

RECEIPT SELFIES

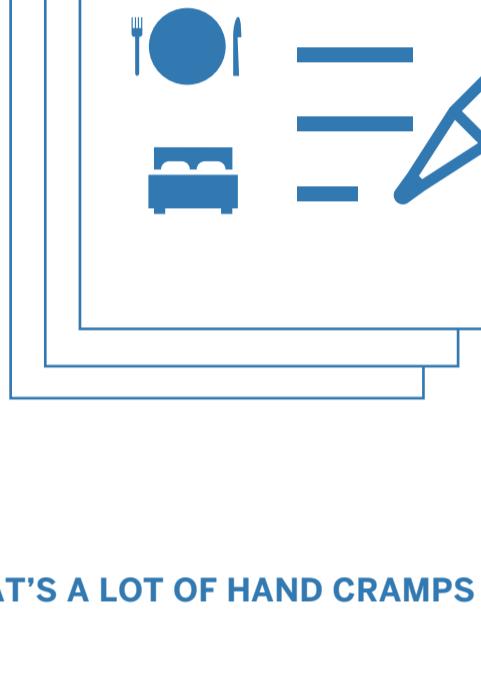
THE FUTURE OF EXPENSE MANAGEMENT

AS EARLY ADOPTERS OF NEW TECHNOLOGIES, MILLENNIALS¹ ARE GOING MOBILE WHEN MANAGING BUSINESS TRAVEL EXPENSES.

THE OLD GUARD

ONLY
57%

of travelers surveyed are satisfied with how they submit expenses.



This isn't surprising considering

52%

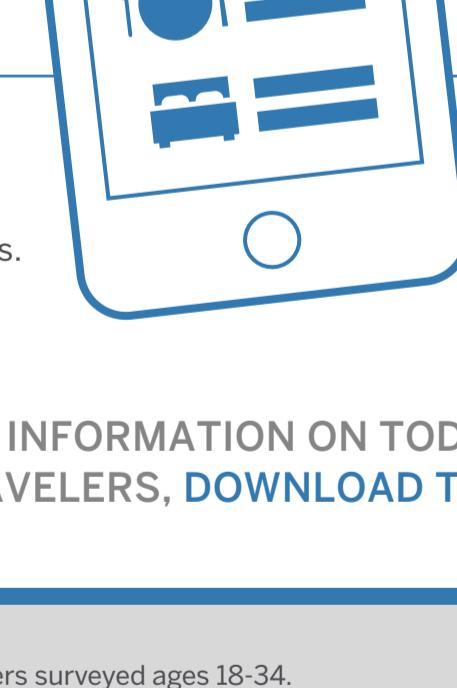
are still filing manual paperwork.

THAT'S A LOT OF HAND CRAMPS

Millennials are expecting to rely on mobile services for work travel even more than before in the coming months.

OVER
2X

as many Millennials are highly interested in using mobile devices to track payments vs. their 55+ year-old² counterparts.



Millennials know that mobile tracking means less work. We think they're onto something.

FOR MORE INFORMATION ON TODAY'S GLOBAL BUSINESS TRAVELERS, DOWNLOAD THE FULL REPORT.

¹Millennials defined as travelers surveyed ages 18-34.

²38% of travelers surveyed ages 18-34 identify as highly interested vs. 15% of travelers ages 55+.

The GBTA Business Traveler Sentiment Index™ - Global Study - July 2015, conducted in partnership with American Express, was conducted among a sample of 838 frequent business travelers who: (1) have a primary residence in the United States; (2) are employed part- or full-time; and (3) have taken four or more business trips in the prior 12 months, from the date the survey was taken. The survey was carried out by the GBTA Foundation between March 17 and April 6, 2015.

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