



American Express Terms and Conditions

- This offer is open to American Express Platinum card members whose accounts are valid and in good standing.
- An American Express Platinum Card member ("Card member") for the purpose of this offer means a person holding Platinum card, issued in India by American Express Banking Corp.
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers.
- **American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice**
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only.
- This benefit is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

Rose Group: Terms and Conditions

Offer: This offer is valid across all Rose Group Stores for both Platinum Card Members.

- Flat 20% off for Platinum Card members on jewellery with no minimum spend.
- Complimentary Private in-store appointments for Platinum Cardmembers at Rose Group stores.
- This offer will be valid from 10 June 2022 – 31st March 2023 (both days included)
- The offer is valid across all ROSE stores.
- This offer is only valid on jewelery (. do diamond, colour gemstone and Polka) , Solitaire will be excluded from this offer.
- Rose Group doesn't sell any gold jewelry.
- Card member needs to specifically call out the offer at the time of billing to avail the offer at the store.
- There is no minimum spend required to avail the offer for private appointments at the store.
- There is no maximum cap on the discount amount.
- There are no blackout dates for this offer
- This offer cannot be clubbed with any other promotional offer.
- Cardmembers can avail the offer multiple times during the offer period.
- Offer will be valid for Supplementary cardmembers as well.
- There is no restriction on how many private in-store shopping appointments a card member can book during the offer period
- Platinum Cardmembers can avail the offer for private in-store appointments by reaching out to Platinum Concierge Services.
- Private in-store appointments are only available in Mumbai & New Delhi.
- Private in-store appointments need a minimum 24-hour notice or advance booking.
- Last date to raise queries regarding the offer is 31st March' 2023.
- Watches & Accessories will be excluded from this offer.
- Discount will be on product value exclusive of applicable taxes.
- The exchange can be made anytime with a deduction of 20% on invoice value. The invoice needs to be presented at the time of exchange.
- Store timings are 11 am - 6 pm and a cardmember can reach out to Ashish Dhar - 9717749991 / ashish.dhar@therosegroup.in for any queries (all days between 11 Am to 7 PM).
- **Authenticity/Certificate are provided for all Rose Group's Jewellery at the time of invoicing. All pieces are certified by DGLA (BIS recognized assaying & hallmarking Centre)**
- **Steps Or Process to avail the offer:**
 - To avail the discount offer at stores, cardmembers can avail the discount by presenting their cards and calling out the offer at the time of billing.
 - Platinum Cardmembers can avail the offer for private in-store appointments by reaching out to Platinum Concierge Services.
- **List of all the ROSE GROUP stores:**

City	Store
<u>NEW DELHI & MUMBAI</u>	Rose – Mumbai Rose – Emporio, New Delhi

