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Effective date: 31/07/2025

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Cookies we use and their characteristics

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Provider	Description	Cookie Name	First / Third Party	Duration
American Express	American Express uses this cookie to identify each unique visitor and maintain a consistent user experience.	Agent-id	First party	365 days
American Express	American Express uses this cookie to identify and remember the user's location and language in order to display appropriate content.	axplocale	First party	Session

F5	F5 cookies are used for essential load-balancing and security functions. Load balancing helps distribute traffic properly to ensure correct connectivity and functionality of our websites. Security functions help maintain the integrity of traffic on our site, ensure its proper operation, and block any malicious actions.	BIgipServerorigin-slgem2.americanexpress.com-443TS0139a03f	First Party	Session Session
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Contacting us

If you have questions about this Policy or the use of cookies, please contact our Data Protection Officer at: DPO-Europe@aexp.com

You can also write to us at the following address: American Express Avenida Partenón 12-14. 28042 Madrid.

Changes to our Cookie Policy

We reserve the right to change this Policy at any time. When we make such changes, we will update the effective date at the top of this page.