

Travel Credit Terms and Conditions

Effective from 15 October 2018

- As an American Express Platinum Reserve Card Member, you are eligible for one \$400 travel credit (Travel Credit) each anniversary year. Additional or Supplementary Card Members do not receive a Travel Credit.
- You may use the Travel Credit for one travel booking each anniversary year on Eligible Bookings online at americanexpress.com.au/travel.
- Eligible Bookings include flight, hotel, experience bookings and selected car hire bookings. Cruises, flights with low cost airline carriers and selected other bookings as notified from time to time are excluded.
- Your Travel Credit will expire if you do not use it during the relevant anniversary year, and any unused portion of the Travel Credit is non-redeemable and non-refundable.
- You may only use one Travel Credit per booking, even if you hold multiple American Express® Cards with a travel credit benefit.
- If your account is enrolled in the Care program, please call Priority Service on 1800 059 388 to use the Travel Credit.
- You will not be able to use your Travel Credit if your account is overdue or if you have not paid your annual fee (or the minimum payment due after your annual fee was charged).
- Travel Credit bookings are subject to the relevant travel supplier terms and conditions, and may incur change or cancellation fees from the travel supplier and American Express.
- If you cancel your booking, the Travel Credit portion is not refundable and will be forfeited in the relevant anniversary year.
- 10. The Travel Credit portion of your booking will not earn Membership Rewards points.
- 11. The Travel Credit must be used in good faith and cannot be sold or otherwise transferred for value. The Travel Credit may be forfeited if we reasonably determine that you are seeking payment, compensation or other value for your Travel Credit.

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All information correct at 15 October 2018



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