

## **American Express Terms and Conditions**

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing.
- An American Express Platinum Card member ("Card member") for the purpose of this offer means a person holding Platinum Card in India, issued in India by American Express® Banking corp.
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly.
- American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- This offer is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

## Domestic Kaizen: Terms and Conditions

- This offer is valid for all new domestic hotel and/or airline bookings until 30th June 2023 and for travel & stay till 30<sup>th</sup> September 2023 via Platinum Travel Services
- The voucher/s will not be revalidated beyond expiry date.
- No Black-out dates are applicable on the voucher availability upon making eligible bookings.
- Hotel black-out dates may apply with respect to the usage of vouchers. Cardmembers are requested to check at the time of voucher redemption
- This offer is applicable for all domestic flight and/or hotel bookings made through Platinum Travel Services which has a minimum booking amount of ₹1,00,000 in one transaction
- Net payment of domestic stay and/or travel after deducting all promotional offers like (but not limited to) marketing offers, coupon codes, loyalty points etc. must be for Rs 1,00,000 or more
- Total amount of the booking made with Platinum Travel services needs to be for Rs 1,00,000 and above. No on-site expenses at the property and/or airline will be eligible under the offer
- The Cardmember will get Taj Hotels voucher of ₹30,000 once during the Offer period in a calendar year upon completion of eligible spend. TajHotels voucher shall be credited/dispatched within 60 days after the completion of the entire journey on the registered email ID
- The travel booking needs to be made by the Platinum Basic or Platinum Supplementary Cardmember in order to be eligible for this offer. The offer is limited to a maximum of 1 booking per account during offer period in a calendar year
- Either of Platinum Basic or Platinum Supplementary Card members must be a part of the travelling group.
- All payments need to be made through American Express Platinum Card issued in India by American Express Banking Corp.
- As an illustration, if a Platinum member/travelling party is travelling with multiple members (including Supplementary Cardmembers) to the same destination, only one set of vouchers will be issued per Card Account. Similarly, for multi destination bookings where a Cardmember opts for the option of Taj Hotels stay voucher, and makes multiple hotel bookings, only one set of vouchers will be issued to the member per Card Account.
- The validity of the Taj vouchers is 360 days from the date of issuance and there will be no extension possible for expired or unutilized vouchers.
- This offer will not be applicable in case of cancellation of either the flight booking or the hotel booking or both.
- All fares quoted for partner flights' offers are subject to all applicable airport taxes, flight fuel Charge, government taxes and service fee Chargeable either by the flights and/or the Platinum Travel Services. These taxes/Charges/fees etc. are exclusive of the Charges mentioned in the Platinum member Terms and Conditions and Most Important Terms and Conditions.
- American Express is neither responsible for nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed by Platinum member as a benefit/privilege associated with the American Express Platinum Card.
- American Express reserves the right to change/withdraw the Terms and Conditions of the offer at any time without prior notice.

- The benefit can be used only in conjunction with the American Express Platinum Card and cannot be combined with any other promotion or offer.
- Any participation by the Platinum member is purely voluntary.
- For any further queries, please reach out to Platinum Travel and Lifestyle Service