

## Offers Terms & Conditions

- The "Offer" is open to only select American Express Cardmembers whose accounts are valid and in good standing. An American Express Cardmember for the purpose of this Offer means a person holding an American Express® Platinum Reserve<sup>SM</sup> Credit Card, American Express® Platinum Travel Credit Card, American Express® Gold Card, American Express Membership Rewards® Credit Card, American Express SmartEarn™ Credit Card, American Express® Gold Credit Card, American Express PAYBACK® Credit Card or Everyday Spend American Express® Gold Credit Card issued by American Express Banking Corp. in India.
- The Offer is not valid for American Express Cards except the Cards mentioned above.
- The Offer is not valid for American Express Corporate Cards issued by American Express Banking Corp. in India or Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards ") issued in India.
- This Offer is valid from February 22, 2020 to March 31, 2020 (inclusive of both days), hereafter referred to as "Offer period".
- The Offer is as below:  
Cardmember to spend a total of Rs. 3,00,000 or more in eligible spends during the Offer period on their eligible American Express Card (including the spend on their Supplementary Card(s)) and get Taj Gift Cards worth Rs. 20,000
- It is mandatory for the Cardmembers to enroll for the Offer. Only in case of enrollment and subsequent qualification basis eligible spends, the Cardmember will receive the Gift Cards.
- Any American Express Card on which the Offer is not applicable, if enrolled for the Offer, will not be considered eligible for the Offer.
- The Offer is applicable for only select American Express Cardmembers. A Cardmember is eligible for this Offer only if he/she has received an Offer communication directly from American Express through any of its channels. In case a Cardmember did not receive any direct Offer communication from American Express but makes spends on his/her Card, the Card account will not be eligible for the Offer benefit.
- Gift Cards will be sent to eligible Cardmembers on their registered email addresses with American Express by June 30, 2020. In extreme circumstances, it may take up till July 31, 2020. Please ensure your email address is updated with American Express. In case your enrolled email ID is a Gmail ID, the email might go to the Promotions folder. American Express is not responsible for bounced back emails due to incorrect or incomplete registered email addresses. In case of any query, please call on the helpline number at the back of your American Express Card.
- Spends (Net of cashback and reversals) on the enrolled Card from the date of enrollment or February 22, 2020 (whichever is later) to March 31, 2020 will be eligible under the Offer.
- Spends on the Supplementary Card(s) will be accounted under the Basic Card only. The Supplementary Card(s) need not be enrolled separately. If a Basic Card/ Supplementary Card is enrolled, the complete Account (Basic and all linked Supplementary Cards) will get enrolled for the Offer.
- Spend must be posted to the Card account by March 31, 2020 to be eligible for this Offer. If the merchant partner does not submit the initiated charge, to be posted to your Card account, during this period, the spend may not be eligible for this Offer.
- In case the Card account is cancelled at the time of Gift Cards delivery, Cardmember will not be eligible for the Gift Cards.
- Only Cardmember initiated purchases that are approved on the eligible account will qualify for the Offer. Charges including but not limited to cash advance and fees (such as annual fee, surcharge or transaction fee, financial charges, over limit charges or delinquent charges) will not be part of the eligible spend during the Offer period.
- If for any reason a transaction is not successful, American Express will not be responsible for providing the Offer benefit. This Offer is being made purely on a 'best effort' basis. Cardmembers are not bound in any manner to participate in this Offer and any such participation is purely voluntary.

- American Express reserves the right at any time without prior notice to add/ alter/ modify/ change all of these Terms & Conditions or to replace wholly, or in part, the Offer by other Offers, whether similar to this Offer or not, or to withdraw it altogether.
- These Offers are being made purely on a “best effort” basis. Cardmembers are not bound in any manner to participate in these Offers and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this Offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this Offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the Offer at any time without prior notice.
- Nothing expressed or implied in the Offer shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- To receive this Offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- Queries regarding this program will not be entertained by American Express beyond July 31, 2020.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.

### **Taj Gift Cards/Vouchers Terms and Conditions**

#### **Redemption Process:**

- To redeem this Gift Cards/Vouchers, kindly make reservations through the Taj Reservation Worldwide (at 1800 111 825 for MTNL/BSNL landlines and +91-22-66011825 for alternative private networks) Or you can visit <https://www.tajhotels.com/> or email to [reservations@tajhotels.com](mailto:reservations@tajhotels.com)

#### **Terms and Conditions:**

- The Gift Cards/Vouchers are valid only for stays in India at Taj, SeleQtions, Vivanta and Gateway hotels, and at Ama Stays & Trails, and its usage is subject to availability of rooms
- The Gift Cards/Vouchers will have a validity of 180 days from the date of issuance by American Express.
- Booking of stay using these Gift Cards/Vouchers should be done within the validity period.
- The Stay needs to be completed within the validity period.
- Cardmember is required to book in advance by calling Taj Reservation Worldwide or visit <https://www.tajhotels.com/> or email at [reservations@tajhotels.com](mailto:reservations@tajhotels.com). At the time of making the reservation, the Cardmember will need to guarantee the booking amount by using the American Express Card
- The Cardmember will have to specify at the time of booking that they are using Stay Gift Cards/Vouchers issued by American Express for booking
- The Gift Cards/Vouchers can be adjusted against All Public Available Rates booked directly on <https://www.tajhotels.com/> or through Taj Reservations Worldwide via Email or Phone (including holiday packages & other promotional offers) and exclude rates such as Corporate Rates, Marketing Alliances rates, Crew, Charters, Conferences or Group. The Gift Cards/Vouchers can be redeemed for spends towards room charges, food & beverage, spa and other services and applicable taxes billed to the room bill. Charges towards retail spends at third-party outlets, business centre equipment hire, hired

services from third party sources, or expenses of a personal nature for which a pay-out is raised such as buying medicines, repairs of personal items, etc. cannot be settled via these Gift Cards/Vouchers.

- Standard hotel cancellation policy will apply
- Cardmember need to present the Gift Cards/Vouchers at the time of check-in
- The Gift Cards/Vouchers is for a one time use only. If a customer uses the Gift Cards/Vouchers partially, then the balance amount will be forfeited. The customer cannot claim cash or any other product in lieu of the balance amount
- This Gift Cards/Vouchers cannot be used for standalone dining at restaurants, spa and other hotel services

American Express Banking Corp.