

# CENTURION

## Mandarin Oriental, Hong Kong – Gym & Pool Access Privilege Terms and Conditions

1. **Eligible Cardmembers** (as defined below) are entitled to complimentary access to the Fitness Centre (24th floor) and/or the Indoor Swimming Pool (25th floor) (“**Facilities**”) at Mandarin Oriental, Hong Kong, located at 5 Connaught Road Central, Hong Kong (the “**Participating Hotel**”), subject to availability (the “**Benefit**”), during the period from March 1, 2026 to May 31, 2026, both dates inclusive (the “**Benefit Period**”).
2. Access to the Facilities includes use of the sauna, steam room, tepidarium (female changing room only) or jacuzzi (male changing room only), as applicable, and lockers, all located on the 24th floor of the Participating Hotel.
3. “**Eligible Card**” means all Basic and Supplementary Centurion® Cards in black color issued by American Express International, Inc. (“**American Express**”) in Hong Kong, and “**Eligible Cardmembers**” means the holders of such Eligible Cards.
4. The Facilities are available for booking in the following daily time slots, subject to availability: (a) 10:00 a.m. – 4:00 p.m.; and (b) 4:00 p.m. – 10:00 p.m.
5. The Benefit is subject to a daily quota of six (6) accesses to the Facilities, that means the quota to the Facilities for each time slot is (3) accesses. Allocation of the quota for each time slots is on a first-come-first-served basis.
6. To enjoy the Benefit, Eligible Cardmembers must make an advance booking prior to the scheduled visit date via the designated online registration link hosted on Lyyti. Eligible Cardmembers must maintain a valid email account to receive booking confirmation.
7. Each registration window opens at 10:00am HKT on each Monday. Each registration window remains open for five (5) consecutive days, from Monday to Friday of the same week.
8. Registrations made during a registration window apply only to the subsequent seven (7)-day reservation period, commencing on Monday immediately following the registration week. Eligible Cardmembers may only make reservations falling within the designated seven (7)-day reservation period associated with the relevant registration window. For example, if a registration window opens from Monday, March 2 to Friday, March 6, reservations made during that registration window may only be used for visits scheduled from Monday, March 9 to Sunday, March 15.

9. Each Eligible Cardmember account is entitled to book a maximum of one (1) time slot per calendar week, subject to availability. Where multiple bookings are made under the same Eligible Cardmember account, the later booking(s) shall be cancelled automatically without prior notice.
10. If an Eligible Cardmember does not receive a booking confirmation email by the end of the relevant registration window, this indicates that the daily quota has been fully allocated due to high demand.
11. Each confirmed booking permits one (1) access to the Facilities on the confirmed visit date only. Re-entry to the Facilities after exit is not permitted.
12. Each Eligible Cardmember may bring up to two (2) companion guests aged sixteen (16) or above. Companion guests who are not Eligible Cardmembers will be charged a fee of HK\$800 per guest per visit (the “**Guest Fee**”), subject to availability. The presence of the Eligible Cardmember is required at all times. The Guest Fee shall be charged to the Eligible Cardmember’s Eligible Card prior to entry.
13. Children aged fifteen (15) or below are not permitted to access the Facilities.
14. Cancellation of a booking including the bookings for Eligible Cardmembers and the companion guest (if any) must be made by the Eligible Cardmember at least twenty-four (24) hours prior to the scheduled visit date via The Centurion Service Hotline at +852 2277 2888.
15. Failure to cancel a booking including the bookings for Eligible Cardmembers and the companion guest (if any) within the required timeframe and failure to attend the booked session will result in a no-show fee of HK\$800 for Eligible Cardmember and each companion guest (if any) being charged to the Eligible Cardmember’s Eligible Card.
16. For the avoidance of doubt, access by companion guests is counted toward the daily quota. Companion guest bookings will be cancelled automatically upon cancellation of the Eligible Cardmember’s booking.
17. The Eligible Card must be used to settle all payments arising from the Benefit and to secure the booking as a guarantee.
18. Upon check-in, Eligible Cardmembers must present all of the following documents for identity verification. Failure to present any one of these documents will result in denial of access: (a) Booking confirmation email with unique booking code; (b) Eligible Card with a valid account status; and (c) Hong Kong Identity Card or passport.

19. The Benefit is non-transferable, non-exchangeable for cash, and cannot be combined with any other offer, promotion or discount.
20. The Participating Hotel reserves the right to refuse entry to any Eligible Cardmember or companion guest for public health, safety or security reasons.
21. Access to and use of the Facilities are subject to the Participating Hotel's rules, policies, and applicable laws or government regulations, which may be amended from time to time at the sole discretion of the Participating Hotel. Eligible Cardmembers and companion guests must comply with all such rules and policies. The Participating Hotel shall not be responsible for any loss or damage arising from misconduct or negligence of Eligible Cardmembers or their companion guests. For enquiries regarding facility rules, access or usage, please contact the Participating Hotel at +852 2825 4903 or via email at mohkg-fitness@mohg.com.
22. Appropriate attire must be worn at all times. Athletic shoes are required in the Fitness Centre, and proper swimwear is required for use of the Indoor Swimming Pool.
23. Provision and continuation of the Benefit are subject to the discretion of American Express and the Participating Hotel, both of which reserve the right to refuse, suspend or terminate the Benefit.
24. In case of any enquiry related to the Benefit, please call The Centurion Service Hotline at +852 2277 2888 for more information.
25. The Participating Hotel is solely responsible for all products, services, consultations and advice provided. American Express is not the provider of any such products or services and makes no representation or warranty in respect thereof.
26. American Express shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss), or for personal injury which is suffered or sustained, as a result of taking or using any of the products/services, except for any liability which cannot be excluded by law.
27. American Express and the Participating Hotel reserve the right to amend, suspend or terminate these Terms and Conditions or the Benefit at any time without prior notice.
28. In the event of any dispute arising from the Benefit, the decision of American Express and the Participating Hotel shall be final, conclusive and binding.

29. In the event of any inconsistency between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

# CENTURION

## 香港文華東方酒店 — 健身中心及游泳池使用禮遇 條款及細則

1. **合資格卡會員**（定義見下文）於 2026 年 3 月 1 日至 2026 年 5 月 31 日（首尾兩日包括在內）（「**禮遇期**」）內，可於位於香港干諾道中 5 號之香港文華東方酒店（「**參與酒店**」），在須視乎實際供應情況下，免費使用健身中心（24 樓）及／或室內游泳池（25 樓）（「**設施**」）（「**禮遇**」）。
2. 設施之使用包括（視乎適用情況）位於參與酒店 24 樓之桑拿、蒸氣室、女更衣室內之溫水浴池或男更衣室內之按摩池，以及儲物櫃。
3. 「**合資格卡**」指由美國運通國際股份有限公司（「**美國運通**」）於香港發行之所有黑色 Centurion® 基本卡及附屬卡；而「**合資格卡會員**」指該等合資格卡之持有人。
4. 設施每日可供預約時段（須視乎實際供應情況）：(a) 上午 10 時至下午 4 時；及 (b) 下午 4 時至晚上 10 時。
5. 禮遇每日設有六（6）個使用名額，即每個可供預約時段共有(3) 個使用名額。每個可供預約時段的分配均以先到先得方式安排。
6. 合資格卡會員須於預定到訪日期前，透過由 Lyyti 提供之指定網上登記連結預先預約以享用禮遇。合資格卡會員須持有有效電郵帳戶，以接收預約確認電郵。
7. 登記時段於每個星期一香港時間早上十時開放。每個登記時段為期五（5）個連續日子，由星期一開始至同一星期之星期五結束。
8. 於每個開放之登記時段內，合資格卡會員只可預約緊接其後一個星期（即由登記時段後的星期一至星期日）內之設施使用時段。合資格卡會員不得預約上述指定星期以外之日子。例如：如登記時段為 3 月 2 日（星期一）至 3 月 6 日（星期五），則該登記時段內只可預約 3 月 9 日（星期一）至 3 月 15 日（星期日）期間使用設施。
9. 每個合資格卡會員賬戶於每個曆週內最多只可預約一（1）個時段，並須視乎實際供應情況而定。如同一合資格卡會員賬戶作出多於一個預約，較後作出的預約將自動取消，恕不另行通知。
10. 如合資格卡會員於相關登記時段完結前仍未收到預約確認電郵，即表示由於需求殷切，當日名額已被全數預訂。

11. 每次成功預約只可於已確認之到訪日期當日進入設施一次（1次）。離開設施後，不得再次進入。
12. 每位合資格卡會員最多可攜同兩（2）位年滿十六（16）歲或以上之同行賓客。同行賓客如非合資格卡會員須就每位每次到訪支付港幣 800 元之賓客費用（「賓客費用」），並須視乎設施供應情況而定。合資格卡會員須全程在場陪同。賓客費用須於進入設施前，以合資格卡支付。
13. 十五（15）歲或以下之人士不得進入或使用設施。
14. 合資格卡會員如需取消預約（包括合資格卡會員和同行賓客的預約），須於預定到訪日期前最少二十四（24）小時，致電 Centurion 會員專線 +852 2277 2888 辦理。
15. 如合資格卡會員未有於指定期限內取消預約（包括合資格卡會員和同行賓客（如有）的預約），並於預約之時段未有出席，將被視為缺席，美國運通將向其合資格卡對合資格卡會員和同行賓客（如有）收取港幣 800 元之缺席費用。
16. 為免生疑問，同行賓客進入或使用設施亦會計入每日使用名額內。如合資格卡會員取消其預約，其同行賓客之預約亦將自動取消。
17. 合資格卡須用作支付所有因享用禮遇而產生之費用，並用作預約之付款擔保。
18. 於登記進入設施時，合資格卡會員須向參與酒店職員出示以下所有文件作身份核實；如未能出示任何一項文件，將不獲准進入設施：(a) 附有獨立預約編號之預約確認電郵；(b) 賬戶狀態有效之合資格卡；及 (c) 香港身份證或護照。
19. 禮遇不得轉讓、不可兌換現金，亦不得與任何其他優惠、推廣或折扣同時使用。
20. 參與酒店保留基於公共衛生、安全或保安理由，拒絕任何合資格卡會員或其同行賓客進入設施之權利。
21. 設施之進入及使用須受參與酒店不時制定或修訂之規則、政策、適用法律及政府規例所規限。合資格卡會員及其同行賓客須遵守所有相關規則及政策。參與酒店概不就因合資格卡會員或其同行賓客之不當行為或疏忽而引致之任何損失或損害承擔責任。如就設施規則、進入或使用有任何查詢，請致電 +852 2825 4903 或透過電郵聯絡參與酒店（[mohkg-fitness@mohg.com](mailto:mohkg-fitness@mohg.com)）。
22. 使用設施時須穿著合適服裝。健身中心須穿著運動鞋，而使用室內游泳池時須穿著合適泳裝。

23. 禮遇之提供及持續供應須受美國運通及參與酒店之酌情決定所規限；美國運通及參與酒店均保留拒絕、暫停或終止提供禮遇之權利。
24. 如對禮遇有任何查詢，請致電 Centurion 會員專線 +852 2277 2888。
25. 參與酒店須就向合資格卡會員及其同行賓客提供之所有產品、服務、諮詢及建議全權負責。美國運通並非上述任何產品或服務之提供者，亦不就此作出任何聲明或保證。
26. 在法律允許的最大範圍內，美國運通概不就因使用或享用任何產品或服務而引致之任何損失或損害（包括但不限於間接或相應損失），或任何人身傷害承擔責任，惟法律不可排除之責任除外。
27. 美國運通及參與酒店保留隨時更改、暫停或終止本條款及細則或本禮遇之權利，而毋須另行通知。
28. 如就禮遇產生任何爭議，美國運通及參與酒店之決定將為最終、不可推翻及具約束力。
29. 如本條款及細則之英文版本與中文版本出現任何不一致之處，概以英文版本為準。