

American Express Terms and Conditions

- This offer is open to American Express Platinum Cardmembers only whose accounts are valid and in good standing.
- An American Express Platinum Cardmember ("Card member") for the purpose of this offer means a person holding an American Express Platinum Card, issued in India by American Express® Banking corp.
- This offer is being made purely on a "best effort" basis. Card members are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- To receive this offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under this offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- This benefit is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the card member choosing to order/avail services from the merchant/service establishment.

Tarun Tahiliani Terms and Conditions

Promotional Offer:

- 10% discount on Maximum Retail Price for all off the rack pieces and Priority appointment with senior stylist.
- **Eligible cards:** American Express Platinum card only
- Offer validity: 14th September 2023- 31st December 2024 (both days included)
- Offer will be valid for Basic and supplementary cardmembers.
- Offer Exclusions:
 - Alterations will be independent of this and not included in the discount.
 - Accessories, Silver Jewellery/Fine Jewellery and Couture not included.
 - Offer not valid on clearance merchandise, only valid on full-price merchandise.
 - No two offers can be clubbed against a single purchase.
- Offer Valid at all Tarun Tahiliani standalone stores (*as mentioned below*).
- The offer is not valid online or at any multi-brand stores carrying Tarun Tahiliani.
- This offer is valid for both Basic and Supplementary Cardmembers.
- Platinum Cardmembers can reach out to American Express Platinum Concierge Services for Priority appointment with senior stylist.
- There is no maximum capping on the discount.
- The offer can be availed multiple times during the offer period.
- The discount will be offered on Maximum Retail Price inclusive of taxes.
- There are no blackout dates under this offer.
- There is no minimum spend required to avail the offer.
- Delivery charges will be applicable over and above the discount as per actuals.
- NO DELIVERY CHARGES FOR DOMESTIC SALES. FOR INTERNATIONAL SALES, DELIVERY CHARGES WILL APPLY ON ALL ORDERS OVER AND ABOVE THE FINAL DISCOUNTED VALUE.
- In case of queries cardmember can call the numbers below (available from 11am-7pm all days of the week)
- The last date to raise a query is 7 days from purchase of product.

STORE LIST:

STORE	CITY	LOCATION	PHONE NUMBER
DELHI - MEHRAULI	NEW DELHI	H-5/12, Block B, Qutab Garden, Kalka Das Marg, Opposite Qutub Minar, Mehrauli New Delhi - 110030	+91 9910229401 +91 9311530063
MUMBAI – BALLARD ESTATE	MUMBAI	Dubash House, JN Heredia Road, Ballard Estate, Fort, Mumbai, Maharashtra - 400001	+91 9819212226

HYDERABAD – BANJARA HILLS	HYDERABAD	H. NO.8-2-598/A/15 Road no. 10, Banjara Hills, Hyderabad - 500034	+91 9959234141 +91 7680930981
KOLKATA - WOODBURN PARK STORE	KOLKATA	GF-03, Ground Floor, 5A, Woodburn Park, Kolkata, West Bengal - 700020	+91 9831067614
BENGALURU- WOODLANDS HOTEL	BENGALURU	GROUND FLOOR, 18, WOODLANDS HOTEL PVT LTD 6, Raja Ram Mohan Roy Rd, Sampangi Rama Nagara Bengaluru, Karnataka- 560025	+91 97177 68485

Escalation Matrix:

Contact Level	Time from receipt of customer request	Contact Number + Email	Committed TAT for partner to respond to Cardmember/ American Express
Level 1	Immediate to 24 hours	ABHILASHA NIRAJAN – +91 98180 09268 SHILPA AGGARWAL - +91 98202 22479	24 hours

Steps to Avail the offer:

- At the stores/offline: The cardmember clearly calls out the offer at the time of billing and the store extends the discount to them.
- Platinum Cardmembers can reach out to American Express Platinum Concierge Services for Priority appointment with senior stylist.
- A request for appointment with senior stylist must be placed 24 hours prior.

Exchange and return policy & other FAQ's

- Please [click here](#) for Exchange and return policy.