



American Express Terms and Conditions

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing.
- An American Express Platinum Card member ("Card member") for the purpose of this offer means a person holding Platinum Card in India, issued in India by American Express® Banking Corp
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only.
- This offer is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

Aurus Jewels : Terms and Conditions

Offer:

Offer 1: Buy jewellery worth Rs 10,00,000 and above and get a complimentary gift worth Rs 1,00,000.

Offer 2: Buy jewellery worth between Rs 5,00,000 to Rs 10,00,000 and get a complimentary gift worth Rs 70,000.

Offer 3: Buy jewellery worth between Rs 3,00,000 to Rs 5,00,000 and get a complimentary gift worth Rs 50,000.

Eligible Cards: American Express Platinum cards only

Offer Validity: From 1 August 2022 till 10th July 2023 (Both days included)

Steps to avail the offer-

In case a Cardmember wants to purchase after a consultation with Aurus Jewellery Stylist:

- Cardmember will reach out to Aurus Jewels Customer Care on +91 8866286000 (Monday to Saturday (10:30 am to 7 pm))
- Cardmember needs to announce that they hold the eligible American Express card.
- After a one-on-one consultation with the Stylist, select the jewellery through website and make a purchase on the website.
- The complimentary gift would be extended as per the purchase amount, once the Cardmember has made the payment by an eligible American Express Card.
- Post the payment, cardmembers are required to share the invoice details (order number and confirmation they paid via eligible American Express card) with Aurus Customer Care to avail the complimentary gift. The selected complimentary gift will be delivered along with purchased product(s).

In case a Cardmember wants to make a direct purchase on the website:

- Cardmembers can visit the website <https://www.aurusjewels.in/to make a purchase>
- Pay via eligible American Express Card
- Contact the Aurus Customer Care on +91 8866286000 (Monday to Saturday (10:30 am to 7 pm)) and share the invoice details (order number and confirmation they paid via eligible American Express card) with them to avail the complimentary gift. The selected complimentary gift will be delivered along with purchased product(s).

Offer Terms and Conditions:

- Offer can be redeemed online on the website <https://www.aurusjewels.com/>
- Offer can also be redeemed at the offline store at: 218, Sushil Park, Vastrapur, Ahmedabad 380054, Gujarat. For purchase(s) made at the store, cardmembers will need to visit dedicated

landing page (for American Express cardmembers) or Aurus Jewels website to browse through jewellery which cardmember would want as complimentary benefit. In case the product chosen is of a higher value than the eligible complimentary gift value, the balance will be payable by Cardmember as per actuals and payment needs to be done at the store.

- The offer cannot be clubbed with any other offer on the website and at the store.
- The complimentary gift will be applicable basis the purchase amount exclusive of taxes.
- The offer is also applicable on Supplementary Cards.
- There will be no delivery charges for purchases made online.
- This offer is not valid on EMI transactions
- There are no blackout dates under this offer.
- There are no product exclusions under this offer.
- Cardmember can avail the offers multiple times during offer period.
- Any purchases above INR 2 Lacs will need buyer's Pan Card. For online purchases, cardmember will need to share a Govt Issued ID with Aurus Jewels for the person receiving the package.
- The offer can be availed multiple times during the offer period.
- To avail this offer, minimum purchase amount should be charge in full to eligible American Express card.

To avail the complimentary gift item:

- Cardmembers are required to contact Aurus Jewels customer care and share the invoice details (order number and confirmation they paid via eligible American Express card) with them to avail the complimentary gift. Cardmembers may visit [dedicated landing page](#) (for American Express cardmembers) or [Aurus Jewels website](#) to browse through jewellery which cardmember would want as complimentary benefit. Once cardmember has selected jewellery of his/her choice, Aurus customer care will share a payment link (in case if the value of the jewellery is more than the complimentary gift value) with cardmember to make the payment for balance payable.
- If the Cardmember is eligible for complimentary gift worth Rs 50,000, they can choose one or more items amounting to a total of Rs. 50,000 (inclusive of taxes)
- If the Cardmember is eligible for complimentary gift worth Rs. 70,000, they can choose one or more items amounting to a total of Rs. 70,000 (inclusive of taxes)
- If the Cardmember is eligible for complimentary gift worth Rs. 1,00,000, they can choose one or more items amounting to a total of Rs. 1,00,000 (inclusive of taxes)
- In case the product chosen is of a higher value than the eligible complimentary gift value, the balance will be payable by Cardmember as per actuals. Aurus will share a payment link with cardmembers for the balance payment.
- If Cardmember chooses to get something that is **lower than the complimentary gift value** (Rs. 50000 or Rs. 70000 or Rs. 100000) then the balance is not redeemable.
- Cardmembers will need to avail the benefit of a complimentary gift within 3 months from the date of purchase.
- For Aurus Jewels Terms and Conditions please refer to: <https://www.aurusjewels.com/pages/terms-conditions>
- For Shipping Policy please refer to: <https://www.aurusjewels.in/pages/shipping-policy>
- In case of any query related to the offer, Cardmember can contact **+91 8866286000** (Monday to Saturday (10:30 am to 7 pm)) or write to mail@aurusjewels.com
- The query will be resolved within 5 working days from the day, the query is raised.

- The last date of raising query is 15 days from the end date of offer.