member, per stay; back-to-back stays within a 24-hour period at the same property considered one stay. Participating FINE HOTELS + RESORTS properties and benefits are subject to change.
- 13. Platinum Concierge Services: There is typically no cost to you for most efforts Concierge consultants perform on your behalf, although you are responsible for any purchases and/or shipping charges you authorise. Fees may apply for meetings and event planning. We reserve the right to note profile and preference data for servicing purposes
- 14. American Express @ Work: Company Program Administrators must be enrolled to @ Work Online Program Management to access the Ready Response facility. To get access enrol via <a href="https://atworkenrollment.americanexpress.com/">https://atworkenrollment.americanexpress.com/</a> or contact your local PA Servicing Team or your Account Manager for further details. Ready Response should only be used as a directional gauge for an Employee's location within the area of the incident and should not be fully relied upon to ensure the safety of Card Members. Some Merchant transactions may not appear within the system due to their submission process being outside the geographical area. Transaction details within the tool are in US Mountain Standard Time (MST) and Merchant details may not appear immediately but as a summary until the data is loaded to our systems.

