



American Express® Terms and Conditions

- This offer is open to American Express Platinum Card members whose accounts are valid and in good standing. An American Express Cardmember ("Cardmember") for the purpose of this offer means a person holding a Platinum card issued by American Express® Banking Corp. in India.
- This offer is not valid for American Express Corporate Cards issued by American Express Banking Corp. in India
- This offer is not valid for American Express Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards ") issued in India.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- All the offers in this program will be fulfilled at the merchants' end only.
- This offer is being made purely on a "best effort" basis. Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of goods/services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer.
- American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.

Reliance Brands Offer Terms & Conditions

1. **Offer:** Instant discount exclusively for American Express Platinum cardmembers at select participating stores at participating brands.

1.1. Instant 15% off to Platinum Cardmembers on a minimum billing of Rs.10,000

2. **Offer Validity:** From 16th September 2022 to 31 October 2022 (both days included)

3. **Participating brands**

<ol style="list-style-type: none">1. Bottega Veneta2. Canali3. Coach4. Emporio Armani5. Salvatore Ferragamo6. Giorgio Armani7. Hugo Boss8. Jimmy Choo9. Versace10. Michael Kors11. Paul Smith12. Tumi13. Villeroy & Boch14. Brooks Brothers15. Bally16. Paul And Shark17. Kate Spade	<ol style="list-style-type: none">18. Diesel19. The White Crow20. Armani Exchange21. Dune London22. Gas Jeans23. Hunkemoller24. Mothercare25. Scotch & Soda26. Steve Madden27. G Star Raw28. Satya Paul29. Muji30. Superdry31. Tank32. Replay33. Hamleys34. Vision Express35. Clarks36. West Elm
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- Offer not valid on Licensee Products - watches, eyewear, and fragrances
- There is no upper limit on maximum discount per transaction that can be availed during this offer.
- Participating brands already specified above. There are no product exclusions from the list of brands mentioned above. To check participating locations kindly [click here](#).
- Instant Discount will be calculated on purchase amount exclusive of any taxes towards full price products only.
- Two offers cannot be clubbed together.
- There is no upper limit on number of times Cardmember can avail the offer during the offer term.
- Offer cannot be clubbed with any ongoing discounts.
- The Cardmember needs to inform sales executive about the intention to avail the offer before the bill is generated.

- No request for discount would be entertained after the purchase if the cardmember doesn't avail the offer during payment.
- To receive this offer, purchase should be charged in full to the eligible American Express Card.
- In the case of refund, the discounted amount will be deducted from the total refund due.
- The decision of Reliance Retail Ltd. in all matters connected with or incidental to this offer shall be final and binding.
- All purchases made by the cardmember shall be governed by the standard Terms and Conditions (subject to changes) of Reliance Brands Ltd. and its affiliates, which includes without limitation User Agreement, Privacy Policy or any other product/ service-related terms and conditions.
- American Express Basic and Supplementary cardmembers are eligible for the offer.
- **Return and Exchange Policy for India:** Reliance Brands Ltd. offer a no questions asked exchange policy to all merchandise, returned to the same Mono Brand Store of Purchase. This exchange policy is subject to:
 - The exchange being requested within 28 days from the date of purchase.
 - The product is in saleable condition, and has NOT worn, damaged, washed or altered.
 - The products original packaging, tag and a valid receipt is presented at the time of exchange.
 - In lieu of the exchanged product one can buy any other merchandise of the same or higher value by paying the difference.
 - In case the customer does not want to exchange the product immediately, the store staff will issue him/her a credit note which is valid for 6 months from the date of issue.
 - Innerwear, swimwear, footwear, masks and fragrance products cannot be exchanged due to reasons of safety and hygiene.
 - A product bought internationally cannot be exchanged at any of the Brand stores in India.
- For any query related to the offer please contact: Customer Care: 1800 891 0001 / 1800 102 7382 or customerservice@ril.com. [Timings to call the Customer Care – 08:30 am to 08:30 pm \(All days\)](#)
- The query would be answered within 48 hours from the day the query is raised.
- The last date to raise queries is within 15 days from offer end date.
- There are no blackout dates for the offer.