

# Enjoy the benefits of your Card

Take advantage of these great benefits and features,  
compliments of your American Express® Corporate Gold Card.



**Travel Inconvenience, Business Travel Accident Protection and Baggage Loss benefits** help take care of the little things and big things that can interrupt your trip.<sup>1</sup>



**Global Assist Hotline** advice is available 24/7, from just about every spot on the globe. So if you're travelling for business and you need a doctor or lawyer, you can talk to one you trust.<sup>2</sup>



**Mobile Wallets** allow you to load your Card on your phone, so you can tap and pay simply and securely, all while enjoying the same great benefits you are used to with your physical Card. Learn more [here](#).<sup>3</sup>



**SAP® Concur®**, manage your spend anytime, anywhere. Capture receipts, book flights, or reconcile invoices, the SAP Concur App is your time saving and convenient travel buddy to seamlessly manage your expenses.<sup>4</sup>



**TripCase® app**, keep track of your travel plans and Card benefits wherever you go, when you download the app and sync to your card. You'll receive alerts about flight delays<sup>5</sup>, on-the-go reminders about Corporate Card benefits, and a master itinerary that consolidates all travel books made with your Card.



**Entertainment Lounge Access<sup>6</sup>**, relax before a show in one of the American Express entertainment lounges. Enjoy a quick bite to eat and arrive at your event feeling relaxed. [Learn more](#).



**Customer Support** is always just a phone call away to assist with billing enquiries, replacement Card requests, or access to a Card benefit or service.



**American Express @ Work® Ready Response<sup>7</sup>** provides your Company with the ability to identify the last location you have used the Corporate Card enabling you to quickly action Company protocols to safeguard the well-being of your employees in the event of a global emergency.

To enrol and explore the full list of perks that come with your Card,  
visit [americanexpress.com.au/corporategoldcard](https://americanexpress.com.au/corporategoldcard) or  
[download the Amex App](#).





## Corporate Program

### Terms and Conditions

1 **Insurance:** The American Express® Corporate Card insurance is subject to Terms, Conditions and exclusions (such as maximum age limits, pre-existing medical conditions and cover limits) – see the full [Terms and Conditions](#). You must use your American Express® Corporate Card to pay for your return trip in order to be eligible for the travel insurance. The insurance is underwritten by Chubb Insurance Australia Limited (ABN 23 001 642 020, AFSL No. 239687) under a group policy held by American Express Australia Limited (ABN 92 108 952 085, AFSL No. 291313). Card Members are not a party to the group policy, but may be able to claim under it as third party beneficiaries. This communication does not take into account your objectives or financial situation. You should read the full Terms and Conditions to decide if this insurance meets your needs.

2 **Emergency Global Assist:** You must arrange all medical and visitor transportation. As the Global Assist Hotline is an assistance service, we cannot reimburse you for expenses you incur on your own. Please refer to the Global Assist Summary of Coverage for additional details and restrictions. Only available when you travel more than 200km from your home, for up to 90 consecutive days.

3 **Mobile Wallets** available are Apple Pay, Google Pay and Samsung Pay. Apple Pay works with iPhone, Apple Watch, iPad and Mac and requires iOS 8.3 or higher. Apple Pay, Apple Watch, iPad, iPhone and Mac are trademarks of Apple Inc., registered in the U.S. and other countries. Samsung Pay is available on select Samsung devices with Android OS 6.0 Marshmallow software. Samsung, Samsung Pay, Galaxy S (and other device names) and Samsung Knox are trademarks or registered trademarks of Samsung Electronics Co., Ltd. Other company and product names mentioned may be trademarks of the respective owners. To use Google Pay, your device must be running on Android 5.0 (Lollipop) or higher. Google Pay is a trademark of Google Inc.

4 **SAP Concur:** Available to American Express clients that are enrolled in Concur Expense® and Expenselt, fees and charges may apply.

5 **TripCase:** Push notifications must be enabled to receive alerts about flight delays.

6 **Entertainment lounge access:** To gain entry, simply show your American Express Card at the door. Please note:

- All lounges are open from the time the main venue doors open, until the start of the main act
- Each Card Member may invite up to 3 guests into the lounge (Platinum Charge Card Members may invite up to 5 guests)
- Entry is subject to capacity and granted on a first come first served basis. Wait times may apply.

7 **American Express @ Work:** Company Program Administrators must be enrolled to @ Work Online Program Management to access the Ready Response facility. To get access enrol via <https://atworkenrollment.americanexpress.com/> or contact your local PA Servicing Team or your Account Manager for further details. Ready Response should only be used as a directional gauge for an Employee's location within the area of the incident and should not be fully relied upon to ensure the safety of Card members. Some Merchant transactions may not appear within the system due to their submission process being outside the geographical area. Transaction details within the tool are in US Mountain Standard Time (MST) and Merchant details may not appear immediately but as a summary until the data is loaded to our systems.

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**DON'T do business WITHOUT IT™**