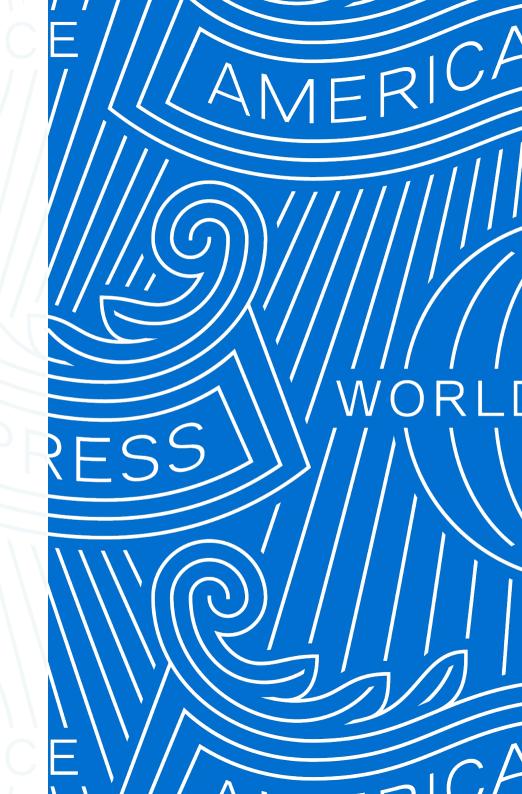
# American Express @ Work® Global Apply for Card (GAFC) France

USER GUIDE FOR AUTHORISED PROGRAMME ADMINISTRATORS







# What is Global Apply for Card?

Welcome to a smarter way to manage your American Express Corporate Card Programme.

Global Apply for Card (GAFC) creates consistency in Card application processes across multiple countries.

Centralized monitoring, flexible approval workflows, pre-filled information and intelligent sharing options save time and let you manage applications more effectively. Whether you manage applications in a single country or globally, GAFC lets you increase the accuracy and speed of getting Cards into employees' hands.

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### DECIDE WHO SHOULD HAVE ACCESS TO GAFC



For Card applications in France, only Authorised\* Programme Administrators are allowed to access GAFC. Individuals with access to Global Apply for Card (GAFC) will be responsible for ensuring the correct journey is created within @ Work to suit their individual business needs in relation to Card applications.



All Card applications in France require final approval by the Programme Administrator. Pre-approval is optional and can be chosen using an Access Key. Pre-approvers do not need access to @ Work to be able to approve or decline application requests.



It is possible to customise the journey by choosing how the applications are initiated. See **Selecting the right process journey** for further details.



We recommend you have more than one individual with access to GAFC and the same Control Accounts. This makes managing Access Keys and tracking Card applications easier.



Having multiple people with the same access also allows for the process to continue smoothly when a Programme Administrator is out of the office or no longer available for any reason.

To access GAFC you need to be enrolled as an Authorised PA.



**TO ENROL** 

You can enrol by clicking here.

Or contact **France PA Servicing Team** to register:



+33 (0) 1 47 77 77 47



corporateservicesfrance@aexp.com

Monday to Friday – 09:00am to 17:30pm



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### DEFINE YOUR PROCESS AND HOW EMPLOYEES WILL ACCESS APPLICATIONS

The Global Appy for Card (GAFC) experience can be customised to mirror your company's practices. When tailoring Global Apply for Card to best meet your company's needs, consider the volume of applications, the level of control and the level of Programme Administrator involvement in initiating applications. With Global Apply for Card, you have a choice of methods to initiate applications and the flexibility to customise fields.

There are three options for you to initiate applications for named employees, and you can enable employees to initiate their own applications that you approve.

- CONSIDER WHICH METHODS SUIT YOUR BUSINESS NEEDS
  - 1. Send to Applicant lets you initiate up to 10 applications at a time with an Access Key.
  - Quick Send lets you initiate up to 10 applications at a time without an Access Key.
  - Bulk Apply lets you initiate up to 3,000 applications at a time with an Access Key.
  - 4. Self-initiated lets employees initiate their own applications when you make an Access Key and a link to the application site accessible.
- > HERE ARE SOME CONSIDERATIONS FOR DEFINING YOUR PROCESS AND CHOOSING OPTIONS
- > HOW WILL CARD APPLICANTS ACCESS THE APPLICATION FORM? It depends on how the application is initiated

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- > CONSIDER WHICH METHODS SUIT YOUR BUSINESS NEEDS
- HERE ARE SOME CONSIDERATIONS FOR DEFINING YOUR PROCESS AND CHOOSING OPTIONS
  - Do you want Card Applicants to initiate their own applications (self-initiated) with pre-determined parameters and you simply approve them once complete? Just share an Access Key and a link to the application site. You will want to consider how to communicate this information.
  - 2. While all Card applications require final approval ("post-approval") by the Programme Administrator, do you also require approval for an employee to apply for a Card before starting the application ("pre-approval")?
    - If you require pre-approvers, do you want to specify how many pre-approvers are required?
    - Do you want to select the pre-approvers or allow the applicant to nominate pre-approvers during the form process?
    - See What is an Access Key for details on pre-approver options.
  - 3. Do you want to display optional fields on your Card application? Other options are available that allow you tailor your Card application for your business needs:
    - Choose whether Department Code and Employee ID appear on the application and set parameters for character length.
    - Choose whether Rush Card is an option on the application.

- 4. How many individuals needs to be involved in the end-to-end application process? Can you streamline the number of touchpoints? See the sections on **Access Keys flows** that can help you set up a process with low touchpoints but still meet your minimum company approval regulations.
- Do you want to initiate applications each time without the need to use an Access Key? When you do not need pre-approvers, Quick Send might suit you.
  - With Quick Send, you need only select a Basic Control Account (BCA) and enter an employee name and email address to send an application.
  - Employee ID and Department Code are options on Quick Send, and you can select whether to allow Rush Card.
- **6.** Do you want to initiate a high volume of applications at once with the same parameters? **Bulk Apply** lets you initiate up to 3,000 applications at once with the same **Access Key**.
- 7. How many Programme Administrators need to be involved in the process? Ensure you have at least two individuals with access to Global Apply for Card (GAFC) in case of unplanned absences etc.
- HOW WILL CARD APPLICANTS ACCESS THE APPLICATION FORM? It depends on how the application is initiated



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- HOW WILL CARD APPLICANTS ACCESS THE APPLICATION FORM? It depends on how the application is initiated
  - 1. Access Key and a URL Link (for self-initiated only)
    - You can directly provide applicants or their managers with a link to the application site and an Access Key via email or messaging.
    - Your Access Key(s) may be posted on your company's intranet site or internal documents.
    - Once on the Card application site, applicants will be instructed to enter their corporate email address and Access Key to begin their Card application. The application system will follow the approval process you have established in your Access Key(s).
  - 2. Email invitation (for Send to Applicant, Quick Send and Bulk Apply)
    - Applicants receive two emails from American Express, initiated by their Programme Administrator, inviting them to apply for their Card.
    - One email will contain a link to the application site, the other will contain the Application ID that they need to log on and complete their application.
    - Once on the Card application site, applicants will be instructed to enter their corporate email address and Application ID to begin their Card application.

### Checklist

- > Decide who should have access to GAFC
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### WHAT IS AN ACCESS KEY AND HOW DO YOU USE ONE?

The Access Key defines both the fields, and the approval process your Card applications for a specific BCA will follow. There is no limit to the number of variations these Access Keys may have. You can modify Access Keys anytime, and they have no expiration.

When you want to initiate applications without pre-approvers, you might want to consider using Quick Send instead of sending an application with an Access Key. With Quick Send, you still have options: Employee ID and Department Code are optional fields, and you can select whether to allow Rush Card. Both methods let you send up to ten applications at a time.

### 3

# THE ACCESS KEY CAN BE CREATED TO DETERMINE THE FOLLOWING:

- What pre-approvals are required and who will name the pre-approvers, the Programme Administrator or the Card Applicant?
- Whether pre-approval is required by up to three specific individuals before the application can proceed further in the journey.
- Whether certain information on the application form, such as Employee ID or Department Code, is mandatory and how many characters must be captured.
- Whether the Card Applicant can choose the priority of their Card application: either normal or urgent.



### BENEFITS OF AN ACCESS KEY:

- Multiple Access Keys can be created for the same BCA allowing different options such as application fields and process preferences.
- You can quickly initiate multiple applications with the same Access Key.
- You can publish the Access Key and application Site URL for your organization on your company's Intranet.
- Tighter controls to manage Card applications with reduced manual administration.
- You can easily view all applications and their status under specific Access Keys for tracking.



### CONSIDERATIONS FOR CREATING ACCESS KEYS:

- Do you need an Access Key for a whole department or for each team leader? For example: One Access Key for Sales and another for Procurement, as they have different approvers.
- Be sure to name the Access Key so the department or team leader they are linked to is easily identifiable.
- All Programme Administrators with access to a Business Control Account (BCA) will be able to view and edit Access Keys created by other Programme Administrators for that same BCA.
- See the steps for Creating an Access Key.



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# Global Apply for Card Journeys

Quick Send appears in the middle of the GAFC "PA dashboard" landing page. When you do not need an Access Key, this option lets you quickly initiate up to 10 applications at one time. If your process requires pre-approvers, you will need to use an Access Key.

**QUICK SEND** 



PA = Programme Administrator CA = Card Applicant

<sup>\*</sup> One Programme Administrator will receive an email notification that there is a completed application to review. However, all Programme Administrators who share access to the same Basic Control Account (BCA) will see the application in the GAFC 'To Do List' and can approve it.

<sup>\*\*</sup> PA has the option to route the application back to the Applicant for corrections.

**1** 

**BEFORE YOU BEGIN** 

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# Global Apply for Card Journeys

Access Keys can be set up with the ability to pre-approve applications before employees complete them in addition to final approval. Card Applicants can also nominate up to three individuals who needs to pre-approve their application.

### PRE-APPROVAL ACCESS KEY CA receives notification Key(s) with pre-approval options as a Applicant completes digital Card application, System generated If application Two system PA nominates email sent to generated by the **Card delivery** APPROVED? generated emails American Express Pre-Approver(s) PA then a system Programme including ID sent to Card Administrator reviews application\* by the Basic Control Account In Access Key generated email is Applicant with ACCESS KEY advising that the sent to the Digital Signature and then selects "Submit" details to access Pre-Approver(s) application is application X pending approval\* requesting approva CA receives notification Access Key can be Intranet or Initiated by the PA in @ Work 0 $\otimes$ CA is prompted to System generated Two system email sent to pplicant accesses generated emails Programme Administrator APPROVED? APPROVED? Card delivery APPROVED? pre-approver(s), email sent to including ID verification and Programme sent to Card American Express per the Access Pre-Approver by the Basic Applicant with reviews application Key set up requesting approval advising that the Digital Signature and then selects details to access for Card application application is application X pending approval PA = Programme Administrator CA receives notification CA = Card Applicant

<sup>\*</sup> One Programme Administrator will receive an email notification that there is a completed application to review. However, all Programme Administrators who share access to the same Basic Control Account (BCA) will see the application in the GAFC 'To Do List' and can approve it.

<sup>\*\*</sup> PA has the option to route the application back to the Applicant for corrections.



NAVIGATING CRITICAL FUNCTIONS

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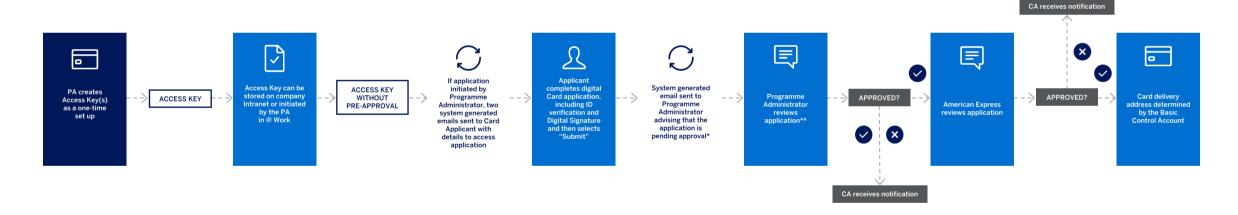
APPROVE A CARD APPLICATION

TRACK A CARD APPLICATION

# Global Apply for Card Journeys

Programme Administrators have the option to create Access Keys to save customised settings for future use even when pre-approval is not needed. The PA can reuse or modify Access Keys anytime and can share them with employees.

### **ACCESS KEY WITHOUT PRE-APPROVAL**



PA = Programme Administrator CA = Card Applicant

<sup>\*</sup> One Programme Administrator will receive an email notification that there is a completed application to review. However, all Programme Administrators who share access to the same Basic Control Account (BCA) will see the application in the GAFC 'To Do List' and can approve it.

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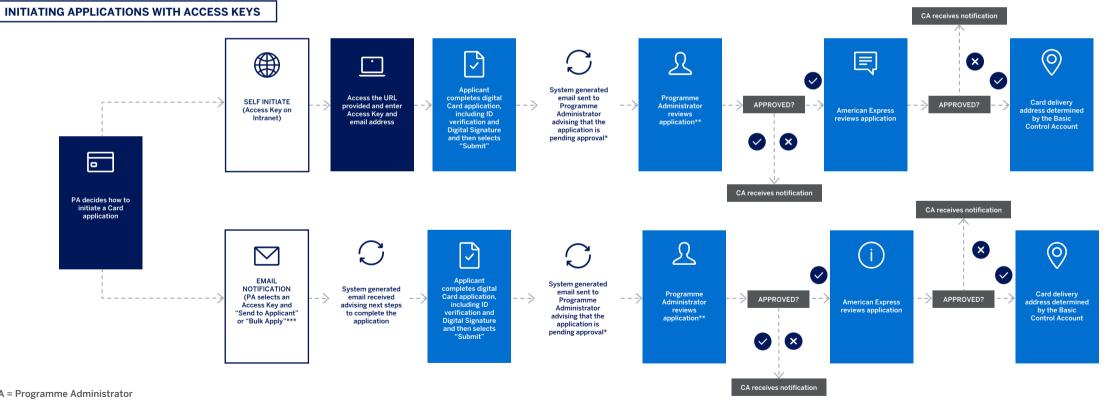
APPROVE A CARD APPLICATION

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# Which experience suits your business needs?

Programme Administrators can choose to initiate Card applications with an Access Key each time, or they may publish the Access Key and Card application URL on their company intranet. With either method, the Programme Administrator must provide final approval.

**Card Applicants** can self-initiate Card applications by using the URL and Access Key provided by the Programme Administrator.



PA = Programme Administrator CA = Card Applicant

<sup>\*</sup> One Programme Administrator will receive an email notification that there is a completed application to review. However, all Programme Administrators who share access to the same Basic Control Account (BCA) will see the application in the GAFC 'To Do List' and can approve it.

<sup>\*\*</sup> PA has the option to route the application back to the Applicant for corrections.

<sup>\*\*\*</sup> To initiate up to 3,000 applications in one submission with Email Notification, the PA selects an Access Key and then clicks the Bulk Apply button to download the bulk apply template and instructions.



**NAVIGATING CRITICAL FUNCTIONS** 

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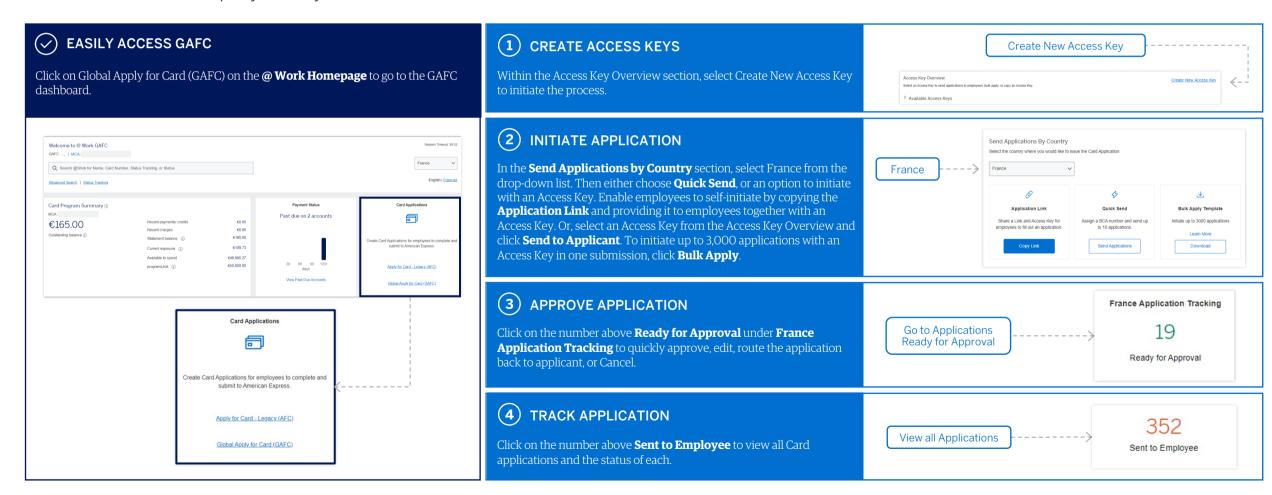
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**Navigating Critical Functions** > Creating an Access Key > Access Key Options

# Navigating Critical Functions

Perform the most critical tasks quickly and easily from the GAFC dashboard.



**NAVIGATING CRITICAL FUNCTIONS** 

INITIATING A CARD APPLICATION CARD APPLICATION TRACK A CARD APPLICATION TRACK A CARD APPLICATION

Navigating Critical Functions > Creating an Access Key > Access Key Options

# Creating an Access Key

BEFORE YOU BEGIN

An Access Key will enable you to mandate fields, select field length, customise application approval workflows to your needs and set other constraints on all Card applications initiated using this Access Key. There is no limit to how many Access Keys can be created for each Basic Control Account (BCA) or by each Programme Administrator, and Access Keys do not expire.

1) SELECT BASIC CONTROL ACCOUNT	2 CUSTOMISE ACCESS KEY	Enter 'Oracle Access Key' Details	
3 SEEE OF BASIC CONTROL ACCOUNT	2) COSTOMISE ACCESSIVET	BCA Number MCA Name Country France	
Within the <b>Create New Access Key</b> screen, start typing for suggested results or select the desired Basic Control Account (BCA) from the drop down.	Type a unique <b>Access Key Name</b> and select the <b>options</b> you wish to have appear for all applications associated with this	Company Address: (i) Basic Control Account Libbility Type Corporate  Final Fin Fin Fin Fin Fin Fin Figure Type Company	
	Access Key.	Billing Statement Type Consany	
	For France, Card Type cannot be selected or		
	changed in the Access Key. It will be	Details Access Key Name	
	determined by the Basic Control Account		
	(BCA) and pre-filled.	Employee ID ① Department Code ①	
	(= 0.0) men [-0.00m]	● Yes ○ No	
Welcome to @ Work GAFC Session Timeout: 27:46		Employee ID Length Department Code Length	
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Enter 'Create Access Key' Details	3 + 4 REVIEW & CONFIRM	Review Create Access Englished  ESCA Market  ESCA Market  ESCA Market  Excessive Advance © Company  Excessive Accessive Occasion Accessive Accessi	
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**NAVIGATING CRITICAL FUNCTIONS** 

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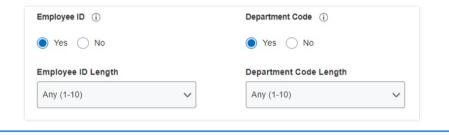
Navigating Critical Functions > Creating an Access Key > Access Key Options

# What options are available when creating an Access Key?

Several options will help you customise the content and process of the Card application when you initiate an application with the Access Key. You can modify your selections at any time either by modifying Access Key set up or when initiating an application with the Access Key.

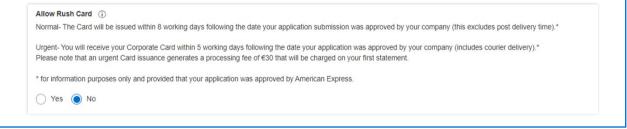






### 2 ALLOW RUSH CARD

Selecting **Yes** will allow applicants to select the **Rush** option, while selecting **No** will hide this field from the application.



### (3) CUSTOMISE APPROVALS

Adapt the approval flow for your company's application process. If preapprovals are required, the assigned pre-approvers (up to three) will need to approve the application request before the employee can access the application to complete. Three options are available:

- 1. Programme Administrator assigns pre-approvers for the Card applications.
- 2. Card Applicant selects pre-approvers by inputting the names and email addresses of the pre-approver(s) for their application.
- 3. No assigned pre-approver, where no pre-approval is needed.



NAVIGATING CRITICAL FUNCTIONS

**INITIATING A CARD APPLICATION** 

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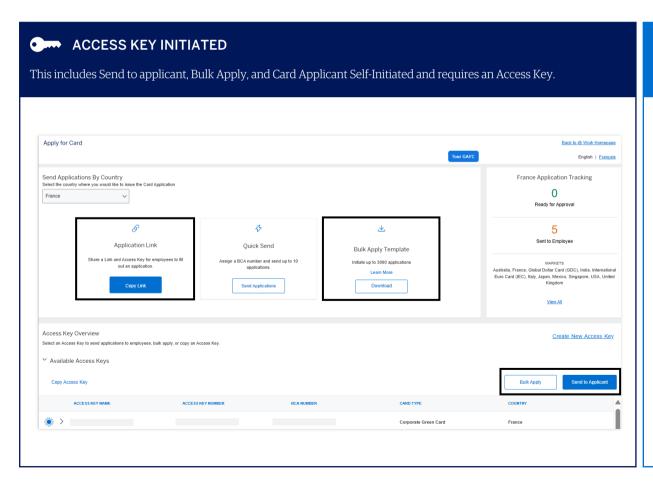
APPROVE A CARD APPLICATION

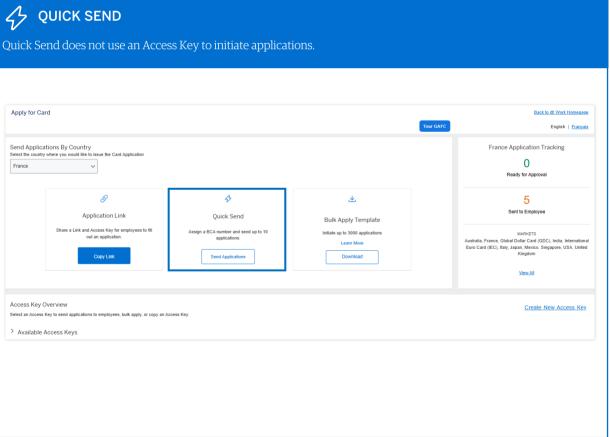
TRACK A CARD APPLICATION

Initiating a Card Application > Send to Applicant > Bulk Apply > Card Applicant Self-Initiated > Quick Send > Comparison of Methods

# Initiating a Card Application

Global Apply for Card gives you flexibility when deciding how to initiate a Card application. You can initiate using an Access Key or without one.







NAVIGATING CRITICAL FUNCTIONS

**INITIATING A CARD APPLICATION** 

CARD APPLICANT EXPERIENCE

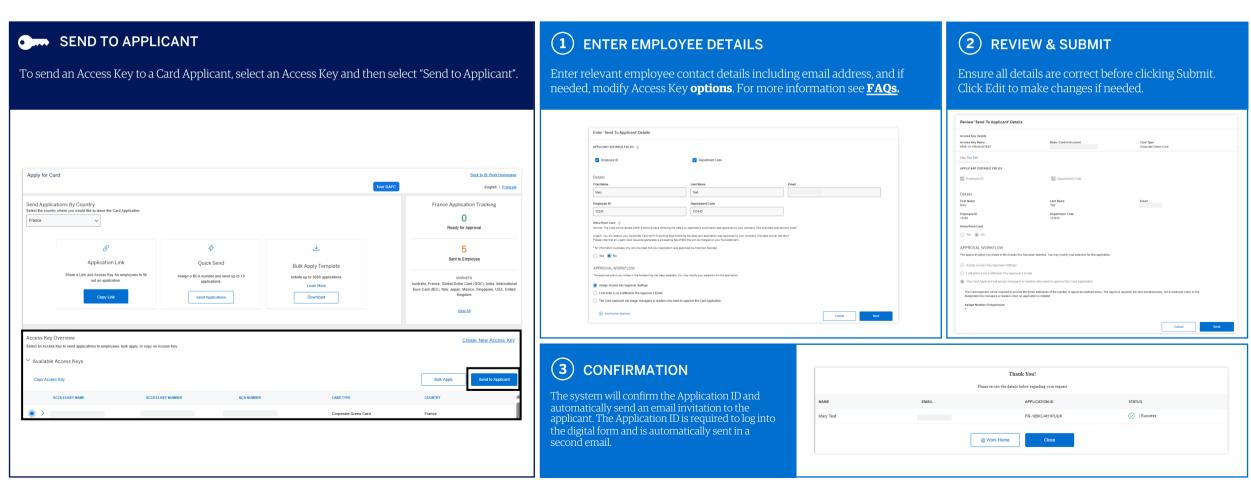
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# Send to Applicant

When sending an Access Key to a Card Applicant, you can initiate 10 applications at once.





NAVIGATING CRITICAL FUNCTIONS

**INITIATING A CARD APPLICATION** 

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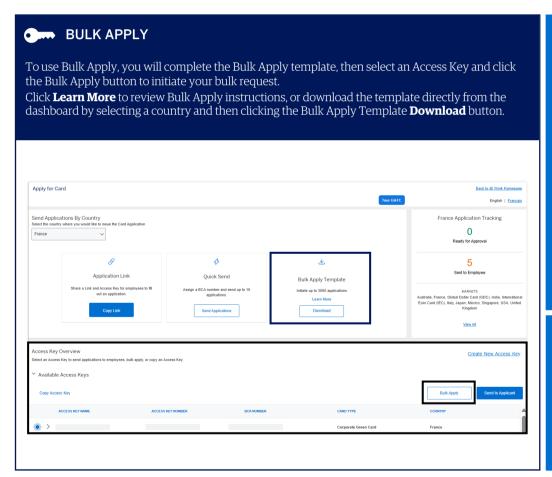
APPROVE A CARD APPLICATION

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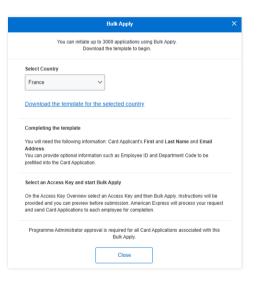
# Bulk Apply

When using Bulk Apply to initiate applications, you can initiate up to 3,000 applications at once that all use the same access key.



### 1 BULK APPLY TEMPLATE

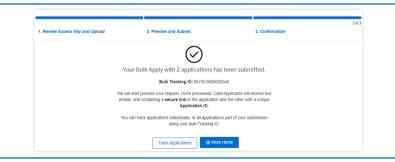
Review the Bulk Apply instructions in the Bulk Apply Template tile by selecting "Learn More". Download and fill out the template.



### 2 UPLOAD TEMPLATE, REVIEW & SUBMIT

Select an Access Key, then click the Bulk Apply button.

- 1. Review Access Key settings, then follow instructions to upload the completed template.
- 2. Preview to ensure your template entries are correct.
- 3. Then click Submit and view the confirmation.





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**INITIATING A CARD APPLICATION** 

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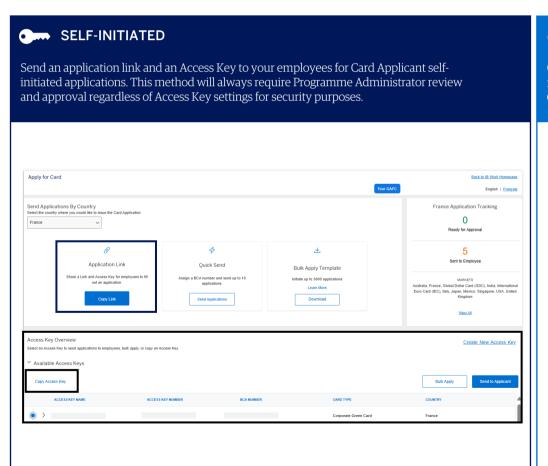
APPROVE A CARD APPLICATION

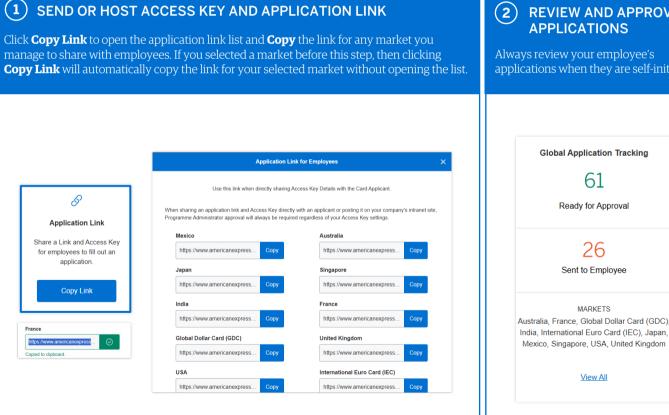
TRACK A CARD APPLICATION

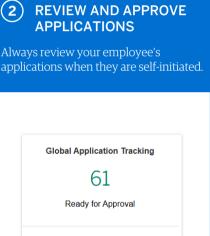
Initiating a Card Application > Send to Applicant > Bulk Apply > Card Applicant Self-Initiated > Quick Send > Comparison of Methods

# Card Applicant Self-Initiated

You can send an application link and Access Key directly to a Card Applicant or host them on your company intranet site for employees to use.







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Sent to Employee

MARKETS

View All



NAVIGATING CRITICAL FUNCTIONS

**INITIATING A CARD APPLICATION** 

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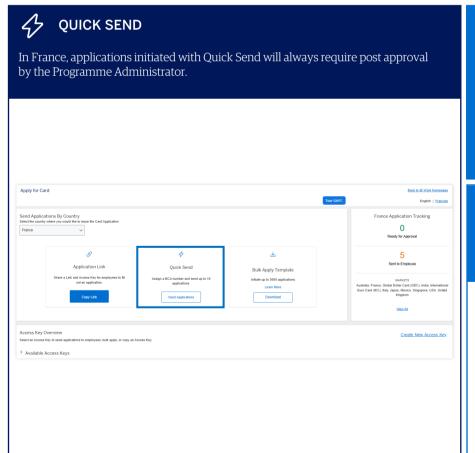
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### Quick Send

Quick Send does not require an Access Key to initiate applications. When using Quick Send, you can initiate up to 10 applications at a time. If your process requires pre-approvers, you will need to use an Access Key.



### 1) ENTER EMPLOYEE DETAILS AND SELECT OPTIONS

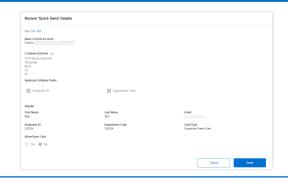
On the GAFC Dashboard, click Send Applications in the Quick Send tile, then select a Basic Control Account (BCA) from the list and enter relevant employee contact details including **email address**. Select custom options:

- If Employee ID and Department Code fields are required to display on the Card application, you will need to enter them on the Quick Send form. The Card Applicant will be able to modify them unless you choose to make them noneditable by un-checking the boxes.
- Allow employees to request and be notified about **urgent processing**.

Enter 'Quick Send' Details		
Applications initiated with Quick Earth will not require Progra	orma Administrator peut approval (Snal approval) with the exception of France, ISS, India, I	lely (Central Settlement Only), Japan and Singapore, markets where pool approval is required.
Basic Control Account		
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Company Address ()		
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* for information purposes only and provided that your appli	cation was approved by American Express.	
○ 19s · 8 10s		

# 2 REVIEW & SEND

Ensure all details are correct before clicking Send. Click Edit to make changes if needed.



### (3) CONFIRMATION

The system will confirm the Application ID and automatically send an email invitation to the applicant. The Application ID is required to log into the digital form and is automatically sent in a second email.





NAVIGATING CRITICAL FUNCTIONS

INITIATING A CARD APPLICATION

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TRACK A CARD APPLICATION

Initiating a Card Application > Send to Applicant > Bulk Apply > Card Applicant Self-Initiated > Quick Send > Comparison of Methods

# Card Application Initiation Method Comparison

Method	SEND TO APPLICANT	QUICK SEND	BULK APPLY	SELF INITIATE
PA Initiated	✓	<b>√</b>	✓	
Employee Initiated				✓
Select an Access Key	$\checkmark$		✓	✓
Pre-Approver Options	$\checkmark$		✓	✓
Optional Fields	$\checkmark$	$\checkmark$	✓	✓
Initiate Multiple Applications at Once	Up to 10	Up to 10	Up to 3000	NA
Share Access Keys Directly with Applicants				✓
Applicant Receives Email Invitation to Apply	✓	$\checkmark$	✓	



NAVIGATING CRITICAL FUNCTIONS

INITIATING A CARD APPLICATION

CARD APPLICANT EXPERIENCE

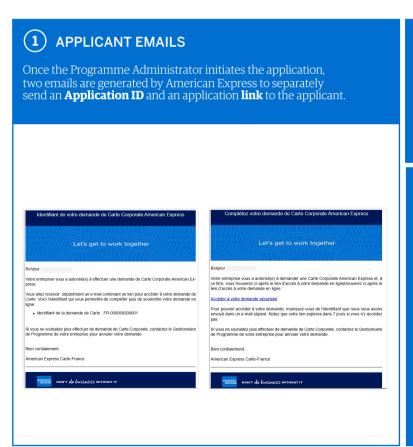
APPROVE A CARD APPLICATION

TRACK A CARD APPLICATION

Card Applicant Login > Company & Card Holder Details > Supporting Documents > ID Verification > Agreements > Signature > Submission

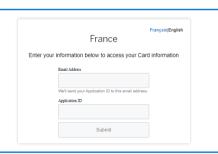
# Card Applicant Experience

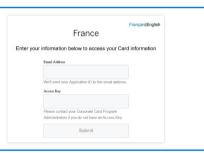
Upon receipt of two emails from American Express, Card Applicants simply log in using the link to the application form and the unique Application ID provided. Applicants may also use the URL and Access Key posted on their company's intranet, if available, and go straight to Step 2.



### 2 LOG IN TO APPLY

Applicants that receive the two system generated emails enter their email address and Application ID to access their application. Applicants that are provided with an Access Key enter their email address and the Access Key to access their application.



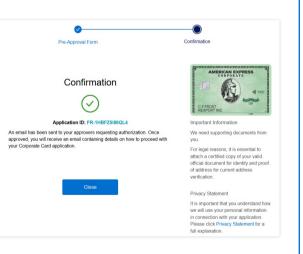


# NOMINATING APPROVERS MAY BE REQUIRED

This screen will appear when the Card application process requires pre-approval. If the Programme Administrator has opted for applicants to nominate pre-approvers, then Card Applicants will enter the name(s) and email address(es) of those individuals.

When Card Applicants are self-initiating the application, this screen will appear first even if the access key already contains pre-approver details. Those details will auto-fill and Card Applicants will enter only their own name. The Card Applicant email address will always auto-fill on this page with the email address entered by the applicant to log in.







**NAVIGATING CRITICAL FUNCTIONS** 

INITIATING A CARD APPLICATION

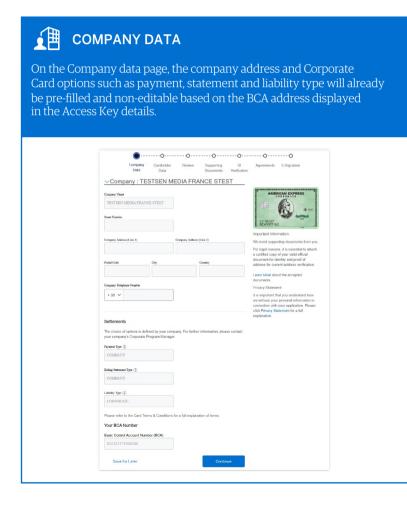
**CARD APPLICANT EXPERIENCE** 

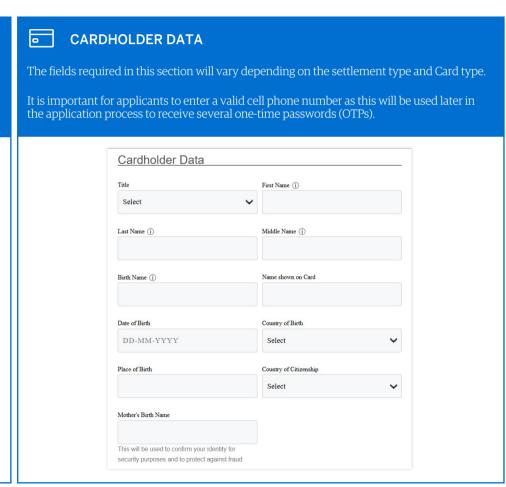
APPROVE A CARD APPLICATION

TRACK A CARD APPLICATION

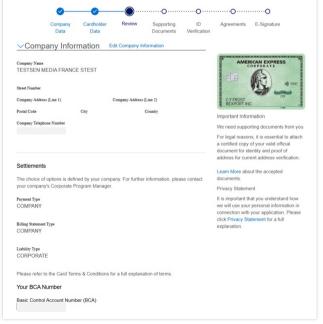
Card Applicant Login > Company & Card Holder Details > Supporting Documents > ID Verification > Agreements > Signature > Submission

# Company & Card Holder Details











**NAVIGATING CRITICAL FUNCTIONS** 

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### **Supporting Documents**

The Card Applicant should prepare these supporting documents prior to beginning the application.



### **ID PHOTOGRAPH**

The **photograph** of one of the following documents in colour, clearly legible and valid:

- Passport (photo page)
- European Economic Area or Monaco National Identity Card (both sides)
- French/Monaco Residence card or permit for a minimum period of 1 year (both sides)

IMPORTANT: uploaded file must be a photograph of the original identity document, not a scanned copy. PDF file will not be accepted for ID documents.



### **PROOF OF ADDRESS**

One of the following documents, not older than 1 year:

- Energy, gas or water bill
- Energy, gas or water contract holder certificate
- Telephone (including cell phone)/Internet bill
- Last annual income/property Tax statement/ Housing tax notice
- Home insurance certificate
- · Residency rental receipt or contract
- Attestation / Certificate of residence issued by an Embassy/Police/Town Hall/Tax Administration
- If Accommodated: Accommodation certificate, signed by host; host proof of address; host ID



### BANK STATEMENT

For individual payment, a bank statement that is linked to the Card Applicant's personal bank account



**NAVIGATING CRITICAL FUNCTIONS** 

INITIATING A CARD APPLICATION

**CARD APPLICANT EXPERIENCE** 

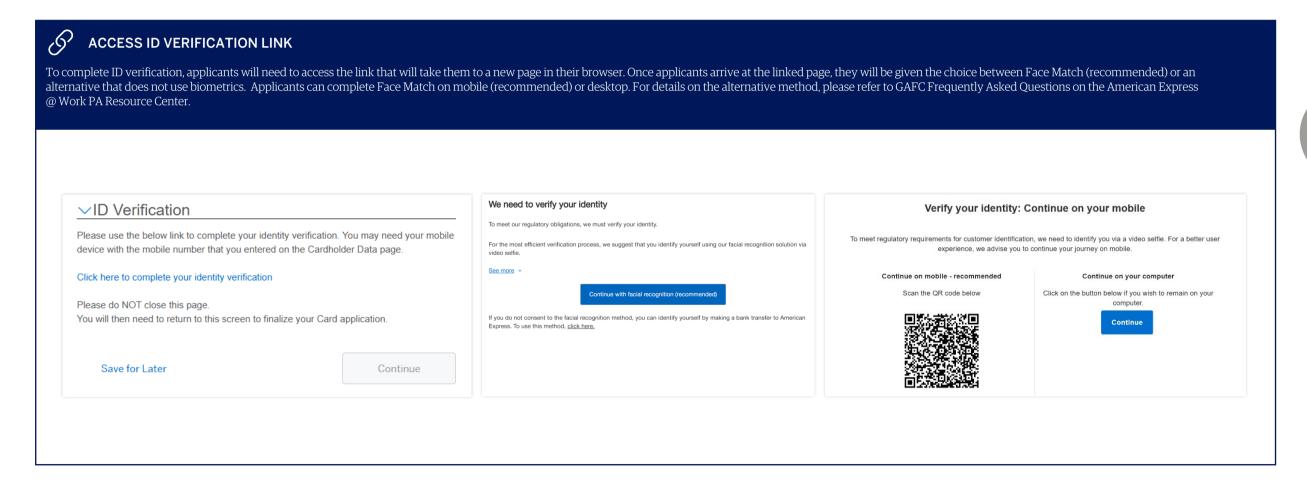
APPROVE A CARD APPLICATION

TRACK A CARD APPLICATION

Card Applicant Login > Company & Card Holder Details > Supporting Documents > ID Verification > Agreements > Signature > Submission

### **ID** Verification

Every Card Applicant in France will be required to complete ID Verification. If this step is skipped, the Card application will not be considered completed.





**NAVIGATING CRITICAL FUNCTIONS** 

INITIATING A CARD APPLICATION

**CARD APPLICANT EXPERIENCE** 

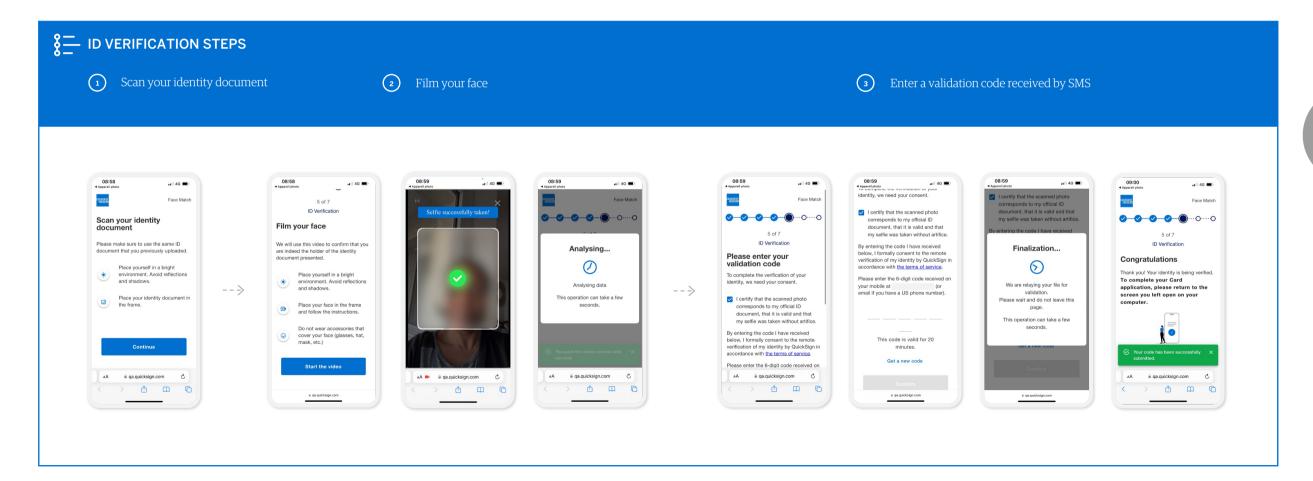
APPROVE A CARD APPLICATION

TRACK A CARD APPLICATION

Card Applicant Login > Company & Card Holder Details > Supporting Documents > ID Verification > Agreements > Signature > Submission

# ID Verification (continued)

Every Card Applicant in France will be required to complete ID Verification. If this step is skipped, the Card application will not be considered completed.





**NAVIGATING CRITICAL FUNCTIONS** 

INITIATING A CARD APPLICATION

**CARD APPLICANT EXPERIENCE** 

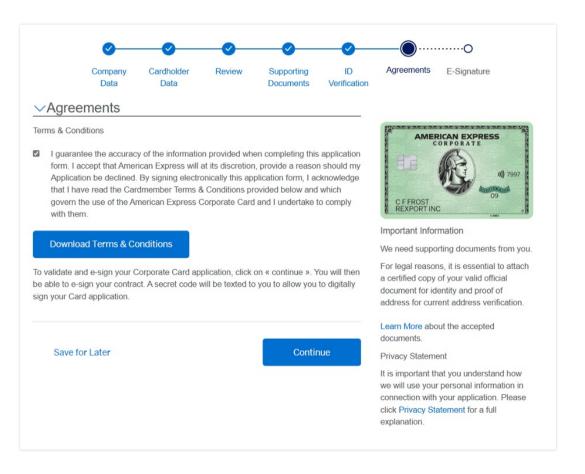
APPROVE A CARD APPLICATION

TRACK A CARD APPLICATION

Card Applicant Login > Company & Card Holder Details > Supporting Documents > ID Verification > Agreements > Signature > Submission

# Agreements

Card Applicants must guarantee that their information is valid and accept and download Terms & Conditions prior to proceeding to signing their application. The language in these agreements varies depending on the liability type.





NAVIGATING CRITICAL FUNCTIONS

INITIATING A CARD APPLICATION

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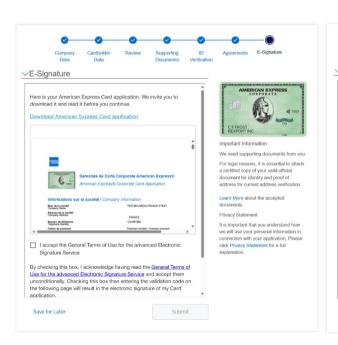
APPROVE A CARD APPLICATION

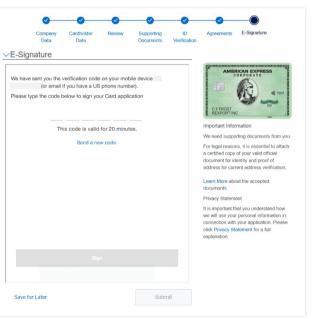
TRACK A CARD APPLICATION

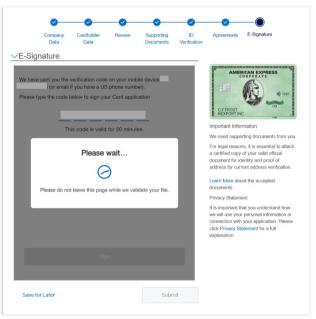
Card Applicant Login > Company & Card Holder Details > Supporting Documents > ID Verification > Agreements > Signature > Submission

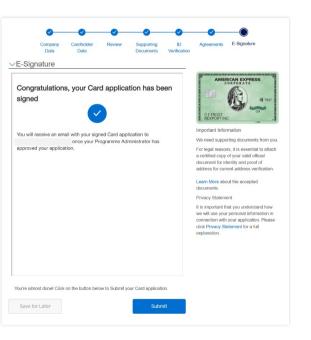
### Signature

The Card Applicant will be required to sign their Card application. The Applicant will receive a one-time password (OTP) on a mobile device. Entering the password on the e-signature page of the application will serve as the Applicant's signature. The Applicant then clicks "Submit" to finalize the process.











NAVIGATING CRITICAL FUNCTIONS

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### Submission

Once the Card Applicant submits their application, they will see a confirmation screen that reminds them of their Application ID. Confirmation Thank you! Your Card application has been submitted to your Programme Administrator for review. Once they have approved, your application will be sent to American Express for processing and you will receive an email with a signed copy of your application. Your Application ID is: FR-VF3PMMERN1BA Close

They will also receive an email with their signed contract, attached, however, this will only be triggered once their application has been reviewed and approved by their Programme Administrator.

Votre demande de Carte Corporate American Express

Let's get to work together

Boniour

Nous vous remercions pour votre demande de Carte Corporate American Express.

Cette dernière a été transmise à American Express pour revue et émission de votre Carte, sous réserve d'acceptation.

Veuillez trouver votre demande de Carte signée en pièce jointe.

Pour toute question complémentaire, contactez votre Gestionnaire de Programme.

Merci de ne pas répondre à cet e-mail automatique.

Bien cordialement,

American Express Carte-France

**NAVIGATING CRITICAL FUNCTIONS** 

INITIATING A CARD APPLICATION

CARD APPLICANT EXPERIENCE

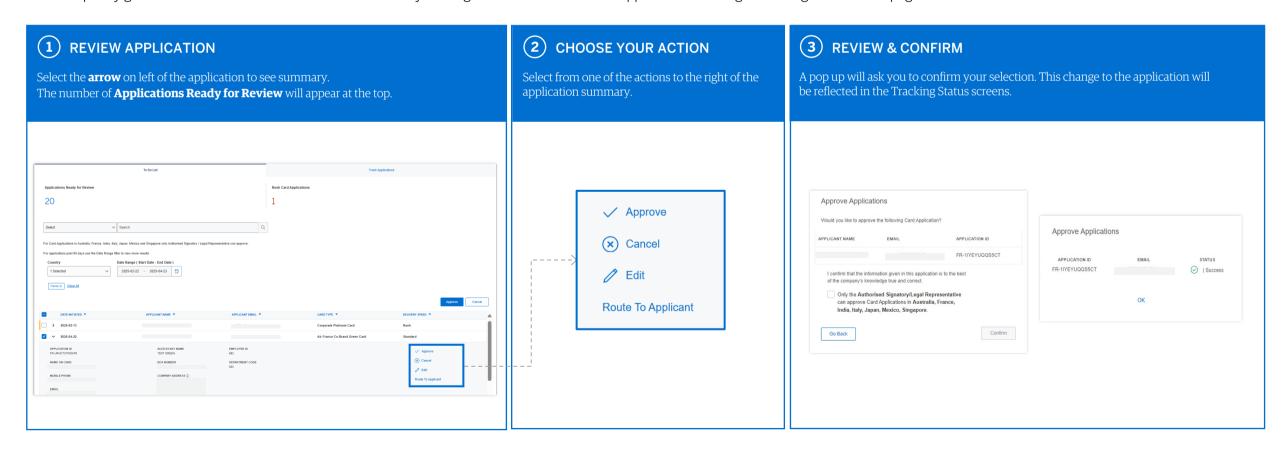
APPROVE A CARD APPLICATION

TRACK A CARD APPLICATION

# Approve a Card Application

When you review a summary of the application on the To Do List, you can choose to approve, edit, route it back to the Card Applicant for further details or cancel (decline to proceed with) the application. For France, you can only approve the application once the Card applicant's identification has been verified. Application status will not update to 'Pending PA Approval' until the verification is complete.

You can quickly get to the To Do list from the GAFC dashboard by clicking on the numbers under "Application Tracking" on the right side of the page.





NAVIGATING CRITICAL FUNCTIONS

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**Track Card Application** > Track Card Application (continued)

# Track a Card Application

The Track Applications tab displays all Card applications so you can view application statuses and approve applications that are pending review.

You can quickly get to Track Applications from the GAFC dashboard by clicking on the numbers under "Application Tracking" on the right side of the page. For more details on the available statuses, review the GAFC Frequently Asked Questions on the France @ Work Resource Center.

1 VIEW APPLICATION LIST  In Track Applications tab you can view all applications at a glance and their Current Status. By selecting the relevant check box(es) you can also resend the notification email to the applicants.	VIEW STATUS OF APPLICATION  Multiple statuses for applications are available to help you identify where there might be delays occurring and who you could follow up with to move along the process. Not all statuses are currently available for all markets.  For more information, visit GAFC Frequently Asked Questions on the France PA Resource Center.
Application Activity  To Do List  Track Applications  Select  Select  Select  Select  Select  Select  Select  For Card Applications in Australia, France, India, Raly, Japan, Mexico and Singapore only Authorised Signatory / Legisl Representative can approve.  For applications past 90 days use the Date Range filter to view more results.  Application Status  Country  Date Range (Start Date - End Date)    1 Selected    2025-02-22 - 2025-04-23	Application Status Application Expired Approved by Amex Cancelled by Amex





**NAVIGATING CRITICAL FUNCTIONS** 

INITIATING A CARD APPLICATION

CARD APPLICANT EXPERIENCE

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TRACK A CARD APPLICATION

Track Card Application > Track Card Application (continued)

# Track a Card Application (continued)

For applications initiated with an Access Key that requires Pre-Approvers, you can track their approval status.

