



Qantas American Express Ultimate Card

Qantas Club Lounge Invitation and
Qantas Travel Credit Conditions

Effective as of 2 March 2026

Qantas American Express Ultimate Card Qantas Club Lounge Invitation Conditions

Qantas Club Complimentary Lounge Invitations

1. You will be eligible to receive two Qantas Club Complimentary Lounge Invitations each anniversary year of your Qantas American Express Ultimate Card (Card) Membership, provided you: (a) register your Qantas Frequent Flyer number with your Card Account; and (b) make a purchase on selected Qantas products and services using your Card.
2. Selected Qantas products and services are the purchase of (a) a Qantas passenger flight departing from Australia with a QF flight number purchased in Australian Dollars (AUD) directly from [Qantas.com.au](https://www.qantas.com.au) using your Card; or (b) using your Card to pay for joining or annual fees for Qantas Frequent Flyer or Qantas Club membership. Subject to [Qantas American Express Card Points Terms and Conditions](#).
3. Within 2 weeks of purchasing selected Qantas products and services, two Qantas Club Complimentary Lounge Invitations will be assigned to the Qantas Frequent Flyer account. In order to use your invitations, login to your Qantas Frequent Flyer Account or use the Qantas App to access your invitations and link them with an eligible Qantas flight booking prior to use (must be done at least 24 hours prior to your departure time).
4. Each Complimentary Lounge Invitation is valid for a single visit by one guest to a Qantas Club domestic lounge, Qantas International or Qantas International Business Lounge, and must be used prior to expiry. Access and use are subject to the [Complimentary Lounge Invitation Terms and Conditions](#) and the [Lounge Entry Terms and Conditions](#).
5. Invitations may be revoked or withheld if your Card account is not in good standing, if the selected Qantas products and services are refunded in full or if you have not complied with these [Complimentary Lounge Invitation Terms and Conditions](#), and the [American Express Credit Card Terms and Conditions](#).

Qantas American Express Ultimate Card Qantas Travel Credit Terms and Conditions

The Qantas American Express Ultimate Card Qantas Travel Credit Terms and Conditions

1. As a Primary Qantas American Express Ultimate Card Member, you are eligible for one \$450 Qantas Travel Credit each anniversary year. Additional Card Members do not receive a Qantas Travel Credit.
2. Eligible bookings are a single travel booking of \$450 or more on your eligible Primary Card, for eligible Qantas flight(s) each anniversary year online at americanexpress.com.au/travel, where the Travel Credit is selected at checkout.
Eligible Qantas Flights are flights with a QF flight number.
3. Payment of any fees and charges associated with changes or cancellation (whether charged by us or any travel supplier) are excluded.
4. The Qantas Travel Credit will expire if you do not use it during the relevant anniversary year.
5. You may only use one Qantas Travel Credit per booking, even if you hold multiple American Express® Cards with a Travel Credit benefit.
6. You must be able to pay for the booking in full on your eligible Card to access the Qantas Travel Credit benefit. Your Account must be in good standing and you must have paid the Annual Fee and minimum payment by the due date. If you cancel your Card, change your rewards program or Card type, you will no longer be eligible for the Travel Credit.
7. If your Account is enrolled in the Care or Financial Relief program and your Card has been temporarily deactivated, you will not be able to use the Travel Credit until you exit the relief program and re-activate your Card.
8. Any flight(s) booked using the Qantas Travel Credit are subject to the Qantas Conditions of Carriage which can be found at qantas.com/travel/airlines/conditions-carriage/global/en. Qantas Travel Credit bookings are also subject to the airline terms and conditions, and may incur change or cancellation fees from the airline and American Express.
9. If your booking is cancelled and your Travel Credit has already been used and associated statement credit applied to your Account, you will forfeit your annual Qantas Travel Credit benefit and Amex may reverse the statement credits issued in the relevant anniversary year.
10. Your booking will be charged in full to your Qantas American Express Ultimate Card and American Express will then credit \$450 to your Account within 3 business days but may take up to 30 days.

11. The Qantas Travel Credit must be used in good faith and cannot be sold or otherwise transferred for value. Credit is not redeemable for cash or other payment form. The Qantas Travel Credit may be forfeited if we reasonably determine that you are seeking payment, compensation or other value for your Qantas Travel Credit.
12. As a Primary Qantas American Express Ultimate Card Member, if you're eligible to receive the complimentary Qantas Club lounge invitation benefit, redeeming your Qantas Travel Credit through americanexpress.com.au/travel will not count towards your spend on selected Qantas products and services. You will need to make the eligible Qantas spend directly from qantas.com.au.

Selected products and services are as follows:

- (i) Qantas passenger flights with a QF number, purchased directly from qantas.com.au using your Qantas American Express Ultimate Card;
- (ii) Qantas Frequent Flyer and Qantas Club membership joining and annual fees.



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