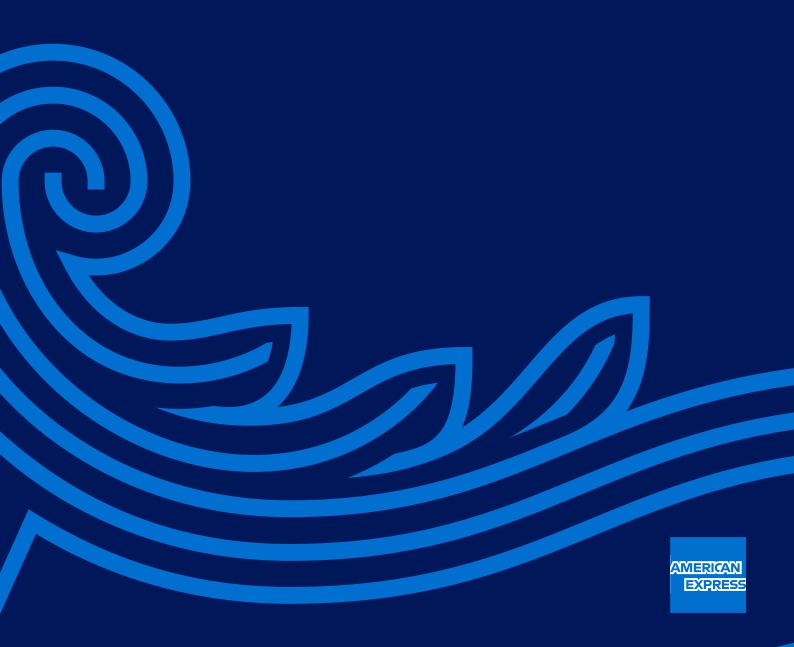
# **American Express**

# Membership Rewards® Program

Get the most out of the American Express Corporate Card with Membership Rewards®



# With a Corporate Card, you, your colleagues, or employees save Membership Rewards points on every spend if they are signed up for the program.

#### **Save Membership Rewards points**

You earn points for every euro spent on your American Express Corporate Card. Use the Corporate Card for example for petrol, parking, paying for business lunches, hardware and software purchases and online advertising.

You save 1 Membership Rewards point per euro spent.

# Endless possibilities;

#### What can you do with the Membership Rewards points you saved?



## New: Pay online with points

At certain online merchants, the points can be used to pay for all or part of the purchase. This applies only to participating merchants who have registered for SafeKey®.



# Use your points in the Rewards Shop

Redeem Membership Rewards points for gift cards of Decathlon and Ticketmaster for example and surprise your colleagues or employees.



# Transfer points to one of our partners

Use your points for business travel and transfer Membership Rewards points to one of our partner programs, such as Miles & More from Brussels Airlines for airline tickets or an upgrade.



#### Pay your fees with points

If an annual fee is paid for the Card and/or the enrolment in the Membership Rewards Program, that annual fee can be paid with points



## Frequently asked questions about paying with points online

#### What will be shown on my Corporate Card statement?

The full purchase amount will appear on your Corporate Card statement as usual. The credit you receive for redeeming points will also appear on your Corporate Card statement within 4 days of your purchase (in exceptional cases, e.g. a problem with the system, it may take longer).

Please note! Towards the end of the monthly closure of your Corporate Card, the purchase amount and credit may not appear on the same statement. You will then see the purchase amount on one statement and the credit on the following month's statement.

#### How does it work if I have multiple American Express Cards?

- If you have several American Express Cards enrolled in 1 Membership Rewards account, you can use all the points saved with all these Cards.
- Do you have several American Express Cards, each enrolled in a separate Membership Rewards account? Then the points for each Card will be shown separately. The points balance of each Card is then only valid for that specific Card.

# The "Pay with Points" option did not appear during my online purchase. What can I do?

- If the merchant is not enrolled in the Pay with Points program, there is no SafeKey® option to redeem points.
- In case of a technical problem, there is no way to continue redeeming points for this purchase.
- If you have an overdue payment, you cannot redeem your points either. If you have repaid your overdue payment, you will have to wait until after that month's closure to be able to pay again with your points.
- To maximize the frequency with which the "Pay with Points" option appears, we recommend you add the merchant to your Express List. To do this, go to your online account in the "Your settings" menu. Please note that only merchants with whom you have already made one or more online purchases in the last 12 months can be added.

Please note: If the online purchase was made and you were unable to use your points for some reason, you will have to pay for the purchase. It is not possible to pay for this purchase with points afterwards.

#### What is the value of points in euros?

1.000 Membership Rewards points equal 4\* euro.

\* Except when a specific redemption scale is in force.

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