



American Express® Terms and Conditions

- This offer is only applicable to American Express® Platinum Cardmembers.
- This offer is not valid for Cards issued by a third party bearing the name or trademark or service mark or logo of American Express® ("Network Cards ") issued in India.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- The offer in this program will be fulfilled at the merchant's end only.
- This offer is being made purely on a "best effort" basis. The Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express® is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regards to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express® shall have no liability whatsoever regarding the same.
- American Express® shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these Offers. American Express® reserves its absolute right to withdraw and/or alter any of the terms and conditions of the Offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the Terms and Conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express® Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only.
- This offer is subject to partner Terms and Conditions mentioned below.

DLF Lifestyle Club Sunday Luncheon, Gurgaon: Terms and Conditions

Eligible American Express® Platinum Cardmembers can enjoy a complimentary Sunday luncheon for themselves and one guest. Reservations are limited and offered on a first-come, first-served basis with a max capacity of 16 pax.

Offer Validity:

- The offer is valid from **6th June until 25 October 2026**.
- Applicable for Sunday luncheon only.

Eligibility:

- The offer is valid for Basic American Express Platinum Cardmembers only.
- Complementary Sunday Luncheon for Basic Cardmember and 1 Guest per calendar month.
- Reservations are limited and are only available on a first come first serve basis.

Participating Venues & Rotation:

- Sunday Luncheon access will be available across DLF Lifestyle Clubs (Club 03, Club 04, and Club 05) on a rotational basis, with one club designated per month.
- Cardmembers can avail the benefit only at the club assigned for that specific month.
- The monthly rotation schedule is as follows:
 - June 2026 – DLF Lifestyle Club 4 (Terrace Café)
 - July 2026 – DLF Lifestyle Club 5 (Portico)
 - August 2026 – DLF Lifestyle Club 3 (Maulsari Restaurant)
 - September 2026 – DLF Lifestyle Club 4 (Terrace Café)
 - October 2026 – DLF Lifestyle Club 5 (Portico)
- Sunday Luncheon will be offered in a buffet format only. No à la carte menu will be available for this offer.
- For venue details, please visit: <https://www.dlfhospitality.com/Lifestyle-Clubs>

Inclusions & Exclusions:

- The Luncheon includes food and soft beverages only.
- Alcoholic beverages are not included and will be charged separately on actuals.
- Access is restricted to the designated luncheon venue only; other club F&B facilities are not included.
- Domestic help is not permitted at the venue.
- Age limit: Kids under 12 years of age or below are complimentary.

Reservations:

- Reservations must be made through the American Express Platinum Travel & Lifestyle Services.
- Bookings must be made at least 48 hours in advance .
- Reservations are limited and available on a first-come, first-served basis.

- Reservation availability and timelines will be communicated via the American Express Platinum Travel & Lifestyle Services.
- Cardmembers may hold only one active reservation in a month.
- Guest details must be shared at the time of booking.

Confirmation & Entry:

- Venue details, date, and timings will be shared upon confirmation by the Concierge.
- Cardmembers must present their valid American Express Platinum Card and government-approved ID at the venue for verification.

Cancellation & No-Show Policy:

- Cancellations must be made at least 48 hours prior to the reservation.

Changes & Disruptions:

- The Sunday Luncheon is subject to availability and partner discretion, and may be cancelled due to weather conditions, private events, blackout, special occasions or other unforeseen circumstances.
- In case of cancellation by the venue, Cardmembers may be offered an alternate dining experience (e.g., à la carte lunch), subject to availability.
- American Express and/or the service provider shall not be held liable for any loss, damage, or disruption arising from such changes.

Service Standards:

- The venue operates with established service protocols and trained hospitality professionals, ensuring a high standard of service.

Queries & Escalations:

- For Cardmember queries please send an email to wadhwa-sonia@dlf.in and it will be answered within 24 hours.
- Escalations are handled between 09:00 hrs and 19:00 hrs, Monday to Friday.
- Last date to raise queries related to the offer is 1 November 2026 & the response TAT is 48 hrs.

General Terms:

- This program is not to be construed as club membership.
- American Express reserves the right to modify or withdraw the offer at any time without prior notice.
- Participation in this program constitutes acceptance of these Terms & Conditions.