

Experience Arctic Wildlife Safari with Snowmobile

Description

Embark on a thrilling Arctic adventure in Sweden, where you'll ride a snowmobile through pristine landscapes in search of captivating wildlife. Feel the crisp Arctic air as you glide across the snow, spotting reindeer, arctic foxes, and maybe even the elusive Northern Lights. This immersive journey offers an up-close encounter with Sweden's remarkable wildlife, all while experiencing the adrenaline of a snowmobile expedition.

Terms & Conditions

1. Booking and Availability:
 - a. All bookings are subject to availability, and the Safari may be limited during specific seasons or weather conditions.
 - b. Participants must meet the minimum age and physical requirements stated for the Safari.
 - i. To drive a snowmobile, participants must be at least 18 years old and hold a valid car drivers license.
 - c. The experience is available between the months of December and April.
 - d. It is advisable to make the booking as early as possible due to limited availability. However, booking four to six weeks in advance is generally recommended.
2. Safari Guidelines:
 - a. Participants must follow all safety instructions and guidelines provided by the Safari guide and staff.
 - b. Participants are required to attend a safety briefing before the Safari commences.
3. Health and Safety:
 - a. The Safari involves snowmobiling in Arctic conditions, and participants must be in good health and physical condition to join. [*Refer general health and safety guidelines for Arctic weather [here](#)*]
 - b. Participants with pre-existing medical conditions or physical limitations are advised to consult a licensed medical professional before joining the Safari.
 - c. All participants must wear the provided safety equipment, including helmets and protective gear, throughout the Safari.
 - d. All participants should observe that consumption of alcohol before or during a snowmobile tour is not permitted. A breath alcohol test can be carried out before the activity starts.
4. Wildlife Viewing:
 - a. While every effort is made to encounter Arctic wildlife during the Safari, the presence of wildlife cannot be guaranteed.
 - b. Participants must adhere to the guidelines provided by the Safari guide regarding wildlife viewing and interactions to ensure the safety of both participants and wildlife.
5. Safari Alterations:
 - a. The Safari may be altered or canceled due to unforeseen circumstances, including but not limited to, extreme weather conditions, safety concerns, or unavailability of snowmobiles.
6. In case of cancellation by the Experience operator, participants will be offered an alternative date by DreamSetGo or a full refund of MR points by American Express within 60 days.

7. Liability and Disclaimers:
 - a. The Safari operator, American Express and DreamSetGo will not be held liable for any loss, damage, injury, or inconvenience suffered during the Safari.
 - b. Participants acknowledge that they are joining the Safari at their sole risk and agree not to pursue any action or claim against DreamSetGo and American Express nor hold DreamSetGo and American Express liable for any losses, harm and/or damages suffered in relation to and/or as part of the experience. In agreeing to participate in this experience, Participants agree to be bound by the terms and conditions of the Safari operator.
 - c. Participants are responsible for any damages caused to the snowmobiles or other property during the Safari due to their negligence or recklessness.
8. Photography and Media:
 - a. Participants may take photographs and videos for personal use during the Safari.
 - b. The Safari operator reserves the right to use any photographs or videos taken during the Safari for promotional purposes with appropriate credits to the participants.
9. Equipment:
 - a. The Safari operator will provide the necessary snowmobiling equipment, and participants must handle it with care.
 - b. Participants will be responsible for any loss or damage to the provided equipment caused by their misuse or negligence.
10. Environmental Responsibility:
 - a. Participants must respect the fragile Arctic environment and follow the "Leave No Trace" principles during the Safari.
 - b. Littering and disturbing wildlife or their habitats are strictly prohibited.

Other Terms & Conditions:

- Post redemption you will receive the voucher code on Amex registered email-id
- Please follow these steps to redeem the experience voucher:
 1. To avail this experience please visit: <https://dreamsetgo.com/sports-travel/amex-rewards/packages>
 2. Select the experience and enter voucher code received on registered email-id
- The above experience is inclusive of taxes and covers one person only.
- The above experience doesn't include any travel or stay.
- This experience cannot be clubbed with other experiences.
- Queries with DreamSetGo can be raised up to 48 hours before the claiming the experience.
- The cardmembers will receive an email notification from DreamSetGo after completing the redemption. A member from DreamSetGo team will connect with the members within 7 working days upon redemption to complete booking formalities.
- The offer will be valid for CMs for one year from date of issuance. For example, a CM takes the voucher in Jan 2024 - he should be able to use it till Jan 2025.
- DreamSetGo's Point of Contacts (POCs) –
 - Parizad Udwardia (Primary Contact) parizad.udwardia@dreamsetgo.com & Contact Number +919820195674
 - Aman Varindani aman@dreamsetgo.com & Contact Number +919820029592
 - Karishma Bhabha (Karishma.bhabha@dreamsetgo.com)
- Contact timings are 10 AM to 5PM on business days
- The standard [terms & conditions](#) of DreamSetGo will be applicable to all bookings.

- **Visa will be Cardmember's responsibility and American Express or DreamSetGo will not be responsible if Cardmember does the booking before confirming Visa with embassy. In case the experience is booked, and Visa gets rejected, no refund/alternate date will be provided.**

REFUND POLICY:

- **There is no refund policy. No refund of Membership Rewards or the equivalent cash amount will be done by American Express, incase, the cardmember does not utilize their voucher/experience for any reason.**
- In case of cancellation by the Safari operator due to any unforeseen circumstances, participants will be offered an alternative date.

Escalation Points:

Contact Level	Time from receipt of customer request	Contact Number + Email	Committed TAT for DreamSetGo to respond to Cardmember/ American Express
Level 1	Immediate to 24 hours	+919820195674, parizad.udwadia@dreamsetgo.com	24 hours
Level 2	24-48 hours	+919820029592, aman@dreamsetgo.com	24 hours
Level 3	>48 hours	+918928331729, karishma.bhabha@dreamsetgo.com	48 hours