

Safeguard your account!

Do not be a victim of fraud.



IGNORE CALLS asking for your One-Time Pin (OTP), card/account/reference number and 4-digit CSC. These may be used to process scam transactions.



DO NOT CLICK LINKS in email or SMS asking you to verify your account. Transact only via BDO Online Banking Channels. Ensure your registered contact details with the bank are updated.



DISPOSE DOCUMENTS PROPERLY. Shred bank statements, charge slips and transaction receipts. Cut your old card's chip and magnetic stripe into smaller pieces. Ensure the card number, expiry date and 4-digit CSC are no longer readable.



Check your Card for signs of tampering and counterfeiting:

- ⚠ Low print and material quality
- ⚠ Misspelled details and incorrect logos
- ⚠ Scratched and uneven magnetic stripe

Note: American Express Cards use 4CSC to verify online transaction, in lieu of the 3-digit CVV of other Cards. This is printed on the front portion of the Card.

Immediately report fraudulent emails, calls and private messages to reportphish@bdo.com.ph

When in doubt or if you have clarifications, contact the BDO Customer Contact Center.

Metro Manila
86318000

International Toll-Free
(IAC)+800-8-631-8000

Inform your family and friends to help protect their accounts.



DON'T
live life
WITHOUT IT™



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