



American Express Terms and Conditions

- This offer is open to American Express and Platinum Cardmembers whose accounts are valid and in good standing.
- An American Express Platinum Card member ("Card member") for the purpose of this offer means a person holding Platinum Card in India, issued in India by American Express® Banking Corp
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only.
- This offer is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

Roberto Cavalli: Terms and Conditions

Offer Details:

- This offer is valid only at Roberto Cavalli store at DLF Emporio (as mentioned below) for Platinum Card Members
- Flat 30% off for Platinum cardmembers on a minimum spend of INR 35,000/- (Inclusive of Taxes)
- There is no cap on discount amount
- There are no blackout dates for the offer
- Cardmembers can avail the offer multiple times during the offer period
- The offer will also be valid for supplementary/ add on card members
- The offer will not be applicable on already discounted products
- This offer will only be valid on new collections
- The discount will be provided on the amount inclusive of taxes
- Return is not possible. Exchange can be done within 15 days from sale date
- This offer cannot be clubbed with any other offer in the store including sale period
- **Store timings: Monday – Sunday 11am-8pm**
- The last date to raise queries regarding the offer is within **5 days from the date of purchase and for exchanging the product is within 15 days from the date of purchase**
- The immediate point of contact at the store for any queries is—**Deelip Singh – 8510010066. The Card members can reach out to him for any other queries, from Monday – Sunday from 11am-8pm**

Offer Validity: The offer is valid from 15th July 2022–31st December 2022 (both days included)

Steps Or Process to avail the offer:

- The card member needs to specifically call out the offer at the time of billing

Store Locations:

City	Store
<u>NEW DELHI</u>	207 ,1 st Floor, DLF Emporio Mall, Nelson Mandela Road, Vasant Kunj Mall Road, New Delhi - 110070 11 am – 8 pm

Escalation Matrix - Monday – Sunday, 11am – 8pm

Contact Level	Time from receipt of customer request	Contact Number + Email	Committed TAT for partner to respond to Cardmember/ Amex
Level 1		deelip.singh@altiusluxury.com	24 hours
Level 2		9871097817, mohitmonga@altiusluxury.com	24 hours