ACCESSIBILITY AT AMERICAN EXPRESS®

FEEDBACK FORM

Name (optional): Contact Number (optional): Email ID (optional):
Thank you for taking the time to give us your valuable feedback! Please include in the box below your thoughts related to <u>accessibility</u> for our products and services, &/or our accessibility plan.

Thank you for sharing your feedback! Your feedback is extremely important to us and American Express uses every response to help us deliver the best experience possible.

Providing feedback related to accessibility through this channel is voluntary. This is not a channel for any complaint that is not related to accessibility and your feedback will not be used to open a complaint. To make a complaint, contact our customer care professionals or visit amex.ca/complaints.

Send us your feedback:

By Mail:

Amex Canada, Attn: Accessibility Officer PO BOX 3204 STN F Toronto, Ontario M1W 3W7 By email: amexaccessibility@aexp.com