

# American Express® Corporate Card Programme

## Business Travel Accident Insurance – Terms & Conditions

### Certificate of Insurance

This certificate provides details of Insurance cover arranged by American Express Europe S.A. with **Chubb European Group SE**<sup>1</sup> (hereafter called The Company), for the benefit of American Express euro billed Corporate Cardmembers under the conditions of the relevant Master Policies.

<sup>1</sup>Chubb European Group SE is an undertaking governed by the provisions of the French insurance code with registration number 450 327 374 RCS Nanterre. Registered office: La Tour Carpe Diem, 31 Place des Corolles, Esplanade Nord, 92400 Courbevoie, France. Chubb European Group SE has fully paid share capital of €896,176,662 and is supervised by the Autorité de contrôle prudentiel et de résolution (ACPR) 4, Place de Budapest, CS 92459, 75436 PARIS CEDEX 09.

Chubb European Group SE, Netherlands Branch, Marten Meesweg 8-10, 3068 AV Rotterdam, is registered at the Dutch chamber of commerce under number 24353249. In the Netherlands, it falls under the conduct of business rules of the Authority Financial Markets (AFM).

### Description of Coverage

#### Covered Persons

All Corporate Cardmembers whose Corporate Cards are issued by American Express Europe S.A. ('**American Express**') as long as the Corporate Card is billed in the Netherlands and who are officers, partners, proprietors or employees of Sponsoring Organisations, and whose Card accounts are in good standing. Employees of Sponsoring Organisations with a Business Travel Account or a Treasurer's Card Account for whom covered Transportation Costs are charged to such Accounts are also Covered Persons. Spouses/Partners of Covered Persons are insured if:

- (a) travelling with the Covered Person on a Bona Fide Business Trip at the request and expense of the Sponsoring Organisation and
- (b) separate covered Transportation Costs are charged for them.

Moreover, any person travelling at the request of the Sponsoring Organisation (an '**Authorised Traveller**'), whereas the Sponsoring Organisation has a Corporate Card Account, Business Travel Account or Treasurer's Card Account issued by American Express to have his/her Transportation Costs charged to that Sponsoring Organisation's Account for a Bona Fide Business Trip; as long as the Corporate Card is billed in the Netherlands.

### Definitions and Scope of Coverage

This Description of Coverage describes the benefits, definitions and terms and conditions of this Policy (nr. 53NE021973), which provides group accidental death and dismemberment insurance benefits. Whenever used herein, Corporate Card, Corporate Cardmember, and Corporate Card Account shall refer to American Express Corporate Card.

'**Accident**' whenever used means an event which causes, while the Policy is in force, sudden, unexpected and independent of the Covered Person's own free will, external physical violence that affects the body unfavourably quickly, and that is the only and direct cause of Bodily Injury, as long as the nature of the injury is to be determined medically and objectively.

'**Bodily Injury**', whenever used herein, means an injury which occurs with the Covered Person while the Policy is in force and is solely caused by an Accident, and solely and independently occasions the death or dismemberment of the Covered Person within 12 months from the date of the Accident.

A '**Loss**' is covered by the Policy provided a Bodily Injury is sustained by the Covered Person, as defined;

1. while the Policy is in force with respect to the Covered Person, and
2. under the circumstances and in the manner described in the '**When benefits are payable**' Description of Hazards below.

'**Transportation Costs**' means costs of travel as a fare paying passenger in any Common Carrier Conveyance, other than a taxicab; provided the Transportation Costs are charged to the Covered Person's Corporate Card, Business Travel Account or Treasurer's Card Account '**Common Carrier Conveyance**' whenever used herein, means an air, land or water vehicle (other than a rental vehicle) licensed to carry passengers for hire.

'**Sponsoring Organisation**' means the corporation, partnership, association, proprietorship or any parent, subsidiary or affiliate thereof, which employs the Covered Person and participates in the Corporate Card, Business Travel Account or Treasurer's Card Account Program offered by American Express.

**'Scheduled Flight'** means a flight in an aircraft, operated by an air carrier, provided that

1. such air carrier holds a certificate, licence or similar authorisation for scheduled air transportation issued by the relevant authorities in the country in which the aircraft is registered, and in accordance with such authorisation, maintains and publishes schedules and tariffs for passenger service between named airports at regular and specific times.
2. such flight is regularly and continually flown on routes and at times as published in the ABC World Airways Guide amended from time to time.
3. departure times, transfer and destination points will be established in reference to the Covered Person's Scheduled Flight ticket.

**'Terrorism'** means activities against persons, organisations or property of any nature that involves the following or preparation for the following:

- a. use of, or threat of, force or violence; or
- b. commission of, or threat of, a dangerous act; or
- c. commission of, or threat of, an act that interferes with or disrupts an electronic, communication, information, or mechanical system;

and when one or both of the following applies:

- a. the effect is to intimidate or coerce a government or the civilian population or any segment thereof, or to disrupt any segment of the economy;
- b. it appears that the intent is to intimidate or coerce a government, or to further political, ideological, religious, social or economic objectives or to express, or express opposition to a philosophy or ideology.

## Benefits

### Accidental Death and Dismemberment Benefit

The Company shall pay a benefit amount determined from the Table of Losses (below) if a Covered Person sustains a Loss stated herein resulting from Bodily Injury, provided that:

1. such Loss occurs within 365 days after the date of accident causing such Loss, and
2. if more than one Loss stated in said Table of Losses is sustained as the result of one Accident, only one of the amounts so stated in, the largest, shall be payable.

### Table of Losses

Description of Loss of:	Amounts	
	Business Trip Hazard	Personal Trip Hazard
Life	€350.000	€100.000
Both Hands or Both Feet or Sight of Both Eyes	€350.000	€100.000
One Hand and One Foot	€350.000	€100.000
Either Hand or Foot and Sight of One Eye	€350.000	€100.000
Speech and Hearing	€350.000	€100.000
Either Hand or Foot	€175.000	€50.000
Sight of One Eye	€175.000	€50.000
Speech or Hearing	€175.000	€50.000
Thumb and Index Finger of the Same Hand	€87.500	€25.000

The term **'Loss'** as used herein shall mean with regard to hands and feet, actual severance through or above the wrist or ankle joints, and with regard to eyes, the entire irrecoverable Loss of sight. **'Loss'** shall mean with regard to thumb and index finger actual severance through or above the joints closest to the palm; with regard to speech, entire and irrecoverable Loss; and with regard to hearing, the entire and irrecoverable Loss in both ears.

### Maximum Indemnity per Covered Person

In no event will multiple Corporate Card Accounts, Business Travel Accounts or Treasurer's Card Accounts obligate the Company to pay more than one Loss sustained by any one individual Covered Person as a result of any one Accident. The Company's obligation under the Policy will be determined according to the highest amount payable under the specific Corporate Card Account, Business Travel Account or Treasurer's Card Account which provides cover in relation to the Accident and Loss in question.

### Exposure and Disappearance

If by reason of an Accident covered under the Policy a Covered Person is unavoidably exposed to the elements and as a result of such exposure suffers a Loss for which a benefit amount is otherwise payable hereunder, such Loss will be covered under the terms of the Policy.

If the body of a Covered Person has not been found within one year of the disappearance, forced landing, stranding, sinking or wrecking of a Common Carrier Conveyance in which such person was an occupant then it shall be deemed, subject to all other terms and provisions of the Policy, that such Covered Person shall have suffered Loss of life.

### When benefits are payable

*Benefits are Payable under only one Hazard for any one Loss*

#### Description of a Business Trip hazard

##### (24 Hour Accident Protection while on a Business Trip)

The applicable Benefit Amount is payable if the Covered Person sustains Bodily Injury, as defined, anywhere in the world while on a bona fide Business Trip for the Sponsoring Organisation ('Trip'). Such insurance shall apply only when and after the Covered Person charges his / her Transportation Costs to a Corporate Card Account or such Transportation Costs are charged on their behalf to a Business Travel Account or a Treasurer's Card Account.

Coverage begins when the Covered Person leaves his / her residence or place of regular employment for the purpose of going on a Trip or at the time charges for Transportation Costs have been made to a Corporate Card Account, Business Travel Account or Treasurer's Card Account, whichever occurs last. Coverage remains continuously in effect until the Covered Person returns to his or her residence or place of regular employment.

For Trips longer than 30 consecutive days, coverage ceases at 12:01 am at the Covered Person's location on the 31st day. In that case, coverage is reactivated when the Covered Person begins the Return Trip, but is limited to Common Carrier Transportation; Air Transportation, Airport Transportation and Airport Premises as described under '**Description of a Personal Trip Hazard**'. The applicable Benefits Amount payable for any Loss sustained during a Return Trip will be determined from the Business Trip Hazard column of the Table of Losses.

The phrase while '**Bona Fide Business Trip of the Sponsor Organisation**' whenever used herein, means: while on assignment by or at the direction of the Sponsoring Organisation for the purpose of furthering the business of the Sponsoring Organisation. This phrase shall not include everyday travel to and from work, bona fide leaves of absence, personal side trips, vacations or incidental work done for the Sponsoring Organisation during these times.

An act of '**Terrorism**', as described, is only covered when this act of Terrorism has contributed to cause Bodily Injury and when such event occurs under Common Carrier Benefit, when on a Business Trip.

#### Description of a Personal Trip Hazard

##### (Common Carrier and Air Transportation Protection While on a Personal Trip)

Benefits covered under the Personal Trip Hazard are not covered under the Business Trip Hazard. Authorised Travellers are not eligible for such Personal Trip cover.

#### Common Carrier and Air Transportation

The applicable Benefit Amount is payable if the Covered Person sustains Bodily Injury as a result of an Accident which occurs while riding solely as a passenger in, or boarding or alighting from or being struck by a Common Carrier Conveyance on a Covered Trip. A trip is a '**Covered Personal Trip**' if:

1. it is a trip taken by the Covered Person between the point of departure and the final destination as shown on the Covered Person's ticket; and
2. the Covered Person's Transportation fare for such trip has been charged to a Corporate Card account, Business Travel Account or Treasurer's Card Account prior to any Bodily Injury; and
3. it is not while on a Bona Fide Business Trip for a Sponsoring Organisation.

### Airport Transportation Benefit

If a Scheduled Flight ticket is purchased for a Covered Trip prior to the Covered Person's departure from the airport, the applicable benefit amount is payable if the Covered Person sustains Bodily Injury while riding as a passenger in a land Common Carrier Conveyance or a scheduled helicopter operated as a Common Carrier Conveyance, but only:

- (a) when going directly to an airport for the purpose of boarding a Scheduled Flight on a Covered Trip; or
- (b) when leaving directly from an airport after alighting from a Scheduled Flight on a Covered Trip.

### Airport Premises Benefit

If a Scheduled Flight ticket is purchased for a Covered Trip prior to boarding, the applicable benefit amount is payable if the Covered Person sustains Bodily Injury while upon any airport premises designated for passenger use, but only when the Covered Person is upon such premises immediately before boarding, or immediately after alighting from a Scheduled Flight on a Covered Trip.

### Exclusions

The Policy does not cover any Loss caused or contributed to by:

1. driving under the influence of alcohol or drugs;
2. intentionally self-inflicted injury, suicide, self-destruction or any attempt threat while sane;
3. illness, sickness, disease, physical or mental infirmity, or any medical or surgical treatment for such conditions, unless treatment of the condition is required as the direct result of a covered Bodily Injury;
4. travel into hazardous work sites (eg underwater, mines, construction sites, oil rigs etc);
5. declared or undeclared war or any act thereof; however, any act committed by an agent of any government, part or faction engaged in war, hostilities or other warlike operations provided such agent is acting secretly and not in connection with any operation of armed forces (whether military, naval, or air forces) in the country where the injury occurs shall not be deemed an act of war;
6. service in the military, naval or air service of any country;
7. participation in any military, police or fire-fighting activity;
8. operator or crew member of any Common Carrier Conveyance;
9. flying in aircraft owned or leased by the Covered Person's Sponsoring Organisation;
10. flying in any aircraft which is a chartered non-scheduled licensed common carrier hired by a single organisation;
11. flying in military aircraft or any aircraft which requires special permits or waivers, or
12. commission of or attempt to commit an illegal act by or on behalf of the Covered Person or his beneficiaries.
13. directly or indirectly, the actual, alleged or threatened discharge, dispersal, seepage, migration, escape, release of or exposure to any hazardous biological, chemical, nuclear or radioactive material, gas, matter or contamination.

### Claims

1. Written notice of claims must be given to the Company's claims representative at the following address within 20 days after the occurrence or commencement of any Loss, or as soon thereafter as is reasonably possible.

**Chubb European Group SE**  
**Accident & Health**  
**P.O. Box 8664**  
**3009 AR Rotterdam**

2. Indemnities payable for any Loss will be paid upon receipt of due written proofs of such Loss. Indemnity for Loss of life and any other accrued indemnities unpaid at the Covered Person's death should be payable to the Covered Person's estate. The receipt from the estate will fully discharge the Company.

### Time Limit of Actions

No action at law or in equity shall be brought to recover under the Policy after the expiration of three years after the time written proof of Loss is required to be furnished.

American Express Europe S.A.  
 Gebouw Amerika  
 Hoogoorddreef 15  
 1101 BA Amsterdam Zuidoost  
 Phone: 020 – 504 8700  
[www.americanexpress.nl/corporate](http://www.americanexpress.nl/corporate)

American Express Europe S.A. has its registered office at Avenida Partenón 12-14, 28042, Madrid, Spain. It is registered in Spain with fiscal identification number A-82628041.

# American Express® Corporate Card Programme

## Business Travel Inconvenience Insurance – Terms & Conditions

### Description of Coverage

This Description of Coverage describes the benefits, terms and conditions of this Policy no 53NE021974 which provides business travel inconvenience benefits. The Dutch branch of American Express Europe S.A. is the policy holder of the Group Insurance policy and the underwriter is Chubb European Group SE. The claim handling will be carried out by AXA.

Chubb European Group SE is an undertaking governed by the provisions of the French insurance code with registration number 450 327 374 RCS Nanterre. Registered office: La Tour Carpe Diem, 31 Place des Corolles, Esplanade Nord, 92400 Courbevoie, France. Chubb European Group SE has fully paid share capital of €896,176,662 and is supervised by the Autorité de contrôle prudentiel et de résolution (ACPR) 4, Place de Budapest, CS 92459, 75436 PARIS CEDEX 09.

Chubb European Group SE, Netherlands Branch, Marten Meesweg 8-10, 3068 AV Rotterdam, is registered at the Dutch chamber of commerce under number 24353249. In the Netherlands, it falls under the conduct of business rules of the Authority Financial Markets (AFM).

### Insured Person

Insured persons are all Corporate Cardmembers whose Corporate Cards are issued by American Express Europe S.A. Its subsidiaries, affiliates and licencees (American Express), as long as the Card is applied for at American Express in the Netherlands and who are officers, partners, proprietors or employees of Sponsoring Organisations and whose Card Accounts are in good standing, while taking a trip on a Scheduled Flight the entire fare for travel on such flight having been charged to an American Express Card Account in advance of the scheduled departure time.

### Scheduled Flights

'Scheduled Flight' means a flight in an aircraft operated by an air carrier, provided that:

1. Such air carrier holds a certificate, licence or similar authorisation for scheduled air transportation issued by the relevant authorities in the country in which the aircraft is registered, and in accordance with such authorisation, maintains and publishes schedules and tariffs for passenger service between named airports at regular and specific times.
2. Such flight is regularly and continually flown on routes and at times as published in the ABC World Airways Guide amended from time to time.
3. Departure times, transfer and destination points will be established in reference to the Insured Person's Scheduled Flight ticket.

### Cover

#### 1. Delayed Flight Departure, Flight Cancellation or Denied Boarding.

If departure of an Insured Person's confirmed flight from any airport is delayed for four hours or more, or cancelled, or the Insured Person is denied boarding of the aircraft due to overbooking, and no alternative transportation is made available to the Insured Person within four hours of the scheduled departure time of such flight, the Company will indemnify the Insured Person for American Express Corporate Card charges incurred in respect of restaurant meals or refreshments up to €175 providing such charges are incurred during the period of inconvenience.

#### 2. Missed Connections

If the Insured Person's confirmed onward connecting Scheduled Flight is missed at the transfer point due to the later arrival of the Insured's incoming confirmed connecting Scheduled Flight and no alternative onward transportation is made available to the Insured Person within four hours of the actual arrival time of his or her incoming flight the Company will indemnify the Insured Person for American Express Corporate Card charges incurred in respect of hotel accommodation and restaurant meals or refreshments, up to €175 providing such charges are incurred during the period of inconvenience.

#### 3. Luggage Delay

If the Insured Person's accompanied checked-in luggage is not delivered to him or her within six hours of the Insured Person's arrival time at the scheduled destination point of his or her flight, the Company will indemnify the Insured Person for American Express Corporate Card charges incurred at such scheduled destination in respect of the emergency purchase prior to the return of such luggage, of essential clothing and requisites up to €175.

#### 4. Luggage Loss

If the Insured Person's accompanied checked-in luggage is not delivered to him or her within 48 hours of the Insured Person's arrival at the scheduled destination point of his or her flight, such luggage will be assumed to be permanently lost and the Company will indemnify the Insured Person for American Express Corporate Card charges incurred within four days of his or her arrival time at such scheduled destination in respect of the emergency purchase of essential clothing and requisites up to €875 providing such charges are incurred prior to the return of the luggage.

#### Exclusions

This insurance does not cover any loss or expense caused by or resulting from:

1. declared or undeclared war or any act thereof;
2. confiscation or requisition by Customs or other government authority;
3. any illegal act by or on behalf of the Insured Person;
4. the Insured Person serving as an operator or crewmember of any aircraft;
5. failure to take reasonable measures to save or recover lost luggage;
6. failure to notify relevant airline authorities of missing luggage at the destination point and obtain a 'Property Irregularity Report';
7. an airline staff, aircrew, baggage handlers or air traffic controllers strike or industrial action;
8. any expense or purchase not billed to an American Express Corporate Card;
9. any lost or delayed baggage on flight(s) returning the Insured Persons to their place of residence.

#### Claims

1. Written notice must be given as soon as possible of any occurrence likely to result in a claim and in any event within 30 days of completion of the Covered Trip. To obtain a claim form and to address all claims and correspondence relating to the Insurance, please contact: American Express Customer service: tel. +31 (0)20 - 504 8700 or AXA directly: tel. +31 (0)20 - 709 1072
2. All information and evidence required by the Company or its agents shall be furnished at the expense of the Insured Person or his or her personal representative and shall be in such form and of such nature as the Company may prescribe.
3. The following information must be supplied in support of any claim:
  - a) the Record of Charge form verifying that the relevant flight ticket(s) were charged to an American Express Card Account;
  - b) in respect of loss or delayed luggage, the 'Property Irregularity Report' obtained from the airline;
  - c) full details of the flight (flight numbers, departure airport, destination, scheduled times, etc);
  - d) full details of the delay or loss incurred;
  - e) full details of expenses for which reimbursement is claimed, together with copies of the Record of Charge forms.
4. Benefit payable under this occurrence in respect of valid claims will be credited to the Insured Person's American Express Corporate Card Account.

#### Indemnity Limitations

Duplicate or multiple American Express Cards shall not obligate the Company in excess of the limits stated herein for expenses incurred by any one individual Insured Person as a result of any one incident covered under the Master Policy.

#### Termination

The insurance cover provided for any individual Corporate Cardmember will terminate as of the date he or she ceases to be an eligible Corporate Cardmember or the date of termination of the Master Policy, whichever is earlier.

American Express Europe S.A.  
 Gebouw Amerika  
 Hoogoorddreef 15  
 1101 BA Amsterdam Zuidoost  
 Telefoon: 020 - 504 8700  
[www.americanexpress.nl/corporate](http://www.americanexpress.nl/corporate)

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# American Express® Corporate Card Programme

## Business Travel Baggage And Personal Possessions Insurance – Terms & Conditions

### Description of Coverage

This document provides details of insurance cover arranged by American Express Europe S.A. with certain Lloyd's Insurance Company S.A., London (hereafter called the Underwriters), for the benefit of American Express Corporate Cardmembers.

The Insurance is Supplementary and is not a substitute for other insurance which also insures against loss or damage to Baggage and Personal Possessions.

### Definitions

'Covered Trip' shall mean a trip:

- i) commencing during the period of Insurance anywhere in the world, but to a destination outside the Covered Person's usual country of residence.
- ii) for which the Transportation Costs have been charged to the Covered Person's Corporate Card, Business Travel Account or Treasurer's Card Account.

'Transportation Costs' means costs of travel as a fare paying passenger in any Common Carrier Conveyance; provided such costs are charged to the Covered Person's Corporate Card Account, Business Travel Account or Treasurer's Card Account.

'Common Carrier Conveyance' means an air, land or water vehicle (other than a rental vehicle or a taxicab) licensed to carry passengers for hire.

'Sponsoring Organisation' means the corporation, partnership, association, proprietorship or any parent, subsidiary or affiliate thereof which employs the Covered Person and participates in the Corporate Card programme of American Express.

'Pair or Set' means a number of items of Personal Baggage or Possessions associated as being similar or complementary or used together.

'Personal Baggage or Possessions' means items usually carried or worn by Covered Persons, taken on or purchased on a Covered Trip by the Covered Person for their individual use during a trip, subject to the exclusions and limitations contained herein.

### Covered Person

Each Corporate Cardmember whose Corporate Card is issued by American Express Europe S.A., its subsidiaries, affiliates and licensees (American Express) under Master Policy No. N9B50993, as long as the Card is billed in the Netherlands and who is an officer, partner, proprietor or employee of a Sponsoring Organisation and whose Card accounts are in good standing, whilst on the business of such Sponsoring Organisation. The Baggage and Personal Possessions Insurance is not available on the Business Travel Account, unless the traveller is also a Corporate Cardmember and the Corporate Card number starts with 3753 9.

### Operative Time

Coverage to apply on a 24 hour basis from the time of leaving the usual place of residence or work, whichever the later, to the time of return to the usual place of residence or work whichever occurs first.

### Scope of Coverage

If, in the course of the Covered Trip, the Personal Baggage or Possessions of the Covered Person are stolen, lost or damaged, the Underwriters will pay the cost of replacing the items as new, after deducting an amount for wear and tear, to the Covered Person, up to a maximum sum insured of €5.000 per Covered Trip, subject to a maximum of €750 any one article or Pair or Set of articles.

Jewellery, watches and the Covered Person's own ski equipment shall be subject collectively to a maximum sum insured of €750 per Covered Trip. If the item can be repaired economically the Underwriters will pay the cost of repair only.

### Applicable Conditions and Limitations

1. The Covered Person must take all normal precautions to secure the safety of their Personal Baggage and Possessions.
2. The Covered Person must take all reasonable steps to avoid or minimise any claim.
3. The Covered Person shall take all practical steps to recover any article lost or stolen and to identify and ensure the prosecution of any guilty person(s). The Underwriters may at any time at their expense and without prejudice to any issue between itself and a Covered Person take such action as deemed fit for the recovery of the property lost or stated to be lost.
4. Written notice shall be given to the Underwriters no later than 30 days after the Covered Person's return to his/her usual country of residence of any event which may lead to a claim. The Covered Person shall supply the Underwriters with a written statement substantiating the claim, together with all certificates, information, evidence and receipts required by the Underwriters at the expense of the Covered Person.
5. If a fraudulent claim is made or if any fraudulent means or devices are used to obtain any benefits under the policy all benefits thereunder shall be forfeited in so far as it relates to the Covered Person(s) in question.
6. American Express Europe S.A. reserves the right to credit any agreed settlement(s) to any overdue Card accounts for which the Covered Person is a Cardholder.
7. The Insurance will only pay the Covered Person to the extent that the loss or damage is not covered by any other existing insurance.
8. When claiming under the Insurance the Covered Person must produce:
  - (i) a receipt for the purchase of the original goods
  - (ii) in the event of loss or theft, the report of the Police or Common Carrier (as appropriate).
9. If the Underwriters become liable for any payment under the Insurance in respect of loss or damage the Underwriters shall be subrogated, to the extent of such payment, to all the rights and remedies of the Covered Person against any party in respect of such loss or damage and shall be entitled at their own expense to sue in the name of the Covered Person. The Covered Person shall give to the Underwriters all such assistance in his/her power as the Underwriters may require to secure their rights and remedies.

### Exclusions

The Insurance shall not cover:

1. The first €150 of each and every claim and each and every occurrence, in respect of each and every Covered Person.
  2. Any Personal Baggage loaned or entrusted to the Covered Person.
  3. Theft from unattended motor vehicles.
  4. Any loss not reported to the Local Police at the vicinity of the loss or the damage to the Personal Possessions during transportation within 24 hours (or at the first possibility, but within 48 hours) of discovery of such loss.
  5. Any loss or damage to Personal Baggage whilst in transit, which is not notified immediately to the Common Carrier.
  6. Claims where the Police report or Common Carrier's report is not produced to the Underwriters.
  7. Claims in excess of €750 for:
    - any one article
    - any Pair or Set of articles
    - in total in respect of jewellery, watches, photographic equipment and owned ski equipment.
  8. Loss of any item whilst in a public place and not under the supervision of the Covered Person.
  9. Loss or damage resulting from electrical or mechanical breakdown, wear and tear, moth or vermin, denting or scratching or any process of dyeing or cleaning.
  10. Loss or damage arising from confiscation or detention by Customs or other lawful officials and authorities.
  11. Loss or damage in respect of hired property or equipment, contact or corneal lenses, dentures, bonds, securities, money, travellers cheques, stamps or documents of any kind, musical instruments, typewriters, glass, china, antiques, pictures, sports gear whilst in use, pedal cycles, hearing aids, samples or merchandise, computers and computer related equipment, personal organisers, portable telephones, televisions, CD players, vehicles or accessories, boats and/or ancillary equipment.
7. Claims voor bedragen hoger dan € 750 voor:



12. Damage to fragile or brittle articles unless by fire or resulting from an accident to a sea-going vessel, aircraft or vehicle.
13. Any wilful act or negligence of the Covered Person.
14. Loss or damage caused by war, invasion, act of foreign power, hostilities (whether war be declared or not), civil war, riots (meaning tumultuous disturbance of the peace by a group of persons whether national or local, gravely threatening the social peace and order of the area), or rebellion, including terrorism, revolution, insurrection, military or the usurped power, or taking part in civil commotion or riot of any kind.
15. Loss or destruction of or damage to any property whatsoever or any loss or expense whatsoever resulting or arising directly or indirectly caused by or contributed to by;
  - (a) ionising radiations or contamination by radioactivity from any nuclear fuel or from any other nuclear waste or from the combustion of nuclear fuel.
  - (b) the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.

### Termination

The insurance cover provided for any individual Corporate Cardmember will terminate as of the date he or she ceases to be an eligible Corporate Cardmember or the date of termination of the Master Policy, whichever is earlier.

### Claims

Written notice must be given as soon as possible of any occurrence likely to result in a claim and in any event within 30 days of completion of the Covered Trip. All claims and correspondence relating to the Insurance should be addressed to:

Crawford & Company  
 Postbus 626  
 3000 AP Rotterdam  
 K.P. van der Mandelelaan 50  
 3062 MB Rotterdam  
 Telephone: 010 – 453 55 35  
 Fax: 010 – 452 92 04

American Express Europe S.A.  
 Gebouw Amerika  
 Hoogoorddreef 15  
 1101 BA Amsterdam Zuidoost  
 Telefoon: 020 - 504 8700  
[www.americanexpress.nl/corporate](http://www.americanexpress.nl/corporate)

American Express Europe S.A. has its registered office at Avenida Partenón 12-14, 28042, Madrid, Spain. It is registered in Spain with fiscal identification number A-82628041.