

May 2026

Notice to Cardmembers of The Platinum Card® and American Express® Peninsula Platinum Card

Regarding Changes to American Express Group Travel Insurance Plan for Platinum Card Members (Policy Number: NAC0000012)

With effect from July 30, 2026 ("Effective Date"), new or revised terms will be added to the Terms and Conditions of American Express Group Travel Insurance Plan for The Platinum Card Members (Policy Number: NAC0000012). All claim events, or incidents occurring on or after the Effective Date, insured trips must be paid with an American Express® Card. For details and other changes, please refer to the summary of changes.



Please scan the QR Code for the summary of changes. (underlined for reference)



Please scan the QR Code for the current full Terms and Conditions.



Please scan the QR Code for new full Terms and Conditions effective from Effective Date.

Please note that the QR codes in this email may only function within 1 year of sending. Please download and store the information within the said period for future reference.

Regarding Changes to Plaza Premium Lounge Complimentary Guest Policy

With effect from July 8, 2026 ("Effective Date"), Cardmembers of The Platinum Card® and American Express® Peninsula Platinum Card ("Platinum Card Members") may now bring up to one (1) complimentary accompanying guest per visit to Plaza Premium Lounges.

Regarding Changes to The Centurion Lounge Access Policy

With effect from July 8, 2026 ("Effective Date"), changes will be made to the complimentary access benefit to The Centurion Lounge.

Complimentary access to all Centurion Lounge locations will continue to be provided to Cardmembers of The Platinum Card® and American Express® Peninsula Platinum Card ("Platinum Card Members"). The changes are set out below:

1. Each Platinum Card Member may now bring one (1) complimentary companion guest to The Centurion Lounge per visit.
2. Companion guest(s) will be required to travel on the same flight as the Platinum Card Member.
3. During a layover, Platinum Card Member must arrive at The Centurion Lounge within five (5) hours prior to the scheduled departure time of the connecting flight. Same-day round-trip itineraries will not be regarded as connecting flights.

Please note the above changes are only applicable to Centurion Lounges located in the U.S., London (LHR), Hong Kong (HKG), Tokyo (HND), Melbourne (MEL), and Sydney (SYD).

All remaining Terms and Conditions relating to The Centurion Lounge access will remain unchanged.

Regarding Changes on The Platinum Card Service

With effect from July 15, 2026 ("Effective Date"), The Platinum Card Service will no longer provide phone-based booking for "Local Dining Reservation", "Fine Hotels + Resorts®", "The Hotel Collection", and the "International Airline Program".

Platinum Card Members are encouraged to access and manage these benefits through American Express Travel Online and the Amex Experiences App.

Please note that we will continue to provide post-booking assistance and technical support via phone. If Platinum Card Members encounter any issues while using American Express Travel Online, or require assistance for urgent travel within 48 hours, please call the number on the back of your Card for assistance.

The aforementioned revision will become effective on the Effective Date(s) and will be obligatory for you and your Supplementary Cardmember. Should you or your Supplementary Cardmember not agree with the revision, you will need to cancel your Card before the Effective Date in accordance with your rights provided in the Cardmember Agreement.

We're here for you

Rest assured we will strive to continue providing you with excellent Cardmember experience. If you have any questions or need any assistance, please call The Platinum Service at +852 2277 2233.

In case of any inconsistencies between the English and Chinese versions of this Notice, the English version shall prevail.

AMERICAN EXPRESS

美國運通白金卡及美國運通半島白金卡會員之通知

關於《美國運通卡會員團體旅遊保障計劃》 (保單編號：NAC0000012) 條款變更

由2026年7月30日（「生效日期」）起，新的或修訂之條款將納入《美國運通卡會員團體旅遊保障計劃》（保單編號：NAC0000012）之條款中。在生效日期當日或之後發生的所有索償事件或事故之受保旅程，必須以美國運通卡付款方可受保。如欲了解詳情及其他變更，請參閱更改摘要。



請掃描二維碼以了解更改摘要。（已加底線標示作參考）



請掃描二維碼以查看現行的完整條款及細則。



請掃描二維碼以查看於生效日期起實施的完整條款及細則。

請注意，本電郵載有的二維碼於電郵發出當天起計1年內有效。請於有效期內下載並儲存該資料，以供日後參考。

關於 Plaza Premium 貴賓室免費同行賓客政策之變更

由2026年7月8日（「生效日期」）起，美國運通白金卡及美國運通半島白金卡會員（「白金卡會員」）每次進入Plaza Premium貴賓室時，可攜帶最多一（1）位免費同行賓客。

關於 The Centurion Lounge 貴賓室使用政策之變更

由2026年7月8日（「生效日期」）起，The Centurion Lounge 貴賓室之免費使用權益將作出調整。美國運通白金卡及美國運通半島白金卡會員（「白金卡會員」）仍可繼續免費使用所有地點的The Centurion Lounge。相關變更如下：

1. 每位白金卡會員每次可攜帶一（1）位免費同行賓客進入The Centurion Lounge。
2. 同行賓客將須與白金卡會員乘搭同一航班。
3. 如屬轉機行程，白金卡會員將須於接駁航班預定起飛時間前五（5）小時內抵達貴賓室。即日來回行程將不被視為轉機行程。

以上變更僅適用於位於美國，以及倫敦（LHR）、香港（HKG）、東京（HND）、墨爾本（MEL）和悉尼（SYD）的Centurion貴賓室。

所有其他與 The Centurion Lounge 使用相關之條款及細則將維持不變。

關於白金卡會員服務變更

由2026年7月15日（「生效日期」）起，白金卡服務將不再提供「本地餐廳訂座」、「豪華酒店及度假村計劃」、「The Hotel Collection」及「International Airline Program」之電話預訂服務。

白金卡會員可透過American Express Travel Online及Amex Experiences 應用程式進行相關禮遇的查詢及自助管理。

我們仍會透過電話提供訂後支援及技術支援。如白金卡會員在使用American Express Travel Online時遇到任何問題，或有48小時內的緊急行程需要協助，請致電卡背面的白金卡會員專線與我們聯絡。

上述修訂將於生效日期起生效，並對您及您的附屬卡會員具有約束力。如您或您的附屬卡會員不同意有關修訂，您需於生效日期前取消信用卡，並根據《美國運通卡會員協議》所列的權利行使相關安排。

我們竭誠為您服務

我們承諾繼續為您提供完善的卡會員體驗。如您對以上通知有任何疑問或需要協助，請致電白金卡會員專線 +852 2277 2233。

如本通知之中英文版本有任何歧異，應以英文版本為準。