

Experience a Unique Dining Experience in Sweden

Description

Delight in a three-course wilderness dinner, thoughtfully crafted to reflect the current season, amidst the enchanting woodlands of northern Sweden – Jukkasjarvi.

With a wilderness guide, embark on a journey to a secluded camp in a minivan. Explore the region's unique eight seasons, each inspiring an exclusive culinary experience. Indulge in the delightful flavors of the season.

Terms & Conditions

1. Booking and Availability:
 - a. All bookings are subject to availability and may be limited due to seasonal factors and the availability of the ice table.
 - b. A minimum two guests are required to book this experience. Cardmembers are requested to redeem at least 2 vouchers as one voucher only covers one person and a minimum of two guests are required to book this experience OR the cardmembers pay for it separately for the second person booking.
 - c. Participants must meet any age or health requirements specified for the experience. *[Refer general health & safety guidelines for Arctic weather conditions [here](#)]*
 - d. It is advisable to make the booking as early as possible due to limited availability. However, booking four to six weeks in advance is generally recommended.
2. Ice Table Dining Guidelines:
 - a. The Ice Table Dining Experience involves dining in a unique and challenging environment, and Participants must follow all instructions and guidelines provided by the Venue staff.
 - b. Participants should dress appropriately for the cold conditions and be prepared for an extraordinary dining experience.
3. Experience Alterations:
 - a. The Venue reserves the right to alter or cancel the Experience in the event of unforeseen circumstances, including but not limited to, extreme weather conditions, safety concerns, or unforeseen logistical challenges.
 - b. In case of cancellation by the Experience operator, participants will be offered an alternative date by DreamSetGo or a full refund of MR points by American Express within 60 days.
4. Health and Safety:
 - a. Participants are responsible for their own health and safety during the Experience.
 - b. Participants with pre-existing medical conditions, allergies, or physical limitations that may be affected by the cold conditions must inform the Venue operator in advance.
 - c. Participants must adhere to all safety instructions provided by the Venue operator and staff, including guidelines for dressing warmly and staying safe in the icy environment.
5. Liability and Disclaimers:
 - a. American Express and DreamSetGo will not be held liable for any loss, injury, illness, damage, or inconvenience suffered during the Experience.
 - b. Participants acknowledge that dining on an ice table in cold conditions carries inherent risks, and they agree join the Experience at their sole risk. Participants agree not to pursue any action or

claim against DreamSetGo and/or American Express nor hold DreamSetGo and/or American Express liable for any losses, harm and/or damages suffered in relation to and/or during the Experience. In agreeing to participate in this Experience, Participants agree to be bound by the terms and conditions of the Venue operator.

- c. DreamSetGo, American Express shall not be responsible for any loss or damage to personal belongings brought during the Experience.
6. Media and Photography:
 - a. Participants may take photographs and videos for personal use during the Experience.
 - b. The Venue operator may request participants' permission to use any photographs or videos taken during the Experience for promotional purposes with appropriate credits to the participants.
 7. Equipment and Dress Code:
 - a. Participants must use the provided equipment, including warm clothing and accessories, as instructed by the Venue operator and staff.
 - b. Participants are responsible for any loss or damage to the provided equipment caused by their misuse or negligence.
 8. Alcohol Consumption:
 - a. If alcoholic beverages are included in the Experience, participants must drink responsibly and be of legal drinking age in Sweden.
 - b. The Venue operator reserves the right to refuse service or limit alcohol consumption if participants are deemed to be intoxicated.

Other Terms & Conditions:

- Post redemption you will receive the voucher code on Amex registered email-id
 - Please follow these steps to redeem the experience voucher:
 1. To avail this experience please visit: <https://dreamsetgo.com/sports-travel/amex-rewards/packages>
 2. Select the experience and enter voucher code received on registered email-id
 - The above experience is inclusive of taxes and covers one person only.
 - The above Experience doesn't include any travel or stay.
 - This Experience cannot be clubbed with other experiences.
 - Queries with DreamSetGo can be raised up to 48 hours before the claiming the Experience.
 - The cardmembers will receive an email notification from DreamSetGo after completing the redemption. A member from DreamSetGo team will connect with the members within 7 working days upon redemption to complete booking formalities.
 - The offer will be valid for CMs for one year from date of issuance. For example, a CM takes the voucher in Jan 2024 - he should be able to use it till Jan 2025.
 - DreamSetGo's Point of Contacts (POCs) –
 - Parizad Udwardia (Primary Contact) parizad.udwardia@dreamsetgo.com & Contact Number +919820195674
 - Aman Varindani aman@dreamsetgo.com & Contact Number +919820029592
 - Karishma Bhabha (Karishma.bhabha@dreamsetgo.com)
- Timings are 10 AM to 5PM on business days
- The standard [terms & conditions](#) of DreamSetGo will be applicable to all bookings.
 - **Visa will be Cardmember's responsibility and American Express or DreamSetGo will not be responsible if Cardmember does the booking before confirming Visa with embassy. In case**

the experience is booked, and Visa gets rejected, no refund/alternate date will be provided.

REFUND POLICY:

- **There is no refund policy. No refund of Membership Rewards or the equivalent cash amount will be done by American Express, incase, the cardmember does not utilize their voucher/experience for any reason.**
- In case of cancellation by the Venue operator due to any unforeseen circumstances, participants will be offered an alternative date.

Escalation Points:

Contact Level	Time from receipt of customer request	Contact Number + Email	Committed TAT for DreamSetGo to respond to Cardmember/ American Express
Level 1	Immediate to 24 hours	+919820195674, parizad.udwadia@dreamsetgo.com	24 hours
Level 2	24-48 hours	+919820029592, aman@dreamsetgo.com	24 hours
Level 3	>48 hours	+918928331729, karishma.bhabha@dreamsetgo.com	48 hours