



American Express Terms and Conditions

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing. An American Express Platinum Cardmember ("Cardmember") for the purpose of this offer means a person holding a Platinum Card issued by American Express Banking Corp. in India.
- This offer is also valid for American Express Corporate Cards Issued by American Express Banking Corp. in India
- This offer is not valid on Cards Issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards") issued In India.
- The offer in this program will be fulfilled at the merchant's end only.
- The offer would be valid on above mentioned cards Issued in India only.
- This offer is being made purely on a "best effort" basis. Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer. American Express and Roseate reserve its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or Implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card Issuer.
- To receive this offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- In the wake of COVID-19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the Cardmember choosing to order/use services from the merchant/service establishment
- This offer is subject to partner terms and conditions.

The Roseate New Delhi (Samalkha) – Room stays offer.

- Get 25% off on Best Available Rate at The Roseate, Samalkha, New Delhi for American Express Platinum Cardmembers only.
- This offer is valid for bookings and stays till **12th November 2024**.
- Under this offer, multiple rooms can be booked but not more than 2 guests per room and no more than 10 guests per booking transaction for which offer is availed.
- The bookings can be made by mailing or calling Roseate reservation desk at details captured below. American Express Platinum Cardmembers can also get the booking done through American Express Platinum Concierge Services.

Hotel	Email ID	Contact Number
The Roseate, Samalkha	Reservations.trnd@roseatehotels.com	011-33552211

- Cardmembers/American Express Concierge will have to share the following details with hotels:

• Offer to be availed:
• 25% off on BAR for American Express Platinum cards.
• Card member's full Name
• Number of guests
• Hotel name & location
• Check-In date & Checkout date
• Number of Rooms

- Roseate Hotel's reservation team would respond to cardmember's mail request basis room availability.
- The offer is exclusive of any fees and tax which will be borne by the Cardmember.
- This offer is also valid on supplementary cards.
- The offer is non-transferable and cannot be used in conjunction with any other ongoing promotional offer.
- A cardmember can avail the offer multiple times during the offer period, subject to availability at the time of booking.
- Rates are subject to availability, applicable taxes, fees, and other standard service charges.
- A deposit through the American Express cards needs to be made at the time of reservation for room and taxes.

- All bills will need to be settled at the time of Check-out by the cardmember through the same American Express card that was used at the time of booking.
- The card member needs to be present and stay to avail the discounted price.
- The offer is not applicable on EMI transactions.
- The offer is applicable on the amount exclusive of taxes.
- Cardmember needs to announce the offer at the time of check-In and checkout.
- Prior reservation is necessary to avail the offer.
- Reservation needs to be made at least 24 hours prior to check-In date.
- Cancellation policy would be shared with the cardmember at the time of reservation.
- Blackout dates may apply. Cardmembers or TLS needs to check the blackout date at the time of making reservation.
- The offer is subject to availability at the time of bookings.
- Rates and taxes are subject to change without prior notice.
- Roseate Hotels & Resorts reserves the right to verify the Identity of the cardholder and to change the terms of use at any time without notice.
- The promoters reserve the right to withdraw the promotion or amend these terms at any point in time for whatever reason, and without any liability for doing so.
- Additionally, Cardmembers are requested to immediately contact the helpline number to register their queries within 5 days of checkout. Any queries beyond this date will not be entertained, please call The Roseate on 9910057942 or email at Dm.trnd@roseatehotels.com. The response will be given in 48 hours.
- For queries related to the offer, American Express Platinum Cardmembers can call American Express Platinum Concierge Services.

The Roseate New Delhi (Samalkha) - Dining Offer

- 25% off on Food & Soft Beverages for American Express Platinum Cardmembers only.
- The offer would be applicable if the reservation is made for at least 2 guests per table including American Express cardmember.
- Prior reservation is necessary to avail the offer. Reservation can be made at the below mentioned numbers.

S.No.	Restaurant Name	Hotel Name	Contact Number/Email ID
1	Kiyan	The Roseate, New Delhi	kiyan@roseatehotels.com 01130158676
2	Chi Ni	The Roseate, New Delhi	Chini@roseahotels.com 001130158680.

- The offer would be applicable only on a la carte.
- Blackout dates will apply and Sunday brunches, set menus, gala dinner on Christmas, Valentine's Day & New Year etc, online deliveries would not be covered under this offer.
- Offer would not be valid on walk-ins. Prior reservation is mandatory.
- The offer is applicable on the amount exclusive of taxes.
- Cardmember will be required to show and pay with a valid American Express card.
- Offer can be availed multiple times during the offer period.
- This Offer is also valid on supplementary cards.
- There is no maximum cap on the discount value.
- Offer is valid till **12th November 2024**.
- The offer is subject to availability at the time of booking.
- This offer is non-transferable and cannot be used in conjunction with any other Roseate Hotels & Resorts offer or promotion.
- No request for cashback/discount would be entertained later if the cardmember doesn't avail the offer during reservation/payment.
- The offer is applicable on the total bill value.
- Queries related to the offer will be entertained only till 15 days from transaction date and query will be resolved in 7 days.

The Roseate New Delhi (Aerocity) – Room stays offer.

- Get 25% off on Best Available Rate at The Roseate, New Delhi for American Express Platinum Cardmembers only.
- This offer is valid for bookings and stays till **12th November 2024**.
- Under this offer, multiple rooms can be booked but not more than 2 guests per room and no more than 10 guests per booking transaction for which offer is availed.
- The bookings can be made by mailing or calling Roseate reservation desk at details captured below. American Express Platinum Cardmembers can also get the booking done through and American Express Platinum Concierge Services.

Hotel	Email ID	Contact Number
Roseate House, Aerocity	Reservations.rhnd@roseatehotels.com	011-7155800

- Cardmembers/American Express Concierge will have to share the following details with hotels:

•	Offer to be availed:
•	Card member's full Name
•	Number of guests
•	Hotel name & location
•	Check-In date & Checkout date
•	Number of Rooms

- Roseate Hotel's reservation team would respond to cardmember's mail request basis room availability.
- The offer is exclusive of any fees and tax which will be borne by the Cardmember.
- This offer is also valid on supplementary cards.
- The offer is non-transferable and cannot be used in conjunction with any other ongoing promotional offer.
- The offer is applicable on the amount exclusive of taxes.
- A cardmember can avail the offer multiple times during the offer period, subject to availability at the time of booking.
- Rates are subject to availability, applicable taxes, fees, and other standard service charges.
- A deposit through the American Express cards needs to be made at the time of reservation for room and taxes.
- All bills will need to be settled at the time of Check-out by the cardmember through the same American Express card that was used at the time of booking.
- The card member needs to be present and stay to avail the discounted price.
- The offer is not applicable on EMI transactions.
- Cardmember needs to announce the offer at the time of check-In and checkout.
- Prior reservation is necessary to avail the offer.

- Reservation needs to be made at least 24 hours prior to the check-In date.
- Cancellation policy would be shared with the cardmember at the time of reservation.
- Blackout dates may apply. Cardmembers needs to check the blackout date at the time of making reservation.
- The offer Is subject to availability at the time of bookings.
- Rates and taxes are subject to change without prior notice.
- Roseate Hotels & Resorts reserves the right to verify the Identity of the cardholder and to change the terms of use at any time without notice.
- The promoters reserve the right to withdraw the promotion or amend these terms at any point in time for whatever reason, and without any liability for doing so.
- Additionally, Cardmembers are requested to immediately contact the helpline number to register their queries within 5 days. Any queries beyond this date will not be entertained, please contact Roseate House on 9599787366 or email at Dm.rhnd@roseatehotels.com

The Roseate New Delhi (Aerocity) - Dining Offer

- 25% off on Food & Soft Beverages for American Express American Express Platinum Cardmembers only.
- The offer would be applicable if the reservation is made for at least 2 guests per table including American Express Cardmember.
- Offer would not be valid on walk-ins. Prior reservation Is mandatory. Reservation can be made at the below mentioned numbers.

S.No.	Restaurant Name	Hotel Name	Contact Number/Email ID
1	Del	Roseate House, Aerocity	del.rhnd@roseatehotels.com : 01171558825
2	Kheer	Roseate House, Aerocity	Kheer.rhnd@roseatehotels.com 01171558832
3	Roasted by Roseate	Roseate House, Aerocity	Roasted.rhnd@roseatehotels.com 01171558814

- The offer would be applicable only on a la carte.
- Sunday brunches, set menus, gala dinner on Christmas, Valentine's Day & New Year etc, online deliveries would not be covered under this offer.
- Blackout dates may apply. Cardmembers or American Express concierge team needs to check the blackout date at the time of making reservation.
- The offer is applicable on the amount exclusive of taxes.
- Cardmember will be required to show and pay with a valid American Express card.
- Offer is valid till **12th November 2024**.
- The offer subject to availability at the time of booking.
- This offer is non-transferable and cannot be used in conjunction with any other Roseate Hotels & Resorts offer or promotion. ○ No request for cashback/discount would be entertained later if the cardmember doesn't avail the offer during reservation/payment.
- The offer is applicable on the total bill value.
- Queries related to the offer will be entertained only till 15 days from transaction date and query will be resolved in 7 days.

The Roseate Ganges – Room stays offer.

- Get 25% off on Best Available Rate at The Roseate Ganges, Rishikesh for American Express Platinum Card members only.
- This offer is valid for bookings and stays till **12th November 2024**.
- Under this offer, multiple rooms can be booked but not more than 2 guests per room and no more than 10 guests per booking transaction for which offer is available.
- The bookings can be made by mailing or calling Roseate reservation desk at details captured below. American Express Platinum Cardmembers can also get the booking done through American Express Travel & Lifestyle Services to check the availability by reaching out to the hotel directly at aforementioned contact details.
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Hotel	Email ID	Contact Number
The Roseate, Ganges Rishikesh	Reservations.trgr@roseatehotels.com	9319903388

- Cardmembers/American Express Concierge will have to share the following details with hotels:

Offer to be availed: Card member's full Name
Card Type: American Express American Express Platinum

Number of guests (including Kids and age of kids)
Check-In date & Checkout date
Number of Rooms

- Roseate Hotel's reservation team would respond to cardmember's mail request basis room availability.
- The offer is exclusive of any fees and tax which will be borne by the Cardmember.
- The offer is applicable on the amount exclusive of taxes.
- This offer is also valid on Supplementary Cards.
- The offer is non-transferable and cannot be used in conjunction with any other ongoing promotional offer.
- The offer is applicable on the amount exclusive of taxes.
- A cardmember can avail the offer multiple times during the offer period, subject to availability at the time of booking.
- Rates are subject to availability, applicable taxes, fees, and other standard service charges.
- A deposit through the American Express cards needs to be made at the time of reservation for room and taxes.
- All bills will need to be settled at the time of Check-out by the cardmember through the same American Express card that was used at the time of booking.
- The card member needs to be present and stay to avail the discounted price.
- The offer is not applicable on EMI transactions.
- Cardmember needs to announce the offer at the time of check-In and checkout.
- Prior reservation is necessary to avail the offer.
- Reservation needs to be made at least 24 hours prior to the check-In date.
- Cancellation policy would be shared with the cardmember at the time of reservation.
- The offer is not valid on Presidential Suite.
- Blackout dates apply on 26th Jan 2023 and 14th Feb 2023. Cardmembers or TLS needs to check the blackout date at the time of making reservation.

- Extra bed for third person will be charged as per the hotel policy.
- The offer is subject to availability at the time of bookings.
- Rates and taxes are subject to change without prior notice.
- Roseate Hotels & Resorts reserves the right to verify the Identity of the cardholder and to change the terms of use at any time without notice.
- The promoters reserve the right to withdraw the promotion or amend these terms at any point in time for whatever reason, and without any liability for doing so.
- Prior reservations are mandatory to avail offer. For reservations, contact number is 9319903388.
- Additionally, Cardmembers are requested to immediately contact the helpline number to register their queries within 5 days. Any queries beyond this date will not be entertained, Cardmembers can call The Roseate on 9188000 24307 or email at fo.trg@roseatehotels.com
- For queries related to the offer, American Express Platinum Cardmembers can call American Express Platinum Concierge Services.

The Roseate Ganges - Dining Offer

- 25% off on Food & Soft Beverages for American Express Platinum Cardmembers only.
- The offer would be applicable if the reservation is made for at least 2 guests per table including American Express cardmember.
- Prior reservation is necessary to avail the offer. Reservation can be made at the below mentioned numbers.

S.No.	Restaurant Name	Hotel Name	Contact Number/Email ID
1	Chidiya Ghar	Roseate Ganges, Rishikesh	dmfo.trg@roseatehotels.com 9319903388

- The offer would be applicable only on a la carte.
- Sunday brunches, set menus, gala dinner on Christmas, Valentine's Day & New Year etc, online deliveries would not be covered under this offer.
- Offer would not be valid on walk-ins. Prior reservation is mandatory.
- Blackout dates may apply. Cardmembers or American Express Concierge needs to check the blackout date at the time of making reservation.
- Cardmember will be required to show and pay with a valid American Express card.
- Offer is valid till **12th November 2024**.
- Blackout dates may apply.
- The offer is subject to availability at the time of booking.

- This offer is non-transferable and cannot be used in conjunction with any other Roseate Hotels & Resorts offer or promotion.
- No request for cashback/discount would be entertained later if the cardmember doesn't avail the offer during reservation/payment.
- The offer is applicable on the total bill value (including alcohol) exclusive of taxes.
- Queries related to the offer will be entertained only till 15 days from transaction date and query will be resolved in 7 days.