

The Centurion® Card Benefits Terms and Conditions

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TRAVEL

American Express Global Lounge Collection®

Lounge access is restricted to participating lounges only. Centurion Members must adhere to all house rules of participating clubs. For a list of participating airport club locations, please contact The Centurion Concierge. Participating airlines and locations subject to change.

The Centurion® Lounge

1. Centurion Members have unlimited complimentary access to all locations of The Centurion Lounge.
2. Gold Card and Green Card Additional Cards on your Centurion Card account are not eligible for complimentary access.
3. All access to The Centurion Lounge is subject to space availability.
4. To access The Centurion Lounge, the Centurion Member traveling through an airport must present The Centurion Lounge agent with the following upon each visit: their valid Card, and a government-issued I.D. Failure to present this documentation may result in access being denied.
5. Centurion Members may bring either their immediate family members (includes a spouse or domestic partner and their children under 18) as complimentary OR up to two (2) guests as complimentary into The Centurion Lounge.
6. Centurion Members must accompany their guests at all times while visiting the Lounge.
7. Guest access policies may vary internationally by location and are subject to change.
8. Centurion Members must be at least 18 years of age to enter without a parent or legal guardian.
9. All Centurion Lounge visitors must be of legal drinking age in the jurisdiction where the Lounge is located to consume alcoholic beverages. Please drink responsibly.
10. American Express reserves the right to remove any person from the Lounge for inappropriate behavior or failure to adhere to rules, including, but not limited to, conduct that is disruptive, abusive or violent.
11. Soliciting other Card Members for access into our Lounge is not permissible.
12. Hours may vary by location and are subject to change.
13. Amenities vary among The Centurion Lounge locations and are subject to change.
14. Centurion Members will not be compensated for changes in locations, rates or policies.
15. In addition to the complimentary services and amenities in the Lounge, certain services, products or amenities may be offered for sale.
16. You are responsible for any purchases and/or servicing charges you make in The Centurion Lounge or authorize our Member Services professionals to make on your behalf.
17. American Express will not be liable for any articles lost or stolen or damages suffered by the visitors to The Centurion Lounge.
18. Use of The Centurion Lounge is subject to all rules and conditions set by American Express. American Express reserves the right to revise the rules at any time without notice.

Escape Lounges – The Centurion® Studio Partner

1. This benefit is available to the Centurion Card.
2. Additional Gold Cards and Additional Green Cards on your Centurion Card account are not eligible for complimentary access.
3. Centurion Members receive complimentary access to all US locations of the Escape Lounges.

4. Centurion Member must present their valid Card, a boarding pass showing a confirmed reservation for same-day travel on any carrier and government-issued I.D.
5. Centurion Member must be at least 18 years of age to enter without a parent or legal guardian.
6. All Escape Lounge visitors must be of legal drinking age in the jurisdiction where the Lounge is located to consume alcoholic beverages. Please drink responsibly.
7. Centurion Members may bring either their immediate family members (includes a spouse or domestic partner and their children under 18) as complimentary OR up to two (2) guests as complimentary.
8. Centurion Member must adhere to all house rules of participating lounges.
9. Centurion Members and their guests will receive all of the complimentary benefits and amenities afforded to the Escape Lounge customers, as well as access to purchase non-complimentary items.
10. Some product features may be subject to additional charges.
11. Escape Lounge locations are subject to change without notice. Additional restrictions may apply.

Delta SkyClub

1. This benefit is available to Centurion Members.
2. Centurion Members must present their valid Centurion Card, government-issued I.D., and same-day corresponding airline ticket to club ambassador.
3. Additional Gold Cards and Additional Green Cards on your Centurion Card account are not eligible for complimentary access.
4. Access to Delta Sky Club partner lounges is not permitted.
5. Individuals must be at least 18 years of age to access Delta Sky Club, and 21 years of age to access locations with a self-service bar, unless accompanied by a responsible, supervising adult who has access to the lounge.
6. Eligible Centurion Members must adhere to all House Rules while accessing participating airport clubs.
7. Participating airport clubs and locations subject to change without notice.
8. Centurion Members may bring guests into the Delta Sky Club subject to the most current Delta Sky Club access and pricing policies and must use their valid Centurion Card as the payment method for guest access. Guests must also be flying on a same-day Delta-operated flight.
9. Guest access and fees subject to terms and conditions of participating airport clubs.
10. For the most current Delta Sky Club access and pricing policy, please visit delta.com/skyclub. All Delta Sky Club rules apply to Delta Sky Club membership and use. To review the rules, please visit delta.com/skyclub. Benefit and rules subject to change without notice. Additional restrictions may apply.
11. Eligible Centurion Members traveling on a same-day Delta-operated flight with Basic Economy (E) fare tickets will not have access to the Delta Sky Club or to Grab and Go.

Plaza Premium Lounges

1. This benefit is available to Centurion Members.
2. Centurion Members receive complimentary access to any global location of Plaza Premium Lounges.
3. Centurion Member must present their valid Centurion Card, a confirmed boarding pass for same-day travel on any carrier and government-issued I.D.
4. In some cases, Centurion Member must be 21 years of age to enter without a parent or guardian.

5. Centurion Member must be of legal drinking age to consume alcohol. Please drink responsibly.
6. Centurion Members may bring up to one (1) companion into Plaza Premium Lounges as a complimentary guest.
7. Centurion Member must adhere to all house rules of participating lounges.
8. Centurion Members and his or her guest will receive all of the complimentary benefits and amenities afforded to the Plaza Premium Lounge customers, as well as access to purchase non-complimentary items.
9. Some product features may be subject to additional charges.
10. Plaza Premium Lounge locations are subject to change.

Lufthansa

1. This benefit is available to the Centurion Card.
2. Additional Gold Cards and Additional Green Cards on your Centurion Card account are not eligible for complimentary access.
3. Centurion Members have complimentary access to select Lufthansa First Lounges (where available), and Senator and Business lounges (regardless of ticket class) when flying on a Lufthansa Group flight.
4. To access the Lufthansa lounges, Centurion Member must present their valid Centurion card, a government issued I.D., and a same-day departure boarding pass showing confirmed reservation on a Lufthansa Group flight (Lufthansa, SWISS and Austrian airlines).
5. Centurion Members must adhere to all rules of participating lounges.
6. Participating lounges and locations subject to change without notice.
7. Additional guest access and fees subject to terms and conditions of participating lounges.
8. In some Lounges the Centurion Card Member must be at least 18 years of age to enter without a parent or guardian.
9. Centurion Members must be of legal drinking age to consume alcoholic beverages. Please drink responsibly.
10. For the most current Lufthansa rules and guest access and pricing policy, please visit <https://www.lufthansa.com/de/en/lounges>.

Priority Pass™

1. This benefit is available to Centurion Members.
2. Centurion Members may enroll in the Priority Pass™ Program.
3. Priority Pass is an independent airport lounge access program.
4. You acknowledge and agree that American Express will verify your Card Account number and provide updated Card Account information to Priority Pass.
5. Priority Pass will use this information to fulfill on the Priority Pass program and may use this information for marketing related to the program.
6. Once enrolled, Centurion Members with a valid Card Account may access participating Priority Pass lounges by presenting their Priority Pass card and airline boarding pass.
7. If the Card Account is canceled, you will not be eligible for Priority Pass and your enrollment will be cancelled.
8. When visiting a Priority Pass lounge that admits guests, Centurion Members receive complimentary access for one(1) accompanying guest. After one (1) guest, the Card Account on file with Priority Pass will be automatically charged the guest fee of the Priority Pass Standard program for each additional guest after you have signed up for the additional guest visit and it has been reported to Priority Pass by the participating lounge. Some lounges limit the number of guests or do not admit guests.

9. In some lounges, Priority Pass members must be 21 years of age to enter without a parent or guardian.
10. Priority Pass members must adhere to all house rules of participating lounges and access to participating lounges is subject to all rules, terms and conditions of the applicable lounge.
11. Amenities may vary among airport lounge locations. Conference rooms, where available, may be reserved for a nominal fee.
12. Priority Pass lounge partners and locations are subject to change.
13. All Priority Pass members must adhere to the Priority Pass Conditions of Use, which will be sent to you with your membership package, and can be viewed at prioritypass.com.
14. To enroll for Priority Pass, please contact The Centurion Concierge.

Additional Global Lounge Collection Partner Lounges

1. American Express offers access to additional lounges in the Global Lounge Collection where Centurion Members have unlimited complimentary access to participating locations.
2. Centurion Members must present their valid Centurion Card, a government-issued I.D., and a boarding pass showing a confirmed reservation for same-day travel on any carrier.
3. Guest access and associated fees are subject to the terms and conditions of the participating lounge provider.
4. Participation, locations, rates, and policies of lounges are subject to change without notice, and Card Members and their guests will not be compensated for such changes.
5. Amenities, services, and hours may vary by participating lounge and are subject to change without notice.
6. American Express will not be liable for any articles lost or stolen, or damages suffered by the Card Member or guests inside the participating lounge.
7. For participating lounges with a self-service bar, the Centurion Member may be required to be of legal drinking age in the participating lounge jurisdiction to enter without a parent or legal guardian.
8. All Centurion Members and their guests must be of legal drinking age to consume alcoholic beverages. Please drink responsibly.
9. Each participating lounge may have their own policy allowing for children under a certain age to enter for free with the Centurion Member who is a parent or legal guardian.
10. Centurion Member must adhere to all house rules of participating lounges.
11. If American Express, in its sole discretion, determines that the Centurion Member or their guests have engaged in abuse, misuse, or gaming in connection with access to participating lounges in any way, or that the Centurion Member or their guests intend to do so, we may remove access to the Additional Lounges from the Account.
12. American Express and the participating lounge reserve the right to revise the rules at any time without notice. For the most current list of participating lounges and access requirements, please use the Lounge Finder feature in the American Express App or visit [here](#).

International Airline Program (IAP)

1. American Express reserves the right to change the IAP or these conditions from time to time without prior notice and/or to discontinue the whole program.
2. Airlines reserve the right to change, cancel or restrict flight operations without notice. IAP companion or individual traveler special fare, seat allocations or upgrades, may be limited by airlines to certain flights and/or dates ("blackouts"). IAP is subject to the Terms and Conditions of each participating carrier. American Express does not guarantee that seats or tickets will be available.
3. Certain airlines may impose a charge for IAP companion tickets, upgrades or individual traveler special fare either generally or during high demand/ season periods. You will be advised of any applicable charge at the time of booking.
4. To qualify for an IAP companion ticket special fare or upgrade or individual traveler special fare: Your journey must start and end at the same port in Singapore and be completed within the period during which your selected carrier participates in the Program. You will be advised of any applicable dates at the time of booking; A ticket must be purchased at the designated IAP non-restricted fare in Singapore on a participating airline and charged to a valid Centurion Card which is in good standing and is billed in Singapore Dollars; The Centurion Member who purchases the ticket(s) offer must be one of the travelers; IAP tickets are non-transferrable and non-endorsable; The person using the companion ticket must travel with and have the same itinerary as the Centurion Member with the paid ticket and is subject to all applicable government fees, taxes, and charges.
5. Any travel on non-participating airlines must be ticketed and paid for separately and are not part of the IAP. Certain code share or flights on the worldwide partners of the participating airlines may not apply.
6. Only one companion ticket or upgrade is allowed per Centurion Member traveling per itinerary. Companion tickets have no refund value. To obtain a refund of the paid ticket, the companion ticket must also be provided.
7. Advance reservations must be ticketed no later than 30 days before departure or reservations will be cancelled. Reservations made less than 30 days before departure must be ticketed within 72 hours after bookings are made or reservations will be cancelled.
8. The IAP companion ticket, upgrade and individual traveler special fare offer are not valid and may not be combined with any other promotion, discount negotiated or corporate rate.
9. American Express acts only as a travel agent for travel service providers and does not own or operate any airline or means of transportation. American Express is not liable for service deficiencies on the part of airlines or other service providers, including but not limited to: accidents and injuries; delays; changes in routes or itineraries; loss, theft or damage to possessions. American Express strongly advises travelers to insure themselves against travel risks. Travelers are responsible for ensuring that they have valid travel documentation and for complying with the health, customs, currency and other laws of any country they enter or attempt to enter.
10. All IAP Companion and Upgrade offers are based on full published fares, unless otherwise stated. Terms and Conditions apply. For details, please contact The Centurion Concierge at 1800 396 8866. Benefits only apply to bookings through The Centurion Concierge and paid with The Centurion Card. Airline partners and benefits (including fares) are subject to change without notice.

Airport Meet & Greet

International Airports (Excluding China)

1. Basic Members of The Centurion® Card issued by American Express International Inc. in Singapore ("American Express") may enjoy complimentary access to Centurion Airport Meet and Greet for arrival only at the selected airports across Asia, Australia, Europe, Middle East/Africa. The list of participating airports is subject to change without notice. Please contact The Centurion Concierge for the most updated list.
2. This benefit is available on selected carriers and for first and business class travel for round-trips departing and returning back to Singapore only, except low cost carriers, and the following conditions apply:
 - a. The Basic Centurion Member must book air travel in business or first class with The Centurion Concierge in order to enjoy Centurion Airport Meet and Greet service.
 - b. A Basic Centurion Member may request for this benefit and will be charged a usage fee if travelling on economy class flight or a low cost carrier.
 - c. For multi-city bookings, only the final eligible International Airport will be entitled for the service.
3. Supplementary Centurion Member holding The Centurion Card may enjoy complimentary access to Centurion Airport Meet and Greet for first and business class travel for round-trips to and from Singapore only on the following conditions:
 - a. The Basic Centurion Member and Supplementary Centurion Member must travel together.
 - b. This benefit is available to selected carriers for first and business class travel for round-trips to and from Singapore only. This benefit is not available for economy class flights and low cost carriers.
 - c. Supplementary Centurion Members not travelling with the Basic Centurion Member will be charged a usage fee.
4. All other supplementary members not holding The Centurion Card may request for this benefit and will be charged a usage fee.
5. Guests travelling with the Basic Centurion and/or Supplementary Centurion Member will be charged a usage fee. Guest fee rates are available upon booking, and vary by destination.
6. To secure The Centurion Airport Meet and Greet service, bookings must be made at least 96 hours in advance.
7. Please allow at least 72 hours in advance to change an existing Centurion Airport Meet and Greet service booking.
8. Cancellation of Centurion Airport Meet and Greet service should be made with The Centurion Concierge at least 72 hours in advance. Otherwise, American Express reserves the right to charge the Basic Centurion Member the cost incurred.
9. Fees incurred for paid usage of The Centurion Airport Meet and Greet service will be charged directly to The Centurion Card.
10. The usual airport, baggage security checks and clearances still applies. Services for arrival gate meet and greet, immigration and customs clearance are not guaranteed and may vary across airports. Final approval for arrival gate meet and greet, immigration and customs clearance is at the sole discretion of the relevant governmental bodies. Restrictions apply. Applicable airports subject to change without notice. This service is not available at certain airports. Please check with The Centurion Concierge for the updated list of participating airports.
11. American Express reserves the right to amend the Terms and Conditions of this service at any time without prior notice.

China Airports (Excluding Hong Kong)

1. Basic Members of The Centurion® Card issued by American Express International Inc. in Singapore ("American Express") may enjoy complimentary access to Centurion Airport Meet and Greet for arrival and departure at the selected airports in China:
 - a. Dalian Zhoushuizi International Airport
 - b. Guangzhou Baiyun International Airport
 - c. Guilin Liangjiang International Airport
 - d. Hangzhou Xiaoshan International Airport
 - e. Lijiang Sanyi Airport
 - f. Macau International Airport
 - g. Nanjing Lukou International Airport
 - h. Qingdao Liuting International Airport
 - i. Sanya Phoenix International Airport
 - j. Shanghai Pudong International Airport
 - k. Shanghai Hongqiao International Airport
 - l. Shenzhen Bao'an International Airport
 - m. Tianjin Binhai International Airport
2. This benefit is available on selected carriers and for all classes of travel for round-trips departing and returning back to Singapore only, except low cost carriers, and the following conditions apply:
 - a. The Basic Centurion Member must book air travel with The Centurion Concierge in order to enjoy Centurion Airport Meet and Greet service.
 - b. A Basic Centurion Member may request for this benefit and will be charged a usage fee if travelling on a low cost carrier.
 - c. For multi-city bookings, only the final eligible China Airport will be entitled for the service.
3. Supplementary Centurion Member holding The Centurion Card may enjoy complimentary access to Centurion Airport Meet and Greet for all classes of travel for round-trips to and from Singapore only, on the following conditions:
 - a. The Basic Centurion Member and Supplementary Centurion Member must travel together.
 - b. This benefit is available to selected carriers, except low cost carriers.
 - c. Supplementary Centurion Members not travelling with the Basic Centurion Member will be charged a usage fee.
4. All other supplementary members not holding The Centurion Card may request for this benefit and will be charged a usage fee.
5. Up to two children under 18 years of age, including infants, may also enjoy one complimentary round-trip access (one arrival and one departure access in the same trip) each to Centurion Airport Meet and Greet each year when travelling on the same trip with the Basic Centurion Member. Subsequent usage of The Centurion Meet and Greet service for children will be charged a usage fee. Usage fee refers to The Centurion Meet and Greet VIP services on arrival and/or departure.
6. Guests travelling with the Basic Centurion and/or Supplementary Centurion Member will be charged a usage fee.
7. A Basic Centurion Member and/or Supplementary Centurion Member who invites non-travelling guests into the Meet and Greet VIP lounges will be charged at the guest fee rate of respective airports. Guest fee rates are available upon booking.

8. To secure The Centurion Airport Meet and Greet service, bookings must be made at least 2 working days in advance.
9. Please allow at least 1 working day in advance to change an existing Centurion Airport Meet and Greet service booking.
10. Cancellation of Centurion Airport Meet and Greet service should be made with The Centurion Concierge at least 1 working day in advance. Otherwise, American Express reserves the right to charge the Basic Centurion Member the cost incurred.
11. Fees incurred for paid usage of The Centurion Airport Meet and Greet service will be charged directly to The Centurion Card.
12. The usual airport, baggage security checks and clearances still applies. Services for arrival gate meet and greet, immigration and customs clearance are not guaranteed and may vary across airports. Final approval for immigration and customs clearance is at the sole discretion of the relevant governmental bodies. Restrictions apply. Applicable airports subject to change without notice. Please check with The Centurion Concierge for the updated list of participating airports.
13. American Express reserves the right to amend the Terms and Conditions of this service at any time without prior notice.

Private Jets

Private Jet companies acts as a broker in arranging air transportation on the Client's behalf. American Express is not a contracting party in relation to any Charter. All carriage by air will be subject to the General Conditions of Carriage of the Air Carrier. American Express is not an air carrier and has no part in the operation or control of any aircraft used in the course of the Charter.

Car Rental

1. Hertz Benefits vary by market and location of rental, and may be subject to availability. Hertz Gold Plus Rewards President's Circle enrollment is required to enjoy all benefits. Terms and Conditions apply. Visit the Hertz Gold Rewards® President's Circle website for full Terms and Conditions (hertz.com/rentacar/emember/rewards-legal/loyalty-terms-conditions). American Express Terms and Conditions apply. American Express reserves the right to instruct Hertz to cancel your membership if you cease to be a Centurion Member or your Account is not in good standing.

Limousine Transfers

Limousine Transfer Service to and from Singapore Changi Airport

1. Basic Members of The Centurion® Card issued by American Express International Inc. in Singapore ("American Express") may enjoy complimentary two-way limousine service to/from Singapore Changi Airport for departures and arrivals on first and business class travel (excluding low cost carriers) for round-trips departing and returning back to Singapore booked via The Centurion Concierge, and subject to the following conditions:
 - a. To secure the limousine service for departures and arrivals, bookings for limousine must be made at least 48 hours in advance to The Centurion Concierge.
 - b. Only one (1) pick-up location is permitted per request.
 - c. The maximum waiting grace period is 15 minutes for departure, and 45 minutes for arrival (from time of flight arrival). Thereafter a surcharge will be charged.

- d. American Express will procure a third party service provider (the “Service Provider”) to arrange for the limousine service from an agreed destination in Singapore to/and from Singapore Changi Airport.
2. Provided that all guests are picked up from the same location, travelling in the same limousine with and on the same flight as the Basic Centurion Member, the Basic Centurion Member can:
 - a. Invite up to two (2) guests on a luxury sedan and be allowed a maximum of 2 large pieces of luggage and 1 hand carry.
 - b. Invite up to four (4) guests for multi-purpose vehicle (MPV) and a maximum of 3 large pieces of luggage and 3 pieces of hand carry. Number of passengers that can be accommodated is dependent on the number/size of luggage.
3. Surcharges apply and will be charged directly to The Centurion Card by the Provider for the following scenarios. Please enquire with The Centurion Concierge for surcharge rates.
4. Additional pick-up or drop-off location (up to a maximum of 2 additional pick-up/drop-off locations).
5. The Centurion Member shall notify The Centurion Concierge of any amendment or cancellation of such booking no later than 6 hours of the scheduled pick-up time. A surcharge will apply for any cancellations or amendments made fewer than 6 hours of scheduled pick up time. American Express reserves the right to charge the Basic Centurion Member the cost incurred.
6. All surcharges will be charged directly to The Centurion Card by the Service Provider, whereby the limousine driver will present a Pre-authorization form to the Centurion Member at the end of the journey for the applicable surcharges.

Limousine Transfer Service from Eligible International Airports

1. Basic Members of The Centurion® Card issued by American Express International Inc. in Singapore ("American Express") may enjoy complimentary one-way limousine service from eligible International Airports listed above for arrivals on first and business class travel (excluding low cost carriers) for round-trips departing and returning back to Singapore booked via The Centurion Concierge, and subject to the following conditions:
 - a. To secure the limousine service for arrivals, bookings for limousine must be made at least 48 hours in advance to The Centurion Concierge.
 - b. Only one (1) drop-off location is permitted per request.
 - c. Drop-off location must be within the city centre of the eligible International Airport.
 - d. The maximum waiting grace period is 1 hour for arrival (from time of service start time as communicated with The Centurion Concierge). Thereafter the vehicle will depart.
 - e. For multi-city bookings, only the final eligible International Airport will be entitled for the service.
 - f. American Express will procure a third party service provider (the “Service Provider”) to arrange for the limousine service from an agreed destination in Singapore to/and from Singapore Changi Airport.
2. Provided that all guests are dropped off from the same location, travelling in the same limousine with and on the same flight as the Basic Centurion Member, the Basic Centurion Member can:
 - a. Invite up to two (2) guests on a business sedan and be allowed a maximum of 2 pieces of luggage.
 - b. Invite up to four (4) guests for a business van / SUV and a maximum of 5 pieces of luggage.

- c. Number of passengers that can be accommodated is dependent on the number/size of luggage.
3. Surcharges apply and will be charged directly to The Centurion Card by the Provider for different scenarios. Please enquire with The Centurion Concierge for surcharge rates.
4. The Centurion Member shall notify The Centurion Concierge of any amendment or cancellation of such booking no later than 2 hours of the scheduled pick-up time. A surcharge will apply for any cancellations or amendments made fewer than 2 hours of scheduled pick up time. American Express reserves the right to charge the Basic Centurion Member the cost incurred.
5. All surcharges will be charged directly to The Centurion Card by the Service Provider, whereby the limousine driver will present a Pre-authorization form to the Centurion Member at the end of the journey for the applicable surcharges.

Fine Hotels + Resorts

1. Fine Hotels + Resorts ("FHR") benefits are only available for new bookings through The Centurion Concierge or [American Express Travel Online](#) with participating properties and valid for Basic and Supplementary Centurion Members ("Centurion Member"), holding an eligible The Centurion® Card ("Eligible Card") issued by American Express International Inc. in Singapore only ("American Express").
2. Bookings must be made using an Eligible Card and must be paid using the Eligible Card in the Centurion Member's name, and the Centurion Member must be traveling on the itinerary booked.
3. 12 PM check-in and room upgrade are subject to availability and are provided at check-in; certain room categories are not eligible for upgrade.
4. The type of US\$100 credit and additional amenity, if applicable, varies by property; the US\$100 credit will be applied to eligible charges up to the amount of the US\$100 credit. To receive the US\$100 credit, the eligible spend must be charged to your hotel room. The US\$100 credit will be applied at check-out. Advance reservations are recommended for certain credits.
5. The type and value of the daily breakfast (for two) varies by property; breakfast will be valued at a minimum of US\$60 per room per day. To receive the breakfast credit, the breakfast bill must be charged to your hotel room. The breakfast credit will be applied at check-out.
6. If the cost of Wi-Fi is included in a mandatory property fee, a daily credit of that amount will be applied at check-out.
7. Benefits are applied per room, per stay (with a three-room limit per stay).
8. Back-to-back stays booked by a single Centurion Member, Centurion Members staying in the same room or Centurion Members traveling in the same party within a 24-hour period at the same property are considered one stay and are ineligible for additional FHR benefits ("Prohibited Action").
9. American Express and the property reserve the right to modify or revoke FHR benefits at any time without notice if we or they determine, in our or their sole discretion, that you may have engaged in a Prohibited Action, or have engaged in abuse, misuse, or gaming in connection with your FHR benefits.
10. FHR benefits restrictions vary by property.
11. FHR benefits cannot be redeemed for cash and are not combinable with other offers unless indicated.
12. FHR benefits must be used during the stay booked.

13. Any credits applicable are applied at check-out in USD or the local currency equivalent.
14. FHR benefits, participating properties, and availability and amenities at those properties are subject to change.
15. To be eligible for FHR benefits, your eligible Card Account must not be cancelled.

Centurion Fine Hotels + Resorts

1. Centurion Fine Hotels + Resorts ("Centurion FHR") benefits are only available for new bookings through The Centurion Concierge only with participating properties and valid for Basic and Supplementary Centurion Members ("Centurion Member"), holding an eligible The Centurion® Card ("Eligible Card") issued by American Express International Inc. in Singapore only ("American Express").
2. Bookings must be made using an Eligible Card and must be paid using the Eligible Card in the Centurion Member's name, and the Centurion Member must be traveling on the itinerary booked.
3. Room upgrades are subject to availability and are provided first at the time of booking and then at check-in, if available; certain room categories are not eligible for an upgrade.
4. 12 PM check-in and room upgrade are subject to availability and are provided at check-in; certain room categories are not eligible for upgrade.
5. The type of US\$100 credit and additional amenity, if applicable, varies by property; the US\$100 credit will be applied to eligible charges up to the amount of the US\$100 credit. To receive the US\$100 credit, the eligible spend must be charged to your hotel room. The US\$100 credit will be applied at check-out. Advance reservations are recommended for certain credits.
6. The type and value of the daily breakfast (for two) varies by property; breakfast will be valued at a minimum of US\$60 per room per day. To receive the breakfast credit, the breakfast bill must be charged to your hotel room. The breakfast credit will be applied at check-out.
7. If the cost of Wi-Fi is included in a mandatory property fee, a daily credit of that amount will be applied at check-out.
8. For a stay of two consecutive nights or more, an additional credit of up to US\$200 will be provided.
9. Benefits are applied per room, per stay (with a three-room limit per stay).
10. Back-to-back stays booked by a single Centurion Member, Centurion Members staying in the same room or Centurion Members traveling in the same party within a 24-hour period at the same property are considered one stay and are ineligible for additional Centurion FHR benefits ("Prohibited Action").
11. American Express and the property reserve the right to modify or revoke FHR benefits at any time without notice if we or they determine, in our or their sole discretion, that you may have engaged in a Prohibited Action, or have engaged in abuse, misuse, or gaming in connection with your Centurion FHR benefits.
12. Centurion FHR benefits restrictions vary by property.
13. Centurion FHR benefits cannot be redeemed for cash and are not combinable with other offers unless indicated.
14. Centurion FHR benefits must be used during the stay booked.
15. Any credits applicable are applied at check-out in USD or the local currency equivalent.
16. Centurion FHR benefits, participating properties, and availability and amenities at those properties are subject to change.
17. To be eligible for Centurion FHR benefits, your eligible Card Account must not be cancelled.

Hotel Loyalty Programmes

Pan Pacific DISCOVERY Titanium Membership

1. To enjoy the Complimentary Pan Pacific DISCOVERY Titanium membership, register and activate the membership by 31 December 2026.
2. The complimentary Pan Pacific DISCOVERY Titanium membership is valid for Basic and Supplementary Card Members of The Centurion® Card issued by American Express International Inc. in Singapore ("Eligible Centurion Members").
3. Eligible Centurion Members will be required to submit their request via the "Request for upgrade" button listed in this page in order to be eligible for the above promotion and receive an email invite upon successful Account validation within two (2) weeks. Please note that the invitation link within the email invite is only valid for 48 hours upon receipt.
4. The benefits available to Eligible Centurion Members as a Pan Pacific DISCOVERY Titanium member shall be referred to collectively as the "Eligible Benefits".
5. The Eligible Benefits available to an Eligible Centurion Member shall not be transferrable to another user, or be redeemable for cash.
6. To maintain the Titanium-tier membership after the expiration, Centurion Members are required to fulfil 30 qualifying nights or stay at three (3) of our brands or spend US\$15,000 in a calendar year.
7. Centurion Members must present their Pan Pacific DISCOVERY Titanium digital Card upon check-in, before dining, or making other spend opportunities such as Local Offers and Experiences, and all payments must be made with The Centurion Card issued by American Express International Inc. in Singapore.
8. Centurion Members may view their Pan Pacific DISCOVERY membership card by downloading the Pan Pacific DISCOVERY mobile app via App store or Google Play.
9. American Express International Inc. and/or Pan Pacific Hotels Group reserve the rights to terminate and/or replace the benefits with other benefit(s) of similar value, in accordance with applicable laws.
10. American Express International Inc. acts solely as a payment provider and is not responsible or liable in the event that such services, activities or benefits are not provided or fulfilled by the merchant. Pan Pacific Hotels Group is solely responsible for the fulfillment of benefits and all relevant privileges.
11. In the event of any inconsistencies between the English version and other translations of these Terms and Conditions, the English version shall prevail.
12. For full details and Terms and Conditions of the Pan Pacific DISCOVERY membership, please visit <https://www.ghadiscovery.com/GHA-DISCOVERY-Programme-Terms-Conditions>.

Radisson Rewards Premium Status

Enrolment in the Radisson Rewards programme is required for membership to be upgraded. Benefits are subject to change and availability may vary by property. Radisson Rewards benefits may not be combined with benefits offered by Amex and other loyalty programs. All American Express terms and conditions apply. All Radisson Rewards terms and conditions apply. To view terms and conditions visit <https://www.radissonhotels.com/en-us/terms-and-conditions>. American Express reserves the right to instruct Radisson Rewards to cancel your membership if you cease to be a Centurion Member or your Account is not in good standing.

Hilton Honors Diamond Status*

1. As a Centurion Member you are eligible to enroll in complimentary Hilton Honors Diamond status. Offer available only to Centurion Members and is not transferable. Full details of Diamond status can be found at [HiltonHonors.com/MemberBenefits](https://hiltonhonors.com/MemberBenefits) and is subject to change by Hilton. Diamond status benefits are subject to availability at participating hotels and resorts within the Hilton Portfolio. Once you request enrollment in Diamond status, American Express will share your enrollment information with Hilton. Hilton may use this information in accordance with its privacy policy available at [Hilton.com/PrivacyPolicy](https://hilton.com/PrivacyPolicy). You maintain Diamond status without meeting otherwise required criteria only while an eligible Card Member or until American Express notifies you that the benefit is terminated. Hilton Honors™ membership, earning and redemption of Points are subject to Hilton Honors Terms & Conditions. All Hampton by Hilton™ hotels in the Republic of China are excluded from the Hilton Honors program. Visit [HiltonHonors.com/Terms](https://hiltonhonors.com/Terms) for more details. Effective April 2, 2018, the Earnings Style Options program, including Points and Points and Points and Miles, is no longer a valid feature of Hilton Honors. Any claims relating to the earning of Points and/or Miles under the Earnings Style Option program after April 2, 2018 are void.
2. Eligibility for all on-property Hilton Honors benefits subject to full Hilton Honors Terms & Conditions.
3. Only at selected hotel brands: Waldorf Astoria™ Hotels & Resorts, Conrad Hotels & Resorts™, Canopy by Hilton™, Hilton Hotels & Resorts, Curio - A Collection by Hilton™, DoubleTree by Hilton™, and Tapestry Collection by Hilton™.
4. Base Points are earned from the Hilton Honors Program when you stay at hotels and resorts within the Hilton Portfolio. Bonus Points do not qualify for the 100% bonus.
5. Wi-Fi is not complimentary in meeting spaces and at properties with a resort charge. Premium speed Internet may not be available at all hotels.
6. Restrictions apply on guaranteed availability. See Hilton Honors Terms & Conditions.
7. For you and up to one additional guest registered to the same room each day of your stay. Breakfast is only served in the hotel's designated restaurant or Executive Floor Lounge. In limited hotels, the hotel may provide you with full breakfast or in-room service. Only at select hotel brands: Waldorf Astoria™ Hotels & Resorts, Conrad Hotels & Resorts™, Canopy by Hilton™, Signia by Hilton, Hilton Hotels & Resorts, Curio - A Collection by Hilton™, DoubleTree by Hilton™, Tapestry Collection by Hilton™, Embassy Suites Hotels™, Tru by Hilton™, Hilton Garden Inn®, Hampton by Hilton™, Homewood Suites by Hilton®, and Home2 Suites by Hilton®.
8. The following policy applies at all Conrad Hotels & Resorts™, Curio Collection by Hilton, Hilton Hotels & Resorts, DoubleTree by Hilton™ and Tapestry Collection by Hilton™ hotels with Executive Floor Lounges. Executive Floor Lounges are available only at select properties and complimentary offerings vary by property.
9. 5th Reward Night Free on Standard Room reward stays of 5 nights or more. Free night value based on the average nightly value of the stay, up to 4 free nights on a stay of 20 consecutive nights within the same stay.
10. Subject to Hilton Honors program Terms and Conditions at <http://hiltonworldwide3.hilton.com/en/best-price-guarantee/overview.html>.
11. Only at selected hotel brands: Waldorf Astoria™ Hotels & Resorts, Conrad Hotels & Resorts™, Curio - A Collection by Hilton™, Hilton Hotels & Resorts, DoubleTree by Hilton™, Tapestry Collection by Hilton™, Embassy Suites by Hilton™, Hilton Garden Inn™ and Hilton Grand Vacations™. Bottled Water benefits may not be complimentary at properties with a resort charge.

12. When booking directly through Hilton. For more information on our Best Price Guarantee, visit Hilton's Terms & Conditions.
 13. Diamond level benefits may be combined with the Fine Hotels & Resorts program. All American Express Terms and Conditions apply.
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IHG® Rewards Club Platinum Elite Status*

Enrollment in the IHG® Rewards Club Platinum Elite level is required. Benefits are subject to change, are subject to availability and may not be available in all regions. Platinum Elite level amenities may not be combined with the Fine Hotels & Resorts program. All American Express Terms and Conditions apply. IHG® Rewards Club Platinum Elite membership is subject to all IHG® Rewards Club program Terms and Conditions. Visit www.ihgrewardsclub.com/terms for full Terms and Conditions and program details. IHG® Rewards Club Platinum Elite membership will be renewed only for those enrolled Centurion Members who have had at least one qualifying stay during their annual membership; however, Centurion Members can renew their membership upon request. All bookings must be made through The Centurion Concierge and with the Centurion® Card. Guaranteed room availability requires 72 hours advance notice (except during special events that result in extraordinary room demand, as determined solely by the hotel); these reservations must be made at the hotels directly or through the IHG® Rewards Club Service Center; Platinum Elite members are guaranteed one guest room for personal use; and guaranteed room availability is not valid for Reward Nights. American Express reserves the right to instruct IHG® Rewards Club to cancel your membership if you cease to be a Centurion Member or your account is not in good standing.

Marriott Bonvoy™ Gold Elite Status*

As a Centurion Member, you are eligible to enroll in complimentary Marriott Bonvoy™ Gold Elite Status. Once you request enrollment within the Marriott Bonvoy™ Program ("Marriott Bonvoy™") at the Gold Elite Status level, American Express will share your enrollment information with The Marriott Bonvoy™ Program ("Marriott Bonvoy™"). Marriott Bonvoy may use this information in accordance with its privacy statement available at www.marriott.com/privacy. You will maintain Gold Elite Status without meeting otherwise required Marriott Bonvoy criteria as long as you remain an eligible Centurion Member or until American Express notifies you that the benefit is terminated. Marriott Bonvoy member benefits are subject to change, availability and certain eligibility requirements. Reservations booked through third parties and online booking sources are not eligible. For complete Marriott Bonvoy Program Terms visit <https://www.marriott.com/loyalty/terms/default.mi>. Marriott Bonvoy program amenities may not be combined with the Fine Hotels & Resorts program. Upgrades are based upon availability and will vary by property.

*To enjoy these benefits, enrollment is required at https://global.americanexpress.com/benefits/status?Face=en_SG

The Hotel Collection™

1. The Hotel Collection ("THC") benefits are only available for new bookings of two consecutive nights or more made through The Centurion Concierge or [American Express Travel Online](#) with participating properties and valid for Basic and Supplementary Centurion

Members ("Centurion Member"), holding an eligible The Centurion® Card ("Eligible Card") issued by American Express International Inc. in Singapore only.

2. Bookings must be made using an Eligible Card and must be paid using the Eligible Card, in the eligible Centurion Member's name, and the Centurion Member must be traveling on the itinerary booked.
3. 12 PM check-in, late check-out and the room upgrade are subject to availability; certain room categories are not eligible for upgrade.
4. The type of US\$100 credit and additional amenity (if applicable) varies by property; the US\$100 credit will be applied to eligible charges up to US\$100.
5. To receive the US\$100 credit, the eligible spend must be charged to your hotel room.
6. The US\$100 credit will be applied at check-out.
7. Advance reservations are recommended for certain credits.
8. Benefit restrictions vary by property. Benefits are applied per room, per stay (with a three-room limit per stay).
9. Back-to-back stays booked by a single Centurion Member, Centurion Members staying in the same room or Centurion Members traveling in the same party within a 24-hour period at the same property are considered one stay and are ineligible for additional THC benefits ("Prohibited Action").
10. American Express and the Property reserve the right to modify or revoke the THC benefits at any time without notice if we or they determine, in our or their sole discretion, that you have engaged in Prohibited Action, or have engaged in abuse, misuse, or gaming in connection with your THC benefits.
11. THC benefits cannot be redeemed for cash and are not combinable with other offers unless indicated.
12. THC benefits must be used during the stay booked.
13. Any credits applicable are applied at check-out in US dollars or the local currency equivalent.
14. THC benefits, participating properties, and availability and amenities at those properties are subject to change.
15. To be eligible for THC benefits, your eligible Card Account must not be cancelled.

CLUB ACCESS

Centurion Haus Singapore

Access to Centurion Haus Singapore Terms and Conditions

1. Reservation and access to Centurion Haus Singapore is valid for Basic and Supplementary Centurion Members, holding an eligible The Centurion® Card issued by American Express International Inc. in Singapore only.
2. Food and Beverages are chargeable as per Centurion Haus Singapore menu.
3. Centurion Haus Singapore is available for an exclusive period from 1 September 2022 to 31 May 2026.
4. Centurion Haus Singapore's operating hours are as follows:
 - a. Monday - Sunday, 11AM - 11PM
 - b. Last seating for food: 9PM
 - c. Last seating for drinks: 10PM
5. Each reservation at Centurion Haus Singapore is for a 90-minute dining experience.
6. To access Centurion Haus Singapore, the Centurion Member must present a physical Centurion Card and a government-issued identification document (name on The

- Centurion Card must match the government-issued identification document) for entry verification.
7. Centurion Members may bring guests to Centurion Haus Singapore at no additional charge. All guests must be accompanied by a Centurion Member to access Centurion Haus Singapore.
 8. All charges at Centurion Haus Singapore must be paid by The Centurion Card and shall be subject to applicable taxes and service charge.
 9. American Express does not guarantee or make any representation that Centurion Haus Singapore will be available for a Centurion Member's use all the time and at any time. Reservations are subject to availability.
 10. Complimentary parking for a duration of 4 hours is only available with dining at Centurion Haus Singapore per Centurion Member.
 11. Guests will enjoy complimentary parking for a duration of 4 hours for every S\$80.00 spent at Centurion Haus Singapore.
 12. Centurion Members and guests must be of legal drinking age to consume any alcoholic beverages at Centurion Haus Singapore.
 13. American Express will not be liable for 1) any articles lost or stolen, or 2) any damages suffered or incurred by any Centurion Member or their guests inside Centurion Haus Singapore.
 14. American Express and Raffles Hotel Singapore reserves the right to restrict the entry of any person and to remove any person from the premises at its discretion, including without limitation for inappropriate behaviour, failure to adhere to rules, including, but not limited to, conduct that is disruptive, abusive or violent.
 15. Access and use of Centurion Haus Singapore is at all times subject to all policies, rules, restrictions and conditions imposed by American Express from time to time at its sole and absolute discretion. American Express reserves the right to revise such policies, rules, restrictions and conditions at any time without notice.
 16. Raffles Hotel Singapore's reservation and booking policy applies when making reservations at Centurion Haus Singapore. Make your reservations [here](#).

Tower Club Singapore

To enjoy the privileges or benefits, Centurion Members must present The Centurion Card to the Club's concierge (as a form of identification). All charges must be made to The Centurion Card. Participation of merchants is subject to change without prior notice to the Centurion Member. The provision of services, activities or benefits stated is the responsibility of the respective service establishment. American Express acts solely as a payment provider and is not responsible or liable in the event that such services, activities or benefits are not provided or fulfilled by the service establishment. Centurion Members acknowledge that any disputes in relation to the above are to be directed solely to the service establishment providing such services, activities or benefits.

Tower Club Access

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establishment. Centurion Members acknowledge that any disputes in relation to the above are to be directed solely to the service establishment providing such services, activities or benefits.

Tower Club Access Terms and Conditions

1. Centurion and Supplementary Members are granted access to the Tower Club Singapore's dining facilities and amenities, including the Fitness Centre, as reciprocal Members of Tower Club.
2. Access will be available at all times during Tower Club's business hours:
 - a. Monday – Friday: 7.30 am to 11pm
 - b. Saturday: 9 am to 11.30 pm
 - c. Sundays and Public Holidays: Closed
3. Access is subject to Tower Club's capacity, while Priority is given to Tower Club Members.
4. Centurion or Supplementary Members will not be charged any joining fees or monthly dues by the Tower Club for access to all its dining facilities.
5. As part of the club rules and as Reciprocal Member, any spend in Tower Club will be subject to 10% surcharge and 10% service charge (excluding the prevailing GST). The service charge will be calculated based on the total amount after the inclusion of the 10% surcharge.
6. Centurion or Supplementary Members must book or make reservation(s) with The Centurion Concierge in order to enjoy privileged access to the Tower Club.
7. Centurion Members are allowed to bring any number of guests, subject to Tower Club's capacity.
8. Reservation for F & B facilities, booking must be made at least one (1) working day in advance.
9. Reservation for general dining on set menu, booking must be made at least two (2) working days in advance.
10. Reservations for main dining room and private dining room, all bookings will be based on availability and on a first come, first served basis.
11. Reservation for Club events and where set menus are requested, bookings must be made at least five (5) working days in advance.
12. For all bookings of private dining rooms, a minimum spend is required, as per Tower Club's Member Rules and Regulations.
13. For Club events, Centurion Members will be charged based on the event's set menu pricing.
14. Cancellation of private dining rooms and Club events should be made with The Centurion Concierge at least four (4) working days in advance. Otherwise, American Express International Inc. reserves the right to charge the Centurion Member for the cost incurred.
15. For private dining room reservations, a 50% cancellation fee is charged based on selected menu price, if cancellation is made within three (3) working days before actual reservation date and time or event, and a 100% cancellation fee is charged based on selected menu price, if cancellation is made on the day of reservation or event and a 100% cancellation fee is charged based on the required minimum spending if cancellation is made on the day of reservation or event.
16. In the event that The Centurion Member fails to show up for the reserved table or cancel less than three (3) working days prior to the actual reservation date and time, there will be penalty charges of 100% of the selected menu price or S\$150 (Lunch) and S\$300 (Dinner) + prevailing GST based on the à la carte menu imposed by Tower Club on the Centurion Member for the said reservation.
17. For Club event reservations, a 50% cancellation fee is charged based on the event's set menu pricing if cancellation is made within seven (7) working days before the event and a 100%

cancellation fee is charged based on the event's set menu pricing if cancellation is made on the day of the event.

18. All charges must be made to The Centurion Card.
19. Tipping and other gratuities are strictly prohibited in Tower Club.
20. The benefits cannot be used in conjunction with any other offers and/or promotions.
21. Parking fee, as per charges levied by the building management, is applicable and will be borne by Centurion Members.

American Express Exclusive Privileges Terms and Conditions

1. Offer is valid on food and beverage spent in a single transaction before service charge and prevailing government taxes, where applicable.
2. Offer is valid only when payment is made with The Centurion® Card issued by American Express International Inc., in Singapore.
3. Bottle may be removed from premises if the Centurion Member dines in.
4. Offer cannot be exchanged for cash or used in conjunction with other promotional programs, offers, discount cards or VIP privileges, unless otherwise stated. The Tower Club Voucher issued by American Express in the Welcome Pack/Renewal Pack can be used in conjunction with the Offer.
5. American Express and/or Tower Club Singapore reserve the rights to terminate this Offer and/or replace the Offer with another offer of similar value without prior notice.
6. Merchant's Terms and Conditions apply. American Express acts solely as a payment provider and is not responsible or liable in the event that such services, activities or benefits are not provided or fulfilled by the merchant. Merchants are solely responsible for the fulfilment of Offer and all relevant privileges.
7. American Express and/or the management of Tower Club Singapore reserve the rights to amend the above Terms and Conditions without prior notice.
8. American Express does not assume liability and the Centurion Member shall not make any claim whatsoever for (i) injury or bodily harm or (ii) loss or damage to property, howsoever caused, arising from, or in connection with these benefits and privileges.
9. Program benefits, participating merchants and Terms and Conditions may be amended or withdrawn without prior notice at the sole discretion of American Express International Inc.
10. In the event of any dispute, the decision of American Express will be final and no correspondence may be entertained.

Taiwan Centurion House

- Entry to Taiwan Centurion House ("Offer") is only open to the basic and supplementary Card Members of The Centurion® Card ("Centurion Members") issued by American Express International Inc. in Singapore ("American Express").
- The Offer is valid from 1 January 2024 to 31 December 2026.
- Reservation is mandatory, please call The Centurion Concierge at 1800 396 8866 for reservation and enquiries. Reservation can only be made 90 days prior to the reservation date.
- Centurion Members can enjoy entry to Taiwan Centurion House at no charge for 4 times per month (the "Limit"). Entries exceeding that will be chargeable at NT\$660 per person per entry.

- Cancellation of reservation has to be made 1 working day prior to the reservation date, otherwise no-show by Centurion Member will be counted towards the Limit and a no-show fee of NT\$660 will be charged for each guest. American Express does not guarantee or make any representation that Taiwan Centurion House will be available for a Centurion Member's use all the time and at any time. Reservations are subject to availability.
- Bookings will be held for 15 minutes, limited to a stay period of 3 hours. Last order for food and drinks is at 8PM Taipei Standard Time. Should special dietary restrictions be applicable, please inform when making your reservation.
- Smoking as well as outside food and drinks are not allowed in Taiwan Centurion House. Complimentary snacks and beverages are only limited to Centurion Members who dine at Taiwan Centurion House. Takeout services are not available.
- This benefit is non-transferable or exchangeable to cash. Any unused benefit may not be rolled over for use to the following month.
- Centurion Members may bring up to 2 guest(s) to per visit to Taiwan Centurion House. Each guest will be required to pay a fee of NT\$660 to access the lounge. Non-Centurion Card Members have to pay with an American Express Card or cash.
- Children under the age of 6 years old are not allowed in Taiwan Centurion House.
- Taiwan Centurion House reserves the rights to amend their operating hours without prior notice.
- To access Taiwan Centurion House, the Centurion Member must present a physical Centurion Card and a government-issued identification document (name on The Centurion Card must matched government-issued identification document) for entry verification upon each visit. Failure to present documentation for verification may result in access being denied.
- Centurion Members and guests must be of legal drinking age to consume any alcoholic beverages at Taiwan Centurion House.
- American Express will not be liable for 1) any articles lost or stolen, or 2) any damages suffered or incurred by any Centurion Member or their guests inside Taiwan Centurion House.
- American Express and Taiwan Centurion House reserves the right to restrict the entry of any person and to remove any person from the premises at its discretion, including without limitation for inappropriate behaviour, failure to adhere to rules, including, but not limited to, conduct that is disruptive, abusive or violent.
- Access and use of Taiwan Centurion House is at all times subject to all policies, rules, restrictions and conditions imposed by American Express from time to time at its sole and absolute discretion. American Express reserves the right to revise such policies, rules, restrictions and conditions at any time without notice.

DINING & LIFESTYLE

Love Dining

1. Enjoy up to 50% off at participating partners.
2. Terms and Conditions apply. Please visit go.amex/lovedining for more information.

Centurion Nightlife

1. Enjoy 1-for-1 first drinks or a complimentary drink with any purchase at participating partners.

2. Terms and Conditions apply. Please visit go.amex/chillax for more information.

Regional Golf Programme

1. This benefit is valid till 31 December 2026.
2. This benefit is applicable for both basic and supplementary Centurion Cardmembers.
3. Centurion Cardmembers enjoy complimentary green fees at six (6) golf clubs in Singapore and fifty-two (52) regional golf clubs (refers to "Participating Golf Clubs"), subject to booking conditions listed hereunder.
4. Centurion Cardmembers and one (1) guest enjoy complimentary green fees once a month at local and regional golf clubs (excluding golf clubs in Japan & Sentosa Golf Club) subject to booking conditions listed hereunder. Once the complimentary benefit is utilized, cardmembers can continue to enjoy the complimentary green fees with a minimum of one (1) paying companion at the six (6) golf clubs in Singapore and fifty-two (52) regional golf clubs (refers to "Participating Golf Clubs"),
5. All bookings are subject to availability.
6. Complimentary green fees for Centurion Cardmembers at Sentosa Golf Club are subject to booking conditions listed hereunder.
 - a. Each Centurion Account can enjoy a maximum of six (6) complimentary weekday rounds of golf per calendar year (with respect to green fees only).
 - b. Applicable to each Centurion Cardmember with a minimum of one (1) paying companion.
 - c. Applicable to Serapong and New Tanjong Course at Sentosa Golf Club.
 - d. Bookings must be made at least four (4) days in advance but not more than ten (10) days in advance.
 - e. The following charges apply to Centurion Cardmember(s) and guest(s) should he/she wish to amend/cancel after Sentosa Golf Club has issued a tee-time:
 - f. For Sentosa Golf Club, the following cancellation charges apply to Card Member(s) and their guests:
 - i. Amendment of S\$20.00 per change (subject to prevailing GST) applies for any changes.
 - ii. 50% of the total golf charges apply for cancellations made 3 days or less before tee-off date.
 - iii. 100% of total golf charges apply for cancellations made less than 1 day before tee-off date as well as in the event of no-show or late arrival on tee-off date.
7. Change of date (of play) within 72 hours or less to tee-off is considered as cancellation. Cancellation fees are chargeable as stipulated in the above clause.
 - a. Complimentary green fees for Centurion Cardmember(s) at local and regional golf clubs (excluding golf clubs in Japan, Sentosa Golf Club and Marina Bay Golf Course) are subject to booking conditions listed hereunder.
 - b. Centurion Cardmember(s) can enjoy unlimited complimentary rounds of golf (with respect to green fees only) on weekdays and selected participating golf clubs on weekends and Public Holidays.
 - c. Each Centurion Cardmember must be accompanied by at least one (1) paying companion on weekdays and two (2) paying companions at selected participating golf clubs on weekends and Public Holidays.
 - d. Centurion Cardmember(s) are responsible for arranging the minimum number of players required, with a minimum of two (2) players per flight for weekdays and a

- minimum of three (3) players per flight for weekends, subject to pairing at the golf club's discretion.
- e. Weekday bookings must be made at least four (4) days in advance, and weekend bookings must be made at least seven (7) days in advance.
 - f. Bookings may not be made more than sixteen (16) days in advance.
 - g. The following charges apply to Centurion Cardmember(s) and guest(s) should he/she wish to amend/cancel after the Golf Club has issued a tee-time:
 - i. For all golf clubs except for golf clubs in Vietnam, Cambodia, Ria Bintan Golf Club, Laguna Bintan Golf Club, Southlinks Country Club and Warren Golf & Country Club, the following amendment and/or cancellation charges apply to Centurion Cardmember(s) and their guests:
 - 1. Amendment of S\$20.00 per change (subject to prevailing GST) applies for changes made more than 3 days before tee-off date.
 - 2. Cancellation of S\$20.00 (subject to prevailing GST) applies for cancellation made more than 3 days before tee-off date.
 - 3. 100% of total golf charges apply for cancellations made less than 2 days before tee-off date as well as in the event of no-show or late arrival on tee-off date.
 - ii. For Ria Bintan Golf Club, Laguna Bintan Golf Club, Southlinks Country Club and Warren Golf & Country Club, the following cancellation charges apply to Centurion Cardmember(s) and their guests:
 - 1. Amendment of S\$20.00 per change (subject to prevailing GST) applies for changes made more than 4 days before tee-off date.
 - 2. Cancellation of S\$20.00 (subject to prevailing GST) applies for cancellation made more than 4 days before tee-off date.
 - 3. 100% of total golf charges apply for cancellations made less than 3 days before tee-off date as well as in the event of no-show or late arrival on tee-off date.
 - iii. For golf clubs in Vietnam and Cambodia, the following cancellation charges apply to Centurion Cardmember(s) and their guests:
 - 1. Amendment of S\$20.00 per change (subject to prevailing GST) applies for changes made more than 5 days before tee-off date.
 - 2. Cancellation of S\$20.00 (subject to prevailing GST) applies for cancellation made more than 5 days before tee-off date.
 - 3. 100% of total golf charges apply for cancellations made less than 4 days before tee-off date as well as in the event of no-show or late arrival on tee-off date.
 - h. Change of date (of play) considered as cancellation. Cancellation fees are chargeable as stipulated in the above clause.
8. Complimentary green fees for Centurion Cardmember(s) at Marina Bay Golf Course are subject to booking conditions listed hereunder.
- a. Centurion Cardmember(s) can enjoy unlimited complimentary rounds of golf on weekdays only (with respect to green fees only)
 - b. Centurion Cardmember(s) are responsible for arranging the minimum number of players required, with a minimum of two (2) players per flight for weekdays and subject to pairing at the golf club's discretion.
 - c. Bookings must be made at least eighteen (18) days in advance.
 - d. The following charges apply to Centurion Cardmember(s) and guest(s) should he/she wish to amend/cancel after Marina Bay Golf Course has issued a tee-time:

- i. Amendment of S\$20.00 per change (applicable to the name change of players)
 - ii. 100% of total golf charges apply for cancellations and/or No-show, late arrival on tee-off date
- e. Change of date (of play) to tee-off is considered as cancellation. Cancellation fees are chargeable as stipulated in the above clause.
- 9. Complimentary green fees for Centurion Cardmember(s) at golf clubs in Japan are subject to booking conditions listed hereunder.
 - a. Centurion Cardmember(s) can enjoy unlimited complimentary rounds of golf (with respect to green fees only):
 - i. Weekdays, weekends and public holidays access at three (3) golf clubs in Japan.
 - b. Each Centurion Cardmember must be accompanied by three (3) paying companions on weekdays, weekends and Public Holidays.
 - c. Centurion Cardmember(s) are responsible for arranging the minimum number of players required, with a minimum of four (4) players per flight for weekdays, weekends and Public Holiday.
 - d. Bookings can be made up to seventy-five (75) days in advance
 - e. The following charges apply to Centurion Cardmember(s) and guest(s) should he/she wish to amend/cancel after the golf clubs have issued a tee-time:
 - i. Amendment of S\$20.00 per change (applicable to the name change of players)
 - ii. 100% of total golf charges apply for cancellations and/or No-show, late arrival on tee-off date
 - f. Change of date (of play) to tee-off is considered as cancellation. Cancellation fees are chargeable as stipulated in the above clause.
- 10. Centurion Cardmember(s) and their companions must pay for the buggy and caddy use at standard published rates using The Centurion® Card. Any other applicable fees or charges shall be borne by Centurion Cardmember(s) and their guests.
- 11. All payments of green fees and/or applicable charges for Centurion Cardmember(s) and guests must be made upon booking and charged to The Centurion® Card. Charges will be reflected on the Centurion Cardmember's statements as transactions made at 'Concepts Golf Management Pte Ltd'. Rates quoted are exclusive of prevailing taxes and are subject to change without prior notice.
- 12. Centurion Cardmember(s) and their companions are recommended to purchase golfer's insurance.
- 13. Centurion Cardmember(s) and their companion(s) should hold valid Handicap cards. Player(s) may be asked to produce their Handicap card during registration at the golf club.
- 14. There will be no rain check after tee-off.
- 15. The Programme may not be used by Centurion Cardmember(s) or their guests in conjunction with any other promotional golf Programme.
- 16. A club member may not make a booking directly at the golf club and transfer the confirmed tee-time over to an Eligible Cardmember.
- 17. American Express does not assume liability, and Centurion Cardmember(s) shall not make any claim whatsoever for (i) injury or bodily harm or (ii) loss of/ or damage to property, howsoever caused, arising from, or in connection with, the American Express Regional Golf Programme.
- 18. The benefits of the American Express Regional Golf Programme will only apply to Centurion Cardmember(s) who book through The Centurion Concierge.

19. The Terms and Conditions of each golf club shall also apply.
20. In the case of a dispute, American Express reserves the right of the final decision.

Complimentary Parking at Great World

1. Receive all-day complimentary parking (valid from point of redemption to 2359hrs of the same day) at Great World on Fridays, Saturdays and Sundays.
2. All Great World Parking Coupons are limited to first 10 redemptions per day and blackout dates applies.
3. To redeem this benefit, The Centurion® Card Members are required to present their physical Centurion Card at the Great World Customer Service Counter, Level 2 (near Toys "R" Us) from 10:00am to 10:00pm on Friday, Saturday and/or Sunday and collect a complimentary parking coupon from Great World.
4. Centurion Members must be physically present for the redemption of the Parking Coupon.
5. Each Centurion Member shall be entitled to one (1) Great World Parking Coupon per day.
6. The all-day complimentary parking at Great World offer will end on 28 December 2026.
7. The Great World Parking Coupon must be utilized on the actual day of issuance and cannot be sold, transferred, exchanged for cash or cash equivalents or new coupons, in-kind or other services for any reason whatsoever, or replaced if lost, damaged, stolen, expired or void.
8. Centurion Members must remove the CashCard before reaching the gantry and scan complimentary coupon at the terminal before exit. Should Card Member be a registered EZ-Pay user, please drive to the gantry (gantry will then open with the carpark charges reflected on the electronic board. Do NOT exit, please scan complimentary coupon, and the revised charges will then appear in the electronic board).
9. Please note that there might be a potential queue at the Great World Customer Service Counter, Level 2 (near Toys "R" Us), all redemptions will be served on a first-come, first-served basis.
10. Standard parking charges and/or per entry charges apply for parking outside of the complimentary duration.
11. American Express makes no representation as to the quality or performance of the carpark services provided by Great World and shall not be liable for any damages or losses incurred in relation to the use of the carpark service.
12. American Express reserves the right to change these Terms and Conditions without any prior notice.

Marina Bay Sands Elite Membership

1. This promotion is valid from 1 January 2023 till 31 December 2026.
2. The promotion is valid for Basic and Supplementary Card Members of The Centurion® Card issued by American Express International Inc. in Singapore, who have expressed their interest and activated the membership before 31 July 2026.
3. The complimentary upgrade of Elite tier is valid for three (3) months, during which the member must make a minimum spending of S\$15,000 to enjoy an additional nine (9) months on Elite tier. Should the member spend under S\$15,000 during the 3-month Elite tier period, his/her membership tier will be reverted to Prestige tier. Post which, member must make a minimum spending of S\$50,000 to retain the Elite tier for another 12 months after the first year of the membership. Should the member spend under S\$50,000 during the 12-month Elite tier period, his/her membership tier will be reverted to Prestige tier.
4. Eligible Centurion Card Members must register their interest for the Sands LifeStyle – Elite membership via [here](#) to be eligible for the above promotion.

5. To enjoy the promotion, eligible Card Member must be at least 18 years old and have a proof of identification e.g. passport, or any valid government-issued photo identification document.
6. The promotion is valid for one-time redemption per eligible Card Member during the promotion period.
7. The membership upgrade is mutually exclusive with any other promotions, campaigns or offers, and cannot be combined and is not valid with any other upgrading promotions, campaigns or offers. If the applicant who have redeemed a Elite upgrade offer with any other third parties, such applicants will not be eligible for the promotion.
8. The eligible Benefits available to an eligible Centurion Member shall not be transferrable to another user, or be redeemable for cash.
9. American Express International Inc. in Singapore and/or Marina Bay Sands Singapore reserve the rights to terminate and/or replace the benefits with other benefit(s) of similar value, in accordance with applicable laws.
10. American Express International Inc. in Singapore acts solely as a payment provider and is not responsible or liable in the event that such services, activities or benefits are not provided or fulfilled by the merchant.
11. Marina Bay Sands Singapore is solely responsible for the fulfillment of benefits and all relevant privileges.
12. For full Terms & Conditions on Sands LifeStyle membership, please visit [here](#).

Paragon Club Prestige Tier

1. The Offer is valid from 1 November 2023 till 31 December 2026.
2. The Offer is valid for Basic and Supplementary Card Members of The Centurion® Card ("Eligible Card Members") issued by American Express International Inc. in Singapore ("American Express"), who have expressed their interest before 31 December 2026.
3. Each Eligible Card Member can only register, and upgrade one Paragon Club account and the unique promo code is strictly non-transferrable.
4. The offer is fulfilled by Straits Retail Property Management Services Pte Ltd (SRPMS) ("Merchant") and Merchant's Terms and Conditions apply. The provision of services, activities, or benefits stated is the sole responsibility of the Merchant.
5. The complimentary upgrade of Paragon Club Prestige tier membership is only valid for new-to-Paragon Club members.
6. Eligible Card Member must register their interest for the Paragon Club Prestige tier membership to be eligible for the offer and receive a unique promo code.
7. The complimentary upgrade to the Prestige tier remains valid for a duration of 6 months. Within this period, the Eligible Card Member is required to spend minimum S\$10,000 in order to maintain the Prestige tier for an additional 12 months starting from the date of meeting the minimum spend of S\$10,000. Should the Eligible Card Member not meet the minimum S\$10,000 spend during the 6-month Prestige tier validity period, his/her membership will be reverted to Premier tier.
8. The promo code issued is valid till 31 December 2026 and eligible members must utilize the promo code by 31 December 2026 unless stated otherwise. To receive the complimentary Prestige membership for 6 months, Eligible Card Members are required to download and sign up as a Paragon Club member via the Paragon Club mobile app.
9. The Offer is non-transferable and is only valid for one-time redemption per Eligible Card Member during the Offer period.
10. The membership upgrade is mutually exclusive to the accompanying promotions, campaigns and offers included with the upgrade, and cannot be combined and is not valid with any other upgrading promotions, campaigns or offers unless stated explicitly.
11. The Offer cannot be exchanged for cash or used in conjunction with other offer programmes, offers, discount cards, vouchers or VIP privileges, unless otherwise stated.

12. Merchant may terminate memberships and refuse participation of members, without assigning any reason thereto and without giving prior notice.
13. Merchant may, suspend or terminate the Paragon Club programme, without prior notice.
14. American Express and/or Merchant reserve the rights to terminate and/or replace the benefits with other benefit(s) of similar value, in accordance with applicable laws.
15. American Express acts solely as a payment provider and is not responsible or liable in the event that such services, activities or benefits are not provided or fulfilled by the Merchant.
16. Registration service for the Offer is provided by Lyyti Oy on behalf of American Express.
17. By registering their interest and providing American Express with their personal information, Eligible Card Member hereby consents to American Express collecting, using, processing and disclosing his or her respective personal information.
18. For full Terms & Conditions on Paragon Club Prestige tier membership, please visit [here](#).

Comoclub C6 Tier

1. This promotion is valid from 17 April 2023 to 31 December 2026.
2. The promotion is valid for Basic and Supplementary Card Members of The Centurion® Card ("eligible Card Member") issued by American Express International Inc. in Singapore, who have signed up for Comoclub membership before 31 December 2026.
3. The complimentary Comoclub C6 membership will be valid for twelve (12) months on a complimentary basis.
4. Eligible Card Member must sign up for Comoclub membership via [here](#) to be eligible for the above promotion. Eligible Card Member with existing Comoclub membership of lower tier (C1/C2/C3/C4/C5) must sign up via [here](#) as well to be upgraded to C6 membership. To enjoy the promotion, eligible Card Member has to sign up with details registered with American Express International Inc. for account verification purposes.
5. Eligible Card Member who is an existing member of Comoclub C6 membership has to sign up with details registered with American Express International Inc. for account verification purposes. Upon successful sign-up for the complimentary Comoclub membership, the complimentary twelve (12) months Comoclub C6 membership can be transferred to a designated applicant, subject to the membership eligibility criteria determined by Comoclub.
6. The promotion is valid for one-time redemption per eligible Card Member during the promotion period.
7. To remain on Comoclub C6 membership, a minimum renewal spending requirement of S\$50,000 needs to be met within the twelve (12) months of complimentary Comoclub C6 membership. After the complimentary twelve (12) months provided by Comoclub, should the renewal spending requirement of S\$50,000 in twelve (12) months not be met, the Comoclub membership will be downgraded by one (1) tier (from C6 membership to C5 membership). The same will apply in the following year if the renewal spending requirement of Comoclub is not met.
8. The complimentary Comoclub C6 membership is mutually exclusive with any other promotions, campaigns or offers, and cannot be combined and is not valid with any other upgrading promotions, campaigns or offers. If the applicant who have redeemed a Comoclub membership offer with any other third parties, such applicants will not be eligible for the promotion.
9. American Express International Inc. in Singapore and/or Comoclub reserve the rights to terminate and/or replace the benefits with other benefit(s) of similar value, in accordance with applicable laws.
10. American Express International Inc. in Singapore acts solely as a payment provider and is not responsible or liable in the event that such services, activities or benefits are not provided or fulfilled by Comoclub.
11. Comoclub is solely responsible for the fulfillment of benefits and all relevant privileges.

12. American Express and Comoclub reserves the rights to amend the above Terms and Conditions.
13. For full Terms & Conditions on Comoclub membership, please visit [here](#).

MEMBERSHIP REWARDS®

Terms and Conditions apply. Please visit go.amex/mrtncs for more information.

100,000 Bonus Membership Rewards Points

1. If you spend S\$250,000 or more on eligible purchases to your Centurion Card between 1 January and 31 December 2026 (dates inclusive), you will receive 100,000 bonus Membership Rewards points. Spend made before 1 January 2026 will not be counted towards eligibility for this bonus programme. After qualification, the bonus points will be reflected in your monthly statement.
2. Not all spend are eligible for bonus Membership Rewards points. A few examples of non-eligible spend include interest charges, fees, balance transfers, cash advances and charges and other refunds credited to your Account. For full list on non-eligible spend, please refer to go.amex/sgexclusions.
3. The qualifying spend amount under this bonus programme is determined based on your total spend on your Account. Each Account is entitled to this bonus once only (e.g., spend of S\$250,000 on the Basic Card and S\$250,000 on the Supplementary card, entitles you to 100,000 bonus points only).
4. Membership Rewards points will be awarded as long as your Card Account remains valid and enrolled in Membership Rewards, and provided it remains in good standing and is not cancelled for any reason. This applies only to The Centurion Card issued in Singapore by American Express International Inc. If you cancel your enrolment in Membership Rewards, you must redeem any points within 30 days of cancellation; otherwise the points will be forfeited.
5. Please visit go.amex/mrtncs for full Terms and Conditions on Membership Rewards.
6. American Express International Inc. reserves the right to amend the Terms and Conditions of this service at any time without prior notice.

10Xcelerator by Membership Rewards

1. Every full S\$1.60 of eligible spend with The Centurion® Card at Centurion 10Xcelerator Partners in Singapore will earn up to a total of 10.5 Membership Rewards® points, which comprises:
 - 2.5 Membership Rewards points awarded in accordance with the Membership Rewards Terms and Conditions (the “Base Earn Rate”); and
 - 8 bonus Membership Rewards points.
2. In addition, if you enroll at go.amex/bonusmrenrolment-cent between 1 January 2026 to 31 December 2026 (both dates inclusive), you will be able to enjoy the Bonus Earn Rate (as defined below). The Bonus Earn rate will expire after 31 December 2026, unless otherwise communicated to you. Subsequent annual enrollment for the Bonus Earn Rate is required.
3. Upon successful enrollment, every full S\$1.60 of eligible spend with The Centurion Card at Centurion 10Xcelerator Partners in Singapore will earn up to a total of 20.5 Membership Rewards points for cumulative spend of up to S\$16,000 in a calendar year, comprising:
 - 2.5 Membership Rewards points (as the Base Earn Rate);
 - 8 bonus Membership Rewards points; and
 - 10 bonus Membership Rewards points whereby 25 Membership Rewards points will be awarded for eligible spend made in blocks of full S\$4 (the “Bonus Earn Rate”).

4. Eligible spend with The Centurion Card at Centurion 10Xcelerator Partners in Singapore in excess of S\$16,000 in a calendar year will not be eligible for the Bonus Earn Rate, but Membership Rewards points will still be earned in accordance with Clause 1 (above).
5. Only eligible spend between 1 January 2026 and 31 December 2026 (both dates inclusive) at a Centurion 10Xcelerator Partner with The Centurion Card that has been successfully enrolled will be eligible for the Bonus Earn Rate. If you do not enroll, you will not be eligible for the Bonus Earn Rate even if you make eligible spend at a Centurion 10Xcelerator Partner with The Centurion Card.
6. The Membership Rewards points earned under this Benefit (including the Bonus Earn Rate) will be credited to your Membership Rewards Programme Account around twelve (12) weeks after the eligible transaction is made. No requests to expedite will be entertained.
7. This Benefit is only applicable to The Centurion Card issued by American Express International, Inc. ("American Express") in Singapore, and is for eligible spend at Centurion 10Xcelerator Partners in Singapore.
8. For the full list of participating Centurion 10Xcelerator Partners (which is subject to change from time to time) and the specific terms and conditions that may apply to each Centurion 10Xcelerator Partner, please visit go.amex/cen10Xcelerator.
9. To count as eligible spend for this Benefit, payment must be made with The Centurion Card directly at a Centurion 10Xcelerator Partner. Payments made through a third-party establishments or a payment processor (including but not limited to Kris+ and PayPal) do not count as eligible spend for this Benefit.
10. The Bonus Membership Rewards Points will only be awarded to the Basic Card Member. Eligible spend made on all Supplementary Card(s) will count toward the cumulative spend of the Basic Card Member.
11. To qualify for the Bonus Membership Rewards Points, your Card Account must be in good standing, and must not be cancelled for any reason.
12. The Membership Rewards Terms and Conditions (available at go.amex/mrtncs) also apply.
13. The provision of products, services, activities and/or benefits by a Centurion 10Xcelerator Partner is their responsibility as a Service Establishment. American Express acts solely as a payment provider and is not responsible or liable in the event that such products, services, activities /or benefits are not provided or fulfilled by the Service Establishment. You acknowledge that any dispute in relation to the above are to be directly solely to the Service Establishment providing such products, services, activities and/or benefits.
14. American Express reserves the right to change, suspend or terminate this Benefit and/or make changes to these Terms and Conditions due to business reasons, change in contractual terms with our partners, unforeseen circumstances or matters beyond our reasonable control.
15. By enrolling for this Benefit, you agree to these Terms and Conditions and consent to the collection, use and disclosure of your personal data in accordance with the [American Express® Singapore Online Privacy Statement](#). For avoidance of doubt, capitalized terms not herein defined have the meanings given to them in the Membership Rewards Terms and Conditions and/or the Card Member Agreement for The Centurion Card.

Pay with Points +

1. Promotion is valid from 1 January 2026 to 31 December 2026, both dates inclusive ("promotion period").
2. During the promotion period, Pay with Points redemption will be at a rate of 1,000 Membership Rewards points = S\$6.00 credit ("Promotion"). Thereafter, the regular rate of 1,000 Membership Rewards points = S\$4.80 credit will apply.
3. The minimum points per redemption is 1,000 Membership Rewards points at any one time.
4. Promotion is only valid for Card Members with an Eligible Card. ("Eligible Card" refers to a personal American Express Card issued in Singapore by American Express International Inc.

that is enrolled in the Membership Rewards Programme, excluding American Express Corporate Cards and American Express Cards issued by DBS and UOB banks.)

5. To use Pay with Points redemption, Card Member can login to the Amex App or online account, select transaction made with participating partners, and provide consent to offset points for credits. Please refer to "Explore our partners of Pay with Points +" for the full list of participating partners.
6. The credit will appear as a transaction on your Account Statement as "MR Points for Credit" within 3 working days upon redemption.
7. Membership Rewards points redeemed through the Pay with Points feature will be awarded to you in the form of a credit to the Card Account to which the Eligible Purchase was originally charged, and that Card Account must be linked to the Membership Rewards account from which the Membership Rewards points are redeemed.
8. An Eligible Purchase is a purchase made using an Eligible Card accepted by a merchant or otherwise recognized by our systems as a charge to the Eligible Card. Please note that these products, services, merchants and categories are subject to change from time to time, without prior notice to you. Only items displayed on the Pay with Points page are Eligible Purchases. Non-purchase related charges such as service fees, late payment fees and interest rates are not considered Eligible Purchases.
9. Once purchase is confirmed, it is non-refundable and non-exchangeable.
10. Basic Card Account must be in good standing, not cancelled for any reasons and enrolled in the American Express Membership Rewards Program.
11. Promotion is not applicable in conjunction with other offers, promotions, loyalty programmes and discounts, unless otherwise stated.
12. American Express in its sole discretion reserves the right to alter, replace or terminate these promotions at any time without prior notice or assigning any reason(s).
13. In the event of any suspicion of illegal activities in connection with the Promotion, including without limitation fraud or an attempt at deception, American Express are entitled to disqualify the participation of Card Member and report such activity to the relevant authorities.
14. Full Membership Rewards Pay with Points Terms and Conditions apply. Please refer to go.amex/sgpwp for the Terms and Conditions.

SERVICE

The Centurion Concierge

1. Definitions

1.1. The Centurion Concierge

The Centurion Concierge service is offered 24 hours a day, seven days a week by calling The Centurion Concierge at 1800 396 8866 (within Singapore) or at 65 6396 8866 (outside Singapore) and it covers the following services:

- Travel and Lifestyle-related services and requests
- Legal Assistance, Emergency Cash Advances
- Roadside Assistance
- Home Assistance
- Worldwide Personal Assistance

- 1.2. Assistance Providers The Centurion Concierge is a service benefit of The Centurion Card. American Express International Inc., the issuer of The Centurion Card, may utilise the services of reputable third parties in the provision of The Centurion Concierge services.
2. **Covered Persons**
 - 2.1. For Travel and Lifestyle-related services and requests:
 - A Basic Centurion Member whose Centurion Card is issued in Singapore by American Express International Inc.
 - A Supplementary Centurion Member whose Supplementary Centurion Card is issued in Singapore by American Express International Inc.
 - 2.2. Eligibility
 - 2.2.1. Travel and Lifestyle-related services and requests are only available for bookings through The Centurion Concierge
 - 2.2.2. Roadside Assistance is valid in Singapore and West Peninsula Malaysia, including Penang, but excluding all outlying Malaysian islands
 - 2.2.3. Home Assistance is valid in Singapore
 - 2.2.4. Worldwide Assistance is valid worldwide
3. For Travel And Lifestyle-Related Services And Requests
 - 3.1. Travel and Lifestyle-related services and requests are only available for bookings through The Centurion Concierge with The Centurion Card. Airline, hotel and other related partners' privileges and benefits (including fares) are subject to change without notice.
 - 3.2. 3.2 Travel Emergency - Legal Services
 - 3.2.1. Referrals and Advance of Lawyers' Fees The Centurion Concierge shall provide the Covered Person with the name, address and telephone number of a local lawyer. Wherever possible the Covered Person will be provided with the details of two or more lawyers. Although the final selection of a lawyer shall be the responsibility of the Covered Person, The Centurion Concierge will only refer lawyers of the relevant jurisdiction who are of good repute and have not been the subject of any reprimand or malpractice proceedings. Where a local lawyer refuses to provide needed legal services to a Covered Person without receiving advanced payment for those services and/or obtaining a guarantee upon request of the Covered Person, The Centurion Concierge shall advance emergency funds to pay for fees and costs associated with such representation up to US\$10,000. This amount will be charged to the Covered Person's Centurion Card. Account within 30 days from the date of advance of the legal fee.
 - 3.2.2. Advance of Bail Bond The Centurion Concierge shall attempt to secure and properly post where possible, bail bonds for the Covered Person up to US\$10,000 for incarceration occasioned as a result of a traffic accident or an administrative complication. The bond cost shall be borne in full by the Covered Person and will be billed to the Covered Person's Centurion Card Account within 30 days from the date of posting of the bond, for repayment.
 - 3.2.3. Conditions The total advance for legal services and bail bond is limited to US\$10,000 per incident. If the Covered Person does not attend the court hearing at the arranged date and time, The Centurion Concierge may launch action to recover the loss of the bail bond and pursue the Covered Person for immediate repayment.
 - 3.2.4. Emergency Cash Advances In case of an emergency, for example loss of wallet and/or travel documents, The Centurion Concierge will organise and deliver a cash advance, up to the value of US\$1,000 per emergency to cover immediate cash expenses and replacement of administrative documents. The advanced amount will be charged to the Covered Person's Centurion Card Account for reimbursement in full.
4. General Conditions And Exclusions For The Centurion Concierge

- 4.1. The Centurion Concierge shall use all available means to provide all assistance services as detailed in these Terms and Conditions. However, The Centurion Concierge shall not be held responsible or liable for non-execution or delays resulting from any cause or event not reasonably within its control, including but not limited to: natural disasters; civil war; armed rebellion or conflict; war; insurrection; military acts of foreign nations; revolution; riots by collective action involving threats and any act or order by a government or other regulatory authority preventing the execution of services; all acts of sabotage or terrorism, radioactivity, nuclear war, toxic fallout, volcanic eruption and all 'Acts of God', thus making the performance of this agreement impossible.
- 4.2. Any fraudulent act, forgery, false or misleading evidence or omissions on the part of the Covered Person shall automatically end all obligations to provide the Covered Person with assistance services on that particular occasion. American Express shall not be liable for any loss or damage arising from such non-performance of services.
- 4.3. The provision of services, activities or benefits stated is the responsibility of the respective third party service provider. American Express, through its Travel and Lifestyle Concierge, in making recommendations, reservations, bookings or other transactions with the service establishment shall not be responsible or liable in the event that such services, activities or benefits are not provided or fulfilled by the service establishment.

HOME ASSIST

1. Repair Services

The Centurion Concierge will provide 24-hour emergency Home Assistance to a Covered Person as follows: The Centurion Concierge will bear costs up to a maximum of S\$70 per case (inclusive of callout charges, and costs of labour and parts), and up to a maximum of two events per year.

2. Electrical Assistance In the event of a mains switch failure or a wall switch failure at the Covered Person's usual place of residence, The Centurion Concierge shall arrange for a competent and certified electrician to effect repair.

3. Plumbing Assistance

In the event of:

- a. Clogging of the water supply; or
- b. Clogging of the water draining system; or
- c. Leaking of a water pipe (not water tap).

At the Covered Person's usual place of residence, The Centurion Concierge shall arrange for a competent and certified plumber to repair the water supply and water draining system.

4. Locksmith Assistance

If a Covered Person is not able to access his/her usual place of residence by reasons of not being in possession of the keys or being accidentally locked out of the residence, The Centurion Concierge shall arrange for a Locksmith to gain access to the Covered Person's residence.

5. Air-Conditioning Engineer Assistance

In the event of the air-conditioning unit in a Covered Person's usual place of residence not functioning, The Centurion Concierge shall arrange for an Engineer to repair the unit.

6. Pest Control Services In the event that a Covered Person's usual place of residence is invaded by pests, including bees and termites, The Centurion Concierge shall arrange assistance to control the situation.

ROADSIDE ASSIST

1. Definitions

A Covered Vehicle is defined as – a private car, light passenger van, estate car or 4x4 sport utility

vehicle, registered and insured in Singapore and owned and driven by a Centurion Member, holding a valid Singaporean driver's license at the time of an incident, subject to the following:

- 1.1. The vehicle is not being used for hire or reward.
- 1.2. The vehicle is not being used for motor racing, rallies, speed, or duration tests or practice sessions for such events.
- 1.3. The vehicle does not exceed (including any load carried) the following gross dimensions: weight – 3,500 kg, length – 7m, height – 3m, width – 2.25m.

2. **Geographical Coverage**

The services detailed below are covered for incidents arising in Singapore, West Peninsular Malaysia including Penang but excluding other outlying islands. Locations covered may vary from time to time and Card Members will be notified accordingly.

3. **Services Offered**

- 3.1. **Emergency Roadside Assistance** If a Covered Vehicle is immobilised or rendered unroadworthy while on the road due to an accident or mechanical breakdown, The Centurion Concierge at the request of the Covered Person will arrange and pay for emergency roadside repair, including up to 10 litres of fuel (if needed), but excluding the costs of any parts or accessories, up to the maximum of S\$130 for each and every case.
- 3.2. **Towing of a Vehicle** If a Covered Vehicle is immobilised in Singapore due to an accident or mechanical breakdown and repair cannot be effected at the roadside, The Centurion Concierge will arrange and pay for the vehicle to be towed to the nearest suitable repairer, or to a repairer nominated by the Covered Person or to the Covered Person's usual place of residence, up to a maximum of S\$130, whichever is less, for each and every case. If the vehicle is towed to a repair garage, the garage will be acting as the Covered Person's agent for any repair work conducted.
- 3.3. **Return of driver and passengers to place of residence (if car is disabled in West Malaysia)** Following the towing of a Covered Vehicle by The Centurion Concierge to a repair workshop in West Malaysia, if repairs cannot be effected within 3 hours, The Centurion Concierge will arrange and pay for the transportation of the Covered Person and any passengers back to the Covered Person's usual place of residence, up to the maximum of S\$300.
- 3.4. **Collection of Vehicle after repair (if car is disabled in West Malaysia)**
If a Covered Vehicle is to be retrieved from a repair workshop in West Malaysia after successful repair effected within 48 hours (reference 4.3.3), The Centurion Concierge shall arrange and pay for the Covered Person to travel to the workshop to retrieve his or her vehicle, up to a maximum of S\$100.

Transportation/Hotel Accommodation Allowance (if car is disabled in West Malaysia)

If a Covered Vehicle is:

- a. Immobilised in West Malaysia on the road due to an accident or mechanical breakdown, and repairs cannot be effected within 48 hours or;
- b. Stolen and is not found within 48 hours from being reported as stolen (within Malaysia), The Centurion Concierge will either:
 - i. Arrange and pay for the vehicle to be towed to the Covered Person's principal place of residence, up to a maximum of S\$400; or
 - ii. Arrange and/or reimburse the Covered Person for
 - Alternative transportation in West Malaysia for up to three consecutive days for up to S\$133 per day subject to a maximum of S\$400, while repair is being effected;

- Hotel accommodation in Malaysia for up to 3 consecutive days up to S\$133 a day subject to a maximum of S\$400 while repair is being effected (if car is disabled in Singapore).

If a Covered Vehicle is:

- Immobilised in Singapore on the road due to an accident or mechanical breakdown, and repairs cannot be effected within 48 hours; or
- Stolen and is not found within 48 hours from when it was reported as stolen (within Singapore), The Centurion Concierge will arrange and/or reimburse the Covered Person for alternative transportation in Singapore for up to three consecutive days for up to S\$133 per day subject to a maximum of S\$400, while repair is being effected.

1.5 Conditions These allowances apply for each and every case and are subject to the following conditions:

- Towing of the immobilised vehicle must be arranged by The Centurion Concierge, or the Covered Person must obtain prior consent from The Centurion Concierge before arranging the towing of the vehicle by another party;
- Upon proof of expenses incurred and charged to The Centurion Card, the Covered Person will be reimbursed for transportation or hotel expenses subject to the limits above;
- For an alternative vehicle:
 - Only the Covered Person shall be registered as the driver of the alternative vehicle.
 - The Covered Person will be responsible for costs of collision damage waiver cover, optional insurance, fuel and any other requirements of car hire from the rental car company.
 - The Covered Person must meet requirements of the car hire specified by the car rental company and is required to comply with the Terms and Conditions of hire as provided by the rental car company.
 - The Centurion Concierge is not responsible for the delivery or return of the alternative vehicle.
- The total maximum payable for Roadside Assistance is S\$400 for each and every case.

2. Exclusions

Costs of provision of roadside repairs and towing services to a vehicle:

- In the absence of the Covered Person or his/her representative.
- Impounded by any governmental authority.

3. Under the "Enhanced Program" for the Roadside Assistance, the following items, conditions, activities and their related or consequential expenses are excluded:

- More than two towing or roadside repairs during the term of the program, subject to a maximum of one year.
- Vehicles which are more than 3 years old.
- Where the Vehicle has undergone unauthorised modifications (including without limitation any replacements, removals or additions) not in conformity to the manufacturer's specifications or the Vehicle has been modified for racing, trials, or rallying or any Accident or any claim for Service has arisen in respect of such races, trails, rallies or participation in such activities.
- Where the Vehicle is carrying more passengers or towing a greater weight than that for which it was designed as stated in the manufacturers specifications or arising

from or connection with the improper, unauthorised, reckless or negligent operation of the Vehicle or misuse of the Vehicle.

- Loss or damage directly or indirectly occasioned by or happening or in consequence of war, invasion, act of God, act of foreign enemies, hostilities whether war be declared or not, civil war, rebellion, insurrection, terrorism, military and usurped power, riot, or civil commotion or sabotage or any other events (whether falling into the same genus, species, class or category as the foregoing or not) beyond the control of the Covered Person or the person operating or having control of the Vehicle at the time of the Accident.
 - Provision of Assistance Services outside the geographical limits.
 - Any person drives the Vehicle who does not hold a valid license issued by a competent authority.
 - Mechanical breakdown due to lack of oil, petrol, water, or tyre damage. In such cases, assistance will still be provided but the Covered Person will have to bear fully all expenses and costs personally.
 - The Vehicle is in an unroadworthy condition at the commencement of the journey or the Vehicle has not been regularly serviced in accordance with the manufacturer's instructions or the Vehicle has not been serviced within six months from the last maintenance service.
4. Amex Card Assistance shall not be held responsible for any damage to or theft of objects and accessories which are left in or outside the Vehicle.
 5. Amex Card Assistance shall not be responsible for any costs in respect of any breakdowns resulting from or connected with the Vehicle manufacturer's recall.
 6. Amex Card Assistance will not be responsible for the cost of any breakdowns resulting from unauthorised repairs or from faulty workmanship performed by a dealership or service station or garage or any mechanic fourteen (14) days prior to the breakdown or failure by the dealership or service station or garage or mechanic to rectify an ongoing fault.
 7. Amex Card Assistance will not be responsible for the cost of any breakdowns caused by the fitting of accessories to the Vehicle which are not genuine or are not from the original manufacturer or which are not approved by the manufacturer.

GLOBAL ASSIST

WPA covers the following services:

- Sourcing, purchase and delivery of tickets for theatre shows, concerts and sporting events
- Sourcing and arranging of hospitality packages
- Providing details of events and shows in cities worldwide
- Sourcing, purchase and delivery of goods
- Restaurant recommendations and reservations
- Referrals to conference and business services, consulates and embassies, and translation services
- Assistance in locating lost articles
- Pre-trip information about travel destinations
- Help with relocating to another country
- Referrals to providers of goods and services

1. WPA Conditions

The Covered Person will be informed of the cost and options, if available, before any booking or purchase is made on behalf of the Covered Person. The Centurion Concierge will not incur costs on behalf of Covered Person unless his/her prior consent has been received. Any ticket purchases once authorised and confirmed by the Covered Person will be deemed non-refundable or non-exchangeable items. The Centurion Concierge will always strive to secure the best seats available according to the Covered Person's specific request and price range.

2. Charges

The Centurion Concierge will endeavour to provide the Covered Person with a clear and detailed breakdown of any costs associated with the provision of a service, prior to arranging the service. The Covered Person will not be charged for research and/or co-ordination services performed by The Centurion Concierge (inclusive of any telecommunication charges associated with fulfilling a request and costs incurred in utilising The Centurion Concierge's international network of agents/correspondent companies). The following are the responsibility of the Covered Person:

- Costs of goods/services purchased
- Any deposit paid
- Costs of cancellation
- Delivery/shipping costs including insurance costs
- Custom duties and import taxes
- Costs incurred in transferring funds to fulfil a request
- Funds advanced to fulfil a request

To the extent possible, goods and services acquired on behalf of the Covered Person will be charged directly by the Services Establishment to The Centurion Card Account. If The Centurion Concierge advances funds for goods or services, The Centurion Concierge shall bill that amount to The Centurion Card Account. If the transaction is in a currency other than Singapore Dollars the amount shall be converted to Singapore Dollars at the prevailing foreign exchange rate detailed in the Wall Street Journal on the day the payment is effected to the establishment and a surcharge of 1% of the transaction amount will be levied.

3. Exclusions In Locating Goods

The Centurion Concierge will not locate goods requested for large-scale commercial use, or locate goods abroad when customs regulations prohibit the shipping of the items to the Covered Person. The Centurion Concierge will not locate items that are prohibited under national law or which contravene universally accepted moral or ethical standards.

4. PURCHASE AND SHIPPING RESTRICTIONS

The Centurion Concierge will purchase and ship luxury items and gift s on behalf of the Covered Person, providing such goods are for the Covered Person's personal use and a shipping agency can be located to ship the requested quantity of items and provide insurance to the total value of the items. The Centurion Concierge will not arrange the purchase or delivery of any commercial consignment. The Centurion Concierge will purchase and ship items in accordance with international shipping regulations and will observe the customs and excise restrictions in force. The Covered Person will be informed if customs, excise and value-added taxes are applicable. The Covered Person is responsible for any such levies. The Centurion Concierge requires that all items shipped must be insured for the full purchase value. If the Covered Person refuses to do so, he/she will be referred to the shipping agent to make arrangements directly.

5. RESTURANT RESERVATIONS

The Centurion Concierge will recommend restaurants and secure reservations, subject to availability.

6. WPA EXCLUSIONS

- Any request involving the use of illegal channels, requests deemed as immoral and/or unethical (e.g. invasion of privacy) requests which contravene the national laws in force.
- Countries with US Government sanctions.

Insurance and Protection

Terms and Conditions apply. Please click [here](#) for full information.



Terms and Conditions | Trademarks | Privacy Statement

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