



American Express Terms and Conditions

- This Offer is open to American Express® Platinum Cardmembers whose accounts are valid and in good standing. An American Express Platinum Card member ("Card member") for the purpose of this offer means a person holding Platinum Card in India, issued in India by American Express® Banking Corp.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- The offer in this program will be fulfilled at the merchant's end only.
- This offer is being made purely on a "best effort" basis. Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the cardmembers under this offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by cardmember under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only.

The Lalit: Room stays Offer

- 20% off on room stay on Best Available Rate at all participating properties of The Lalit Hotels
- 25% off on Luxurious 3 & 4 BHK Villas at The Lalit Golf Spa & Resort Goa
- 25% off on Lalit Legacy Suite (Presidential Suite) at all hotels
- **Validity** - This offer is valid for bookings and stay from 29th March 2023 till 31st March 2024 (both days included)

Offer Fulfilment:

- The offer would be extended on payment done with a valid American Express card only
 - The discount will only be extended on bookings made through the website www.thelalit.com or the dedicated links given below.
 - In case Cardmember visits the website www.thelalit.com, under the banner for “Offer specials”, there will be a banner “AMEX Special”. The below mentioned dedicated booking links will be available under “AMEX special” for all the participating hotel locations.
 - The offer will not be applicable if the card member directly makes a booking with the participating hotel.
 - Booking links for participating hotels under stay offer are mentioned below.
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- Kolkata – <https://be.synxis.com/?Hote1=3704&Promo=AMEX20>
 - Mumbai – <https://be.synxis.com/?Hotel=3756&Promo=AMEX20>
 - New Delhi. - <https://be.synxis.com/?Hote1=3758&Promo=AMEX20>
 - Bangalore – <https://be.synxis.com/?Hotel=3762&Promo=AMEX20>
 - Chandigarh - <https://be.synxis.com/?Hotel=76440&Promo=AMEX20>
 - Goa - <https://be.synxis.com/?Hote1=76441&Promo=AMEX20>
 - Srinagar – <https://be.synxis.com/?Hotel=76442&Promo=AMEX20>
 - Jaipur – <https://be.synxis.com/?Hotel=76549&Promo=AMEX20>
 - Udaipur – <https://be.synxis.com/?Hotel=76550&Promo=AMEX20>
 - Mangar- <https://be.synxis.com/?Hotel=765SI&Promo=AMEX20>
 - Bekal – <https://be.synxis.com/?Hotel=76552&Promo=AMEX20>
 - Khajuraho – <https://be.synxis.com/?Hotel=76553&Promo=AMEX20>
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- American Express card details will be required to confirm the booking.
 - No maximum capping under the offer.
 - No two offers can be clubbed together.
 - There is no minimum booking amount that needs to be spent to avail the offer
 - A maximum of 4 people can be accommodated in a single reservation.

- American Express cards will be charged with INR 1 to confirm the booking. The same shall be refunded back to the card members in 15-20 business days. No OTPs will be generated to charge the card members at the time of booking.
- All bills will need to be settled at the time of Check-out by the cardmember through the same American Express card that was used at the time of booking.
- The discount is auto applied to the Rooms & Suites at the afore mentioned links. No discount code needs to be applied manually on stay
- This offer is also valid on supplementary cards.
- Offer is subject to availability at the time of booking
- The offer is not applicable on all rooms & categories. Offer is applicable on selected rooms. The rooms on which discount is applicable can be viewed at the afore mentioned booking links.
- **The blackout dates under the offer are 20th December 2023, 5th January 2023, and 14th February 2023.**
- Queries pertaining to discount will not be entertained 15 days after transaction date.
- All disputes under this offer are subject to the exclusive jurisdiction of the competent courts/ tribunals of New Delhi.
- The onus of fulfilment rests with The Lalit hotels.
- The offer is non-transferable and cannot be used in conjunction with any other ongoing promotional offer.
- The offer is applicable on the amount exclusive of taxes.
- A cardmember can avail the offer multiple times during the offer period, subject to availability at the time of booking.
- Rates are subject to availability, applicable taxes, fees, and other standard service charges.
- The offer is not applicable on in room services.
- All in room dining bills will have to be cleared by the card members **at** the time of checkout with a valid American Express card.
- The card member needs to be present and stay to avail the discounted price.
- The offer is not applicable on EMI transactions.
- Prior booking is necessary to avail the offer.
- Rates and taxes are subject to change without prior notice
- The Lalit Hotels reserves the right to verify the identity of the cardholder and to change the terms of use at any time without notice.
- The promoters reserve the right to withdraw the promotion or amend these terms at any point in time for whatever reason, and without any liability for doing so.
- Cancellation charges will be applicable as per the hotel policy.
- Cardmember can raise any query regarding the offer at **011 44447474, Email**

- smattoo@thelalit.com (Monday - Sunday, 9am-9pm). Cardmember can expect a response within 48 hours of raising the query.
- Cancellation policy vary depending on offers and experiences, please check the same before availing the offer.
- **Participating hotels list**
 1. The Lalit New Delhi
 2. The Lalit Mumbai
 3. The Lalit Ashok Bangalore
 4. The Lalit Great Eastern Kolkata
 5. The Lalit Chandigarh
 6. The Lalit Golf & Spa Resort Goa
 7. The Lalit Grand Palace Srinagar
 8. The Lalit Jaipur
 9. The Lalit Laxmi Vilas Palace Udaipur
 10. The Lalit Mangar
 11. The Lalit Resort & Spa Bekal, Kerala
 12. The Lalit Temple View Khajuraho

The Lalit: Food & Beverage and Spa Offer

- **Offer**
 - 20% off on Food & Beverage outlets at all participating properties of The Lalit Hotels
 - 20% off on Rejuve spa at all participating properties of The Lalit Hotels
- **Validity-** This offer is valid from 29th March 2023 till 31st March 2024 (both days included)
- **Offer Fulfilment:**
 - The offer would be extended on payment done with a valid American Express card only
 - Booking links for participating hotels are mentioned below.

FOR DINING

- DELHI: <https://www.thelalit.com/the-lalit-delhi/eat-and-drink/>
- MUMBAI: <https://www.thelalit.com/the-lalit-mumbai/eat-and-drink/>
- BANGALORE: <https://www.thelalit.com/the-lalit-bangalore/eat-and-drink/>
- KOLKATA: <https://www.thelalit.com/the-lalit-kolkata/eat-and-drink/>
- CHANDIGARH: <https://www.thelalit.com/the-lalit-chandigarh/eat-and-drink/>
- JAIPUR: <https://www.thelalit.com/the-lalit-jaipur/eat-and-drink/>

- UDAIPUR: <https://www.thelalit.com/the-lalit-udaipur/eat-and-drink/>
- GOA: <https://www.thelalit.com/the-lalit-goja/eat-and-drink/>
- KHAJURAHO: <https://www.thelalit.com/the-lalit-khajuraho/eat-and-drink/>
- BEKAL: <https://www.thelalit.com/the-lalit-bekal/eat-and-drink/>
- SRINAGAR: <https://www.thelalit.com/the-lalit-srinagar/eat-and-drink/>
- MANGAR: <https://www.thelalit.com/the-lalit-mangar/eat-and-drink/>

FOR SPA

- DELHI: <https://www.thelalit.com/the-lalit-delhi/relax-and-unwind/>
- MUMBAI: <https://www.thelalit.com/the-lalit-mumbai/relax-and-unwind/>
- BANGALORE: <https://www.thelalit.com/the-lalit-bangalore/relax-and-unwind/>
- KOLKATA: <https://www.thelalit.com/the-lalit-kolkata/relax-and-unwind/>
- CHANDIGARH: <https://www.thelalit.com/the-lalit-chandigarh/relax-and-unwind/>
- JAIPUR: <https://www.thelalit.com/the-lalit-jaipur/relax-and-unwind/>
- UDAIPUR: <https://www.thelalit.com/the-lalit-udaipur/relax-and-unwind/>
- GOA: <https://www.thelalit.com/the-lalit-goja/relax-and-unwind/>
- KHAJURAHO: <https://www.thelalit.com/the-lalit-khajuraho/relax-and-unwind/>
- BEKAL: <https://www.thelalit.com/the-lalit-bekal/relax-and-unwind/>
- SRINAGAR: <https://www.thelalit.com/the-lalit-srinagar/relax-and-unwind/>
- MANGAR: <https://www.thelalit.com/the-lalit-mangar/relax-and-unwind/>
- Card members will have to make the payment with an American Express card only
- This offer is also valid on supplementary cards.
- For the Spa offer- a maximum of 2 people can be accommodated in a single booking.
- No maximum capping under the offer.
- Queries pertaining to discount will not be entertained 15 days after transaction date.
- All disputes under this offer are subject to the exclusive jurisdiction of the competent courts/ tribunals of New Delhi.
- The onus of fulfilment rests with The Lalit hotels.
- Cardmembers are required to call out the offer at the time of booking.
- **The offer cannot be clubbed with 3rd Party Channels like EazyDiner, Dineout, Nearbuy, etc.**
- A card member can avail the offer multiple times during the offer period, subject to availability
- Rates are subject to availability, applicable taxes, fees, and other standard service charges.
- For Dining /Table reservations & Spa bookings USE PROMOCODE: **AMEX20**
- The card member needs to be present to avail the discounted price.

- The offer is not applicable on EMI transactions or any other mode of payment.
- Offer is only applicable if the payment is made with a valid American Express card.
- The Lalit Hotels reserves the right to verify the identity of the cardholder and to change the terms of use at any time without notice.
- The promoters reserve the right to withdraw the promotion or amend these terms at any point in time for whatever reason, and without any liability for doing so.
- The Cardmember needs to keep and present the receipt in case of any non-fulfilment related concern
- Offer is applicable on online reservation also.
- The offer is applicable on the total bill value, exclusive of tax
- There is no minimum spend value to avail the offer.
- Black-out dates may apply, and card members need to confirm the same with the outlet only
- The offer is not valid on customized packages, Sunday brunches and buffets.
- Additionally, offer cannot be clubbed with any other offer or discount program (Zomato Gold, EazyDiner, Dineout etc)
- Cardmembers who holds legal drinking age in accordance with the state excise laws will be served alcoholic beverages
- Offer is only applicable if the payment is made with a valid American Express card. Cardmembers can raise any query regarding the offer at

DELHI	011 44447777
MUMBAI	022 66992222
BANGALORE	080 68177777
KOLKATA	033 44447777
JAIPUR	0141 6647777
CHANDIGARH	0172 6767777
UDAIPUR	0294 6617777
GOA	0832 2667777
SRINAGAR	0194 2501001
BEKAL	0467 2237777
MANGAR	0129 7157777
KHAJURAHO	07686 272111

Email - smattoo@thelalit.com (Monday - Sunday, 9am-9pm). Cardmembers can expect a response within 48 hours of raising the query.