

# Payment Guide

## Invoice Per Delivery Note

American Express Business Travel Account (BTA)

### Payment instructions and References

To be able to allocate your payment correctly it is essential we receive the full payment with correct payment references from you. Please ensure the following:

- ❖ Please send one payment per invoice.
- ❖ Statements are to be paid in full.
- ❖ Please quote your invoice number as your payment reference.
- ❖ Payment should be made to American Express as advised on your invoice.

Credit statements can be handled in different ways. Please liaise with Customer Service for the best solution.

### General Information

The payment will not be credited to the account until the payment has been received and reconciled against the accounts. The payment is considered received when allocated by American Express. Therefore payment must be received by your due date, as advised on your invoice.

#### Payment from a Norwegian Bank Account

**Address** American Express  
DNB ASA  
0021 Oslo

**Account Number** 7058 06 61481

#### Cross Boarder Payments

**Address** American Express  
DNB ASA  
0021 Oslo

**Account Number** Bank account: 7058 06 61481  
SWIFT (BIC): DNBANOKK  
IBAN: NO11 7058 0661 481

### Contact Us

For questions regarding bookings, missing delivery notes or copies of delivery notes please contact your travel office. For all other questions please contact BTA Customer Service on [kundeserviceno@aexp.com](mailto:kundeserviceno@aexp.com) or by phone **+47 22 25 88 09**.