

HOW TO APPLY



Applying for the American Express Explorer™ Credit Card is easy. All you have to do is follow this 6-step process and you'll be rewarding your inner explorer in no time!

STEP 1 - Complete the form

Submit an **application online** by filling out the online form

STEP 2 - 60 seconds conditional approval

You will receive an SMS notification with an assigned application reference number within 60 seconds advising you whether or not your application has been conditionally approved.

or

If you do not receive the conditional approval within 60 seconds, you will be notified of the outcome via email within 5 - 10 business days.

STEP 3 - Email Notification

Once you receive the conditional approval, you will receive an **email notification** within 3-5 business days stating your application reference number and all the required documents for the approval process.

STEP 4 - Submit your documents

Submit the copies of documents via 1 of the following 3 methods, quoting your reference number:

I. Upload them electronically via Secured Document Upload Site

- This allows you to upload the documents when you have them handy.
<https://online.americanexpress.com/docupload/hk>
- Document upload is only applicable to applicants who have received their conditional approval and reference number within 60 seconds. The link will be provided in the email notification mentioned in Step 3. If you do not receive the 60 seconds conditional approval, you will be notified of the outcome via email within 5 - 10 business days.

Size of all files (JPG, PNG, GIF, TIFF or PDF) must not exceed 5MB each

II. Fax them to us at +852 2811 7346

III. Mail them to us at:

New Accounts Department
American Express International, Inc.
18/F, 12 Taikoo Wan Road,
Taikoo Shing, Hong Kong

[Download the return envelope](#)

All copies of documents will not be returned.

STEP 5 - Application approval

Once all documents have been submitted, we will proceed with the final phase of application*. You will receive an **SMS** upon Card approval.

* American Express International, Inc. may refuse or decline the application at its discretion without disclosing any reasons. Failure to provide documents requested may prevent processing of the application.

STEP 6 - Receive your Card and start earning Membership Rewards® points to redeem a wide range of rewards

Your Card will be sent to your mailing address provided in the online application **within 5 - 7 working days** of receiving all the required documents.