

Abu Dhabi Speedsters

Description

Unleash adrenaline as you grip the wheel of a sleek sports car at Yas Marina Circuit. Feel the power as you accelerate down the straights, navigating sharp corners with precision. The iconic track's smooth surface and breathtaking surroundings amplify the thrill of every turn. Experience pure speed and performance on this legendary circuit, an unforgettable rush for any car enthusiast.

Terms & Conditions for The Experience:

1. Booking and Availability:
 - a. All bookings are subject to availability and may be limited during peak seasons or special events.
 - b. Participants must meet the minimum age and license requirements stated for the Experience.
 - i. To participate, all drivers must be over age of 19 and present a valid U.A.E license (residents) or domestic license from their home country (non-residents), which is a minimum of 1 years old. Drivers aged 19 - 25 must have held their license for two years minimum. Provisional/learner licenses are not accepted.
2. Driving Experience Guidelines:
 - a. The Sports Car Driving Experience offers a thrilling driving opportunity, and participants must follow all instructions and guidelines provided by the driving instructors and staff.
 - b. Participants are required to attend a safety briefing before the driving session begins.
3. Experience Alterations:
 - a. The Experience may be altered or canceled due to unforeseen circumstances, including but not limited to, extreme weather conditions, safety concerns, or unavailability of specific car models.
 - b. In case of cancellation by the Experience operator, participants will be offered an alternative date by DreamSetGo or a full refund of MR points by American Express within 60 days.
4. Health and Safety:
 - a. Participants must be in good health and physical condition to join the driving session.
 - b. Participants with pre-existing medical conditions or physical limitations that could affect their ability to drive safely must inform the Experience operator in advance.
5. Liability and Disclaimers:
 - a. American Express and DreamSetGo will not be held liable for any loss, damage, injury, or inconvenience suffered during the driving session.
 - b. Participants acknowledge that they agree to participate the Experience at their own risk and agree not to pursue any action or claim against DreamSetGo, American Express and its employees, directors and representatives nor hold DreamSetGo, American Express and its employees, directors and representatives liable for any losses, harm and/or damages

suffered in relation to and/or in connection with participating in the Experience. In agreeing to participate in this Experience, Participants agree to be bound by the terms and conditions of the Experience operator.

- c. The Experience operator, American Express and DreamSetGo shall not be responsible for any damage to the sports cars caused by the participants' negligence or reckless driving.
6. Media and Photography:
 - a. Participants may take photographs and videos for personal use during the Experience.
 7. Equipment:
 - a. Participants must use the provided safety equipment, including helmets and other protective gear, during the driving session.
 - b. Participants will be responsible for any loss or damage to the provided equipment caused by their misuse or negligence.

Other Terms & Conditions:

- Post redemption you will receive the voucher code on Amex registered email-id
- Please follow these steps to redeem the experience voucher:
 1. To avail this experience please visit: <https://dreamsetgo.com/sports-travel/amex-rewards/packages>
 2. Select the experience and enter voucher code received on registered email-id
- The above experience is inclusive of taxes and covers one person only.
- The above Experience doesn't include any travel or stay.
- This Experience cannot be clubbed with other experiences.
- Queries with DreamSetGo can be raised up to 48 hours before the claiming the Experience.
- The cardmembers will receive an email notification from DreamSetGo after completing the redemption. A member from DreamSetGo team will connect with the members within 7 working days upon redemption to complete booking formalities.
- The offer will be valid for CMs for one year from date of issuance. For example, a CM takes the voucher in Jan 2024 - he should be able to use it till Jan 2025.
- DreamSetGo's Point of Contacts (POCs) –
 - Parizad Udadia (Primary Contact) parizad.udwadia@dreamsetgo.com & Contact Number +919820195674
 - Aman Varindani aman@dreamsetgo.com & Contact Number +919820029592
 - Karishma Bhabha (Karishma.bhabha@dreamsetgo.com)

Contact timings are 10 AM to 5PM on business days

- **Visa will be Cardmember's responsibility and American Express or DreamSetGo will not be responsible if Cardmember does the booking before confirming Visa with embassy. In case the experience is booked, and Visa gets rejected, no refund/alternate date will be provided.**

REFUND POLICY:

- **There is no refund policy. No refund of Membership Rewards or the equivalent cash amount will be done by American Express, incase, the cardmember does not utilize their voucher/experience for any reason.**
- In the event of cancellations, the operator has a limited refund policy outlined in the Appendix below.

Escalation Points:

Contact Level	Time from receipt of customer request	Contact Number + Email	Committed TAT for DreamSetGo to respond to Cardmember/ American Express
Level 1	Immediate to 24 hours	+919820195674, parizad.udwadia@dreamsetgo.com	24 hours
Level 2	24-48 hours	+919820029592, aman@dreamsetgo.com	24 hours
Level 3	>48 hours	+918928331729, karishma.bhabha@dreamsetgo.com	48 hours

Appendix

Except as provided for in this section, below, a Ticket cannot be refunded or exchanged after purchase (except for a Ticket of greater value, subject to availability) under any circumstances including:

(a) the appearance or non-appearance of any particular person, group, car, event, race, activity or team expected by the purchaser, participant or receiver of any Experience, whether or not such appearance or non-appearance was advertised or made known prior to booking the Experience;

(b) variations in the Experience program, attractions or conveniences;

(c) any circumstances beyond the reasonable control of the organiser, including but not limited to adverse weather conditions, act of God, act of government or state (including any period of declared national mourning or holiday for the Emirate of Abu Dhabi), act of any third party that is out of the control of the organiser, war, terrorism, civil commotion or insurrection, or labour disputes of whatever nature;

(d) a change in a participant's personal circumstances; or

(e) the inability or failure of a participant to enter the United Arab Emirates or the Emirate of Abu Dhabi due to his or her inability to obtain (or his or her denial, cancellation, expiration or revocation of) an entry visa or permit, for any reason whatsoever.

The organizer is not obliged to replace Tickets under any circumstances. However, the organizer may, in its sole discretion and subject to the payment of a fee to cover administrative costs, agree to replace a Ticket that has been lost or stolen.

For the avoidance of doubt, in respect of a Ticket for which monetary consideration has not been paid, no refund or other costs will be paid or payable to the holder of such Ticket pursuant to this section. Furthermore, the organizer will not be liable to the holder of such Ticket for any loss or damage suffered as a result of the Experience (or any part thereof) being cancelled, postponed or changed.

The organizer accepts no responsibility for stolen or counterfeit Tickets purchased or obtained through unauthorised sources. If you who are found to be in possession of Ticket(s) that are counterfeit or have been reported as lost or stolen you will be denied entry or expelled from the Circuit and may be liable to legal action.