



American Express®: Terms and Conditions

- This offer is open to American Express Platinum Charge Cardmembers whose accounts are valid and in good standing. An American Express Platinum Cardmember ("member") for the purpose of this offer means a person holding a card issued by American Express® Banking Corp. in India.
- This offer is not valid for American Express Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards ") issued in India.
- All the offers in this program will be fulfilled at the merchants' end only. This offer is being made purely on a "best effort" basis. Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
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- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available.
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only.
- This offer is subject to partner [Terms and Conditions](#) .

The Khyber Himalayan resort and spa
Terms and Conditions

- **Offer Details:**

- Flat 20 % discount on F&B
 - Flat 10 % discount on Rooms on best available rate
 - Flat 10 % discount on Spa by L'occitane
 - Flat 10% discount on transfers from Airport to The Khyber. *Subject to availability*
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- Offer is valid for bookings and stays between **31st May 2024 to 30th May 2025 (both days included)**
 - Offer is valid for supplementary Cards as well.
 - The discount is inclusive of GST.
 - Flat 10% discount on the accommodation is inclusive of GST and not on any other relevant fee/taxes.
 - Flat 20 % discount on F&B service including GST. Valid only for inhouse guests.
 - Flat 10 % discount on Massage Treatments at The Khyber Spa by L'occitane including GST
 - The rate is discounted from the Best Available Room Only Rate, subject to availability.
 - The offer cannot be combined with any other offer.
 - The Khyber is Non-Alcoholic serving resort and the 20% Discount is applicable on Food and Soft Beverage including Tea/Coffee. Valid only for inhouse guests.
 - For Platinum Cardmembers, reservations must be made via American Express Platinum Concierge Services.
 - In case of availability issue or escalation, Cardmembers can contact Khyber reservation team at revenue.gulmarg@khyberhotels.com from Monday to Saturday 9AM to 6 PM.
 - This offer is non-transferable and cannot be used in conjunction with any other The Khyber Himalayan resort and spa offer or promotion.
 - Rates are subject to availability, applicable taxes, fees.
 - The occupancy is maximum 3 people in each Room Category.
 - All bills will need to be settled at the time of Check-out by the Cardmember through the same American Express® Platinum Charge card.
 - 100% of the booking amount to be paid at the time of initiating the booking confirmation.
 - No request for cashback/discount would be entertained after the booking or stay period if the guest doesn't avail the offer during reservation/payment.
 - The Cardmember needs to be present and stay to avail the discounted price.
 - Rates and Taxes are subject to change without prior notice.
 - American Express and The Khyber Himalayan Resort and Spa reserve the right to withdraw the promotion or amend these terms and conditions without prior notice at any time, for whatever reason, and without any liability for doing so.
 - Queries related to the offer will be entertained only till 15 days from transaction date.
 - Please contact The Khyber Himalayan Resort and Spa (revenue.gulmarg@khyberhotels.com) or Platinum Travel Services for any queries related to the offer.
 - Cardmembers can expect a response within 72 hours from the date of raising the query.

- The offer shall be subject to the booking conditions of The Khyber Himalayan Resort and Spa.
- **Blackout dates for this offer are:**
 - 15th Aug-20th Aug 2024-Independence & Raksha Bandhan -Long weekend
 - 31st Oct-10th Nov 2024-Diwali/Deepavali Period
 - 23rd Dec 2024-01st Jan 2025-Christmas & New Year period
 - 23rd Jan -31st Jan-2025(Republic Period)
 - 13th Feb -16th Feb 2025(Valentine)
 - 13th Mar -20th March 2025(Holi)

Cancellation Policy:

- Reservation must be cancelled before 42 days from the date of arrival for free cancellation.
- Reservations cancelled within 42 days from the date of arrival will incur a cancellation fee equivalent to the entire length of stay.
- In case of early departure, retention equivalent to balance room nights will be levied.
- In case of no show, 100% retention equivalent to total room nights booked will be charged.
- Any amendments of dates for a guaranteed reservation within 42 days may invite retention.