Terms and Conditions of Entry

American Express x Qantas – 20 Years Partnership Promotion

Celebrate 20 years of partnership with the chance to win 1 of 20 Kangaroo Island escapes for two

General

1. Information on how to enter, the draw and the prizes forms part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
2. The promoter is **American Express Australia Limited (ABN 92 108 952 085)** of 12 Shelley Street, Sydney, NSW 2000 ("Promoter" or "American Express"). ®Registered trademark of American Express Company.
3. **Qantas Airways Limited (ABN 16 009 661 901)** ("Qantas") is the supplier of the prizes for this promotion. Qantas is not the promoter of the promotion. Qantas' role is limited to the provision and fulfilment of the prizes, subject to these Terms and Conditions and any applicable Qantas prize, travel and booking conditions.

Eligibility

4. Entry is only open to:
    1. Australian residents aged 18 years or over; and
    2. who are the **primary holder** of an eligible **Qantas American Express Card** ("Eligible Card") that is in good standing during the Promotional Period and at the time of the prize draw ("Eligible Entrant"); and
    3. who are opted in to email marketing with American Express during the Promotional Period and at the time of the prize draw.
5. For the purposes of these Terms and Conditions, "Eligible Card" means The Qantas American Express Ultimate Card, The Qantas American Express Premium Card, The Qantas American Express Discovery Card and The Qantas American Express Card.
6. Employees (and their immediate families) of the Promoter, Qantas and agencies directly associated with this promotion are ineligible to enter. Immediate family means spouse, ex-spouse, de facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.

Promotional Period

7. The promotion commences at **12:00am on 14 October 2026** and ends at **11:59pm on 30 November 2026** ("Promotional Period").
8. All times specified in these Terms and Conditions are AEDT, unless otherwise stated.

How to Enter

9. To enter the promotion, an Eligible Entrant must make an **Eligible Transaction** using their Eligible Card during the Promotional Period.
10. An "Eligible Transaction" means a purchase of any amount made using an Eligible Card during the Promotional Period and which is charged to the Eligible Card account.
11. The following transactions are not Eligible Transactions: cash advances, balance transfers, fees and charges, interest, refunds, credits, disputed or fraudulent transactions, transactions which are cancelled or reversed, and any other transactions that do not constitute eligible purchases under the applicable Card terms and conditions.
12. Each Eligible Entrant will receive: **one (1) entry into the draw upon making at least one Eligible Transaction** during the Promotional Period. For the avoidance of doubt, there is a maximum of one (1) entry into the draw per Eligible Entrant.

Game of Chance and Prize Draw

13. **This promotion is a game of chance. Skill plays no part in determining the winners.**
14. The prize draw will take place at 11:00am on 10 December 2026 at Engage Hub, 24 Washpool Crescent, Woongarrah NSW 2259 in the presence of an independent scrutineer.
15. All valid entries received during the Promotional Period will be included in the prize draw.
16. The draw will be conducted using an electronic random-draw system.
17. The first **twenty (20) valid entries randomly selected** from all eligible entries will each be a provisional winner, subject to verification by the Promoter as to each provisional winner's eligibility in accordance with term 9 above.
18. An Eligible Entrant may win a maximum of **one (1) Prize**. If an entrant who has already been selected as a provisional winner is selected again, that subsequent

selection will be disregarded and another eligible entry will be randomly selected.

19. The Promoter may draw additional reserve winners and record them in the order drawn. A reserve winner may be used if an entry or provisional winner is subsequently determined to be invalid or ineligible or a provisional winner does not claim or accept their Prize in accordance with these Terms and Conditions.

20. The Promoter's decision regarding eligibility and the conduct of the draw is final, subject to applicable law.

Winner Notification and Publication

21. The twenty (20) provisional winners will be notified by email by 11:00am on 17 December 2026 and will be provided with details of:

    1. the Prize and how it can be redeemed; and
    2. information reasonably required by the Promoter to verify the provisional winner's identity and eligibility in accordance with term 23 below.

22. Each provisional winner may be required to verify their identity and eligibility and provide any information reasonably required by the Promoter before being confirmed as a winner.

23. If a provisional winner:

    1. cannot be contacted after reasonable attempts;
    2. fails to provide requested verification information within a reasonable time;
    3. and / or does not meet the criteria of an Eligible Entrant;
    4. an invalid entry; or
    5. otherwise fails to claim or accept the Prize in accordance with these Terms and Conditions,

    the Promoter may award the Prize to the next eligible reserve winner in the order drawn, in accordance with terms 26 to 33 below and subject to applicable law and any directions from a regulatory authority.

24. The last name, initial of first name, state of residence and postcode of each confirmed winner will be published at https://www.americanexpress.com/en-au/campaigns/qantas-20-year-partnership by 22 December 2026.

25. Each confirmed winner will be provided with details of how to take or redeem the Prize as soon as reasonably practicable after verification and, in any event, within any period required by applicable law.

Unclaimed Prizes

26. If a provisional winner has not claimed a Prize by **11:00am on 10 February 2027** the Prize will be awarded to the next eligible reserve winner in the order drawn. If there are insufficient reserve winners for any reason, the Prize will be awarded to a provisional winner selected through an unclaimed prize draw conducted in accordance with term 27 to 32 below, subject to applicable law and any directions from a regulatory authority.

27. If required, an unclaimed prize draw will take place at **11:00am on 12 February 2027** at Engage Hub, 24 Washpool Crescent, Woongarrah NSW 2259 Australia in the presence of an independent scrutineer. Any unclaimed prize draw will be conducted using an electronic random-draw system.

28. Any reserve winner selected through an unclaimed prize draw will be randomly selected from all remaining eligible entries, excluding any Eligible Entrant who has already won a Prize.

29. Any reserve winner (including any reserve winner determined through an unclaimed prize draw) will be notified by email within five (5) business days of selection including details of:

    1. the Prize and how it can be redeemed; and

    2. any information reasonably required by the Promoter to verify the reserve winner's identity and eligibility in accordance with term 27 above.

30. Each reserve winner (if any) may be required to verify their identity and eligibility and provide any information reasonably required by the Promoter before being confirmed as a winner.

31. The last name, initial of first name, state of residence and postcode of any reserve winner will be published at https://www.americanexpress.com/en-au/campaigns/qantas-20-year-partnership within five (5) business days of selection to the extent required by applicable law.

32. Each confirmed reserve winner will be provided with details of how to take or redeem the Prize as soon as reasonably practicable after verification and, in any event, within any period required by applicable law

33. The Promoter is entitled to select subsequent reserve winners as necessary until all Prizes are claimed.

Prizes

34. Each winner will receive **one (1) Kangaroo Island holiday experience for two (2) people**, supplied by Qantas, valued at up to **AUD $9,000** ("Prize").

35. There are **twenty (20) Prizes** to be won.

36. Each Prize comprises:

    1. Flights: Return Qantas flights for the winner (aged 18 years or over) and one (1) travel companion (aged 18 years or over) departing from the winner's nearest eligible Australian capital city to Kangaroo Island (Kingscote Airport) via Adelaide. Where the flight itinerary booked by Qantas requires an overnight stay in Adelaide, one (1) night's accommodation for the winner and their travel companion in a twin or double room at a hotel selected by Qantas (to a maximum value of $500), together with shared return transfers between Adelaide Airport and that hotel, for each such overnight stay (to a maximum of two (2) nights in total across the outbound and return journeys);

    2. Transport: Shared return transfers to and from accommodation (Sea Dragon Lodge Kangaroo Island);

    3. Accommodation: 3 nights' and 4 days accommodation for two people in a Premium Ocean View Room at Sea Dragon Lodge Kangaroo Island;

    4. Meals & beverages: A la Carte breakfast daily, café lunches daily at the Cape Willoughby lighthouse visitor centre when not participating in full day activities (to a maximum value of $35 per person per meal), 2-course dinner daily including beer, wine and non-alcoholic beverages;

    5. Guided Tour: A full day nature tour (max 10 Sea Dragon guests) with lunch included;

    6. A choice of daily activities and experiences offered at Sea Dragon Lodge and nearby on the Dudley Peninsula, including:
       i. Kangaroo Island Gin Tasting Experience
       ii. Kangaroo Island Honey and Native Foods
       iii. Antechamber Bay Beach Visit
       iv. Cape Willoughby Lighthouse Tour
       v. Morning Yoga
       vi. Sundowners with the Kangaroos
       vii. Self-guided Sea Dragon walks, activities vary daily.

37. The total maximum prize pool is **AUD $180,000**.

38. Each Eligible Entrant will only be eligible to win one (1) of the Prizes.

39. Unless expressly included in term 36, all costs associated with accepting and using a Prize are the responsibility of the winner and their guest, including transport to and from the winner's departure airport, additional meals and beverages, spending money, travel insurance, ground transportation (including airport transfer from the winner's nearest eligible Australian capital city) incidental costs and other ancillary expenses or any other costs of a personal nature.

40. Travel must be undertaken between **1 April 2027 and 31 October 2027** and is subject to availability, booking requirements, blackout periods and any other restrictions specified by Qantas. The Promoter must advise Qantas of each winner's preferred travel dates before 1 March 2027. The preferred travel dates are considered flexible (+/- five (5) days) and subject to seat availability on Qantas operated flights. Bookings are final and no changes to travel arrangements (including flights, transport and accommodation) will be accepted.

41. Each Sea Dragon Lodge voucher is valid for a maximum of two (2) people. Voucher redemption is subject to room availability. The voucher includes three (3) nights accommodation in a Premium Ocean View Room. Accommodation may be upgraded to a Superior Ocean View Suite directly through Sea Dragon Lodge for an additional $200 AUD per night at the winner's cost. Additional consecutive nights may be booked directly with the lodge charged at a rate of $800 AUD per night (subject to availability).

42. Upon fulfilment of Prize, Sea Dragon Lodge highly encourages all winners to follow their official social media channels.

43. The Guided Tour component of the Prize is offered on a shared basis with other Sea Dragon Lodge guests. Winners may upgrade their Guided Tour to private touring for an additional cost of AUD $1,000 (AUD $500 per person), at the winner's cost. Guests can find out frequently asked questions and other useful information here: https://seadragonkangarooisland.com/faqs/

44. Winners and their guests are responsible for ensuring they satisfy all requirements applicable to travel and participation in the Prize, including carrying appropriate identification and complying with applicable Qantas conditions and the reasonable requirements of accommodation, transport and experience providers.

45. Qantas flights forming part of a Prize are subject to availability and to Qantas' General Conditions of Carriage.
46. Qantas Points and Status Credits will not be earned on flights provided as part of a Prize.
47. Each winner and their travel companion must travel together on all components of the Prize.
48. Prizes are not transferable or exchangeable and cannot be redeemed or taken for cash, except where required by law. Each Prize must be taken as stated and no compensation will be payable if a winner is unable to use the Prize or any component(s) of the Prize.
49. If any Prize or component of a Prize becomes unavailable for reasons beyond the reasonable control of the Promoter or Qantas, the Promoter may, in consultation with Qantas, substitute that Prize or component with another prize or component of equal or greater value, subject to applicable law and any directions from a regulatory authority.
50. A winner accepts a Prize subject to these Terms and Conditions and any reasonable terms and conditions imposed by Qantas and third-party providers involved in delivering the Prize.
51. To the extent permitted by law, changes to travel arrangements requested by a winner after booking may be at the winner's own expense and subject to availability and applicable provider conditions.
52. The Promoter will coordinate with Qantas to facilitate Prize fulfilment. Qantas is responsible for supplying and fulfilling each Prize in accordance with the agreed Prize arrangements.

Personal Information and Privacy

53. The Promoter will use personal information relating to Eligible Entrants for the purposes of administering the promotion, verifying eligibility, conducting the draw, contacting winners and facilitating Prize fulfilment.
54. The last name, initial of first name, state of residence and postcode of each winner will also be published at https://www.americanexpress.com/en-au/campaigns/qantas-20-year-partnership in accordance with terms 24 and 31.
55. The Promoter may disclose a winner's personal information to Qantas and relevant third-party Prize providers to the extent reasonably necessary to organise, book and fulfil the Prize.

56. The Promoter may keep records relating to entries, the draw, winner verification, Prize claims, reserve winners and Prize fulfilment for the period required by applicable law and may provide those records to regulatory authorities on request.

57. Personal information will otherwise be handled in accordance with the Promoter's applicable privacy policy and collection notice, available at https://www.americanexpress.com/au/about-us/disclosures/privacy-statement/

58. Participation in the promotion does not, by itself, constitute consent to receive electronic direct marketing from the Promoter or Qantas. Any marketing consent will be obtained and managed separately in accordance with applicable law.

Winner Publicity

59. Winners consent to the Promoter, Qantas and Sea Dragon Lodge using their name, likeness, image and/or voice, including photographs, film or recordings, for the reasonable purpose of promoting this promotion and its outcomes without additional remuneration, unless the winner otherwise notifies the Promoter at the time of accepting the prize and subject to applicable law.

General

60. If the promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to circumstances beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention, fraud, natural disaster or other events materially affecting the administration, security, fairness or integrity of the promotion, the Promoter reserves the right, to the extent permitted by law and subject to any directions from a regulatory authority, to:

    1. disqualify any affected entrant; or

    2. modify, suspend, terminate or cancel the promotion as appropriate.

61. Nothing in these Terms and Conditions excludes, restricts or modifies any consumer guarantee, right or remedy conferred on an entrant or winner by the **Competition and Consumer Act 2010 (Cth)**, the **Australian Securities and Investments Commission Act 2001 (Cth)** or any other applicable law that cannot lawfully be excluded, restricted or modified ("Non-Excludable Rights").

62. Except for liability arising under any Non-Excludable Rights or any other liability that cannot lawfully be excluded, the Promoter and its respective officers, employees and agents exclude liability for loss, damage or injury arising in connection with the promotion or a Prize to the extent permitted by law.

63. To the extent permitted by law, the Promoter is not responsible for:
    1. technical difficulties or equipment malfunction outside its reasonable control;
    2. theft, unauthorised access or third-party interference; or
    3. an entry or Prize claim that is late, lost, altered, damaged or misdirected due to circumstances outside the Promoter's reasonable control.
64. The Promoter and Qantas are not liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, as a result of taking or using any of the Prize, except for any liability which cannot be excluded by law.
65. The Promoter is not liable for any tax implications (including any Fringe Benefits or Personal Income Tax) and Eligible Entrants should seek their own independent financial advice.
66. The Promoter reserves the right to request the winner to provide proof of identity, employment and residency prior to awarding the prize. Identification considered suitable for verification is at the discretion of the Promoter.
67. Qantas' role in the promotion is as Prize supplier and fulfilment partner only. Qantas is not the Promoter of the promotion.
68. The use of an Eligible Card and all transactions made using an Eligible Card remain subject to the applicable American Express Card Member agreement and other applicable Card terms and conditions.
69. These terms and conditions are governed by, and are to be construed in accordance with, the laws of the State or Territory in which the Entrant is ordinarily resident. Each party submits to the exclusive jurisdiction of the courts of that State or Territory, and any court hearing appeals from those courts.

Trade Promotion Requirements

70. The promotion will be conducted subject to all applicable Australian State and Territory trade promotion laws and any required permits or authorities.
71. **Permit/authority numbers:** NSW: TP/05351; ACT: TP 26/02090; SA: T26/1584