



### **American Express® Terms and Conditions**

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing. An American Express Platinum Cardmember ("Cardmember") for the purpose of this offer means a person holding a Platinum card issued by American Express® Banking Corp. in India.
- This is not valid for American Express Corporate Cards issued by American Express Banking Corp. in India
- This offer is not valid for American Express Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards ") issued in India.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- The offer in this program will be fulfilled at the merchants' end only.
- This offer is being made purely on a "best effort" basis. Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of goods/services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer.
- American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only.

### **Sofitel Dubai Jumeirah Beach Terms & Conditions:**

- Offer: 25% discount on Best Available Rate.
- The offer is valid only at:
  - Sofitel Dubai Jumeirah Beach  
  
Jumeirah Beach Residence, The Walk, Dubai  
473 828 DUBAI  
UNITED ARAB EMIRATES
- **Validity is from 7 April 2023 till 17 January 2025 (Both dates included)**
- Eligible Cards: American Express Platinum card.
- The amount charged on the card will be in AED (Emirati Dirham).
- While converting charge from AED to INR, a conversion fee would be charged as well.
- Cardmembers can make the payment at the time of checkout.
- Booking and stay needs to be completed within the offer period. The discount is applicable on the amount exclusive of taxes.
- To avail the offer, purchase must be charged in full to a valid American Express Card.
- Not valid in conjunction with any promotion or special offers.
- Prior booking is required to avail discount.
- Not valid during UAE public holidays. Please contact the hotel SPOC directly to on the contact details below to know the blackout dates.
- Other terms and conditions may apply. Please contact the hotel SPOC directly on the contact details below to know more about the terms and conditions.
- This offer is not applicable on EMI transactions.
- The offer can be availed multiple times during the offer period.
- The offer is also valid for supplementary cards.
- No minimum spends required to avail the offer.
- No maximum discount capping.
- For bookings, Platinum Cardmembers can contact Platinum Travel & Lifestyle Services.
- Offer applicable on bookings made through phone and email only.
- The Cardmember can avail the offer by directly contacting Sofitel SPOC on: For reservations, queries & escalations- o +971 4 448 4848, [H6146-RE3@sofitel.com](mailto:H6146-RE3@sofitel.com)
- Timings – Monday – Saturday (9 am to 6 pm Dubai Local Time)
- Query would be resolved within 5 working days from the date of raising the query.
- Last date to raise the query is the offer expiry date.
- To avail the offer, purchase must be charged in full using an eligible American Express Card.
- 48 hours advance reservation is required, and booking is subject to availability.
- For Cancellation Policy and other terms and conditions please contact the hotel directly
- For Cancellation Policy and other terms and conditions please contact the hotel directly with the contact details mentioned above.
- Black-out dates apply- Please check with the hotel directly for black-out dates.

- The offer cannot be clubbed with any other ongoing offer.
- The discount will be provided on the amount exclusive of taxes.
- Eligible American Express card must be called out during the time of the reservation.