

The Bicester Collection, Guest Services

Please note, Hands-free Shopping, Reserved Parking and Personal Shopping sessions must be booked in advance via Guest Services. Guest Services contact details:

Bicester Village	ConciergeServices@BicesterVillage.com
Kildare Village	ConciergeServices@KildareVillage.com
La Vallée Village	ConciergeServices@LaValleeVillage.com
Wertheim Village	ConciergeServices@WertheimVillage.com
Ingolstadt Village	ConciergeServices@IngolstadtVillage.com
Maasmechelen Village	ConciergeServices@MaasmechelenVillage.com
Fidenza Village	ConciergeServices@FidenzaVillage.com
La Roca Village	ConciergeServices@LaRocaVillage.com
Las Rozas Village	ConciergeServices@LasRozasVillage.com

The Bicester Collection, eVIP Pass

The eVIP Pass is a digitally downloadable reward pass. Cardmembers who click on an eVIP link for one of the Participating Villages and provide their country, postcode and/or county, will receive an eVIP QR code. By presenting the digital QR code, this pass entitles Cardmembers to receive a ten per cent (10%) discount on products purchased at the participating boutiques at the relevant Participating Village. See the full [Terms and Conditions](#) for more information.

Bicester Village - London	https://www.bicestervillage.com/eVIP-AmexPlatinumGlobal
La Vallée Village - Paris	https://www.lavalleeivillage.com/eVIP-AmexPlatinumGlobal
La Roca Village - Barcelona	https://www.larocavillage.com/eVIP-AmexPlatinumGlobal
Las Rozas Village - Madrid	https://www.lasrozasvillage.com/eVIP-AmexPlatinumGlobal
Fidenza Village - Milan	https://www.fidenzavillage.com/eVIP-AmexPlatinumGlobal
Ingolstadt Village - Munich	https://www.ingolstadtville.com/eVIP-AmexPlatinumGlobal
Wertheim Village - Frankfurt	https://www.wertheimvillage.com/eVIP-AmexPlatinumGlobal
Kildare Village - Dublin	https://www.kildarevillage.com/eVIP-AmexPlatinumGlobal
Maasmechelen Village - Brussels	https://www.maasmechelenvillage.com/eVIP-AmexPlatinumGlobal

[Terms and Conditions Apply.](#)

Accurate as of September 2025.