



### **American Express Terms and Conditions**

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing.
- An American Express Platinum Cardmember ("Card member") for the purpose of this offer means a person holding an American Express Platinum Card, issued in India by American Express® ("Card").
- This offer is being made purely on a "best effort" basis. Card members are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- To receive this offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes regarding the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever regarding the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.

## ALL Accor+ Explorer membership

- The 12 months complimentary membership includes the benefits below (8<sup>th</sup> Oct 2024 to 1<sup>st</sup> Oct 2026)
  - 30% discount on food and 15% discount on beverages across Asia Pacific applicable at over 1,400 participating Accor hotel restaurants. Promotional offers at selected Accor restaurants up to 50% off
  - 15% off at public rates at over 4,000 hotels across 29+ brands globally.
  - Automatically qualify for ALL Accor Silver membership status in minimum ALL Accor, Accor's global lifestyle loyalty program and enjoy a bonus of 20 Status Nights.
  - Enjoy exclusive access to member-only events such as celebrity masterclasses, unique wine and dine experiences and more.
  - Exclusive member vouchers including complimentary room upgrade on subsequent renewal of the membership (subject to availability).
  - 1 Complimentary Birthday cake and dessert, 40% off group dining and INR 500 discount on dining.
  - Red Hot Rooms with up to 50% off accommodation; More Escapes hotel packages; exclusive member events.
- This membership is only available to the American Express Platinum Basic Cardmember on enrollment.
- Cardmembers will be required to fill the ALL Accor+ Explorer membership [Enrollment Form](#) available on the American Express website to get enrolled in the ALL Accor+ Explorer membership programme.
- Enrolment into ALL Accor+ Explorer membership including the dispatch of the ALL Accor+ Explorer membership digital welcome kit may take up to 90 days from the date of enrolment.
- The offers cannot be clubbed in conjunction with any other offer that may be available to the Cardmember under any other scheme, or any other program offered by ALL Accor+ Explorer.
- Multiple ALL Accor+ Explorer memberships cannot be linked to a single email address.  
If a member already holds an active ALL Accor+ Explorer membership, the card member will need to **Wait for the current membership to expire** before applying for a new one.
- The features/benefits of the ALL Accor+ Explorer membership availed as part of American Express offer may differ from the features/benefits of the ALL Accor+ Explorer membership as availed directly through ALL Accor+, or via other channels.
- Cardmembers shall continue to enjoy the privileges of ALL Accor+ Explorer membership as long as they continue to hold the American Express Platinum Card.
- The terms and conditions of ALL Accor+ Explorer membership (available at [www.accorplus.com/in/about/terms-and-conditions/](http://www.accorplus.com/in/about/terms-and-conditions/)) will apply.

- In case of any membership-related queries, Cardmembers can reach out to ALL Accor+ Explorer Member Services channels as captured below:

1. WhatsApp: +91 92 0500 7271 (Chat only)
2. Live Chat: The chat button on the bottom right-hand corner of [accorplus.com/in](https://accorplus.com/in)
3. Toll-free number: 1800 419 7172 (Monday to Friday-9.30am to 6.30pm)
4. Email address: [amexcare@accorplus.com](mailto:amexcare@accorplus.com)