



### American Express Terms and Conditions

- This offer is open to American Express Platinum cardmembers only whose accounts are valid and in good standing.
- An American Express Platinum Card member ("Card member") for the purpose of this offer means a person holding Platinum Card issued in India by American Express® Banking corp.
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers.  
American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- This benefit is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American

Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

#### **The Bicester Collection™ Offer: Terms & Conditions**

- The following Offers are made by Value Retail Management Ltd in conjunction with the participating boutiques at the following Participating Villages within The Bicester Collection - **Bicester Village, La Vallee Village, La Roca Village, Las Rozas Village, Wertheim Village, Ingolstadt Village, Kildare Village, Fidenza Village and Maasmechelen Village:**

➤ **American Express Platinum Cardmembers visiting a Participating Village at The Bicester Collection will receive the following Benefits:**

- A complimentary VIP Pass that will allow a Cardmember to receive 10% off at participating boutiques in the Village.
- Complimentary Reserved Parking space adjacent to Village's boutiques. (Subject to availability)
- Hands-free Shopping experience in the Village - the Village's staff will carry the Cardmember's bags so they don't have to. (Subject to availability)
- Access to the Village's key commercial moments (Private Sale) offering additional savings
- Terms and Conditions apply – see \* below.

**\* Offer Terms and conditions:**

- Offer Validity Period: From 20 June 2023 till 31 December 2023 (Both dates included)
- The last date of the offer means the last date by which the Cardmember can avail the VIP pass at the respective Village and the other benefits comprising the offer generally.
- Reserved Parking, Hands-free Shopping, access to The Apartment and a Personal Shopping session are subject to availability and **must be booked 48 hours** in advance. Priority boutique bookings can be requested from the Village's concierge at the time of making your booking.
- The VIP Pass cannot be combined with any other special offers at the Participating Village in The Bicester Collection, such as "Private Sale" discounts.
- Each VIP Pass is valid for 24 hours from the first scan in a Village
- Offer will be valid for Basic and Supplementary cardmembers.
- Offer can be availed multiple times by a Card member during the Offer Validity Period
- No minimum spend is required to avail the Offer
- There is no maximum discount capping to avail this offer
- Return and exchange of purchases made at a Participating Village is dependent on each participating boutique's return and exchange policy.
- This offer and process to generate VIP Pass can be shared by the American Express Platinum Concierge Services
- **For detailed VIP pass terms and conditions kindly [click here](#).**

- For brand exclusions and other terms and conditions, Cardmembers are requested to view the individual Village links below:

1. Bicester Village : <https://www.thebicestercollection.com/bicester-village/en/legal/vip-card-terms-and-conditions>
2. Fidenza Village : <https://www.thebicestercollection.com/fidenza-village/en/legal/vip-card-terms-and-conditions>
3. Kildare Village : <https://www.thebicestercollection.com/kildare-village/en/legal/vip-card-terms-and-conditions>
4. La Roca Village- <https://www.thebicestercollection.com/la-roca-village/en/legal/vip-card-terms-and-conditions>
5. Las Rozas Village: <https://www.thebicestercollection.com/las-rozas-village/en/legal/vip-card-terms-and-conditions>
6. Maasmechelen Village: <https://www.thebicestercollection.com/maasmechelen-village/en/legal/vip-card-terms-and-conditions>
7. Ingolstadt Village : <https://www.thebicestercollection.com/ingolstadt-village/en/legal/corporate-benefits-terms-and-conditions>
8. Wertheim Village: <https://www.thebicestercollection.com/wertheim-village/en/legal/corporate-benefits-terms-and-conditions>
9. La Vallée Village : <https://www.thebicestercollection.com/la-vallee-village/en/legal/e-vip-pass>

#### Steps to avail the offer:

- Eligible Cardmembers to share their details with American Express Platinum Concierge Services
- Cardmembers must send in their requests for the VIP Pass to American Express Platinum Concierge Services (for Platinum Cardmembers) at least 4 business days prior to their visit to a Participating Village. The VIP Pass will be immediately available in the landing page \*\*(landing page link will be shared by American Express Platinum Concierge team) and can be issued in the Participating Village when Cardmembers arrive at the village
- Cardmembers will be advised to share below details:
  - Name:
  - Name of the Village Visiting:
  - Date of visit to Village
  - Preferred Time to visit the village:
  - Number of guests in total:
  - Vehicle Number (In case travelling by car):
- Queries related to the Offer can be raised on the email ID and/or contact number for respective participating Villages. Cardmember can raise queries regarding the offer within 2 days post the end of the offer validity period. Cardmembers queries will be responded to within 2 working days from the date of raising the query

**List of participating Village's and Contact Details:**

SL No	Village Name	Address, City	Concierge Email Address	Concierge Phone Number
1	Bicester Village	Bicester Village 50 Pingle Drive Bicester Oxfordshire OX26 6WD	<a href="mailto:PartnerServices@BicesterVillage.com">PartnerServices@BicesterVillage.com</a>	<b>Private client's concierge</b>  Tel: +44 786 730 9976
2	Kildare Village	Kildare Village Nurney Road, Kildare Town  Co. Kildare Ireland Eircode: R51 R265	<a href="mailto:KVApartment@valueretail.com">KVApartment@valueretail.com</a>	<b>Private Styling Team/Partner Services</b>  Tel: +353 45 520201
3	La Vallée Village	La Vallée Village 3 Cours de la Garonne 77700 Serris France	<a href="mailto:TheApartment@LaValleeVillage.com">TheApartment@LaValleeVillage.com</a>	<b>LVV Concierge/Apartment</b>  Tel: +33 6 76 95 32 60
4	Wertheim Village	Wertheim Village Almosenberg 97877 Wertheim	<a href="mailto:VIP@WertheimVillage.com">VIP@WertheimVillage.com</a>	<b>WV VIP Services Cell Phone:</b>  Tel: +49 151 1619 8137
5	Ingolstadt Village	Ingolstadt Village Otto-Hahn-Straße 1 85055 Ingolstadt	<a href="mailto:TheApartment@IngolstadtVillage.com">TheApartment@IngolstadtVillage.com</a>	<b>AMEX Platinum Cardmembers:</b>  Tel: +49 151 12969087
6	Maasmechelen Village	Maasmechelen Village Zetellaan 100 3630 Maasmechelen Belgium	<a href="mailto:PrivateClients@MaasmechelenVillage.com">PrivateClients@MaasmechelenVillage.com</a>	<b>MMV VIP host is</b>  Tel: +32 470 130 801

7	Fidenza Village	Fidenza Village Via Federico Fellini, 1 43036 Fidenza Italy	<a href="mailto:PrivateServices@FidenzaVillage.com">PrivateServices@FidenzaVillage.com</a>	<b>Private Client Services Team</b> Tel: +39 342 112 8882
8	La Roca Village	La Roca Village 08430 Santa Agnès de Malanyanes (La Roca del Vallès) Barcelona Spain	<a href="mailto:Concierge@LaRocaVillage.com">Concierge@LaRocaVillage.com</a>	<b>Private Client Services Concierge :</b> Tel : +34 683 340 219
9	Las Rozas Village	Las Rozas Village C/ Juan Ramón Jiménez 3, 28232, Las Rozas. Madrid Spain	<a href="mailto:Concierge@LasRozasVillage.com">Concierge@LasRozasVillage.com</a>	<b>VIP Concierge Service:</b> Tel: +34 638 483 624