



AMERICAN EXPRESS
GLOBAL MERCHANT SERVICES

Fast. Safe. Simple
Apple Pay has arrived

AMERICANEXPRESS.COM.HK/MERCHANT

Are you ready for Apple Pay? American Express is committed to aligning your business with your customers' preferred mode of payment. With the highly anticipated launch of Apple Pay, contactless-enabled American Express Merchants can now add another secure and convenient contactless mobile payment solution to their portfolio.

What is Apple Pay?

Apple Pay is a contactless payment method which gives your customers an easy, secure, and private way to pay in stores using iPhone or Apple Watch and within apps using iPhone or iPad.

What are your business benefits?



Fast & Simple

More convenient with POS payments



Safe

Secure transactions with fraud protection



No additional fees

Flat rate for American Express transactions without any extra fees

How do I accept Apple Pay payments?

To accept Apple Pay in your store, you need to have an American Express contactless-enabled terminal and follow the steps below.



1. Enter the transaction

Enter the transaction amount into the terminal. The amount will be displayed on the contactless reader with a blinking light or an audio alert.

2. Authentication

Ask the Cardmember to verify the amount on the Reader, then hold the device near the Reader and either perform the Touch ID authentication or enter their device's Passcode. For Apple Watch, ask the Cardmember to double-click the side button and hold the display of the Apple Watch up to the Reader.

3. Transaction completed

The Cardmember will receive a signal from the iPhone or Apple Watch when the transaction has been approved. Give a copy of the receipt to the Cardmember. No signature is required.

Want to know more about Apple Pay?

Visit americanexpress.com.hk/merchant or contact our Merchant Services Hotline on 2277 2277 between 9:00am and 6:30pm, Monday to Friday (except public holidays).

