

### **American Express® Terms and Conditions**

- This offer is open to American Express® Platinum Cardholders only (including Supplementary Cards), whose accounts are valid and in good standing.
- An American Express Platinum Cardmember ("Card member") for the purpose of this offer means a person holding Platinum Card, issued in India by American Express Banking Corporation.
- This offer is not valid on Corporate and Network cards.
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary.
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available.
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the card issuer.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only.
- This offer is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

## Hosa Dining Offer – Terms and Conditions

### Offer:

- Complimentary Welcome Drink (A glass of wine from a specific wine list or a signature cocktail as per the Cardmember's preference) for each guest on all 3 reserved tables each day.
- Complimentary dessert platter for bigger table bookings of 4 pax each. This will be in addition to the complimentary welcome drink offer.
- **Offer valid till 31<sup>st</sup> December 2024.**
- Offer is valid for American Express Platinum Cardmembers.
- 3 tables blocked at the restaurant every day, 1 for lunch and 2 for dinner.
- **Steps to avail the offer:**
  - Platinum Cardmembers are advised to call Platinum Concierge Services 2 weeks in advance to make a reservation.
- The offer is applicable for dining reservations made at Hosa via Platinum Concierge Services (for Platinum Cardmembers) and cannot be used in conjunction with any other offer.
- Cardmember needs to be present to avail this offer and will be required to show and pay with their American Express Card in order to avail the benefit.
- **The offer would be applicable only on à la carte orders only.** Set menus, customized packages, brunch packages, gala dinner on Christmas (25<sup>th</sup> December 2024), Valentine's Day (14<sup>th</sup> February 2024) & New Year Eve (31<sup>st</sup> December 2024) etc. would not be covered under this offer.
- Restaurant will keep three tables for 4 guests (on each table) for American Express every day. Offer is applicable to Cardmembers booked for American Express table by Platinum Concierge Services (for Platinum Cardmembers).
- Offer is provided on first come first serve basis and it's valid for 3 tables per day for American Express.
- Cardmembers will be required to make reservations 2 weeks in advance.
- Guests need to adhere to the seating timings, kids' policy, advance policy & no corkage policy **(Mentioned below)**.
- If the guest wants a higher priced wine, cocktail or dessert, this offer will not compensate in the order (Restaurant will not adjust the INR amount in the higher priced item).
- The complimentary glass of wine or cocktail cannot be replaced with any other alcoholic beverage. The complimentary dessert platter cannot be replaced with any other item from the menu.
- There is no minimum order value to avail this offer.
- Offer can be availed multiple times during the offer period subject to applicable booking process is followed.
- If the guest doesn't want the specific wine or cocktail offer, all the guests will be provided with a mocktail.

- Once reservation is done and payment is made, Cardmembers can request for cancellation however paid amount will be non-refundable.
- This offer is non-transferable and cannot be used in conjunction with any other offer or promotion.
- No other earning of Restaurant loyalty points will be applicable while availing this offer.
- No request for cashback/discount would be entertained later if the Cardmember doesn't avail the offer after reservation/payment.
- American Express, Hosa reserve the right to withdraw the promotion or amend these terms and conditions without prior notice at any time, for whatever reason, and without any liability for doing so.
- Item served under this offer should be consumed in the restaurant and cannot be packed or transferred.
- Queries related to the offer will be entertained only till 7 days from transaction date.
- In case of queries, Cardmembers can contact customer care team on (Monday to Friday excluding weekends and public holidays (9:30AM to 5:30PM)) on the following email IDs, which EHV may update from time to time:
- **For Hosa:** Call +91 8326747212 or +91 7498627977. or email at [reservations@hosarestaurant.com](mailto:reservations@hosarestaurant.com)  
 Queries will be answered within 3 working days from the date the query is raised.
- All table reservations are to be confirmed by American Express 72-hours prior to the reservation date and time, post which the table will be released. All tables for the dinner seatings need to be confirmed by 6 pm, 3 days prior to the reservation date.
- **Restaurant Details:**
  - **Hosa:** House no.60/1, Irada Home, Vaddy, near St. Anthony's Church, Siolim, Bardez, Goa-403517
- **Restaurant Policy:**
  - **Hosa:**
    - Timings  
 Open everyday  
 Lunch: 12pm to 3.30pm  
 Bar Bites: 4pm to 7pm  
 Dinner: 7pm to 11pm
    - Corkage Policy  
 No Corkage Policy. All liquor has to be purchased from the outlet only.

