

Enjoy the benefits of your Card

Take advantage of these great benefits and features,
compliments of your American Express® Corporate Platinum Card.



American Express Global Lounge CollectionSM unlocks access to more than 1,200 airport lounges across 130 countries and counting, so you can stay comfortable when you're on the go.¹



24/7 Concierge Service makes everything easier with a team of lifestyle managers who'll help with both business and entertainment queries.²



Travel Inconvenience, Business Travel Accident Protection and Baggage Loss benefits help take care of the little things and big things that can interrupt your trip.³



Global Assist Hotline advice is available 24/7, from just about every spot on the globe. So if you're travelling for business and you need a doctor or lawyer, you can talk to one you trust.⁴



Fine Hotels and Resorts: Every time you book with Fine Hotels & Resorts⁵ you'll receive a range of complimentary benefits including: Room upgrades (when available), breakfast for two & 4pm late check-out.



Mobile Wallets allow you to load your Card on your phone, so you can tap and pay simply and securely, all while enjoying the same great benefits you are used to with your physical Card. Learn more [here](#).⁶



Customer Support is always just a phone call away to assist with billing enquiries, replacement Card requests, or access to a Card benefit or service.



American Express @ Work® Ready Response⁷ provides your Company with the ability to identify the last location you have used the Corporate Card enabling you to quickly action Company protocols to safeguard the well-being of your employees in the event of a global emergency.



Premium Subscription to The Australian so you can stay across the latest news and trends. Includes access to The Australian Business Review, coverage from The Economist and Harvard Business Review, and unlimited digital access across all your devices.⁸

To enrol and explore the full list of perks that come with your Card,
visit americanexpress.com.au/corporateplatinumcard or
[download the Amex App](#).





Corporate Program

Terms and Conditions

1. Priority Pass: Your Priority Pass benefit is limited to lounge access only. Non-lounge airport experiences in the form of food and beverage credits at restaurants, cafes and bars is not available. To continue to enjoy access to over 1,200 lounges in 130 countries, please visit prioritypass.com and log in for a list of available lounges. These Terms and Conditions govern Platinum Card Members' participation in and use of the Priority Pass™ program. Priority Pass is an independent airport lounge access program. At any visit to a Priority Pass lounge, you will be automatically charged the guest visit fee equal to the visit fee of the Priority Pass Standard program for each guest. By enrolling in Priority Pass, you agree that you will be responsible for any additional accompanying guest visits and that your Card will be automatically charged after you have signed for the additional guest visit and it has been reported to Priority Pass by the participating lounge. Additionally, you acknowledge and agree that American Express will verify your Card Account number and provide updated Card Account information to Priority Pass. Priority Pass will use this information to fulfil on the Priority Pass program and may use this information for communications related to the program. The Card Member must enrol into Priority Pass. Once enrolled, Platinum Card Members in good standing may access participating Priority Pass lounges by presenting their Priority Pass card and airline boarding pass. In some lounges, the Priority Pass member must be 21 years of age to enter without a parent or guardian. Priority Pass members must adhere to all house rules of participating lounges. Amenities may vary among airport lounge locations. Conference rooms, where available, may be reserved for a nominal fee. Priority Pass lounge partners and locations are subject to change. All Priority Pass members must adhere to the Priority Pass Conditions of Use, which will be sent to you with your membership package and can be viewed at prioritypass.com. Upon receipt of your enrolment information, Priority Pass will send your Priority Pass card and membership package, which you should receive within 4–6 weeks.

International American Express Lounges: Platinum Card Members have unlimited complimentary access to American Express Lounge locations. Guest access policies vary by location and are subject to change. To access American Express Lounges, the Platinum Card Member must present the agent with the following upon each visit: his or her valid Card and upon request, same-day airline ticket on any carrier and a government-issued I.D. Failure to present this documentation may result in access being denied. Platinum Card Members will not be compensated for changes in locations, rates or policies. American Express reserves the right to remove any person from a lounge for inappropriate behaviour or failure to adhere to lounge rules, including, but not limited to, conduct that is disruptive, abusive or violent. Access is subject to space availability. Amenities, services and hours of operation may vary among locations and are subject to change. Platinum Card Member must be at least 18 years of age to enter without a parent or guardian. Platinum Card Member must be 21 years of age to enter a lounge with a self-service bar, unless you are accompanied by a parent or legal guardian. American Express will not be liable for any articles lost or stolen or damages suffered by the purchaser or visitor inside American Express Lounges. Use of American Express Lounges is subject to all rules and conditions set by American Express. American Express reserves the right to revise the rules at any time without notice.

Centurion Lounge: Corporate Platinum Card Members have unlimited complimentary access to The Centurion Lounge locations. Corporate Platinum Card Members may bring immediate family (spouse or domestic partner and their children under 18) OR up to two (2) companions into The Centurion Lounge. To access The Centurion Lounge, the Corporate Platinum Card Member must present The Centurion Lounge agent with the following upon each visit: his or her valid Card, a boarding pass showing a confirmed reservation for same-day travel on any carrier and a government-issued I.D. Failure to present this documentation may result in access being denied. Corporate Platinum Card Members will not be compensated for changes in locations, rates and policies. A Corporate Platinum Card Member must be at least 18 years of age to enter without a parent or guardian. For lounges with a self-service bar, the Corporate Platinum Card Member must be 18 years of age to enter a lounge without a parent or legal guardian and must be at least 21 years of age to consume alcoholic beverages. Please drink responsibly. Corporate Platinum Card Members are allowed access to The Centurion Lounge in all U.S. locations. American Express reserves the right to remove any person from a lounge for inappropriate behaviour or failure to adhere to lounge rules, including, but not limited to, conduct that is disruptive, abusive or violent. Access is subject to space availability. The Centurion Lounge hours may vary by location and are subject to change. Amenities may vary among The Centurion Lounge locations and are subject to change. In-lounge services and amenities are complimentary, however, you are responsible for any purchases and/or servicing charges you authorise our Member Services Professionals to perform on your behalf. Some American Express Cards are not eligible for all services provided by Member Services Desk. American Express will not be liable for any articles lost or stolen or damages suffered by the purchaser or visitor inside The Centurion Lounge. Use of The Centurion Lounge is subject to all rules and conditions set by American Express. American Express reserves the right to revise the rules at any time without notice.

Plaza Premium: This benefit is available to Corporate Platinum Card Members. Card Members receive complimentary access to any global location of Plaza Premium Lounges. Card Member must present his or her valid Card, a confirmed boarding pass for same-day travel on any carrier and government-issued I.D. In some cases, Card Member must be 21 years of age to enter without a parent or guardian. Card Members may bring up to two companions into Plaza Premium Lounges as complimentary guests. Card Member must adhere to all house rules of participating lounges. Card Members and his or her guests will receive all of the complimentary benefits and amenities afforded to the Plaza Premium Lounge customers, as well as access to purchase non-complimentary items. Some product features may be subject to additional charges. Plaza Premium Lounge locations are subject to change.

Delta Sky Club Lounges: The Platinum Card Member must present his or her valid American Express® Platinum Card, government-issued I.D., and same-day corresponding airline ticket to club ambassador. Access to Delta Sky Club partner lounges is not permitted. Individuals must be at least 18 years of age to access Delta Sky Club, and 21 years of age to access locations with a self-service bar, unless accompanied by a responsible, supervising adult who has access to the lounge. Platinum Card Members must adhere to all House Rules of participating clubs. Participating airport clubs and locations are subject to change without notice. Additional guest access and fees are subject to the Terms and Conditions of participating airport clubs. For the most current Delta Sky Club access and pricing policy, please visit Delta.com/skyclub. All Delta Sky Club rules apply to Delta Sky Club membership and use. To review the rules, please visit Delta.com/skyclub.



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Corporate Program

2 Platinum Concierge Services: There is typically no cost to you for most efforts Concierge consultants perform on your behalf, although you are responsible for any purchases and/or shipping charges you authorise. Fees may apply for meetings and event planning. We reserve the right to note profile and preference data for servicing purposes.

3 Insurance: The American Express® Corporate Card insurance is subject to Terms, Conditions and exclusions (such as maximum age limits, pre-existing medical conditions and cover limits) – [see the full Terms and Conditions](#). You must use your American Express® Corporate Card to pay for your return trip in order to be eligible for the travel insurance. The insurance is underwritten by Chubb Insurance Australia Limited (ABN 23 001 642 020, AFSL No. 239687) under a group policy held by American Express Australia Limited (ABN 92 108 952 085, AFSL No. 291313). Card Members are not a party to the group policy, but may be able to claim under it as third party beneficiaries. This communication does not take into account your objectives or financial situation. You should read the full Terms and Conditions to decide if this insurance meets your needs.

4 Emergency Global Assist: You must arrange all medical and visitor transportation. As the Global Assist Hotline is an assistance service, we cannot reimburse you for expenses you incur on your own. Please refer to the Global Assist Summary of Coverage for additional details and restrictions. Only available when you travel more than 200km from your home, for up to 90 consecutive days.

5 Fine Hotels & Resorts: Valid only for new Fine Hotels & Resorts bookings made through Platinum Travel Service or American Express Travel Online. Online bookings currently only available to Platinum Card Members. Payment must be made in full with an American Express Card in the Platinum Card Member's name. Available for Platinum Charge Card Members only, and excludes Platinum Credit Card Members who are not also Platinum Charge Card Members. Card Member must travel on itinerary booked to be eligible for benefits described. Noon check-in and room upgrade are based on availability and are provided at check-in. Breakfast amenity varies by property, but will be, at a minimum, a continental breakfast. Complimentary In-Room Wi-Fi is provided, with the exception of Explora Patagonia where In-Room Wi-Fi is not available. In this instance, complimentary Wi-Fi will be provided in a common space on property. In the case where a Property includes cost of Wi-Fi in a mandatory resort fee, the Card Member will receive a daily credit from the Property in the standard amount that the Property charges for Wi-Fi. The credit will be issued on the Platinum Card Member's final statement upon check-out. Benefit restrictions vary by Fine Hotels & Resorts property and cannot be redeemed for cash, and may not be combined with other offers unless indicated. Advance reservations are recommended for services such as spa, dining or golf in order to take advantage of the Fine Hotels & Resorts special amenity during your stay. Benefits are only applied at checkout and expire at checkout. Limit one benefit package per room, per stay. Three room limit per Platinum Card Member, per stay; back-to-back stays within a 24-hour period at the same property are considered one stay. Participating Fine Hotels & Resorts properties and benefits are subject to change.

6 Mobile Wallets available are Apple Pay, Google Pay and Samsung Pay. Apple Pay works with iPhone, Apple Watch, iPad and Mac and requires iOS 8.3 or higher. Apple Pay, Apple Watch, iPad, iPhone and Mac are trademarks of Apple Inc., registered in the U.S. and other countries. Samsung Pay is available on select Samsung devices with Android OS 6.0 Marshmallow software. Samsung, Samsung Pay, Galaxy S (and other device names) and Samsung Knox are trademarks or registered trademarks of Samsung Electronics Co., Ltd. Other company and product names mentioned may be trademarks of the respective owners. To use Google Pay, your device must be running on Android 5.0 (Lollipop) or higher. Google Pay is a trademark of Google Inc.

7 American Express @ Work: Company Program Administrators must be enrolled to @ Work Online Program Management to access the Ready Response facility. To get access enrol via <https://atworkenrollment.americanexpress.com/> or contact your local PA Servicing Team or your Account Manager for further details. Ready Response should only be used as a directional gauge for an Employee's location within the area of the incident and should not be fully relied upon to ensure the safety of Card members. Some Merchant transactions may not appear within the system due to their submission process being outside the geographical area. Transaction details within the tool are in US Mountain Standard Time (MST) and Merchant details may not appear immediately but as a summary until the data is loaded to our systems.

8 The Australian Premium Subscription benefit offer ('Benefit') is available to eligible American Express Australia Card Members ('Card Members'). The Benefit will provide eligible Card Members with; (a) a 12 month digital access to The Australian which provides premium content at theaustralian.com.au and via The Australian app; (b) eligibility to activate a digital subscription to the Wall Street Journal which will run concurrently with the subscription in (a) above; (c) a bespoke The Australian Premium e-newsletter sent every week and exclusive to subscribers of The Australian Premium subscription; and (d) access to The Australian Insiders' Briefing virtual event held twice per calendar year. Eligible Card Members must activate the Benefit described in (a) above in order to be provided with the opportunity to activate or enjoy the other parts of the Benefit. Card Members are not required to pay for the Benefit. The value of the Benefit is not redeemable for cash or any other payment form. Subscriptions provided under the Benefit will be automatically renewed every 12 months provided American Express and News Corp Australia continue their arrangements in relation to this Benefit. Eligible Card Members will be required to agree to News Corp Australia's terms and conditions and privacy policy to activate the Benefit. Activation and use of the Benefit is subject to full terms and conditions which can be found on the Benefit enrolment page, located [here](#).

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