@ Work Reporting GUIDE



A fully interactive web-based global reporting tool

@ Work Reporting gives you the power and flexibility to turn information into actionable insights that work for you. When you have a comprehensive picture of your spending, you can create real impacts for your business.



Standard Reports

- Simple, preformatted PDF and XLS
- Pick from a menu of helpful reports
- Easy 2-step process to setup reports
- Delivered monthly



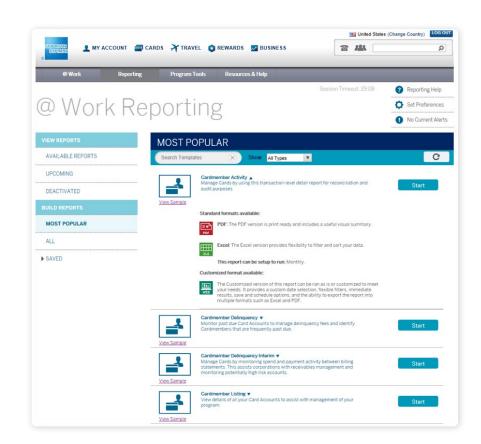
Dashboard Reports

- Insightful and easy, interactive PDF
- A comprehensive review of key program areas:
- Delivered Monthly, Quarterly, and/or Yearly



Customized Reports*

- Choose your data elements/filters
- Immediate results
- 27 months of detailed historical data
- 51 months of summarized historical data





^{*} Access to customized reports requires that a Global License Agreement be on file at no cost to your company

Available Reports

Click on any of the buttons to view the relevant reports.



The following is a complete listing of reports available via @ Work Reporting

REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT Customized
Account Remittance	View a summary of Cardmember account balances, and utilize this report to assist with submitting remittances (payments). RECOMMENDATION: Set this report up at a Basic Control Account level when using it as a remittance.	PDF View Sample
Air Benchmarking Analysis	Analyze spending and identify potential savings opportunities by selecting specific metrics in air spend and comparing them to peers in similar industries or with similar spend.	View Sample
Airline Activity	Analyze airline spend to support budgeting, compliance, and supplier negotiation activities. Includes options to identify and filter on Airline Ancillary Fees.	PDF XLS WEB View Sample
Airline Spend Booked vs. Billed Variance -Summary	Analyze air spend for compliance management and negotiations. Summary information is provided at the airline-level along with the ability to expand to Cardmember/ Passenger-level summary information.	View Sample
Approaching Limits	Monitor compliance by anticipating charges that could be declined due to Cardmembers approaching their limits.	PDF XLS WEB View Sample
Audit	Monitor compliance using this dashboard of four key audit areas of Cardmember spend activity.	View Sample
Car Activity	Analyze car rental spend to support budgeting, compliance, and supplier negotiation activities.	PDF XLS WEB View Sample
Car Agency Spend Booked vs. Billed Variance -Summary	Analyze agency spend to monitor compliance and negotiations. Summary information provided at the car rental agency-level. Ability to expand to Cardmember level summary information.	View Sample

NOTE: Product specific reports are only available to clients of relevant programs. For more information, view <u>REPORTS BY CATEGORY</u> in this document.

The following is a complete listing of reports available via @ Work Reporting

	REPORT NAME	DESCRIPTION	PDF	FORMAT XLS/PPT Customized
	Car Benchmarking Analysis	Analyze spending and identify potential savings opportunities by selecting metrics in car rental spend and comparing them to peers in similar industries or with similar spend.		View Sample
*	Cardmember Activity	Manage cards by using this transaction-level detail report for reconciliation and audit purposes.	PDF	XLS WEB
	Cardmember Activity with LID	Monitor Cardmember spend activity using line item detail (LID). For each transaction, there may be many rows of LID data. Please note that not all suppliers provide LID data.	PDF	XLS WEB
*	Cardmember Delinquency	Monitor past due card Accounts to manage delinquency fees and identify Cardmembers that are frequently past due.	PDF	XLS WEB
*	Cardmember Delinquency Interim	Manage cards by monitoring spend and payment activity between billing statements. This assists corporations with receivables management and monitoring potentially high risk accounts.	PDF	XLS WEB
*	Cardmember Listing	View details of all your card Accounts to assist with management of your program.	PDF	XLS WEB
*	Cardmember Spending Analysis	View key spend insights about your Cardmembers followed by a summary of spend for each Cardmember broken out by popular spend categories.	PDF	XLS WEB
*	Compliance Management Dashboard	Monitor compliance with this insightful and interactive dashboard. This portable document provides you dynamic controls to easily analyze and share your data quickly. One or more programs can be included, and simple filters allow you to filter by region, market, and product.	PDF	View Sample

NOTE: Product specific reports are only available to clients of relevant programs. For more information, view <u>REPORTS BY CATEGORY</u> in this document.

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The following is a complete listing of reports available via @ Work Reporting

	REPORT NAME	DESCRIPTION	PDF	FORMAT XLS/PPT Customized
	Consolidated VAT Invoice	Support the audit requirements for the Value Added Tax (VAT) reclaim processes in applicable countries.	PDF	View Sample
	Declined Transactions	Monitor compliance by reviewing declined transaction information for all types of declines.	PDF	XLS WEB
	Disputed Transactions	View Disputed Transactions for your program by Case Status or Date.		XLS WEB
*	eAccount Review	View a complete analysis of your program including key metrics and meaningful insights into your spend. Only available for the following markets (in local language): Australia, Canada, France, Germany, Italy, Mexico, Netherlands, Spain, Sweden, UK, and USA.	PDF	View Sample
	Global Airline Activity by Carrier	Analyze airline spend by carrier across all your global card programs to support budgeting, compliance, and supplier negotiation activities.	PDF	XLS WEB
	Global Airline Activity by Routing	Analyze airline spend by routing across all your global card programs to support budgeting, compliance, and supplier negotiation activities.	PDF	XLS WEB
	Global Car Activity	Analyze car spend across all your global card programs to support budgeting, compliance, and supplier negotiation activities.	PDF	XLS WEB
-	Global Hotel Activity	Analyze hotel spend across all your global card programs to support budgeting, compliance, and supplier negotiation activities.	PDF	XLS WEB View Sample

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The following is a complete listing of reports available via @ Work Reporting

REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT Customized
Global Industry Spending	Analyze spending by reviewing total spend by industry across all your global card programs to support budgeting, program management, and compliance activities.	PDF XLS WEB View Sample
Global Organizational Summary	View an outline of your organization across all your global card programs. Includes card counts and spend amounts by region, market, and organization.	PDF XLS WEB View Sample
Ground Transportation Activity	Analyze ground transportation spend (e.g. car service, taxi, etc.) to support budgeting, compliance, and supplier negotiation activities.	XLS WEB View Sample
Hotel Activity	Analyze hotel spend to support budgeting, compliance, and supplier negotiation activities.	PDF XLS WEB View Sample
Hotel Benchmarking Analysis	Analyze spending and identify potential savings opportunities by selecting metrics in hotel spend and comparing them to peers in similar industries or with similar spend.	View Sample
Hotel Folio	Analyze hotel spending at the Cardmember and/or property level. This report can be used to track hotel spend patterns, monitor compliance, and to support reconciliation, budgeting and supplier negotiation activities.	PDF XLS WEB View Sample
Industry Commodity Analysis	Compare spend (across 18 industry categories) to peers in similar industries or with similar spend.	View Sample
Industry Spending	Analyze spending by reviewing total spend by industry for selected period to support budgeting, program management, and compliance activities.	PDF XLS WEB View Sample

NOTE: Product specific reports are only available to clients of relevant programs. For more information, view <u>REPORTS BY CATEGORY</u> in this document.

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The following is a complete listing of reports available via @ Work Reporting

REPORT NAME	DESCRIPTION	PDF	FORMAT XLS/PPT Customized
Meeting and Transient Hotel Summary	Compare meetings and transient spend at hotels to support hotel negotiations, including payments from American Express Commercial cards and other forms of payment.		View Sample
Meeting Spend Detail	Verify policy compliance and validate accounting code/cost center charge allocations. Provides summary data of meeting spend, including forms of payment matched to meeting data (i.e. meeting name).		View Sample
Meeting Spend Summary	Verify policy compliance, particularly for categories with high levels of spend. Provides summary data of meeting spend, including forms of payment matched to meeting data (i.e. meeting name).		View Sample
Monthly Financials	View a program summary by Basic Control Account to track and analyze spend across your card program.	PDF	XLS View Sample
Organizational Summary	View an outline of your organization, current control accounts, and spend information.	PDF	XLS WEB
Preferred Supplier Listing	View your Corporate Purchasing card Preferred Supplier and Merchant Category Code include and exclude Block Lists.	PDF	XLS WEB
Program Management Dashboard	View your program with this insightful and interactive dashboard. This portable document provides you dynamic controls to easily analyze and share your data quickly. One or more programs can be included, and simple filters allow you to filter by region, market, and product.	PDF	View Sample

NOTE: Product specific reports are only available to clients of relevant programs. For more information, view <u>REPORTS BY CATEGORY</u> in this document.

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The following is a complete listing of reports available via @ Work Reporting

REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT Customized
Proposed Limits	View proposed new limits based on historical decline patterns to aid in decisions on Cardmember limit increases.	PDF XLS WEB View Sample
Reconciliation -3rd Party Data	Manage and analyze spend with a focus on 3rd party data, e.g., purchase order data.	View Sample
Reconciliation -Supplier Detail	Analyze spend at suppliers to support budgeting, compliance, and supplier negotiation activities	View Sample
Reconciliation -Transaction and Allocation Detail	Monitor Cardmember spend and allocation activity.	View Sample
Secondary Level Meeting and Transient Hotel Level Summary	Compare meetings and transient spend at hotels to support hotel negotiations, including payments from American Express Commercial cards and other forms of payment.	View Sample
Secondary Level Meeting Spend Detail	Verify policy compliance and validate accounting code/cost center charge allocations. Provides summary data of meeting spend, including forms of payment matched to meeting data (i.e. meeting name).	View Sample
Supplier Activity	Analyze spending with an analysis of supplier spend which supports budgeting, compliance, and supplier negotiation activities.	PDF XLS WEB View Sample
Supplier Diversity	Monitor compliance of spend in standard business diversity categories.	PDF XLS WEB View Sample

NOTE: Product specific reports are only available to clients of relevant programs. For more information, view <u>REPORTS BY CATEGORY</u> in this document.

The following is a complete listing of reports available via @ Work Reporting

	REPORT NAME	DESCRIPTION	PDF	FORMAT XLS/PPT Customized
*	Supplier Management Dashboard	View your program with this insightful and interactive dashboard. This portable document provides you dynamic controls to easily analyze and share your data quickly. One or more programs can be included, and simple filters allow you to filter by region, market, and product.	PDF	View Sample
	vPayment Details and Exceptions	View all vPayment transaction details and exceptions for monitoring and compliance. This report allows for the selection of recent activity, as well as historical data for the last 27 months.		View Sample
	vPayment Details and Exceptions (Non-Aggregated)	View all vPayment transaction details and exceptions, with one row for each transaction. This report allows for the selection of recent activity, as well as historical data for the last 13 months.		View Sample
	vPayment Exposure	Monitor your program exposure by identifying preauthorized transactions which have been unused or only partially used.		View Sample
	vPayment Overage	View transactions that exceed the issued purchase order amount, monitor spend compliance and check the frequency of overages.		View Sample

NOTE: Product specific reports are only available to clients of relevant programs. For more information, view REPORTS BY CATEGORY in this document.

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View airline spend insights by carrier and routing with additional details such as ticket numbers, class of service, routing, etc. Leverage this information to assist with your supplier negotiations.

Key Questions Answered:

- How much airline spend did I have?
- What are my top airline routes?
- What are my top airline carriers?

REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT Customized
Air Benchmarking Analysis	Analyze spending and identify potential savings opportunities by selecting specific metrics in air spend and comparing them to peers in similar industries or with similar spend.	View Sample
Airline Activity	Analyze airline spend to support budgeting, compliance, and supplier negotiation activities. Includes options to identify and filter on Airline Ancillary Fees.	PDF XLS WEB View Sample
Global Airline Activity by Carrier	Analyze airline spend by carrier across all your global card programs to support budgeting, compliance, and supplier negotiation activities.	PDF XLS WEB View Sample
Global Airline Activity by Routing	Analyze airline spend by routing across all your global card programs to support budgeting, compliance, and supplier negotiation activities.	PDF XLS WEB View Sample
Airline Spend Booked vs. Billed Variance - Summary	Analyze air spend for compliance management and negotiations. Summary information is provided at the airline-level along with the ability to expand to Cardmember/Passenger-level summary information.	View Sample

Identification of airline ancillary fees is only available on the detail level airline reports, and the logic employeed works best on U.S. airline carriers at this time.



View car rental spend insights by car agency and location. Leverage this information to assist with your supplier negotiations.

Key Questions Answered:

- How much car rental spend did I have?
- What are my top car rental agencies?
- What are my top car rental cities?

REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT Customized
Car Activity	Analyze car rental spend to support budgeting, compliance, and supplier negotiation activities.	PDF XLS WEB View Sample
Car Agency Spend Booked vs. Billed Variance - Summary	Analyze agency spend to monitor compliance and negotiations. Summary information provided at the car rental agency-level. Ability to expand to Cardmember level summary information.	View Sample
Car Benchmarking Analysis	Analyze spending and identify potential savings opportunities by selecting metrics in car rental spend and comparing them to peers in similar industries or with similar spend.	View Sample
Global Car Activity	Analyze car spend across all your global card programs to support budgeting, compliance, and supplier negotiation activities.	PDF XLS WEB View Sample
Ground Transportation Activity	Analyze ground transportation spend (e.g. car service, taxi, etc.) to support budgeting, compliance, and supplier negotiation activities.	PDF XLS WEB View Sample



Monitor compliance and view insights into Cardmember usage patterns at a summary and transaction level to support your entire program.

Key Questions Answered:

- How are my Cardmembers spending?
- Who is paying their bill late or exceeding their limits?
- What transactions are being declined or disputed?

	REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT C	Customized
	Account Remittance	View a summary of Cardmember account balances, and utilize this report to assist with submitting remittances (payments). RECOMMENDATION: Set this report up at a Basic Control Account level when using it as a remittance.	PDF View Sample	
	Approaching Limits	Monitor compliance by anticipating charges that could be declined due to Cardmembers approaching their limits.	PDF XLS View Sample	WEB
	Audit	Monitor compliance using this dashboard of four key audit areas of Cardmember spend activity.	View Sample	WEB
*	Cardmember Activity	Manage cards by using this transaction-level detail report for reconciliation and audit purposes.	PDF XLS View Sample	WEB
	Cardmember Activity with LID	Monitor Cardmember spend activity using line item detail (LID). For each transaction, there may be many rows of LID data. Please note that not all suppliers provide LID data.	PDF XLS View Sample	WEB
k	Cardmember Delinquency	Monitor past due card Accounts to manage delinquency fees and identify Cardmembers that are frequently past due.	PDF XLS View Sample	WEB

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© Cardmember (continued)

	REPORT NAME	DESCRIPTION	PDF	FORMAT XLS/PPT Customized
*	Cardmember Delinquency Interim	Manage cards by monitoring spend and payment activity between billing statements. This assists corporations with receivables management and monitoring potentially high risk accounts.	PDF	XLS WEB
*	Cardmember Listing	View details of all your card Accounts to assist with management of your program.	PDF	XLS WEB
*	Cardmember Spending Analysis	View key spend insights about your Cardmembers followed by a summary of spend for each Cardmember broken out by popular spend categories.	PDF	xLs View Sample
*	Compliance Management Dashboard	Monitor compliance with this insightful and interactive dashboard. This portable document provides you dynamic controls to easily analyze and share your data quickly. One or more programs can be included, and simple filters allow you to filter by region, market, and product.	PDF	View Sample
	Declined Transactions	Monitor compliance by reviewing declined transaction information for all types of declines.	PDF	x _L s View Sample
	Disputed Transactions	View Disputed Transactions for your program by Case Status or Date.	PDF	x _{Ls} View Sample
	Proposed Limits	View proposed new limits based on historical decline patterns to aid in decisions on Cardmember limit increases.	PDF	x _L s View Sample

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REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT Customized
Reconciliation - 3rd Party Data	Manage and analyze spend with a focus on 3rd party data, e.g., purchase order data	View Sample
Reconciliation - Transaction and Allocation Detail	Monitor Cardmember spend and allocation activity	View Sample
vPayment Details and Exceptions	View all vPayment transaction details and exceptions for monitoring and compliance. This report allows for the selection of recent activity, as well as historical data for the last 27 months.	View Sample
vPayment Details and Exceptions (Non-Aggregated)	View all vPayment transaction details and exceptions, with one row for each transaction. This report allows for the selection of recent activity, as well as historical data for the last 13 months.	View Sample
vPayment Exposure	Monitor your program exposure by identifying preauthorized transactions which have been unused or only partially used.	View Sample
vPayment Overage	View transactions that exceed the issued purchase order amount, monitor spend compliance and check the frequency of overages.	View Sample



View hotel spend insight by hotel chain and hotel brands. Identify your top hotels in your top cities, and leverage this information to assist with your supplier negotiations.

Key Questions Answered:

- How much hotel spend did I have?
- What are my top hotel chains?
- What are my top hotels in the cities that we do the most business in?

REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT Customized
Global Hotel Activity	Analyze hotel spend across all your global card programs to support budgeting, compliance, and supplier negotiation activities.	PDF XLS WEB View Sample
Hotel Activity	Analyze hotel spend to support budgeting, compliance, and supplier negotiation activities.	PDF XLS WEB View Sample
Hotel Benchmarking Analysis	Analyze spending and identify potential savings opportunities by selecting metrics in hotel spend and comparing them to peers in similar industries or with similar spend.	View Sample
Hotel Folio	Analyze hotel spending at the Cardmember and/or property level. This report can be used to track hotel spend patterns, monitor compliance, and to support reconciliation, budgeting and supplier negotiation activities.	PDF XLS WEB View Sample

For additional insights about your hotel spend, inquire about our free Hotel Folio program.



View insights into how your cards are used across different supplier industry categories. Understand if there are opportunities enhance your program spend policies and supplier relationships.

Key Questions Answered:

- What are my top industry categories of spend?
- Are employees using their cards the way we expected?
- Are there opportunities to engage other types of suppliers into our program?
- Are there opportunities to enhance our program spend policies?

REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT Customized
Audit	Monitor compliance using this dashboard of four key audit areas of Cardmember spend activity.	View Sample
eAccount Review	View a complete analysis of your program including key metrics and meaningful insights into your spend. Only available for the following markets (in local language): Australia, Canada, France, Germany, Italy, Mexico, Netherlands, Spain, Sweden, UK, and USA.	PDF PPT View Sample
Global Industry Spending	Analyze spending by reviewing total spend by industry across all your global card programs to support budgeting, program management, and compliance activities.	PDF XLS WEB View Sample
Industry Commodity Analysis	Compare spend (across 18 industry categories) to peers in similar industries or with similar spend.	View Sample
Industry Spending	Analyze spending by reviewing total spend by industry for selected period to support budgeting, program management, and compliance activities.	PDF XLS WEB View Sample
Reconciliation - Supplier Detail	Analyze spend at suppliers to support budgeting, compliance, and supplier negotiation activities.	View Sample
Reconciliation - Transaction and Allocation Detail	Monitor Cardmember spend and allocation activity	View Sample

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M Organization

View key metrics and insights into your overall program from an organizational level, summarizing spend across industry, region, and market.

Key Questions Answered:

- How many cards do we have in our program?
- In what regions, markets and industries do we spend the most?

	REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT Customized
*	Compliance Management Dashboard	Monitor compliance with this insightful and interactive dashboard. This portable document provides you dynamic controls to easily analyze and share your data quickly. One or more programs can be included, and simple filters allow you to filter by region, market, and product.	PDF View Sample
*	eAccount Review	View a complete analysis of your program including key metrics and meaningful insights into your spend. Only available for the following markets (in local language): Australia, Canada, France, Germany, Italy, Mexico, Netherlands, Spain, Sweden, UK, and USA.	PDF PPT View Sample
	Global Industry Spending	Analyze spending by reviewing total spend by industry across all your global card programs to support budgeting, program management, and compliance activities.	PDF XLS WEB View Sample
	Global Organizational Summary	View an outline of your organization across all your global card programs. Includes card counts and spend amounts by region, market, and organization.	PDF XLS WEB View Sample
	Monthly Financials	View a program summary by Basic Control Account to track and analyze spend across your card program.	PDF XLS View Sample
	Organizational Summary	View an outline of your organization, current control accounts, and spend information.	PDF XLS WEB View Sample

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Organization (continued)

REPORT NAME	DESCRIPTION	PDF	FORMAT XLS/PPT Customized
Preferred Supplier Listing	View your Corporate Purchasing card Preferred Supplier and Merchant Category Code include and exclude Block Lists.	PDF	XLS WEB
Reconciliation - Transaction and Allocation Detail	Monitor Cardmember spend and allocation activity		View Sample



Support supplier management and compliance. Analyze spending by supplier region, category, industry, diversity classification and more.

Key Questions Answered:

- In which industries are we spending the most?
- How much are we spending at each supplier?

	REPORT NAME	DESCRIPTION	PDF	FORMAT XLS/PPT Customized
	Cardmember Activity with LID	Monitor Cardmember spend activity using line item detail (LID). For each transaction, there may be many rows of LID data. Please note that not all suppliers provide LID data.	PDF	XLS WEB
	Consolidated VAT Invoice	Support the audit requirements for the Value Added Tax (VAT) reclaim processes in applicable countries.	PDF	View Sample
k	eAccount Review	View a complete analysis of your program including key metrics and meaningful insights into your spend. Only available for the following markets (in local language): Australia, Canada, France, Germany, Italy, Mexico, Netherlands, Spain, Sweden, UK, and USA.	PDF	View Sample
	Global Industry Spending	Analyze spending by reviewing total spend by industry across all your global card programs to support budgeting, program management, and compliance activities.	PDF	XLS WEB
	Meeting and Transient Hotel Summary	Compare meetings and transient spend at hotels to support hotel negotiations, including payments from American Express Commercial cards and other forms of payment.		View Sample

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REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT Customized
Meeting Spend Detail	Verify policy compliance and validate accounting code/cost center charge allocations. Provides summary data of meeting spend, including forms of payment matched to meeting data (i.e. meeting name).	View Sample
Meeting Spend Summary	Verify policy compliance, particularly for categories with high levels of spend. Provides summary data of meeting spend, including forms of payment matched to meeting data (i.e. meeting name).	View Sample
Reconciliation - 3rd Party Data	Manage and analyze spend with a focus on 3rd party data, e.g., purchase order data	View Sample
Reconciliation - Supplier Detail	Analyze spend at suppliers to support budgeting, compliance, and supplier negotiation activities	View Sample
Secondary Level Meeting and Transient Hotel Level Summary	Compare meetings and transient spend at hotels to support hotel negotiations, including payments from American Express Commercial cards and other forms of payment.	View Sample
Secondary Level Meeting Spend Detail	Verify policy compliance and validate accounting code/cost center charge allocations. Provides summary data of meeting spend, including forms of payment matched to meeting data (i.e. meeting name).	View Sample
Supplier Activity	Analyze spending with an analysis of supplier spend which supports budgeting, compliance, and supplier negotiation activities.	PDF XLS WEB View Sample

Supplier (continued)

REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT Customized
Supplier Diversity	Monitor compliance of spend in standard business diversity categories.	PDF XLS WEB View Sample
vPayment Details and Exceptions	View all vPayment transaction details and exceptions for monitoring and compliance. This report allows for the selection of recent activity, as well as historical data for the last 27 months.	View Sample
vPayment Details and Exceptions (Non-Aggregated)	View all vPayment transaction details and exceptions, with one row for each transaction. This report allows for the selection of recent activity, as well as historical data for the last 13 months.	View Sample
vPayment Exposure	Monitor your program exposure by identifying preauthorized transactions which have been unused or only partially used.	View Sample
vPayment Overage	View transactions that exceed the issued purchase order amount, monitor spend compliance and check the frequency of overages.	View Sample

Reconciliation

View your spend by your company's accounting codes that have been reconciliated through the the Corporate Account Reconciliation (CAR) tool. Track which transactions have been approved and which have yet to be reviewed.

Key Questions Answered:

- How is my spend broken out by cost center, department, etc.?
- How have certain transactions been split between accounting codes?
- Who approved which transactions?
- Which transactions are yet to be reconciled?

REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT Customized
Reconciliation - 3rd Party Data	Manage and analyze spend with a focus on 3rd party data, e.g., purchase order data.	View Sample
Reconciliation - Supplier Detail	Analyze spend at suppliers to support budgeting, compliance, and supplier negotiation activities	View Sample
Reconciliation - Transaction and Allocation Detail	Monitor Cardmember spend and allocation activity	View Sample

Available to clients who utilize the @ Work Corporate Account (CAR) Reconciliation product.

vPayment

View insights on your vPayment pre-authorizations and transactions. Identify overages and your pre-authorization exposure.

Key Questions Answered:

- Which pre-authorizations have been utilized?
- What is my pre-authorization exposure?
- Which transactions were over the pre-authorization amount?

REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT Customized
Declined Transactions	Monitor compliance by reviewing declined transaction information for all types of declines.	PDF XLS WEB View Sample
Disputed Transactions	View Disputed Transactions for your program by Case Status or Date.	XLS WEB View Sample
vPayment Details and Exceptions	View all vPayment transaction details and exceptions for monitoring and compliance. This report allows for the selection of recent activity, as well as historical data for the last 27 months.	View Sample
vPayment Details and Exceptions (Non-Aggregated)	View all vPayment transaction details and exceptions, with one row for each transaction. This report allows for the selection of recent activity, as well as historical data for the last 13 months.	View Sample
vPayment Exposure	Monitor your program exposure by identifying preauthorized transactions which have been unused or only partially used.	View Sample
vPayment Overage	View transactions that exceed the issued purchase order amount, monitor spend compliance and check the frequency of overages.	View Sample

These reports are available to clients who have a vPayment program.

Hotel Folio

View the folio details on hotel spend from participating hotel chains. Identify trends, room rate adherance, and policy violations.

Key Questions Answered:

- Am I getting my negotiated rates at my preferred hotels?
- Are my employees making out of policy charges? (e.g. movies, mini-bar, laundry)?
- How much do we spend on hotel Internet, phone, food, etc.?
- Which employees are regularly staying in upgraded rooms?

REPORT NAME	DESCRIPTION	PDF	FORMAT	
Hotel Folio	Analyze hotel spending at the Cardmember and/or property level. This report can be used to track hotel spend patterns, monitor compliance, and to support reconciliation, budgeting and supplier negotiation activities.	PDF	xLs View Sample	WEB

These reports are available to programs which have signed up for the Hotel Folio program and data feed.

Global

View your global program spend summarized by region and market (country) and a single currency of your choice.

Key Questions Answered:

- How much spend did I have across all my programs globally?
- How much spend did I have in the European region?
- How is my global spend broken out by Industry?

REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT Customized
Global Airline Activity by Carrier	Analyze airline spend by carrier across all your global card programs to support budgeting, compliance, and supplier negotiation activities.	PDF XLS WEB View Sample
Global Airline Activity by Routing	Analyze airline spend by routing across all your global card programs to support budgeting, compliance, and supplier negotiation activities.	PDF XLS WEB View Sample
Global Car Activity	Analyze car spend across all your global card programs to support budgeting, compliance, and supplier negotiation activities.	PDF XLS WEB View Sample
Global Hotel Activity	Analyze hotel spend across all your global card programs to support budgeting, compliance, and supplier negotiation activities.	PDF XLS WEB View Sample
Global Industry Spending	Analyze spending by reviewing total spend by industry across all your global card programs to support budgeting, program management, and compliance activities.	PDF XLS WEB View Sample
Global Organizational Summary	View an outline of your organization across all your global card programs. Includes card counts and spend amounts by region, market, and organization.	PDF XLS WEB View Sample

These reports are available to global customers with programs in multiple markets (countries).

Benchmarking

View your global program spend compared against your peers in four key areas (air, car, hotel, industry). Identify possible program enhancement opportunities.

Key Questions Answered:

- How does my average air spend compare to my peers by route and carrier?
- How does my average hotel spend compare to my peers by city and property?
- How does my average spend compare to my peers across key industry categories?

REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT Customized
Air Benchmarking Analysis	Analyze spending and identify potential savings opportunities by selecting specific metrics in air spend and comparing them to peers in similar industries or with similar spend.	View Sample
Car Benchmarking Analysis	Analyze spending and identify potential savings opportunities by selecting metrics in car rental spend and comparing them to peers in similar industries or with similar spend.	View Sample
Hotel Benchmarking Analysis	Analyze spending and identify potential savings opportunities by selecting metrics in hotel spend and comparing them to peers in similar industries or with similar spend.	View Sample
Industry Commodity Analysis	Compare spend (across 18 industry categories) to peers in similar industries or with similar spend.	View Sample

These reports are available to global customers with programs in multiple markets (countries) and requires configuration of your peer settings.

meetings360

View insights on your meeting spend that has been processed via the meetings 360 product.

Key Questions Answered:

- How much am I spending across categories of meeting expenses (food, facilities, etc)?
- How much am I spending this year compared to last year?

REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT Customized
Meeting and Transient Hotel Summary	Compare meetings and transient spend at hotels to support hotel negotiations, including payments from American Express Commercial cards and other forms of payment.	View Sample
Meeting Spend Detail	Verify policy compliance and validate accounting code/cost center charge allocations. Provides summary data of meeting spend, including forms of payment matched to meeting data (i.e. meeting name).	View Sample
Meeting Spend Summary	Verify policy compliance, particularly for categories with high levels of spend. Provides summary data of meeting spend, including forms of payment matched to meeting data (i.e. meeting name).	View Sample
Secondary Level Meeting and Transient Hotel Level Summary	Compare meetings and transient spend at hotels to support hotel negotiations, including payments from American Express Commercial cards and other forms of payment.	View Sample
Secondary Level Meeting Spend Detail	Verify policy compliance and validate accounting code/cost center charge allocations. Provides summary data of meeting spend, including forms of payment matched to meeting data (i.e. meeting name).	View Sample

These reports are only available to programs which also utilize the meetings 360 product.

Variance

View your air and car spend compared against your American Express Business Travel bookings to assist with idenfying compliance to your travel policy.

Key Questions Answered:

- What percentage of air/car spend is booked through our travel office?
- Which employees are booking outside of our travel office?

REPORT NAME	DESCRIPTION	FORMAT PDF XLS/PPT Customized
Airline Spend Booked vs. Billed Variance - Summary	Analyze air spend for compliance management and negotiations. Summary information is provided at the airline-level along with the ability to expand to Cardmember/ Passenger-level summary information.	View Sample
Car Agency Spend Booked vs. Billed Variance - Summary	Analyze agency spend to monitor compliance and negotiations. Summary information provided at the car rental agency-level. Ability to expand to Cardmember level summary information.	View Sample

These reports are only available to programs which also utilize American Express Business Travel and the Axis @ Work travel reporting product.