

American Express® Terms and Conditions

- This offer is open to American Express® Platinum Cardmembers (including Supplementary Cards), whose accounts are valid and in good standing.
- An American Express Platinum Cardmember ("Card member") for the purpose of this offer means a person holding an American Express Platinum Card, issued in India by American Express Banking Corporation.
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary.
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available.
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only.
- This offer is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

Indian Accent, New Delhi and Mumbai
Dining Offer – Terms and Conditions

Offer:

- A complimentary bottle of wine (red/white) priced at INR 5,000 plus applicable taxes will be served to the guest(s).
- Offer is valid for American Express Platinum Cardmembers.
- One Bottle of wine is for the table (maximum 4 guests on the table)
 - a. Both Indian Accent restaurants offer the following 3(three) seatings:
 - (i) Lunch Seating: 12 PM to 2:30 PM
 - (ii) First Dinner Seating: 6:45 PM to 9:00 PM
 - (iii) Second Dinner Seating: 9:45 PM to 12:00 PM, last order is at 10.30 pm
 - b. Both Indian Accent restaurants will keep 3 tables (one in each seating) of 04 pax each for American Express Platinum Cardmembers every day.
This will be reserved in the common dining area, not in the Private Dining Room.
- **Steps to avail the offer:**
 - Platinum Cardmembers are advised to call American Express Platinum Concierge Services 2 weeks in advance to make a reservation.
 - Three table per day is blocked for American Express however basis availability Indian Accent team will send a payment link for cover charge.
 - Cardmember is required to make payment of the cover charge using eligible American Express card and once same is done booking will be confirmed
- **Offer is valid from 13th December 2023 until 31st December 2024 (Both days included).**
- The offer is applicable for dining reservations made at Indian Accent, New Delhi and Mumbai via the American Express Platinum Concierge Services for Platinum Cardmembers and cannot be used in conjunction with any other offer.
- Cardmember will be required to show and pay with their American Express Card in order to avail the benefit.
- **The offer would be applicable only on à la carte orders only.** Set menus, customized packages, brunch packages, gala dinner on Christmas, Valentine's Day & New Year etc. would not be covered under this offer.
- Indian Accent will keep 3 tables (one for Lunch and two for dinner) of 4 pax each seating for Platinum Cardmembers ("American Express Card member(s)") every day. This will be reserved in the common dining area, not in the Private Dining Room.
- All dinner reservations should be confirmed by 6 pm, 3 days prior to the reservation date. Offer is provided on first come first serve basis as its valid for 3 table per day for American Express.

- For the table reserved, EHV will offer a wine bottle (red/white) priced at INR 5,000. For the avoidance of doubt, it's clarified that wine bottle will only be offered to one bottle per table per day.
- The offered wine can't be replaced with any other alcoholic beverage or a higher priced wine. If the American Express Card member want to purchase a different alcoholic beverage/wine, the same can be purchased as per the price list. However, if American Express Card members don't want wine, their table will be offered a complementary Indian Accent mocktail & a dessert for each guest as replacement.
- Wine/mocktail/dessert served under this offer should be consumed in the restaurant and cannot be packed or transferred.
- The offer is applicable for dining reservations made at the participating restaurant, i.e., Indian Accent, Delhi and Mumbai via the American Express Platinum Concierge Services (for Platinum Cardmembers) only and cannot be used in conjunction with any other offer. American Express must clarify to it's Cardmembers that if they don't make the reservation through the American Express Platinum Concierge Services (for Platinum Cardmembers), they won't be able to avail any of these benefits. The offer is also non-transferable.
- No request for cashback/discount would be entertained later if any American Express Card member doesn't avail the offer during reservation/payment.
- The offer would be applicable only on à la carte orders. The offer is not applicable on tasting menus, set menus, customized packages, brunch packages.
- Every American Express Card member booking the table will be required to show and pay with their American Express Platinum Card to avail the benefits.
- All Guests need to adhere to the seating timings, kids' policy, advance policy & no corkage policy.
- Queries related to the offer will be entertained only till 7 days from the transaction date.
- If the guest wants a higher priced wine, this offer will not compensate in the order (Indian Accent will not adjust the INR 5,000 in the higher priced wine).
- The complimentary bottle of wine cannot be replaced with any other alcoholic beverage.
- There is no minimum order value to avail this offer.
- Offer can be availed multiple times during the offer period subject to applicable booking process is followed.
- As per established reservation process Rs 1000 per cover minimum confirmation charge per person is borne by Card Member & same can be retained by restaurant in case of no show as per restaurant policy. Turnaround time for No show will be 30 mins from the reservation start time confirmed to cardmember. Cover charges can be adjusted with the bill if cardmember shows up on time within the no show turnaround time advised above.
- Once reservation is done and payment is made, Cardmembers can request for cancellation however paid amount will be non-refundable.
- This offer is non-transferable and cannot be used in conjunction with any other offer or promotion.
- No other earning of Indian Accent loyalty points will be applicable while availing this offer.

- American Express and Indian Accent reserve the right to withdraw the promotion or amend these terms and conditions without prior notice at any time, for whatever reason, and without any liability for doing so.
- In case of queries, Card Members can contact Indian Accent customer care team on:
- **Indian Accent, Delhi:** Phone No.: +91 9871117968, +91 11 6617 5151 Email: guestrelations.delhi@indianaccent.com Email is preferred. (Monday to Friday excluding weekends and public holidays (9:30AM to 5:30PM)) or write to the email ID (guestrelations.delhi@indianaccent.com), Queries will be answered within 3 working days from the date the query is raised.
- **Indian Accent, Mumbai:** (Monday to Friday excluding weekends and public holidays (9:30AM to 5:30PM)) on the email ID (guestrelations.mumbai@indianaccent.com), Queries will be answered within 3 working days from the date the query is raised.

Indian Accent Mumbai and New Delhi - PDR Terms and Conditions

Indian Accent Mumbai:

- **Centurion Room** (maximum capacity 10): In case you wish to reserve this exclusive private dining room for one of the 2 dinner seatings, a minimum spend of INR 60,000 plus taxes shall be applicable. To reserve it for both seatings, a minimum spend of INR 1,10,000 plus taxes shall be applicable.
- **Private Dining Room 1** (maximum capacity 18): In case you wish to reserve the private dining room exclusively for one of the 2 dinner seatings, a minimum spend of INR 1,00,000 plus taxes shall be applicable. To reserve it for both seatings (i.e., the whole evening), a minimum spend of INR 1,75,000 plus taxes shall be applicable.
- For a group size of 6 guests and above, we shall only be able to serve the Chef's tasting menu. The tasting menu is priced at INR 4900 plus taxes per person and has a vegetarian option at INR 4400 plus taxes per person. Jain, Gluten-Free and Vegan options are also available.

Indian Accent Delhi:

- At Indian Accent New Delhi, we have three private dining areas suitable for intimate gatherings as well as larger events. For your specific requirement, we suggest you select from one of these three options:
- **The Glasshouse (maximum capacity 16):** In case you wish to reserve this exclusive private dining room for one of the 2 dinner seatings, a minimum spend of **INR 1,00,000 plus taxes** shall be applicable. To reserve it for both seatings (i.e., the whole evening), a minimum spend of **INR 2,00,000 plus taxes** shall be applicable.

- **Centurion Room (maximum capacity 20):** In case you wish to reserve the private dining room exclusively for one of the 2 dinner seatings, a minimum spend of **INR 1,50,000 plus taxes** shall be applicable. To reserve it for both seatings (i.e., the whole evening), a minimum spend of **INR 2,50,000 plus taxes** shall be applicable.
- **Upstairs at Indian Accent (maximum capacity 30):** In case you wish to reserve this private dining space exclusively for one of the 2 dinner seatings, a minimum spend of **INR 2,00,000 plus taxes** shall be applicable. To reserve it for both seatings (i.e., the whole evening), a minimum spend of **INR 3,00,000 plus taxes** shall be applicable.
- We would like to inform you that we do not have an elevator, or wheelchair access for the upstairs and all guests would have to use the staircase (27 steps). Restroom is available downstairs.
- To confirm any of the Private Dining Rooms, a 50 percent advance of the minimum spend is required. The team will share a payment link to confirm the reservation. The link shall be active for 24 hours only.
- You shall receive a payment confirmation as an email or as a text message on your mobile phone. The amount paid will be adjusted against your food and beverage consumption at the restaurant.
- For a group size of 6 guests and above, we shall only be able to serve the chef's tasting menu.
- The tasting menu is priced at **INR 4900 plus taxes** per person and has a vegetarian option at **INR 4800 plus taxes** per person.
- Whilst you can order à la carte from our extensive beverage menu, the house wine paired tasting menu is priced at an additional amount of **INR 4800 plus taxes** per person and reserve wine pairing is priced at **INR 7400 plus taxes** per person. Both pairing menus include **6 glasses of 75 ml each**.

Indian Accent: Terms and Conditions:

General Policies for All Bookings

- We levy a 10% service charge, which is distributed among all team members working in the Restaurant.
- **PDR Cancellation Policy:** Guaranteed reservations may be cancelled 72 hours prior to the time of the reservation. Reservations cancelled anytime within 72 hours from the time of the reservation shall incur retention of the full amount paid to confirm the reservation.

- **Child Policy:** Kindly note that to respect the dining experience of other guests, we have restricted the entrance to children of 10 years and above only. We regret that we shall be unable to make any concessions to this policy.
- **Dress Code:** Smart casual. We request that gentlemen wear full-length trousers and closed shoes.
- **Dietary Preferences:** Please do let us know if there are any dietary preferences or allergies that our team should be aware of. This would help us serve you better.
- **Alcohol Policy:** We shall not be able to serve alcohol to guests below the age of 25.
- **Special Requests:** Please let us know if there is a special occasion that you shall be celebrating at the restaurant.