



Applying for the American Express® Cathay Pacific Credit Card is easy. All you have to do is follow this 6-step process and you will be on your way to your next destination.

**STEP 1 - Complete the form**

Submit an **application online** by filling out the form

**STEP 2 - 60 seconds conditional approval**

**You will receive a notification with an assigned application reference number within 60 seconds** advising you whether or not your application has been conditionally approved.

or

If you do not receive the 60 seconds conditional approval, you will be notified of the outcome via email within 5 – 10 business days.

**STEP 3 - Email Notification**

Once you receive the conditional approval, you will receive an **email notification** within 3-5 business days stating your application reference number and all the required documents for the approval process.

**STEP 4 - Submit your documents**

Submit your documents via 1 of the following 3 methods, quoting your reference number:

- I. Upload them electronically via Secured Document Upload Site
  - This allows you to upload the documents when you have them handy. <https://online.americanexpress.com/docupload/hk>.
  - Document upload is only applicable to applicants who have received their 60 seconds conditional approval and reference number. The link will be provided in the email notification mentioned in Step 3. If you do not receive the 60 seconds conditional approval, you will be notified of the outcome via email within 5 – 10 business days.  
Size of all files (JPG, PNG, GIF, TIFF or PDF) must not exceed 5MB each
- II. Fax them to us at +852 2811 7346
- III. Mail them to us at:  
New Accounts Department  
American Express International, Inc.  
18/F, Cityplaza 4, 12 Taikoo Wan Road,  
Taikoo Shing, Hong Kong  
[Download the return envelope](#)

**STEP 5 - Application approval**

Once all documents have been submitted, we will proceed with the final phase of application\*. You will receive an **SMS** upon Card approval.

\* American Express International, Inc. may refuse or decline the application at its discretion without disclosing any reasons. Failure to provide documents requested may prevent processing of the application.

**STEP 6 - Receive you Card and start earning Asia Miles**

Your Card will be sent to your mailing address provided in the online application **within 5 – 7 working days** of receiving all the required documents.