

POLO HOTEL GROUP:

- A flat 20% instant discount on stay for Centurion Cardmembers. Promocode: AMEXCENT
- A flat 15% instant discount on stay for Platinum Cardmembers: Promocode: AMEXPLAT
- A flat 10% instant discount on stay for Platinum Reserve Cardmembers: Promocode: AMEXRES
- A flat 15% instant discount on F&B

Room Offer

- This offer is valid exclusively on bookings made directly through the official website of [POLO Hotel Group](#) using the designated promotional code & present the same eligible card used for booking at check-in for verification. (By clicking on this link, you will be redirected to a third-party website)
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- A minimum stay of two consecutive nights is required. Single-night stays and groups, conferences, weddings, or bulk (4 rooms or more) bookings are not eligible.
- The discount applies to room rates only and is exclusive of applicable government taxes.
- Full advance payment is required at the time of booking using an eligible American Express card. The same card must be presented at check-in for verification.
- All offers and reservations are subject to availability within the promotional inventory allocated to this offer. It is not valid during blackout dates. Blackout dates may include festive periods, long weekends, peak seasons, and other dates as determined by the resort and may change without prior notice. Cardmembers can check with the specific property for any additional blackout dates.
- This offer cannot be combined with any other promotion, all-inclusive packages, discount, or special rate.
- Standard cancellation, modification, child, check-in, and check-out policies of the resort shall apply.
- The offer is non-transferable and has no cash value.
- The resort reserves the right to verify eligibility and to cancel bookings in case of misuse o.
- The resort reserves the right to limit the number of rooms allocated to this offer on any given date.
- The resort reserves the right to amend, suspend, or withdraw the offer without prior notice.

- In the event of an obvious pricing or typographical error, the resort reserves the right to cancel or amend the reservation after notifying the guest and offering the option to proceed at the correct rate or receive a full refund.
- For any booking policy, cancellation policy, refund policy, and children policy kindly reach out to the property directly.
- First Point of Contact for query:
 - Name – Ms. Anisha Bose
 - Designation – Marketing Manager
 - Email – marketing.manager@hotelpolotowers.com
 - Number - +91 92303 54024

Escalation:

- Name – Mr. Niroj Kumar Mohanty
- Designation – VP Corporate Affairs
- Email – vp.corp@hotelpolotowers.com
- Number - +91 98622 56858

Dining Offer

- Eligible American Express Cardmembers staying at the resort are entitled to a 15% discount on à la carte food and non-alcoholic beverages.
- Cardmember needs to callout the offer at the time of billing
- The offer can be availed multiple times during the stay period
- This offer is also applicable on supplementary cards
- The offer is only valid for cardmembers staying at the property
- Prior reservation is not necessary to avail the offer
- The discount applies to the food and non-alcoholic beverage bill before taxes and service charges, and excludes in-room dining, and any other promotions or set menus.
- This benefit is available only to in-house guests and has no minimum spend requirement to avail the offer.
- There is no maximum limit to the discount amount that can be availed under this offer.
- The offer cannot be combined with any other dining promotion or discount.

List of Participating Polo Hotel Group Properties:

1. [Polo Hotel, Agartala](#)
 2. [Polo Resort, Cherrapunji \(Sohra\)](#)
 3. [Polo Floatel, Kolkata](#)
 4. [Polo Towers, Shillong](#)
 5. [Chapter Resort Lakeside](#)
- (By clicking on these links, you will be redirected to a third-party website)