



### **American Express Terms and Conditions**

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing.
- An American Express Platinum Cardmember ("Card member") for the purpose of this offer means a person holding an American Express Platinum Card, issued in India by American Express® ("Card").
- This offer is being made purely on a "best effort" basis.  
Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- To receive this offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes regarding the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever regarding the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.

### **Renewal Benefit: Terms and Conditions**

- The Cardmember must meet the below criteria to be eligible for the Renewal benefit:
- Net Spends of INR 20 Lakhs must be made within Cardmember's Card membership year (preceding 12 months from the date of issuance or renewal).
- The cumulative net spends of Primary and Supplementary Cardmembers will be considered and must be INR 20 Lakhs or more.
- The Cardmember must pay the applicable renewal fee to be eligible for the benefit.
- The Cardmember should be an active Cardmember of American Express Platinum Card and of good standing to avail the benefit.
- Once the eligibility criteria are met, Cardmember will receive an email with instruction to avail the vouchers within 90 days of payment of applicable renewal fee (taxes included).
- Spends will be calculated net of any cashback, reversals and/or credits
- The benefit is applicable only for Basic Cardmember
- Supplementary Cardmember is not eligible for this benefit
- Cardmember needs to ensure their email address is updated with American Express. In case the enrolled email ID is a Gmail ID, the email may go to other folders instead of primary inbox. American Express is not responsible for bounced back emails due to incorrect or incomplete registered email addresses.

#### **Steps to avail the vouchers:**

- The Cardmember will receive an email within 90 days of payment of applicable renewal fee with a link & unique code to select the vouchers.
- Cardmembers are required to open the link and enter their unique code.
- Once Cardmember is redirected to the platform, they can choose the vouchers of their choice from the catalogue.
- Once the voucher is selected, Cardmember can submit their choice and voucher codes will be generated.
- Cardmember must download the voucher details and save the codes for future redemption.
- The Cardmember can choose vouchers from the below brands:
  - Taj Hotels (₹27,500\*)
  - Postcard Hotels and Resorts (₹35,000\*)
  - Reliance Brands Limited (Luxe Gift Card) (₹22,500\*)
- The validity of the vouchers would be 360 days from the date when the voucher codes are generated, the vouchers will not be revalidated post the expiry date.
- Once opted for a particular brand and vouchers are generated, the cardmember cannot change the choice/ brand of vouchers

- The Vouchers are for a one time use only, terms and conditions of the issuing brand would be applicable.
- Voucher redemption for an e-voucher from any of the above-mentioned brands will be governed by respective brand's terms and conditions.
- The Vouchers are non-transferable, and it should be utilized by the Primary Cardmember
- Any participation by the American Express Platinum Cardmember is purely voluntary.
- Renewal Unique Code received from American Express via Email has validity of 360 days.
- Please click the [link](#) to view Taj Hotel Vouchers Terms and Conditions.
- Please click the [link](#) to view Postcard Hotels and Resorts Vouchers Terms and Conditions.
- Please click the [link](#) to view Reliance Brands Limited (Luxe Gift Cards) Terms and Conditions.