

Aahana

- A flat 25% instant discount for Centurion Cardmembers. Promocode: AMEXCENT
- A flat 20% instant discount for Platinum Cardmembers: Promocode AMEXPLAT
- A flat 15% instant discount for Platinum Reserve Cardmembers: Promocode AMEXRESERVE
- A flat 15% instant discount on food and beverages

Room Offer

- This offer is valid exclusively on bookings made directly through the official website of [Aahana Resort](#) using the designated promotional code & present the same eligible card used for booking at check-in for verification. (By clicking on this link, you will be redirected to a third-party website)
- A minimum stay of two consecutive nights is required. Single-night stays and groups, conferences, weddings, or bulk (4 rooms or more) bookings are not eligible.
- The discount applies to room rates only and is exclusive of applicable government taxes.
- Full advance payment is required at the time of booking using an eligible American Express card. The same card must be presented at check-in for verification.
- All offers and reservations are subject to availability within the promotional inventory allocated to this offer. It is not valid during blackout dates. Blackout dates may include festive periods, long weekends, peak seasons, and other dates as determined by the resort and may change without prior notice. Cardmembers can check with the specific property for any additional blackout dates.
- This offer cannot be combined with any other promotion, all-inclusive packages, discount, or special rate.
- Standard cancellation, modification, child, check-in, and check-out policies of the resort shall apply.
- The offer is non-transferable and has no cash value.
- The resort reserves the right to verify eligibility and to cancel bookings in case of misuse or fraud.
- The resort reserves the right to limit the number of rooms allocated to this offer on any given date.
- The resort reserves the right to amend, suspend, or withdraw the offer without prior notice.
- In the event of an obvious pricing or typographical error, the resort reserves the right to cancel or amend the reservation after notifying the guest and offering the option to proceed at the correct rate or receive a full refund.

- For any booking policy, cancellation policy, refund policy, and children policy kindly reach out to the property directly.

Dining Offer

- Eligible American Express Cardmembers staying at the resort are entitled to a 15% discount on à la carte food and non-alcoholic beverages.
- Cardmember needs to callout the offer at the time of billing
- The offer can be availed multiple times during the stay period
- This offer is also applicable on supplementary cards
- The offer is only valid for cardmembers staying at the property
- Prior reservation is not necessary to avail the offer
- The offer is valid only at [Dhikala Restaurant](#), Jim's Bar, and Grillhouse. (By clicking on this link, you will be redirected to a third-party website)
- The discount applies to the food and non-alcoholic beverage bill before taxes and service charges, and excludes in-room dining, and any other promotions or set menus.
- This benefit is available only to in-house guests and has no minimum spend requirement to avail the offer.
- There is no maximum limit to the discount amount that can be availed under this offer.
- The offer cannot be combined with any other dining promotion or discount.

General

- In the event of technical errors, pricing discrepancies, or circumstances beyond the resort's control, the resort reserves the right to modify or cancel bookings with prior notice.
- The resort shall not be liable for failure to provide services due to events beyond its reasonable control, including but not limited to natural disasters, wildlife movement restrictions, government regulations, pandemics, strikes, or utility disruptions.
- The offer is intended for personal leisure travel only and may not be used for commercial resale or by travel agents.
- Certain facilities, experiences, or services may be temporarily unavailable due to maintenance, weather conditions, safety considerations, or operational requirements. Such circumstances shall not constitute grounds for cancellation or refund.

- The resort reserves the right to relocate guests to an equivalent or higher category of accommodation within the property or at a comparable nearby property in unforeseen operational circumstances.
- By completing the booking and payment, the guest authorizes Aahana Resort to charge the applicable amount to the payment card provided. In the event of a chargeback or payment dispute after services have been rendered or cancellation policies have taken effect, the resort reserves the right to pursue recovery of the outstanding amount through appropriate legal or financial channels.
- Photographs, renderings, and descriptions of rooms, facilities, and experiences are intended to provide a general representation of the resort. Actual room layouts, views, furnishings, and amenities may vary. Such variations shall not constitute grounds for cancellation, refund, or compensation.
- Aahana Resort reserves the right to refuse service or terminate a guest's stay without refund in cases of misconduct, illegal activity, damage to property, abuse of staff or other guests, or violation of resort policies. In such cases, the resort shall not be liable for any further accommodation or compensation.
- As the resort is located within a natural forest environment near Jim Corbett National Park, guests acknowledge the presence of wildlife, insects, and natural terrain. The resort cannot guarantee a completely wildlife-free environment, and guests are advised to follow all safety guidelines provided by the resort.
- Aahana Resort is committed to addressing guest concerns in a fair and timely manner. Guests are encouraged to report any issues during their stay so that the resort may make reasonable efforts to resolve them. Claims for refunds, compensation, or adjustments raised after departure or contingent upon the threat of negative reviews, social media posts, or public complaints may not be considered valid grounds for compensation.
- The resort reserves the right to document and respond publicly to inaccurate or misleading claims regarding a guest's stay

Cancellation policies - domestic

- Any modification to an existing booking will be subject to availability and may result in a rate change.
- 15 Days or More Before Arrival: Full refund after a 5.7% deduction as payment processing charges.
- Less Than 15 Days Before Arrival: 100% charge applies, and no refunds will be issued.
- Special occasions, long weekends, and holidays are non-refundable.

Cancellation policies - International

- Any modification to an existing booking will be subject to availability and may result in a rate change.

- 60+ Days Before Arrival: No cancellation charges.
- 30-60 Days Before Arrival: 50% of the total tariff will be charged.
- 0-30 Days Before Arrival & No-shows: A 100% cancellation charge applies.
- Special occasions, long weekends, and holidays are non-refundable.
- For international transactions, payment processing fees may vary.

Booking & Payment

- Aahana follows a 100% advance payment policy to confirm all bookings. Failure to complete payment using an eligible American Express card at the time of booking will render the offer invalid.
- The American Express card used for booking must belong to the primary guest and must be presented at check-in for verification. The resort reserves the right to charge the prevailing rate if verification cannot be completed.
- If our standard Check-in/Check-out timings don't align with your schedule, let us know in advance—we'll do our best to accommodate your request, subject to availability and additional charges.
- Valid government-issued photo identification and address proof for both adults and children are required at check-in (PAN cards are not accepted).